

Al-Based Model for Knowledge Specific Assistance

Thanos Apostolou

University of Piraeus
Department of Informatics

Knowledge Specific Assistant

Define the problem domain.

- Documents in different formats about a specific knowledge field.
- Investigation of Knowledge Assistance Approaches
- Specific Knowledge Assistant (SKA) Application

Specific Knowledge Assistance Approaches

Two different Methods

1. Custom Text Generation Model Method

Create custom text generation model from scratch

2. Retrieval Augmented Generation (RAG) Method

Use pre-trained LLMs together with RAG technique

1. Custom Text Generation Model Method

- Create custom text generation model based on LSTM
- Train this model with users' Documents
- Invoke model by predicting the next word each time

Advantages

- Independence
- Flexibility

Disadvantages

- Needs many sources
- Highly consuming
- Hard to implement
- Hard to return sources

2. Retrieval Augmented Generation (RAG) Method

- Split Documents in chunks and save in vector store.
- Use pre-trained LLMs
- Invoke LLM and instruct to answer only based on context from vector store.

Advantages

- Needs only relative sources
- Adaptable
- Easy to implement
- Able to return sources
- Prompting

Disadvantages

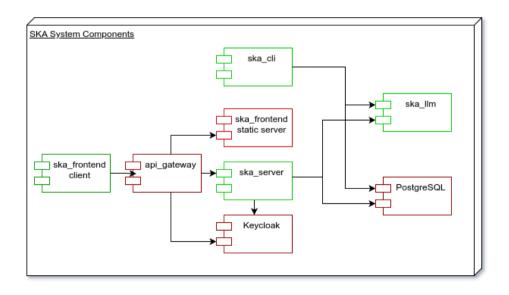
- Dependency on external LLMs:
- Inflexibility

System Architecture Our Components

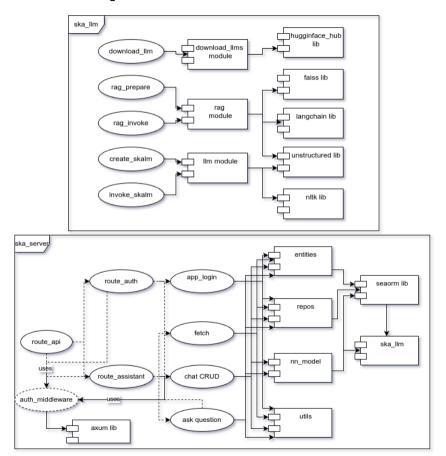
- ska_llm
- ska_cli
- ska_server
- ska_frontend

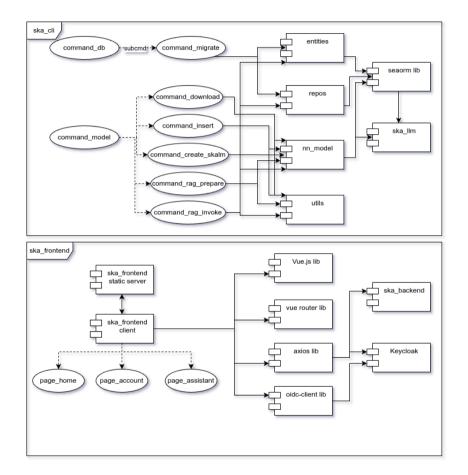
Extra Components

- PostgreSQL
- Keycloak
- api_gateway

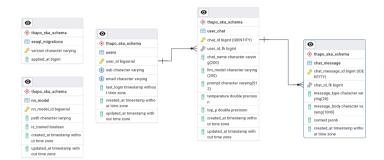


Our Components





Extra Components PostgreSQL

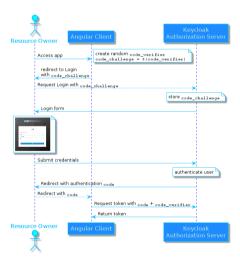


API Gateway

- "/app" to ska_frontend
- "/backend" to ska server
- "/iam" to Keycloak

Keycloak Roles

- SKA ADMIN
- SKA_USER
- SKA_GUEST



SKA Application CLI

Usage: app-cli <COMMAND>

Commands:

model

db

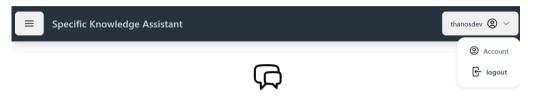
help Print this message or the help of the given subcommand(s)

Options:

-h, --help Print help

-V, --version Print version

GUI



Welcome to Specific Knowledge Assistant

The Specific Knowldge Assistant (SKA) helps you find existing knowledge based on specific documents which have been given to the system by the admin.

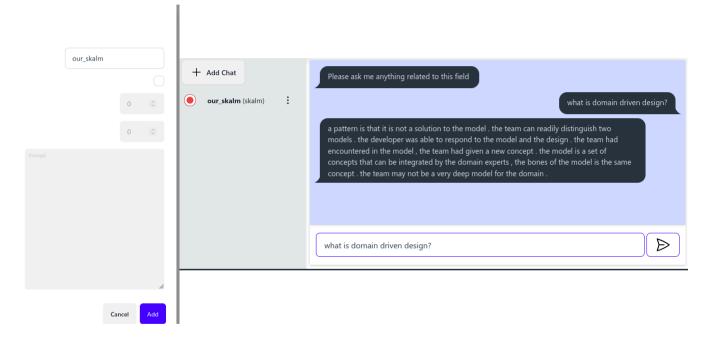
Go to <u>Assistant</u> page in order to use SKA

profile: loca

Usage skalm Create skalm chat



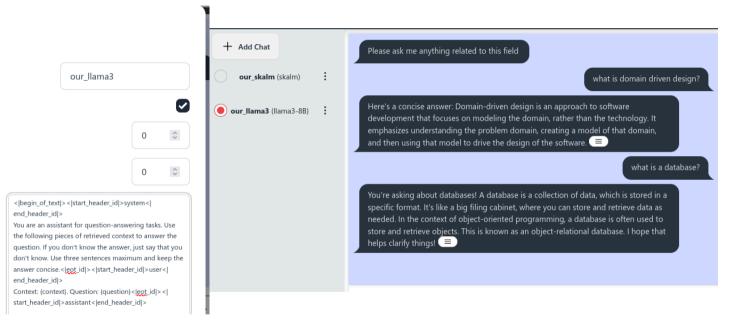
Ask skalm question



Usage Llama3 Create Llama3 chat



Ask Llama3 question



Conclusions

- Custom text generation model was not able to perform well.
- Custom text generation model method is
 Utilize a supported GPU. not suitable for this task.
- RAG method achieved the desired outcome.
- System and infrastructure can be self hosted.
- High resources are needed.

Future Work

- Deprecate support of the custom text generation model.
- Support more generation formats like images, sounds and videos.
- Add integrations with other applications.

That was all...

Thank you for watching!