

Phishing Prevention

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Analyzing SMTP responses

In this task, you will analyze a PCAP file with SMTP traffic. Some familiarity with traffic analysis using [Wireshark](#) will be helpful, as well as knowledge of [SMTP Wireshark filters](#) and [status codes](#).

Go ahead and deploy the machine attached to this task. It will appear in the split-screen view when it's ready. Then, open the traffic.pcap file on the Desktop to begin your examination.

Step 1: Which Wireshark filter can you use to narrow down your results based on SMTP response codes?

Display Filter Reference	Description
<code>smtp.response.code</code>	Response code
<code>smtp.response.code.unexpected</code>	Unexpected response code in multiline response
<code>smtp.rsp</code>	Response
<code>smtp.rsp.parameter</code>	Response parameter

I opened up '**Display Filter Reference: Simple Mail Transfer Protocol**' and skimmed down the Description column to find the 'Response code' description. The field name – **smtp.response.code**.

Step 2: How many packets in the capture contain the SMTP response code 220 Service ready?

The Wireshark interface shows a packet capture named 'traffic.pcap'. A green bar at the top indicates a filter has been applied: 'smtp.response.code == 220'. Below this, two specific packets are highlighted in blue. The first highlighted packet is labeled '150 146.508060' with source '216.97.88.9' and destination '10.12.19.101'. The second highlighted packet is labeled '191 184.709525' with source '173.199.147.120' and destination '10.12.19.101'. Both are identified as 'SMTP' protocol.

I opened up the 'traffic.pcap' file on Wireshark and I applied the filter - **smtp.response.code == 220**.

A hex dump view of the selected SMTP response packets. The first few bytes of each packet are shown in hex and ASCII format. The ASCII output includes some recognizable text like 'unicod', 'e.org ES MTP Send', and 'mail Sec ure/Rabi'. The bottom status bar of the Wireshark window shows 'Packets: 1637 · Displayed: 19 (1.2%) · Profile: Default'.

The number of Displayed packets – **19**.

Step 3: One SMTP response indicates that an email was blocked by spamhaus.org. What response code did the server return?

The Wireshark search dialog is open with the string 'spamhaus.org' entered in the 'String' field. The 'Case sensitive' checkbox is unchecked. The 'Find' button is highlighted in blue.

I clicked Edit > Find Packet. I changed the drop down from Display filter to string and entered – **spamhaus.org** and clicked find.

The search results show a single relevant packet. The expanded details pane shows the following text:
Simple Mail Transfer Protocol
Response: 553 5.3.0 Email blocked using spamhaus.org - see <<http://www.spamhaus.org>> 173.66.46.112\r\nResponse code: Requested action not taken: mailbox name not allowed (553)
Response parameter: 5.3.0 Email blocked using spamhaus.org - see <<http://www.spamhaus.org>> 173.66.46.112

The code here – **553**

Step 4: Based on the packet from the previous question, what is the full Response code: message?

```
▼ Simple Mail Transfer Protocol
  ▼ Response: 553 5.3.0 Email blocked using spamhaus.org - see <http://www.spamhaus.org> 173.66.46.112\r\n
    Response code: Requested action not taken: mailbox name not allowed (553)
    Response parameter: 5.3.0 Email blocked using spamhaus.org - see <http://www.spamhaus.org> 173.66.46.112
```

Requested action not taken: mailbox name not allowed (553).

Step 5: Search for response code 552. How many messages were blocked for presenting potential security issues?

The screenshot shows the NetworkMiner interface with a green header bar containing the filter text "smtp.response.code == 552". Below the header is a table with columns: No., Time, Source, Destination, Protocol, Length, and Info. A status bar at the bottom indicates "Bytes 175-244: Response parameter (smtp.rsp.parameter)" and "Packets: 1637 · Displayed: 6 (0.4%)".

I applied the filter - **smtp.response.code == 552**. The number of blocked messages was – 6.

Inspecting Emails and Attachments

In this task, you'll move beyond SMTP status codes and responses and begin analyzing SMTP traffic using the same traffic capture from the task above. You will utilize the **Internet Message Format (IMF)** to examine the inner details of emails, such as sender and recipient fields, content type, and attachments.

Step 1: How many SMTP packets are available for analysis?

No.	Time	Source	Destination	Protocol	Length	Info
359	276.040797	10.12.19.101	173.194.66.27	SMTP	76	C: DATA fragment, 22 b
362	276.040899	10.12.19.101	173.194.66.27	SMTP	1514	C: DATA fragment, 1460
362	276.040900	10.12.19.101	173.194.66.27	SMTP	76	C: DATA fragment, 22 b
0080	6c 0d 0a 35 35 32 2d 35 2e 37 2e 30 20 73 65 63				1..552-5	.7.0 sec
0090	75 72 69 74 79 20 69 73 73 75 65 2e 20 50 6c 65				urity is sue. Ple	
00a0	61 73 65 20 76 69 73 69 74 0d 0a 35 35 32 2d 35				ase visi t..552-5	
00b0	2e 37 2e 30 20 20 68 74 74 70 73 3a 2f 2f 73 75				.7.0 ht tps://su	
00c0	70 70 6f 72 74 2e 67 6f 6f 67 6c 65 2e 63 6f 6d				pport.google.com	

I applied the Display filter – **smtp**. I then discovered the number of packets available – **512**.

Step 2: What is the name of the attachment in packet 270?

```
if you feel this message to be in error.\r\n\r\n\r\n\r\n\r\n-----=_NextPart_000_0005_82D0407F.4A473D4C\r\nContent-Type: application/octet-stream;\r\n\tname="document.zip"\r\nContent-Transfer-Encoding: base64\r\nContent-Disposition: attachment;\r\n\tfilename="document.zip"\r\n\r\n
```

I scrolled to find packet **270**. I clicked on it. I navigated to the ‘Simple Mail Transfer Protocol’ > ‘Line based Text Data’ section in the lower section and clicked on it. I scrolled further down to find the file – **document.zip**.

Step 3: According to the message in packet 270, which Host IP address is not responding, making the message undeliverable?

03d0	69 73 20 74 75 72 6e 65	64 20 6f 66 66 2c 20 6f	is turne d off, o
03e0	72 20 64 6f 65 73 20 6e	6f 74 0d 0a 68 61 76 65	r does n ot··have
03f0	20 61 20 6d 61 69 6c 20	73 79 73 74 65 6d 20 72	a mail system r
0400	75 6e 66 69 6e 67 20 72	69 67 68 74 20 6e 6f 77	unning r ight now
0410	2e 0d 0a 0d 0a 59 6f 75	72 20 6d 65 73 73 61 67 You r messag
0420	65 20 77 61 73 20 6e 6f	74 20 64 65 6c 69 76 65	e was no t delive
0430	72 65 64 20 77 69 74 68	69 6e 20 35 20 64 61 79	red with in 5 day
0440	73 3a 0d 0a 48 6f 73 74	20 32 31 32 2e 32 35 33	s:·· Host 212.253
0450	2e 32 35 2e 31 35 32 20	69 73 20 6e 6f 74 20 72	.25.152 is not r
0460	65 73 70 6f 6e 64 69 6e	67 2e 0d 0a 0d 0a 54 68	espondin g...·· Th
0470	65 20 66 6f 6c 6c 6f 77	69 6e 67 20 72 65 63 69	e follow ing reci
0480	70 69 65 6e 74 73 20 64	69 64 20 6e 6f 74 20 72	pients d id not r
0490	65 63 65 69 76 65 20 74	68 69 73 20 6d 65 73 73	eceive t his mess

After investigating contents of the packet, I was able to identify the Host IP address – **212.253.25.152**.

Step 3: By filtering for imf, which email client was used to send the message containing the attachment attachment.scr?

frame contains "attachment.scr"						
No.	Time	Source	Destination	Protocol	Length	Info
	593 279.031152	10.12.19.101	173.194.66.27	SMTP	1514 C:	DATA fragment, 1460 bytes
<pre>X-MSMail-Priority: Normal\r\nX-Mailer: Microsoft Outlook Express 6.00.2600.0000\r\nX-MIMEOLE: Produced By Microsoft MimeOLE V6.00.2600.0000\r\n\r\nThis is a multi-part message in MIME format.\r\n\r\n-----=_NextPart_000_0007_3F9FAE0F.511614AE\r\nContent-Type: text/plain;\r\n</pre>						

I applied the filter – ‘filter contains “attachment.scr”’, clicked on the packet and opened smtp in the lower section and identified the email client - **Microsoft Outlook Express 6.00.2600.0000**.

Step 4: Which type of encoding is used for this potentially malicious attachment?

```
\r\n-----=_NextPart_000_0007_3F9FAE0F.511614AE\r\nContent-Type: application/octet-stream;\r\n\tname="attachment.scr"\r\nContent-Transfer-Encoding: base64\r\nContent-Disposition: attachment;\r\n\tfilename="attachment.scr"\r\n\r\nTVqQAAMAAAAEAAA//8AALgAAAAAAAAQAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA  
AAAA6AAAAA4fug4AtAnNIbgBTM0hVGhpccyBwcm9ncmFtIGNhbml5vdCBiZSBYdW4gaW4gRE9TI
```

I scrolled further down and found that it was encoded using – **base64**.

Conclusion Summary

This exercise strengthened my understanding of phishing prevention by analysing SMTP traffic and email content at the protocol level using Wireshark. By applying targeted display filters, I was able to identify and interpret SMTP response codes, revealing how mail servers accept, reject, or block messages based on security controls such as spam reputation services. Analysing responses related to Spamhaus blocks and security-related rejections demonstrated how preventative controls operate before malicious emails reach end users.

Further inspection of SMTP packets using the Internet Message Format (IMF) allowed me to examine email headers, attachments, encoding methods, and client information. By identifying suspicious attachments, undeliverable hosts, email clients used to send messages, and Base64-encoded payloads, I gained practical insight into how potentially malicious emails are constructed and transmitted.

Overall, this task reinforced the importance of network-level and message-level analysis in phishing prevention, highlighting how SOC analysts can leverage SMTP responses and packet inspection to detect, validate, and stop malicious emails before they are delivered.