

Facebook Account Study - 2.draft done

Candidate nr.

Please enter your candidate nr., which will be used to link the surveys/nettskjemas together (Your candidate nr is sent on the same mail registered for this survey)

Study procedure

In this survey you will be asked to sign in to your **Facebook** account and to check your account settings.

There will be example screenshots showing where to find the relevant information. Note: The screenshots might differ slightly from what you are actually seeing (e.g. if you use another language), and keep in mind that the questions always refer to your account settings.

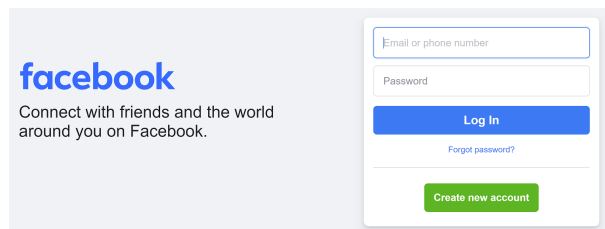
Facebook Account

How important is the Facebook account for you?

Please indicate how important this account is to you. Consider how many devices and services are connected to this account.

Login

Please have a closer look at the settings for your Facebook account. Open a browser in incognito mode, go to <https://www.facebook.com/> and sign in with your user.



Facebook account - Password access

By which means can you access your Facebook account password? Please select multiple if applicable.

- ☐ I can remember my password
- ☐ Password manager
- ☐ Stored by browser / device
- ☐ I wrote it down on paper

Facebook account - Password manager

This element is only shown when the option 'Password manager' is selected in the question 'Facebook account - Password access'

Please select all your devices on which you have installed a password manager that has stored your Facebook account password.

- ☐ Phone 1
- ☐ Phone 2
- ☐ Phone 3
- ☐ Computer 1
- ☐ Computer 2
- ☐ Computer 3

Tablet 1

Tablet 2

Facebook account - Password stored by browser / device

This element is only shown when the option 'Stored by browser / device' is selected in the question 'Facebook account - Password access'

Please select all your devices which have stored your Facebook password or which have a browser that has stored your password.

Phone 1

Phone 2

Phone 3

Computer 1

Computer 2

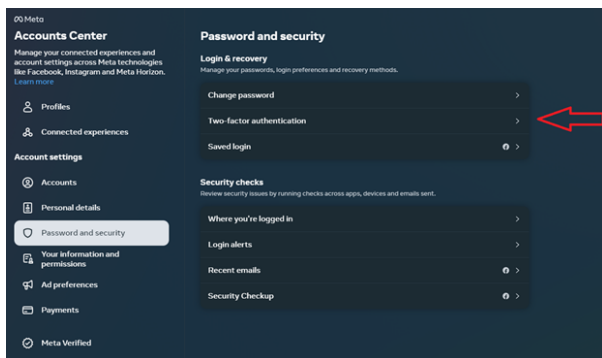
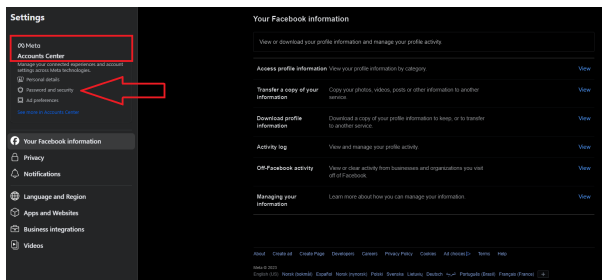
Computer 3

Tablet 1

Tablet 2

Second factor authentication

Click on your profile (top right corner) and select *Settings and privacy* > *Settings* and under Meta Accounts Center select *Password and security*. You'll then be prompted to Meta's account center, select *Password and security* > *Two-factor authentication* and choose your account.

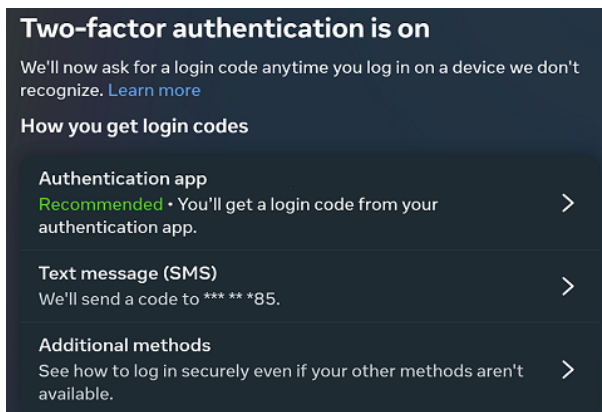


Facebook account - Second factor enabled?

Is 2-Step authentication enabled/turned on for your Facebook account?

Yes

No



Facebook account - Selected second factor(s)?

This element is only shown when the option 'Yes' is selected in the question 'Facebook account - Second factor enabled?'

Under *How you get login codes*; which Two-factor authentication methods/login code possibilities are set up for your Facebook account?

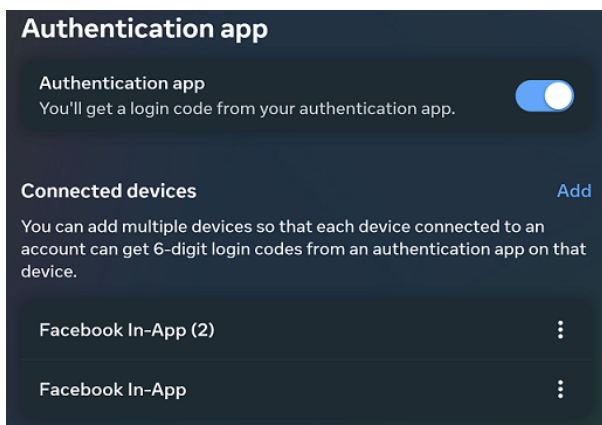
- Authentication app
- Text message (SMS)
- Security Key
- Additional methods

Facebook account - Authentication app

This element is only shown when the option 'Authentication app' is selected in the question 'Facebook account - Selected second factor(s)?'

Please select all your devices that have installed an Authenticator app that is registered with this Facebook account.

- Phone 1
- Phone 2
- Phone 3
- Computer 1
- Computer 2
- Computer 3
- Tablet 1
- Tablet 2



Facebook account - Text message (SMS)

This element is only shown when the option 'Text message (SMS)' is selected in the question 'Facebook account - Selected second factor(s)?'

Please select all your devices that registered as a 2FA with SMS for this Facebook account.

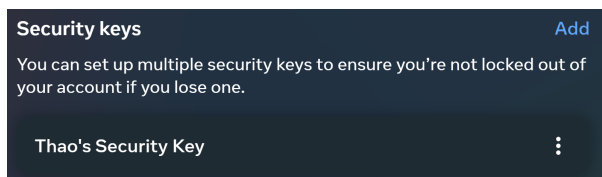
- Phone 1
- Phone 2
- Phone 3

Facebook account - Security key

This element is only shown when the option 'Security Key' is selected in the question 'Facebook account - Selected second factor(s)?'

Please select all devices that are registered as *Security key* in your Facebook account. Note that other types of devices such as phones, tablets or computers can also be used as security keys.

- Security Key 1
- Security Key 2
- Phone 1
- Phone 2
- Phone 3
- Computer 1
- Computer 2
- Computer 3
- Tablet 1
- Tablet 2

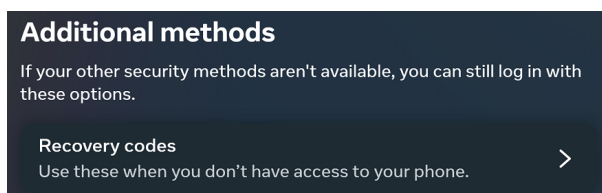


Facebook account - Additional methods

This element is only shown when the option 'Additional methods' is selected in the question 'Facebook account - Selected second factor(s)?'

Have you configured and downloaded your recovery codes for your Facebook account?

- Yes
- No



Facebook account - Recovery codes

This element is only shown when the option 'Yes' is selected in the question 'Facebook account - Additional methods'

Please select all your devices which is used for storing/saving your recovery codes

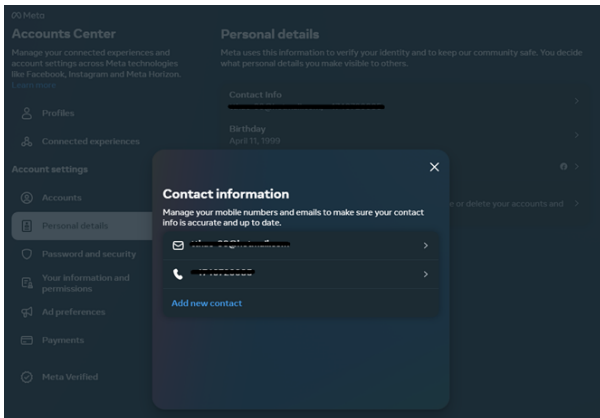
- Phone 1
- Phone 2
- Phone 3
- Computer 1
- Computer 2
- Computer 3

Tablet 1

Tablet 2

Recovery

Click on your profile and select *Settings and privacy* > *Settings* and under Meta Accounts Center select *Password and security*. You'll then be prompted to Meta's account center, select *Personal details* and navigate to Contact Info



Facebook account - Registered contact information?

Please indicate if one or more of the following contact informations are registered.

Email address

Mobile number

Facebook account - Email address

This element is only shown when the option 'Email address' is selected in the question 'Facebook account - Registered contact information?'

Please select the email-provider that you use for your registered email address.

Outlook

Gmail

Yahoo

Other

If other, please enter the name of the provider here

This element is only shown when the option 'Other' is selected in the question 'Facebook account - Email address'

Facebook account - Mobile number

This element is only shown when the option 'Mobile number' is selected in the question 'Facebook account - Registered contact information?'

Please select all the devices that are registered with the mobile number in your contact information.

Phone 1

Phone 2

Phone 3

Conclusion

If you have any comments, we'd appreciate your feedback in the text field below. Also, if you discovered any errors in this survey or had any problems, please let us know.

Finally, don't forget to click on *Send* when you are done.

Feedback