(Pre)Account Study Information

Candidate nr.

Please enter your candidate nr., which will be used to link the surveys/nettskjemas together (Your candidate nr is sent on the same mail registered for this survey)

Study procedure

This 1. survey is mainly to map and provide information about your demographics, as well as current IT skills and the different devices you own, which will be of use later in the thesis when analysing the data from the lab study.

Later in the (on-prem) lab study **13. December**, you will be asked to sign in to different accounts and to check your account settings on the various. Here you'll be asked to fill in what types of devices that are trusted to your account, which devices you have stored the different passwords etc., so keep this in mind when filling out the devices you own.

Shortly after the (on-prem) lab study you will recieve different scores, explaining your accounts accessibilty and security/safety with some follow-up questions around.

Purpose

The purpose of the studies is to gain an understanding/picture of how various users have configured their user accounts, to analyse their accounts security and accessibiliy on the different plattforms chosen for this thesis.

Privacy statement

There are no questions asking for any sensitive information such as passwords, phone numbers or email addresses. We only ask about your IT skills and what authentication and recovery methods are enabled in your user account. Demographics from participants may be used to derive statistics about user behaviour. Beyond that, no further linking of the collected information to individuals can be made.

The data will only be available for me and my supervisor (Nils Gruschka), and will deleted after the thesis is delivered, (hopefully) within less then a year.

I accept that the information about my IT-skills, demographics, and my account setup information will be collected, analyzed and saved for a year as data for the purpose of the thesis

**You can whenever you want withdraw from the study and have your data/information deleted and removed. Please send a mail to thanhtl@uio.no if you wish to withdraw!

    Yes
    No

Demographics

Age

Gender

    Male
    Female
    Other
    Rather not say

Are you currently a student?

Yes

No

If yes, what year are you currently studing?
This element is only shown when the option 'Yes' is selected in the question 'Are you currently a student?'
(Where first year bachelor= 1st and first year master= 4th year

IT Skills (1)

Are you currently or were you previously employed in an IT-related job?

Yes

No

Which of the following focus areas describes your current or previous IT-related job experience?
This element is only shown when the option 'Yes' is selected in the question 'Are you currently or were you previously employed in an IT-related job?'

Please select multiple if applicable.

Cyber security

Software development

IT infrastructure

IT support

Data management

Other

If other, please specify
This element is only shown when the option 'Other' is selected in the question 'Which of the following focus areas describes your current or previous IT-related job experience?'

IT Skills (2)

How would you rate your IT-skills?
Please select a value that corresponds with your IT expertise.

Devices (1)

For the remaining questions you need to create a list of your devices. This list will be printed out and handed to you in the following lab study. It might me useful to use simple nicknames so you know which device you are referring to.
We expect a user to have max. 3 phones, 3 computers, 2 tablets, 2 smart watches and 2 security keys.
Below you find an example for a list, which might be used as a template.

The list should look something like this:

Phones:

Phone 1: iPhone (Private)

Phone 2: iPhone (Work)

Phone 3: -

Computers / Laptops:

    Computer 1: Computer (home)

    Computer 2: Laptop (office)

    Computer 3: -

Tablets:

    Tablet 1: iPad

    Tablet 2: -

Smart Watches:

    Smart Watch 1: Smart Watch

    Smart Watch 2: -

Security Keys:

    Security Key 1: YubiKey

    Security Key 2: -

Devices (2)

Please indicate what devices you have added to your list by selecting the respective devices.

Phones

    Phone 1

    Phone 2

    Phone 3

Phone 1 - Name/Nickname
This element is only shown when the option 'Phone 1' is selected in the question 'Phones'

Phone 2 - Name/Nickname
This element is only shown when the option 'Phone 2' is selected in the question 'Phones'

Phone 3 - Name/Nickname
This element is only shown when the option 'Phone 3' is selected in the question 'Phones'

Computers / Laptops

    Computer 1

    Computer 2

    Computer 3

Computer 1 - Name/Nickname
This element is only shown when the option 'Computer 1' is selected in the question 'Computers / Laptops'

Computer 2 - Name/Nickname
This element is only shown when the option 'Computer 2' is selected in the question 'Computers / Laptops'

Computer 3 - Name/Nickname
This element is only shown when the option 'Computer 3' is selected in the question 'Computers / Laptops'

Tablets

    Tablet 1

Tablet 2

Tablet 1 - Name/Nickname
This element is only shown when the option 'Tablet 1' is selected in the question 'Tablets'

Tablet 2 - Name/Nickname
This element is only shown when the option 'Tablet 2' is selected in the question 'Tablets'

Smart Watches

Smart Watch 1

Smart Watch 2

Smart Watch 1 - Name/Nickname
This element is only shown when the option 'Smart Watch 1' is selected in the question 'Smart Watches'

Smart Watch 2 - Name/Nickname
This element is only shown when the option 'Smart Watch 2' is selected in the question 'Smart Watches'

Security Keys

Security Key 1

Security Key 2

Security Key 1 - Name/Nickname
This element is only shown when the option 'Security Key 1' is selected in the question 'Security Keys'

Security Key 2 - Name/Nickname
This element is only shown when the option 'Security Key 2' is selected in the question 'Security Keys'

Conclusion

If you have any comments, we'd appreciate your feedback in the text field below. Also, if you discovered any errors in this survey or had any problems, please let us know.

Finally, don't forget to click on *Send* when you are done.

Feedback