

Apple Account Study

Candidate nr.

Please enter your candidate nr., which will be used to link the surveys/nettskjemas together (Your candidate nr is sent on the same mail registered for this survey)

Study procedure

In this survey you will be asked to sign in to your **Apple** account and to check your account settings. There will be example screenshots showing where to find the relevant information. Note: The screenshots might differ slightly from what you are actually seeing (e.g. if you use another language), and keep in mind that the questions always refer to your account settings.

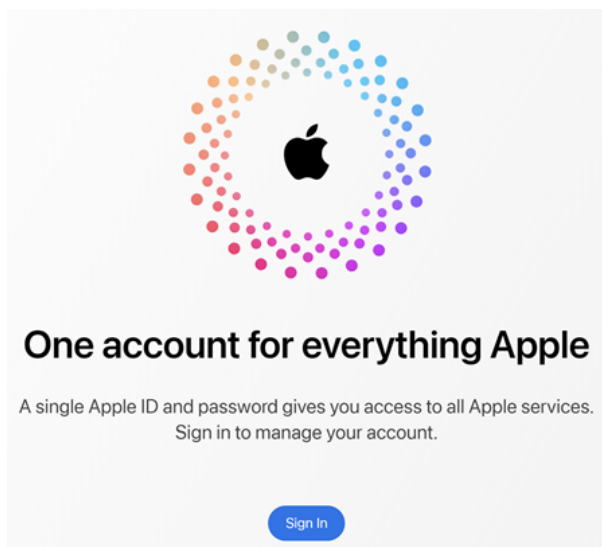
Apple Account

How important is the Apple account to you?

Please indicate how important this account is to you. Consider how many devices and services are connected to this account.

Login

Please have a closer look at the settings for your Apple account. Open a browser in incognito mode, go to <https://appleid.apple.com> and sign in to your account.



Apple account - Password access

By which means can you access your Apple password? Please select multiple if applicable.

- ☐ I can remember my password
- ☐ Password manager
- ☐ Stored by browser / device
- ☐ I wrote it down on paper

Apple account - Password manager

This element is only shown when the option 'Password manager' is selected in the question 'Apple account - Password access'

Please select all your devices on which you have installed a password manager that has stored your Apple account password.

Phone 1
Phone 2
Phone 3
Computer 1
Computer 2
Computer 3
Tablet 1
Tablet 2

Apple account - Password stored by browser / device

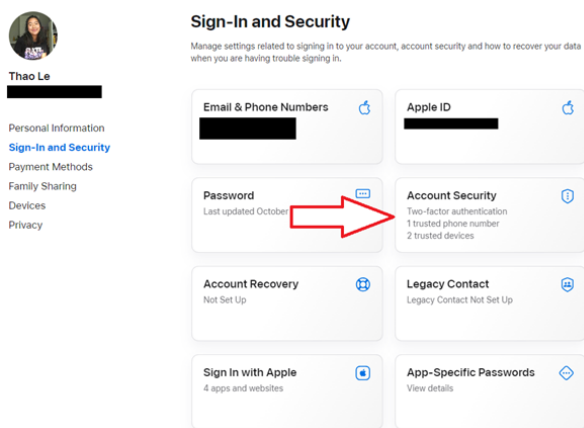
This element is only shown when the option 'Stored by browser / device' is selected in the question 'Apple account - Password access'

Please select all your devices which have stored your Apple password or which have a browser that has stored your password.

Phone 1
Phone 2
Phone 3
Computer 1
Computer 2
Computer 3
Tablet 1
Tablet 2

Second factor authentication

Navigate to *Sign-in and Security* and click on *Account Security*.



Apple account - Trusted phone numbers

Please select all your mobile devices / phones which are associated with your trusted phone numbers.

Phone 1
Phone 2
Phone 3
None

Apple account - Trusted devices

Please select all your devices which are listed as trusted device.

- Phone 1
- Phone 2
- Phone 3
- Computer 1
- Computer 2
- Computer 3
- Tablet 1
- Tablet 2
- Smart Watch 1
- Smart Watch 2
- None

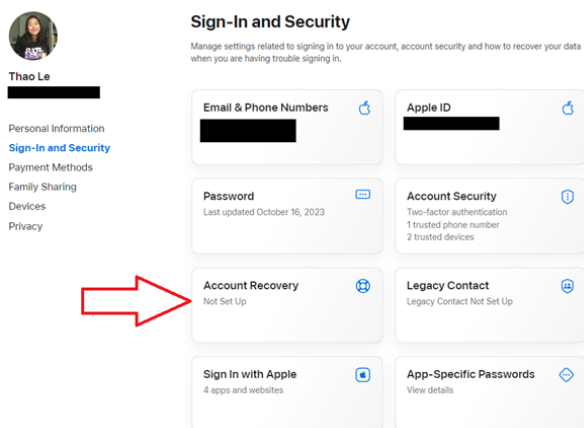
Apple account - Security Keys

Please select all your Security Keys which are registered for second factor authentication in your Apple account.

- Security Key 1
- Security Key 2
- None

Recovery

Now close the *Account Security* popup and click on *Account Recovery* to review your recovery settings.



Apple account - Recovery

Please select the recovery options that are enabled in your Apple account if any.

- Recovery Contact
- Recovery Key
- None

Apple account - Recovery key

This element is only shown when the option 'Recovery Key' is selected in the question 'Apple account - Recovery'

Please select all your devices which is used for storing/saving your recovery key(s)

- Phone 1

Phone 2

Phone 3

Computer 1

Computer 2

Computer 3

Tablet 1

Tablet 2

Conclusion

If you have any comments, we'd appreciate your feedback in the text field below. Also, if you discovered any errors in this survey or had any problems, please let us know.

Finally, don't forget to click on *Send* when you are done.

Feedback