

## Google Account Study

### Candidate nr.

Please enter your candidate nr., which will be used to link the surveys/nettskjemas together (Your candidate nr is sent on the same mail registered for this survey)

### Study procedure

In this survey you will be asked to sign in to your **Google** account and to check your account settings. There will be example screenshots showing where to find the relevant information. Note: The screenshots might differ slightly from what you are actually seeing (e.g. if you use another language), and keep in mind that the questions always refer to your account settings.

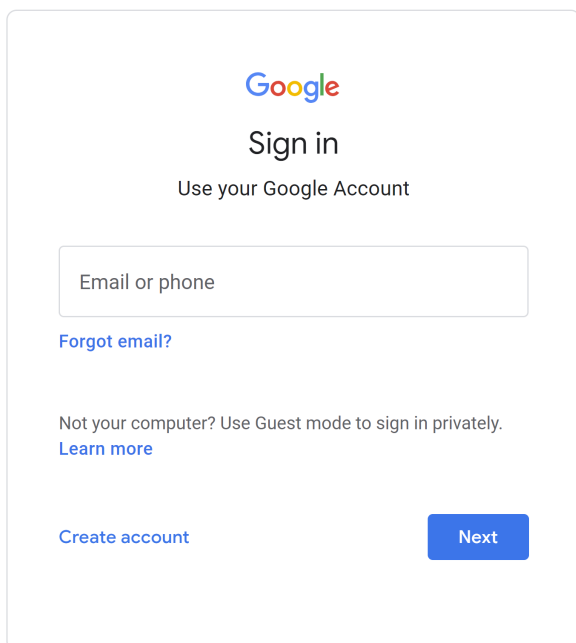
### Google Account

#### How important is the Google account for you?

Please indicate how important this account is to you. Consider how many devices and services are connected to this account.

### Login

Please have a closer look at the settings for your Google account. Open a browser in incognito mode, go to <https://accounts.google.com/> and sign in with your user.

A screenshot of the Google Sign in page. At the top is the Google logo, followed by the text "Sign in" and "Use your Google Account". Below this is a text input field labeled "Email or phone". Under the input field is a link "Forgot email?". Further down is the text "Not your computer? Use Guest mode to sign in privately." with a link "Learn more". At the bottom left is a link "Create account" and at the bottom right is a blue button labeled "Next".

#### Google account - Password access

By which means can you access your Google account password? Please select multiple if applicable.

I can remember my password

Password manager

Stored by browser / device

I wrote it down on paper

#### Google account - Password manager

*This element is only shown when the option 'Password manager' is selected in the question 'Google account - Password access'*

Please select all your devices on which you have installed a password manager that has stored your Google account password.

- Phone 1
- Phone 2
- Phone 3
- Computer 1
- Computer 2
- Computer 3
- Tablet 1
- Tablet 2

### Google account - Password stored by browser / device

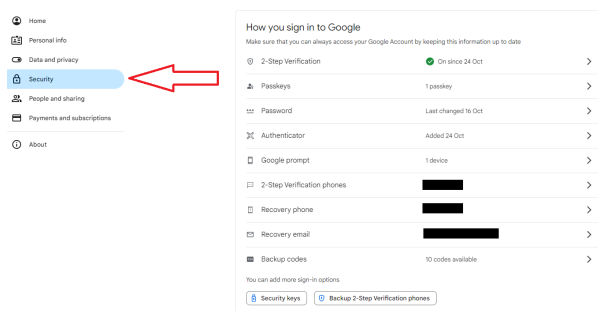
*This element is only shown when the option 'Stored by browser / device' is selected in the question 'Google account - Password access'*

Please select all your devices which have stored your Google password or which have a browser that has stored your password.

- Phone 1
- Phone 2
- Phone 3
- Computer 1
- Computer 2
- Computer 3
- Tablet 1
- Tablet 2

### Second factor authentication

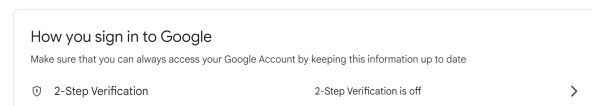
Navigate to *Security* and scroll to the section *How you sign in to Google*



### Google account - Second factor enabled?

Is 2-Step Verification enabled for your Google account?

- Yes
- No



### Google account - Passkeys enabled?

Is Passkeys enabled for your Google account?

Yes

No

### Google account - Google passkeys

*This element is only shown when the option 'Yes' is selected in the question 'Google account - Passkeys enabled?'*

Please select all devices that are registered as a Passkey for your Google account.

Phone 1

Phone 2

Phone 3

Computer 1

Computer 2

Computer 3

Tablet 1

Tablet 2

### Google account - Selected second factor(s)?

*This element is only shown when the option 'Yes' is selected in the question 'Google account - Second factor enabled?'*

Click on *2-Step Verification* to get detailed information. Which 2-Step Verification methods are set up for your Google account?

Google Prompts

Authenticator app




Voice or text message

Backup codes

Security Key

Add more second steps to verify that it's you

Set up additional backup steps so that you can sign in even if your other options aren't available.

	<b>Backup codes</b> These printable one-off passcodes allow you to sign in when away from your phone, like when you're travelling.	>
	<b>Authenticator app</b> Use the authenticator app to get verification codes at no charge, even when your phone is offline. Available for Android and iPhone.	>
	<b>Security Key</b> A security key is a verification method that allows you to securely sign in. These can be built in to your phone, use Bluetooth or plug directly into your computer's USB port.	>

### Google account - Google prompts

*This element is only shown when the option 'Google Prompts' is selected in the question 'Google account - Selected second factor(s)?'*

Please select all your devices that are set up with this Google account to be used for *Google prompts*.

Phone 1

Phone 2

Phone 3

Tablet 1

Tablet 2

### Google account - Authenticator app

*This element is only shown when the option 'Authenticator app' is selected in the question 'Google account - Selected second factor(s)?'*

Please select all your devices that have installed an *Authenticator app* that is registered with this Google account.

Phone 1  
Phone 2  
Phone 3  
Computer 1  
Computer 2  
Computer 3  
Tablet 1  
Tablet 2

### Google account - Voice or text message

*This element is only shown when the option 'Voice or text message' is selected in the question 'Google account - Selected second factor(s)?'*

Please select all your devices that have a phone number which is used for *voice or text message* as second authentication factor.

Phone 1  
Phone 2  
Phone 3

### Google account - Security key

*This element is only shown when the option 'Security Key' is selected in the question 'Google account - Selected second factor(s)?'*

Please select all devices that are registered as *Security key* in your Google account. Note that other types of devices such as phones, tablets or computers can also be used as security keys.

Security Key 1  
Security Key 2  
Phone 1  
Phone 2  
Phone 3  
Computer 1  
Computer 2  
Computer 3  
Tablet 1  
Tablet 2

### Recovery

Navigate to *Security* and scroll to the bottom of the section *How you sign in to Google*

<input type="checkbox"/> Recovery phone	██████████	>
<input type="checkbox"/> Recovery email	██████████	>

### Google account - Selected recovery options?

Please indicate if one or more of the following recovery options are enabled.

Recovery phone  
Recovery email

### Google account - Recovery phone

*This element is only shown when the option 'Recovery phone' is selected in the question 'Google account - Selected recovery options?'*

Please select all your devices that have a phone number which is used for *Recovery phone*

Phone 1

Phone 2

Phone 3

### **Google account - Recovery email**

*This element is only shown when the option 'Recovery email' is selected in the question 'Google account - Selected recovery options?'*

Please select the email-provider that you use for your registered Recovery email.

Outlook

Gmail

Yahoo

Other

### **If other, please enter the name of the provider here**

*This element is only shown when the option 'Other' is selected in the question 'Google account - Recovery email'*

### **Conclusion**

If you have any comments, we'd appreciate your feedback in the text field below. Also, if you discovered any errors in this survey or had any problems, please let us know.

**Finally, don't forget to click on *Send* when you are done.**

### **Feedback**