Thapelo Petrick Sikhosana

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Objective

To leverage my self-taught web development skills in creating innovative, user-friendly websites and applications, while continuously learning and adapting to new technologies to drive impactful digital solutions.

Experience

- IT support technician   2014 - 2013
  Vodacom
  An IT support technician is responsible for diagnosing and resolving technical issues related to hardware, software, and networks. Key details about their role include:

  1. **Responsibilities**:
     - Troubleshoot and resolve technical problems for end-users.
     - Install, configure, and maintain computer systems and software.
     - Provide support via phone, email, or in-person.
     - Monitor and manage network performance and security.
     - Document issues and solutions for future reference.

  2. **Skills**:
     - Proficiency in operating systems (Windows, macOS, Linux).
     - Knowledge of networking concepts (TCP/IP, DNS, DHCP).
     - Ability to diagnose hardware and software issues.
     - Strong communication and problem-solving skills.

  3. **Qualifications**:
     - Relevant certifications (e.g., CompTIA A+, Network+).
     - Experience in technical support or IT-related roles.
  4. **Work Environment**:
     - Can work in various settings, including offices, call centers, or remotely.
     - May involve on-call work or shift work depending on the organization.

  Their role is crucial in ensuring that technology runs smoothly and efficiently for users and organizations.

- Plmber   2018 - 2019
  MRRT
  A plumber's job involves installing, repairing, and maintaining piping systems and fixtures in residential, commercial, and industrial settings. Key responsibilities typically include:

  1. **Installation**: Setting up pipes, fixtures, and appliances like sinks, toilets, and water heaters according to building codes and regulations.

  2. **Repair**: Fixing leaks, clogs, and broken pipes, and replacing damaged parts as needed.

  3. **Maintenance**: Performing routine inspections and preventive maintenance to ensure systems operate efficiently and to identify potential issues before they become serious problems.

  4. **Troubleshooting**: Diagnosing problems with plumbing systems, which may involve using specialized tools and techniques.

  5. **Customer Service**: Communicating with clients to understand their issues, explain solutions, and provide cost estimates.

  6. **Compliance**: Ensuring that all work meets local building codes and safety regulations.

  7. **Documentation**: Keeping records of work performed, including repairs and installations, and sometimes providing service reports to clients.

  Plumbers need a good understanding of plumbing systems, strong problem-solving skills, and the ability to work with various tools and materials. They often work in challenging environments, including tight spaces and varying weather conditions.

Education

- Cisco certified
  Learnership programme
  97   2013

- Matric certificate
  DM Motsaosele secondary school
  60   2010

Skills

80% React	100% JavaScript	100% HTML
80% CSS3	100% jQuery	80% Node JS
40% PosgreSQL	40% Python	60% C#

Projects

- MY online portfolio
  My online portfolio showcases a diverse range of web development projects, highlighting my expertise in front-end and back-end technologies. It features responsive design, intuitive user interfaces, and efficient coding practices. Explore my work to see how I turn creative ideas into functional, visually appealing web solutions.
  LINK: **https://thapelo12345.github.io/new-portfolio/**

Interests

- Designing 3d animation and 3d effectc
- Building games

Languages

- English isiZulu

My Links

- Portfolio website
  https://thapelo12345.github.io/new-portfolio/