

## **In Class Activity 03: Find Real World Examples**

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### **1. PROCESS MONITORING**

- a Find real life examples for four process mining techniques and describe them.

### **2. BENCHMARKING**

- a Find four real life examples of companies who follow benchmarking practices to streamline their business processes and describe them. Include,
  - i Name of the organization
  - ii Image of the company logo
  - iii Description

### **3.CHANGE MANAGEMENT**

- a. Explain the Force Field Analysis using a real life example.