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# **CHAPTER-I**

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## **INTRODUCTION**

# **CHAPTER – I**

## **INTRODUCTION AND DESIGN OF THE STUDY**

### **INTRODUCTION**

The lifestyle of IT employees is characterized by a dynamic blend of professional and personal aspects, often influenced by the rapidly evolving nature of the technology industry. As individuals engaged in Information Technology, these professionals play crucial roles in developing, maintaining, and innovating digital solutions. Their work often involves problem-solving, coding, system administration, and staying abreast of the latest technological trends. IT employees commonly work in diverse settings, ranging from traditional office environments to remote setups. The nature of their tasks may lead to long working hours, especially during project deadlines or critical system issues. Continuous learning is integral to their lifestyle, as staying updated on emerging technologies is essential to remain competitive in the field.

Despite potential work-related stresses, IT professionals often enjoy flexibility in their schedules, with opportunities for remote work and flexible hours. The community is characterized by a collaborative spirit, with teamwork and communication being essential skills. Networking events, conferences, and online forums offer chances to connect with peers, fostering professional growth and relationship building. Balancing work and personal life is a common challenge, given the demands of the industry. However, the dynamic nature of IT also provides opportunities for creativity, innovation, and career advancement. The lifestyle of IT employees reflects a commitment to staying adaptable, continuously learning, and contributing to the ever-evolving landscape of technology.

### **IT INDUSTRY IN GLOBAL**

The Information Technology (IT) industry is a global economic powerhouse that encompasses the development, deployment, and management of computer systems, software, and networks. It plays a crucial role in driving innovation, efficiency, and connectivity across various sectors. Key components of the IT industry include software development, hardware manufacturing, telecommunications, and IT services.



Key components of the IT industry include software development, hardware manufacturing, telecommunications, and IT services. Major global IT hubs are situated in regions like Silicon Valley in the United States, Bangalore in India, and Shenzhen in China. The IT industry has a profound impact on economies, fostering digital transformation and contributing significantly to job creation. Companies within this sector range from multinational corporations to startups, each contributing to the development of cutting-edge technologies and solutions. As technology becomes increasingly integral to daily life, the IT industry continues to be a driving force behind global economic growth, innovation, and societal change. The sector's adaptability and ability to address emerging challenges make it a cornerstone of the modern digital era.

## **IT INDUSTRY IN INDIA**

The Information Technology (IT) industry in India has become a key player in the global technology landscape. Over the past few decades, India has emerged as a major outsourcing destination and a hub for IT services, software development, and technology innovation. India's IT industry is characterized by a robust ecosystem that includes multinational corporations, homegrown companies, and a vibrant startup culture. Cities such as Bangalore, Hyderabad, Pune, and Chennai are renowned IT hubs, hosting the headquarters of major IT firms.

The sector has played a crucial role in India's economic growth, contributing significantly to GDP and providing employment opportunities for millions. Outsourcing services, particularly in software development, customer support, and business process outsourcing, have been instrumental in establishing India as a cost-effective and high-quality destination for global businesses. India's IT industry has evolved beyond outsourcing to include a focus on research and development, emerging technologies like artificial intelligence, machine learning, and blockchain. The country's emphasis on education in science and engineering has contributed to a skilled workforce that is in demand worldwide.

## **IT INDUSTRY IN TAMILNADU**

Tamil Nadu, a state in southern India, has emerged as a significant player in the Information Technology (IT) industry. With a strong emphasis on education and a skilled workforce, Tamil Nadu has attracted several IT companies and established itself as a prominent IT hub within the country. Chennai, the capital city of Tamil Nadu, is a major center for IT activities in the state. The region is home to a diverse range of IT companies, including global giants, local enterprises, and startups. The state government has implemented policies and initiatives to support the growth of the IT industry, fostering a conducive business environment.

Tamil Nadu's IT industry is known for software development, IT services, and business process outsourcing. The state has also made strides in research and development, especially in emerging technologies like artificial intelligence, data analytics, and cybersecurity. Educational institutions in Tamil Nadu produce a steady stream of skilled professionals, contributing to the talent pool in the IT sector. Additionally, the state's infrastructure, connectivity, and proactive government policies have played a crucial role in attracting investments and facilitating the expansion of IT companies. In summary, Tamil Nadu's IT industry is a dynamic and growing ecosystem that leverages its skilled workforce, infrastructure, and favourable business environment to contribute significantly to the broader Information Technology landscape in India.

## **STATEMENT OF PROBLEM**

Information Technology (IT) employees encounter various challenges in their professional journey, stemming from the dynamic and demanding nature of the industry. From long working hours to technological advancements and work-life balance issues, IT professionals navigate a landscape marked by high stress levels, skill obsolescence, and the constant need for adaptation. This introduction highlights the multifaceted nature of challenges faced by IT employees, emphasizing the importance of addressing these issues for the well-being and sustained productivity of the workforce.

## **OBJECTIVES OF THE STUDY**

- To analyze the Work-Life Balance and to Maintain a healthy balance between work and personal life.
- To analyze effective communication foster clear and concise communication with team members.
- To uncover and understand the unfulfilled aspirations and ambitions of IT employees, providing insights into their hidden dreams.
- To analyze Continuous Learning of Employees and in IT industry.
- To analyze about the employer's Level of satisfaction and problems facing towards their working company.

## **SCOPE OF THE STUDY**

The report's main focus will be on the IT Employees challenges and their lifestyle. Identifying the main obstacles that IT Employees overcome to succeed in the IT Field, including Continuous learning, Technological advancement, Increasing the investment, To go with their right skills and interests.

## **RESEARCH METHODOLOGY**

### **Sources of data**

#### **Primary data**

The best type of data for study is considered to be primary data, which the investigators collect the data directly from the source for the first time.

Primary information gathered from respondents using a interview schedule.

#### **Secondary data**

Data that has previously been gathered from primary sources and made easily accessible for researchers to use for their own research is known as secondary data.

The secondary data collected from journals, books and websites.

## **AREA OF THE STUDY**

The Targeted area is Coimbatore. Because Coimbatore is best place for any Industry in that way, IT industry in Coimbatore has been good. The future of IT in Coimbatore looks so good.

## **SAMPLING TECHNIQUE**

Simple random sampling method is adopted to collect data from the vendors.

Each person in the population has an equal probability of getting chosen in a simple random sampling all of the population should be in your sampling frame.

## **STATISTICAL TOOLS USED IN THE STUDY**

### **1. Descriptive Analysis**

A statistical technique called descriptive analytics is used to search and summary historical data in order to find patterns or significance. A data presentation that shows the proportion of observations for each data point or collection of data points is known as a percentage frequency distribution. It is a widely used technique for expressing other data, such as the relative frequency

of survey replies. The percentage frequency distributions are frequently shown as tables, bar graphs, or pie charts.

## **2. Chi-Square Test**

A statistical technique called the chi-square test is used to compare actual outcomes to assumptions. This test aims to determine whether a discrepancy between actual and projected data is caused by chance or by a connection between the variables being examined. The chi-square test is therefore a perfect option for assisting in our comprehension and interpretation of the relationship between our two categorical variables.

$$\chi^2_c = \frac{\sum (O_i - E_i)^2}{E_i}$$

O<sub>i</sub> - Observed value

E<sub>i</sub> - Expected value

## **3. Friedman's Ranking Method**

The Friedman test is a development of the Wilcoxon signed-rank test and a nonparametric equivalent of the one-way repeated-measures test. Friedman examines the possibility that all k linked variables originate from the same population. The k variables for each scenario are ranked from 1 to k. On these ranks, the test statistic is built.

## **LIMITATIONS OF THE STUDY**

- The study will only concentrate on IT Employees who works in Coimbatore.
- Due to time restrictions, it may not be possible for the study to fully examine all facts of the IT Employees.
- The errors may be spotted in questionnaire by omitting or non-filling are applicable.
- The difficulties experienced by IT Employees may change across various companies.

## **CHAPTER SCHEME**

### **Chapter – I: Introduction and research Design**

The first chapter consists of introduction, Statement of the problem, objectives of the study, Scope of the study, Research methodology and Limitations of the study.

### **Chapter – II: Review of literature**

This chapter presents the review of empirical studies carried out on the topic in the past.

### **Chapter – III: Overview of IT Employees**

This chapter tells about the IT Employees and challenges faced.

### **Chapter – IV: Data Analysis and Interpretation**

This chapter presents the Data Analysis and Interpretation of the study.

### **Chapter – V: Findings, Recommendation and conclusion**

This chapter brings out the findings, recommendations and conclusions derived from the results of the study.

## **CHAPTER-II**

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### **REVIEW OF LITERATURE**

## **CHAPTER – II**

### **REVIEW OF LITERATURE**

**GOODALE ET AL. (1975)<sup>1</sup>** to define the term "quality of life." The most frequently cited factors that define a person's quality of life are their psychological health, their workplace, pursuing one's goals in both the social environment that the people at work supply and one's personal life. It is concluded that a person's working conditions affect many other aspects of their quality of life in addition to being a significant factor in people's lives.

**VALDEZ GUTEK (1987)<sup>2</sup>** discovered that married women had the lowest level of job unhappiness since they were either separated or divorced and had prepared for a rise in their careers. Women who have never married report feeling less satisfied at work. , it was demonstrated that mothers' moods fluctuated throughout the day in an effort to carry out their responsibilities and that they reported feeling less satisfied and doing their tasks less well. Another component that was taken into consideration was spillover effects, which discuss the single mood that persisted

**WILLIAMS ET AL. (1991)<sup>3</sup>** used experience sampling on working mothers to study the daily emotional status and various role juggling related to work-life balance. Research revealed that balancing several roles negatively affected working mothers' emotions and satisfaction with a task. Additionally, it was demonstrated that mothers' moods fluctuated throughout the day in an effort to carry out their responsibilities and that they reported feeling less satisfied and doing their tasks less well. Another component that was taken into consideration was spillover effects, which discuss the single mood that persisted into the following day.

**RICE ET AL. (1992)<sup>4</sup>** used data from 823 employees in the United States. He clarified that there are relationships that are both direct and indirect. In between conflicts at work and outside of it, which impact job satisfaction. He finds that a person's overall quality of life is significantly impacted by their length of work experience. Conflict at work and in the home was found to be strongly correlated with outcomes linked to the individual, such as discontent. with family, life, marriage, and leisure. Broad mental exhaustion, physical and somatic complaints, burnout,



depression, substance abuse, work-related stress, and family-related stress are some outcomes associated with stress; work-family conflict was also significantly correlated.

**ERNST KOSEK AND OZEKI (1998)<sup>5</sup>** came to the conclusion that work-family results have an impact on both personal and professional satisfaction. Conflict at work and in the home was found to be strongly correlated with outcomes linked to the individual, such as discontent. with family, life, marriage, and leisure. Broad mental exhaustion, physical and somatic complaints, burnout, depression, substance abuse, work-related stress, and family-related stress are some outcomes associated with stress; work-family conflict was also significantly correlated with these outcomes (Adams, King and King, 1996; Allen et al., 2000; Boles and Babin, 1996; Burke, 1988; Frone and Russell, 1992; Greenhaus and Beutell, 1985; Netemeyer, Boles and McMurrian, 1996).

**GREENHAUS ET AL. (2002)<sup>6</sup>** work-family balance is associated with a higher quality of life when there is valuable time, engagement, or satisfaction to divide across roles. Sehgal (1997) looked into it and discovered that an employee's stress based on how much of it is committed to his work. Role stress and resource deficiency, role degradation, and inter-role distance are caused by a few dominant variables. According to the author's test, none of the conflict measures show any appreciable variations among facets. These outcomes offer a crucial takeaway for professionals who use organizational interventions meant to address work-family conflict.

**BRUCK (2002)<sup>7</sup>** investigated the possibility of any divergent relationships among the aspects of job satisfaction. According to the author's test, none of the conflict measures show any appreciable variations among facets. These outcomes offer a crucial takeaway for professionals who use organizational interventions meant to address work-family conflict. It was discovered that women and the elderly have experienced the highest levels of stress in an attempt to manage and maintain a balance in both their personal and professional lives. Additionally, it was recommended that the institutions implement flexible policies by offering family assistance, paid time off, and periodic health care

**GUEST (2002)<sup>8</sup>** discusses the significance of work-life balance as well as the definition of balance in general. It has been established that an unbalanced work-life schedule negatively affects employees' wellbeing. The evolution and inclination of work-life balance affects both the work

and well-being of employees. It was discovered that women and the elderly have experienced the highest levels of stress in an attempt to manage and maintain a balance in both their personal and professional lives. Additionally, it was recommended that the institutions implement flexible policies by offering family assistance, paid time off, and periodic health care

**GARY HOWARD (2004)**<sup>9</sup> used 119 police officers in an attempt to determine the impact of work-life and life-work on job satisfaction. Work-life conflict has been shown to be significant and vital in relation to employment happiness as measured by financial and non-financial rewards. On the other hand, family work is not as consistently correlated with job satisfaction as work-life balance. It was discovered that women and the elderly have experienced the highest levels of stress in an attempt to manage and maintain a balance in both their personal and professional lives. Additionally, it was recommended that the institutions implement flexible policies by offering family assistance, paid time off, and periodic health care

**HYMAN AND SUMMERS (2007)**<sup>10</sup> found that management's discretion in handling work-life issues and the agenda are balanced by the prevalence of management control over work-life issues. According to research by Fairbrother and Warn (2003), there are substantial correlations between job satisfaction, stress levels, and workplace proportions. further quoted that employee's positive attitude towards their job is very much essential to increase productivity of an organization whereas balancing the demands of work and family life are associated with employees' physical and mental health as well as occupational variables such as job satisfaction, performance, absenteeism

**BUDDEBERG-FISCHER ET AL. (2008)**<sup>11</sup> a key objective for the younger generation is the harmonious integration of personal and professional life. According to Burgess et al. (2007), relaxed policies and managerial awareness are crucial in attaining a work-life equilibrium. emphasized in their study that usage of flexible organizational policies to neutralize the effects of work stressors on family satisfaction. Whereas, organizational climate changes is one of the ideas to facilitate better work-life balance for employees and harnessing its esteemed values for adopting cultural revitalization

**BARAL (2010)**<sup>12</sup> discovered that Indian workers feel more enrichment in their work families than conflicts within them after conducting a study on 485 individuals working in disorganized businesses. It was discovered that employee perceptions of work-family enhancers did not

contradict gender. In a study, Aziz and Cunningham (2008) discovered that, regardless of gender, work-life imbalance and stress were associated with job holism.

**SENTHIL KUMAR ET AL. (2012)**<sup>13</sup> carried out a study on work-life balance in the teaching profession to determine the correlation between stress level and demographic characteristics in juggling work and personal life. It was discovered that women and the elderly have experienced the highest levels of stress in an attempt to manage and maintain a balance in both their personal and professional lives. Additionally, it was recommended that the institutions implement flexible policies by offering family assistance, paid time off, and periodic health care programs.

**SINHA (2013)**<sup>14</sup> engineers working in the private sector reported higher job satisfaction than their counterparts in the public sector. Through correlation analysis, it was discovered that age and work satisfaction were significantly (0.01) correlated experiences pertaining to engineers in the public sector. But even at the 0.05 level of significance, no meaningful link was discovered in the case of engineers working for the private sector. By exploring factors influencing job satisfaction, it underscores the critical need for organizations to support a healthy equilibrium, emphasizing that job satisfaction is closely tied to lifestyle choices.

**DEERY AND JAGO (2015)**<sup>15</sup> A few more factors are workers' attitudes regarding their dedication to the company and their jobs contentment. Thus, it's critical to give them a work-life balance that benefits both the employer and the employee in order to keep their skills within the company . It emphasizes the importance of aligning organizational values with employee lifestyles for sustained job satisfaction.

**JOHNSON, S., & WHITE, L., (2016)**<sup>16</sup> The Impact of Workload on the Health and Lifestyle of IT Professionals. A Literature Synthesis. Synthesizing literature on workload and its implications, this review investigates how heavy work demands impact the health and lifestyle of IT professionals. It provides a nuanced understanding of the relationship between workload, stress, and overall well-being, shedding light on potential interventions.

**PATEL, H., (2017)**<sup>17</sup> Focused on the pervasive issue of stress and burnout in the IT sector, this review synthesizes literature to uncover the sources and consequences of workplace stress. It delves into how these factors influence the lifestyle of IT employees and offers insights into potential mitigation strategies.

**ALEGRE AND PASAMAR (2018)**<sup>18</sup> offered a fresh perspective on the advantages of work-life balance that emphasizes innovation, or the use of technology to complete tasks in both the personal and professional spheres. Additionally, it recommended that institutions offer its workers who are inspired, involved, and creative at work. Focusing on the role of health and wellness initiatives, this review investigates programs implemented in IT companies to promote employee well-being. It evaluates the effectiveness of such initiatives in fostering healthier lifestyles and discusses their impact on overall job satisfaction.

**CHEN, L., (2018)**<sup>19</sup> Focusing on the role of health and wellness initiatives, this review investigates programs implemented in IT companies to promote employee well-being. It evaluates the effectiveness of such initiatives in fostering healthier lifestyles and discusses their impact on overall job satisfaction. offered a fresh perspective on the advantages of work-life balance that emphasizes innovation, or the use of technology to complete tasks in both the personal and professional spheres.

**SMITH, J., (2019)**<sup>20</sup> This study delves into the intricate balance between work and personal life for IT professionals. By exploring factors influencing job satisfaction, it underscores the critical need for organizations to support a healthy equilibrium, emphasizing that job satisfaction is closely tied to lifestyle choices.

**WANG, Y., & ZHANG, M., (2019)**<sup>21</sup> The Impact of Workload on the Health and Lifestyle of IT Professionals: A Literature Synthesis Exploring the intersection of technology-induced stress (technostress) and lifestyle, this review investigates how constant connectivity and digital demands impact the daily lives of IT workers. It discusses coping mechanisms and potential interventions to maintain a healthy work-life balance.

**BROWN, A., & WILSON, M., (2020)**<sup>22</sup> The Influence of Organizational Culture on the Lifestyle Choices of IT Workers Examining the nuanced relationship between organizational culture and lifestyle, this review uncovers how workplace values, norms, and practices shape the daily choices of IT employees. It emphasizes the importance of aligning organizational values with employee lifestyles for sustained job satisfaction.

**SHARMA, P., & SINGH, A., (2020)**<sup>23</sup> Diversity and Inclusion in the IT Workplace: A Literature Review. This review focuses on the role of diversity and inclusion in shaping the lifestyle choices

of IT professionals. It explores how inclusive workplaces contribute to a positive environment, impacting employees' job satisfaction, overall well-being, and lifestyle. Research revealed that balancing several roles negatively affected working mothers' emotions and satisfaction with a task. Additionally, it was demonstrated that mothers' moods fluctuated throughout the day in an effort to carry out their responsibilities and that they reported feeling less satisfied and doing their tasks less well. Another component that was taken into consideration was spillover effects, which discuss the single mood that persisted into the following day.

**GUPTA, R., ET AL., (2021)<sup>24</sup>** Digital Detox: A Review of Strategies for IT Professionals  
Acknowledging the digital era's challenges, this review explores the need for digital detox strategies tailored to IT professionals. It discusses the impact of constant digital connectivity on lifestyles and provides insights into effective approaches for maintaining a healthy work-life balance. Research revealed that balancing several roles negatively affected working mothers' emotions and satisfaction with a task. Additionally, it was demonstrated that mothers' moods fluctuated throughout the day in an effort to carry out their responsibilities and that they reported feeling less satisfied and doing their tasks less well. Another component that was taken into consideration was spillover effects, which discuss the single mood that persisted into the following day.

**Kapoor, R., & Gupta, S., (2021)<sup>25</sup>** Impact of Remote Work on the Lifestyle of IT Professionals: A Comprehensive Review  
In response to the surge in remote work, this review comprehensively analyzes its impact on the lifestyle choices of IT professionals. It addresses the challenges and benefits, exploring how this shift affects work-life balance, job satisfaction, and overall well-being. Research revealed that balancing several roles negatively affected working mothers' emotions and satisfaction with a task. Additionally, it was demonstrated that mothers' moods fluctuated throughout the day in an effort to carry out their responsibilities and that they reported feeling less satisfied and doing their tasks less well. Another component that was taken into consideration was spillover effects, which discuss the single mood that persisted into the following day.

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# **CHAPTER-III**

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## **OVERVIEW OF IT INDUSTRY**

## **CHAPTER III**

### **OVERVIEW OF IT INDUSTRY**

#### **Introduction**

The lifestyle of IT employees is characterized by a unique blend of innovation, challenge, and adaptability. Working in the tech industry often means being at the forefront of digital transformation, constantly learning and evolving to keep pace with technological advancements. This dynamic environment can lead to a lifestyle that is both exhilarating and demanding. One key aspect of the IT employee lifestyle is the flexibility that many tech companies offer. Remote work options and flexible hours allow IT professionals to balance their work and personal lives more effectively. However, this flexibility can also blur the lines between work and personal time, leading to challenges in maintaining a healthy work-life balance.

The fast-paced nature of the tech industry can also take a toll on the mental and physical well-being of IT employees. Long hours, tight deadlines, and the pressure to stay updated with the latest technologies can lead to stress and burnout. Additionally, the sedentary nature of many IT jobs can contribute to health issues such as obesity and musculoskeletal problems. Despite these challenges, working in the IT industry can be incredibly rewarding. IT professionals have the opportunity to work on cutting-edge projects that have a significant impact on society. The rapid pace of innovation means that there are always new challenges to tackle and opportunities to learn and grow. In conclusion, the lifestyle of IT employees is characterized by its dynamic nature, offering both challenges and rewards. By understanding and addressing the unique needs of IT professionals, companies can create a work environment that promotes well-being and fosters innovation.

## **Historical Evolution**

The IT industry has evolved significantly over the years. It began with the development of early computing machines such as the ENIAC in the 1940s, which were large, expensive, and mainly used by governments and large corporations. The invention of the microprocessor in the 1970s revolutionized the industry, leading to the development of personal computers and eventually the internet in the 1990s. The internet brought about a new era of connectivity, enabling people to communicate and access information like never before.

## **Digital Transformation**

Digital transformation refers to the integration of digital technology into all areas of a business, fundamentally changing how it operates and delivers value to customers. It involves the use of technologies such as cloud computing, artificial intelligence, and the internet of things (IoT) to improve efficiency, increase innovation, and enhance customer experience. Digital transformation is essential for businesses to remain competitive in today's digital economy.

## **Smart Devices and IoT**

### **Smart Devices**

Smart devices are electronic devices that can connect to the internet and interact with other devices or systems. Examples include smartphones, smart TVs, smart thermostats, and smartwatches. These devices offer convenience and efficiency by enabling users to control them remotely or automate tasks.

### **IoT**

The internet of things (IoT) refers to the network of physical objects embedded with sensors, software, and other technologies that enable them to connect and exchange data with other devices and systems over the internet. IoT has applications in various industries, such as healthcare, manufacturing, and agriculture, where it can improve efficiency, reduce costs, and enhance decision-making.

## **Cybersecurity in Daily Life**

### **Importance of Cybersecurity**

Cybersecurity is crucial in daily life to protect personal information, financial data, and other sensitive information from cyber threats such as malware, phishing attacks, and data breaches. With the increasing digitization of our lives, cybersecurity has become more important than ever.

### **Common Cybersecurity Threats**

Common cybersecurity threats include phishing attacks, ransomware, and social engineering scams. These threats can result in financial loss, identity theft, and other harmful consequences if not properly addressed.

### **Best Practices for Cybersecurity**

Best practices for cybersecurity include using strong, unique passwords, keeping software up to date, being cautious of unsolicited emails and messages, and using antivirus software and firewalls.

## **Remote Work and Collaboration Tools**

### **Rise of Remote Work**

Remote work has become more prevalent due to advancements in technology that enable people to work from anywhere with an internet connection. The COVID-19 pandemic further accelerated the shift to remote work as companies sought to protect their employees' health and safety.

### **Collaboration Tools**

Collaboration tools such as Slack, Microsoft Teams, and Zoom have become essential for remote work, enabling teams to communicate, collaborate, and share information effectively. These tools offer features such as video conferencing, instant messaging, file sharing, and project management.

## **Market Trends**

### **Current Trends**

Current trends in the IT industry include the rise of cloud computing, artificial intelligence (AI), and edge computing. Cloud computing enables organizations to access computing resources over the internet, while AI is being used to automate tasks and improve decision-making.

### **Growth Areas**

Growth areas in the IT industry include cybersecurity, data analytics, and the internet of things (IoT). These areas offer opportunities for innovation and growth as organizations seek to harness the power of data and technology to drive business success.

### **Impact of COVID-19**

The COVID-19 pandemic has accelerated digital transformation and remote work trends, leading to increased demand for digital solutions and services. Organizations are investing more in technology to adapt to the new normal and remain competitive.

## **Major Companies**

### **Overview**

Major companies in the IT industry include Apple, Google, Microsoft, Amazon, and Facebook (Meta). These companies are known for their innovative products and services that have transformed the way we live and work.

### **Contributions**

These companies have made significant contributions to the IT industry, such as the development of smartphones, search engines, operating systems, and cloud computing services. They have also played a key role in shaping the digital economy and influencing consumer behavior.

## **Challenges and Opportunities**

### **Challenges**

Challenges faced by the IT industry include cybersecurity threats, data privacy concerns, and regulatory challenges. Addressing these challenges requires collaboration between industry stakeholders, government agencies, and consumers.

### **Opportunities**

Opportunities for the IT industry include the development of new technologies and solutions that address societal challenges such as climate change, healthcare, and education. The industry also has the opportunity to drive economic growth and create jobs through innovation and entrepreneurship.

## **Global Impact**

### **Economic Impact**

The IT industry has a significant impact on the global economy, contributing trillions of dollars annually to GDP. It drives innovation, creates jobs, and fuels economic growth in both developed and developing countries.

### **Social Impact**

The IT industry has transformed social interactions and communication, enabling people to connect and collaborate across geographical boundaries. It has also raised concerns about privacy, digital divide, and the ethical use of technology.

## **Future Outlook**

The future of the IT industry looks promising, with advancements in technology such as 5G, AI, and quantum computing expected to drive further innovation and growth. However, the industry must address challenges such as cybersecurity and ethical considerations to ensure its continued success.

## **Challenges of IT Industry**

In the fast-paced world of information technology (IT), employees and companies alike navigate a landscape defined by innovation, disruption, and relentless change. From the individuals crafting lines of code to the organizations shaping global markets, the challenges faced are as diverse as they are complex. For IT employees, the demands of the job extend beyond technical expertise. Long hours, tight deadlines, and the pressure to innovate can lead to high levels of stress and burnout. Balancing work commitments with personal life can be a constant struggle, particularly in an industry where staying ahead often means working around the clock. On the other side, IT companies face challenges of their own. The ever-present threat of cyber attacks looms large, requiring constant vigilance and investment in security measures. Keeping up with the rapid pace of technological change means staying ahead of the competition, but also ensuring that employees have the skills and knowledge to adapt.

At the same time, ethical considerations loom large. The power of technology to shape society brings with it a responsibility to consider the impact of decisions on individuals, communities, and the planet as a whole. Striking the right balance between innovation and responsibility is a challenge that IT companies must navigate every day. In this paper, we will explore these challenges in more detail, examining the ways in which they manifest and the strategies that can be employed to address them. By understanding the unique pressures faced by IT employees and companies, we can work towards creating a more sustainable and equitable future for all.

One of the major challenges faced by IT employees is the constant need to update their skills and knowledge. Technology evolves rapidly, and staying relevant requires continuous learning and adaptation. This can be particularly challenging for employees who may already feel stretched thin by the demands of their current roles. Companies, too, must invest in training and development programs to ensure that their workforce remains up-to-date and competitive in a rapidly changing market.

Another key challenge for both IT employees and companies is the increasingly global nature of the industry. With companies operating across borders and teams collaborating from different parts of the world, cultural differences and communication barriers can present significant challenges. Building a cohesive and effective global team requires a deep understanding of cultural nuances and a commitment to fostering an inclusive work environment. Finally, the issue of work-life balance looms large for many IT employees. The fast-paced, high-pressure nature of the industry can make it difficult to switch off from work, leading to burnout and decreased job satisfaction. Companies play a crucial role in promoting work-life balance by offering flexible work arrangements, promoting a culture of well-being, and encouraging employees to take time off to recharge.

In conclusion, the challenges faced by IT employees and companies are diverse and complex, reflecting the dynamic nature of the industry. By understanding these challenges and implementing strategies to address them, both individuals and organizations can thrive in an ever-changing technological landscape.

## **Recession of IT Industry**

A recession in the IT industry, like any other sector, can have far-reaching implications that affect businesses, employees, consumers, and the economy at large. Understanding the causes, effects, and potential strategies for navigating a recession in the IT industry is crucial for stakeholders to mitigate its impact and emerge stronger.

## **Causes of a Recession in the IT Industry:**

### **Economic Downturn**

A recession in the broader economy can lead to reduced IT spending by businesses and consumers. During economic downturns, companies may cut back on technology investments and IT projects, leading to decreased demand for IT products and services.



## **Technological Disruptions**

Rapid technological advancements can disrupt established IT markets and business models. Companies that fail to adapt to these disruptions may struggle, leading to a downturn in the IT industry.

## **Geopolitical Factors**

Political instability, trade disputes, and other geopolitical factors can impact the IT industry. For example, tariffs on imported technology products can increase costs for IT companies and consumers, leading to reduced demand.

## **Effects of a Recession on the IT Industry**

### **Decreased IT Spending**

One of the primary effects of a recession is reduced IT spending by businesses and consumers. This can lead to lower sales for IT companies, decreased demand for IT products and services, and layoffs within the industry.

### **Delayed Projects**

During a recession, companies may postpone or cancel IT projects to conserve resources. This can lead to a slowdown in the adoption of new technologies and a decrease in innovation within the industry.

### **Consolidation**

Economic downturns can lead to consolidation within the IT industry, as larger companies acquire smaller competitors or merge to survive. This can reshape the competitive landscape and impact market dynamics.

## **Navigating a Recession in the IT Industry:**

### **Focus on Core Business**

During a recession, IT companies may need to focus on their core business and areas of strength. This may involve divesting non-core assets, streamlining operations, and prioritizing projects with the highest potential for return on investment.

## **Diversification**

Diversifying into new markets or product lines can help IT companies mitigate the impact of a recession. This may involve expanding into new geographic regions, targeting new customer segments, or developing new products and services.

## **Cost Reduction**

Cost reduction is often a key strategy for IT companies during a recession. This may involve reducing overhead costs, renegotiating contracts with suppliers, and implementing efficiency measures to improve profitability.

## **Remote Work Acceleration**

The COVID-19 pandemic has forced organizations worldwide to adopt remote work practices at an unprecedented pace. This sudden shift has significantly impacted the IT industry, as companies scramble to implement and optimize remote work solutions.

## **Challenges**

The rapid transition to remote work has posed several challenges for IT departments, including ensuring network security, providing technical support to remote employees, and managing the increased demand for collaboration tools.

## **Opportunities**

Despite the challenges, the shift to remote work has also created new opportunities for the IT industry. There is increased demand for cloud-based solutions, virtual collaboration tools, and cybersecurity services.

## **Future Outlook**

Remote work is likely to remain a significant trend even after the pandemic subsides. This shift will continue to drive innovation in the IT industry, with a focus on improving remote work infrastructure and security.

## **Digital Transformation**

The COVID-19 pandemic has accelerated digital transformation efforts across industries, as businesses seek to adapt to the new normal. This acceleration has led to increased demand for IT services that support digital transformation initiatives.

### **Key Drivers**

The key drivers of digital transformation during the pandemic include the need for remote collaboration tools, e-commerce solutions, and digital infrastructure to support remote work and online services.

### **Impact on IT Companies**

The increased demand for digital transformation services has created new opportunities for IT companies. However, it has also put pressure on companies to quickly scale up their operations and deliver solutions to meet the increased demand.

### **Future Trends**

Digital transformation is likely to remain a key focus for businesses in the post- pandemic world. IT companies will need to continue innovating and developing new solutions to support ongoing digital transformation efforts.

### **Collaboration tools**

The rapid transition to remote work has posed several challenges for IT departments, including ensuring network security, providing technical support to remote employees, and managing the increased demand for collaboration tools.

### **Cybersecurity services**

Despite the challenges, the shift to remote work has also created new opportunities for the IT industry. There is increased demand for cloud-based solutions, virtual collaboration tools, and cybersecurity services.

## **Economic Uncertainty**

The COVID-19 pandemic has created significant economic uncertainty, leading to budget constraints and reduced IT spending for many businesses. This economic uncertainty has impacted the IT industry in several ways.

### **Impact on IT Spending**

Many businesses have been forced to cut back on IT spending due to budget constraints. This has led to delays in IT projects and reduced demand for IT services.

### **Challenges for IT Companies**

The economic uncertainty has created challenges for IT companies, particularly those that rely on large-scale projects or enterprise clients. These companies have had to adapt their business models and strategies to survive in the current economic climate.

### **Future Outlook**

The economic impact of the pandemic is likely to be long-lasting, and IT companies will need to continue navigating economic uncertainty in the coming years. This may require them to be more agile and flexible in their operations.

## **Supply Chain Disruptions**

The COVID-19 pandemic has disrupted global supply chains, impacting the IT industry's ability to source hardware components and software development resources. These disruptions have led to delays in product launches and increased costs for IT companies.

### **Impact on Product Development**

Many IT companies have experienced delays in product development due to supply chain disruptions. This has impacted their ability to bring new products and services to market.

## **Challenges for IT Companies**

Supply chain disruptions have created several challenges for IT companies, including increased costs, reduced availability of components, and difficulties in meeting customer demand.

In conclusion, a recession in the IT industry can have significant implications for businesses, employees, and the economy. By understanding the causes and effects of a recession and implementing strategies to navigate through it, IT companies can minimize the impact and position themselves for future growth and success.

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## **Challenges for IT Companies**

Supply chain disruptions have created several challenges for IT companies, including increased costs, reduced availability of components, and difficulties in meeting customer demand.

## **Future Trends**

The pandemic has highlighted the importance of supply chain resilience. IT companies are likely to invest more in building resilient supply chains that can withstand future disruptions.

In conclusion, a recession in the IT industry can have significant implications for businesses, employees, and the economy. By understanding the causes and effects of a recession and implementing strategies to navigate through it, IT companies can minimize the impact and position themselves for future growth and success.

## **Impact of COVID 19**

The COVID-19 pandemic has caused unprecedented disruptions in global supply chains, impacting industries worldwide, including the information technology (IT) sector. The IT industry, heavily reliant on complex supply chains for hardware components and materials, has faced significant challenges as a result. These disruptions have led to delays in product launches, increased costs, and reduced profitability for IT companies, highlighting the vulnerability of global supply chains to unexpected shocks. This paper explores the impact of supply chain disruptions on the IT industry during the pandemic, examining the challenges faced by IT companies and the strategies employed to mitigate these challenges.

### **Supply Chain Disruptions**

The pandemic caused widespread disruptions in global supply chains, impacting the availability of critical components and materials needed for IT hardware manufacturing. These disruptions led to delays in product launches, increased costs, and reduced profitability for IT companies.

### **Reduced IT Spending**

Economic uncertainty caused many businesses to cut back on IT spending. Postponed or canceled IT projects, along with decreased demand for IT products and services, contributed to the recession in the IT industry.

### **Shift to Remote Work**

The sudden shift to remote work forced companies to invest in new IT infrastructure and tools to support remote collaboration and communication. While this initially increased demand for certain IT products and services, the overall economic impact of the pandemic resulted in a slowdown in IT spending.

### **Cancellation of Events and Projects**

The cancellation of major events, conferences, and projects due to the pandemic had a significant impact on the IT industry. These events are crucial for networking, lead generation, and business development, and their cancellation resulted in lost opportunities and reduced revenue.

### **Impact on Consumer Behavior**

The pandemic changed consumer behavior, leading to shifts in demand for IT products and services. While there was increased demand for devices supporting remote work and online learning, there was a decrease in demand for other IT products and services, further contributing to the recession in the IT industry.

### **Adaptation of IT Companies to the Impact of COVID-19**

The COVID-19 pandemic disrupted industries worldwide, forcing businesses to adapt swiftly to new challenges. Among those at the forefront of adaptation were Information Technology (IT) companies, leveraging their technological expertise to navigate the crisis. This paper examines how IT companies adeptly adjusted their strategies to mitigate the pandemic's impact, focusing on key areas where their resilience and innovation shone through.

### **Agile Work Practices**

IT companies swiftly implemented agile work practices to maintain operations amidst the pandemic. This included transitioning to remote work setups, adopting flexible hours, and restructuring teams for efficient collaboration. Tools like Slack, Zoom, and Microsoft Teams became essential for communication, enabling teams to stay connected and productive.

### **Virtual Events and Training**

In response to canceled in-person events and training sessions, IT companies embraced virtual formats. They organized virtual conferences, webinars, and training programs to engage with customers and employees. This shift not only ensured continuity but also broadened the reach of these events, fostering a more inclusive and accessible learning environment.

### **Digital Customer Engagement**

With physical stores and offices shuttered, IT companies turned to digital channels for customer engagement. They bolstered their online presence, enhanced e-commerce platforms, and intensified digital marketing efforts. These strategies helped maintain customer relationships and drive sales during a time of heightened digital consumption.

## **Remote Project Management**

To manage projects effectively with remote teams, IT companies adopted new project management tools and methodologies. Platforms like Trello, Asana, and Jira became instrumental in tracking progress, communicating with team members, and ensuring project deadlines were met despite the challenges of remote work.

## **Investment in Cloud Services**

Recognizing the importance of cloud services for business continuity, IT companies increased their investment in cloud infrastructure and services. This bolstered their ability to support remote work, enhance scalability, and improve data security. The shift to cloud-based solutions also positioned companies for greater resilience in the face of future disruption.

In conclusion, the COVID-19 pandemic tested the resilience and adaptability of IT companies, leading to innovative solutions and agile practices. By embracing remote work, virtual engagement, digital transformation, and cloud services, IT companies not only weathered the storm but also emerged stronger and more adaptable. These adaptations have not only enabled IT companies to navigate the challenges of the pandemic but also positioned them for future success in a rapidly evolving digital landscape.

## **Ambition versus Compensation: Striking Balance**

### **Introduction**

In the realm of Information Technology (IT), lucrative job offers and high-paying salaries often beckon talented professionals. While these opportunities signify financial security and professional recognition, they can sometimes overshadow personal aspirations and dreams. This phenomenon, where IT employees find themselves entrenched in roles primarily for the paycheck, has profound implications. This paper delves into the complexities of this scenario, exploring the reasons behind IT employees' decisions to forego their dreams for financial gain and the impact this choice has on their lives and careers.



### **Financial Security vs. Passion Pursuit**

The allure of a high-paying IT job can overshadow an individual's passion or dream career path. The stability and financial security offered by these roles often outweigh the risks and uncertainties associated with pursuing one's true calling.

### **The Influence of Societal Expectations**

Societal norms and expectations often dictate the definition of success, emphasizing financial prosperity and career progression. This societal pressure can compel IT employees to prioritize financial gain over personal fulfillment.

### **The Dilemma of Golden Handcuffs**

The concept of 'golden handcuffs'—wherein employees feel trapped in high-paying roles due to financial obligations or perks—can hinder their ability to pursue their dreams, creating a sense of entrapment.

### **Fear of Failure and Change**

The fear of failure or the unknown can prevent IT employees from taking risks and pursuing their dreams. The comfort and stability provided by a high-paying job can act as a barrier to stepping out of their comfort zone.

### **Impact on Mental Health and Well-being**

Sacrificing one's dreams for a high-paying job can lead to feelings of dissatisfaction, regret, and even depression. The mismatch between professional success and personal fulfillment can take a toll on an individual's mental health and overall well-being.

### **Investment in Employee Well-being**

IT companies can enhance employee satisfaction and productivity by investing in programs that promote work-life balance, mental health support, and professional development. These initiatives can improve employee retention and attract top talent to the organization.

### **Adaptation to Remote Work**

The COVID-19 pandemic has accelerated the adoption of remote work practices in the IT industry. Moving forward, IT companies must continue to adapt their policies and infrastructure to support remote work, ensuring that employees have the tools and resources they need to succeed in a remote environment.

### **Emphasis on Diversity and Inclusion**

Promoting diversity and inclusion within the IT industry is essential for fostering innovation and creativity. IT companies should strive to create a culture that values and respects diverse perspectives, backgrounds, and experiences.

### **Continued Focus on Cybersecurity**

As cyber threats continue to evolve, IT companies must prioritize cybersecurity to protect their data, systems, and customers. Investing in robust cybersecurity measures and providing ongoing training to employees can help mitigate the risk of cyber attacks.

### **Sustainable Practices**

IT companies have a responsibility to minimize their environmental impact and contribute to a sustainable future. By adopting sustainable practices, such as energy-efficient technologies and responsible waste management, IT companies can reduce their carbon footprint and contribute to a greener planet.

In conclusion, while high-paying IT jobs offer financial security and stability, they can also pose a dilemma for individuals torn between pursuing their dreams and securing their financial future. It is essential for IT professionals to strike a balance between financial stability and personal fulfillment, ensuring that their career choices align with their passions and aspirations.

**CHAPTER IV**  
**DATA ANALYSIS AND INTERPRETATION**

**TABLE NO 4.1.1**  
**AGE WISE CLASSIFICATION**

<b>S.No</b>	<b>Age Wise</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	20-25	88	55%
2	26-35	55	34%
3	36-45	12	8%
4	45 Above	5	3%
<b>TOTAL</b>		<b>160</b>	<b>100%</b>

**Source:** Primary Data

The above table indicates that 55% of the respondents are from the age group of 20-25 years, 34.4% of the respondents are from the age group of 26-35 years, 7.5% of the respondents are from the age group of 36-45 years and 3.1% of the respondents are from the age group above 45 years.

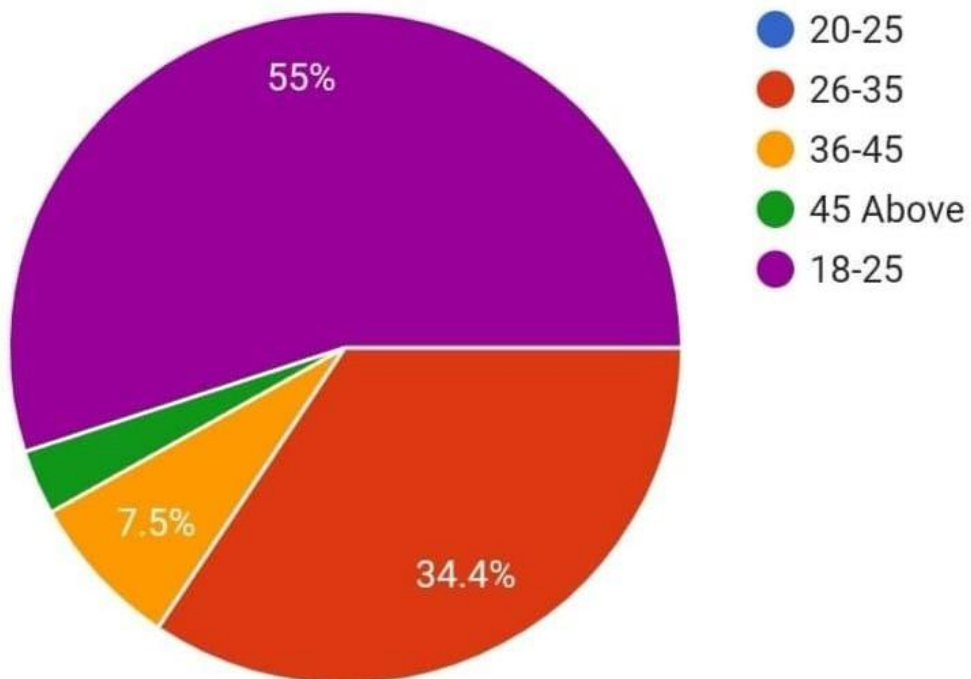
**Majority 55% of the respondents are from the age group of 20-25 years.**

# **CHAPTER-IV**

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## **DATA ANALYSIS AND INTERPRETATION**

**EXHIBIT NO 4.1.1**  
**AGE WISE CLASSIFICATION**



**TABLE NO 4.1.2**

**GENDER WISE CLASSIFICATION**

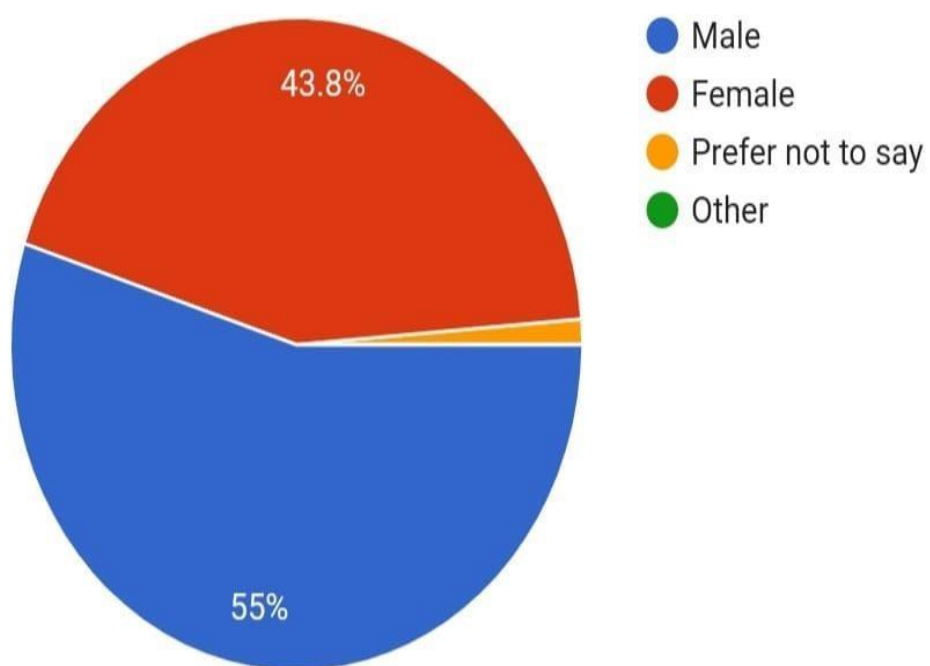
<b>S.No</b>	<b>Gender</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	Male	88	55%
2	Female	70	44%
3	Prefer not to say	2	1%
<b>TOTAL</b>		<b>160</b>	<b>100%</b>

**Source:** Primary Data

The table shows that 55% of the respondents are male, 43.8% of the respondents are female and 1.2% of them are prefer not to say.

**Majority 55% of the respondents are male .**

**EXHIBIT NO 4.1.2**  
**GENDER WISE CLASSIFICATION**



**TABLE NO: 4.1.3**

**SALARY RANGE**

<b>S.No</b>	<b>Salary Range</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	2 L-5 L.pa	46	29%
2	5-8 L.pa	61	38%
3	8-10 L.pa	34	24%
4	10 L.pa Or Above	14	9%
<b>TOTAL</b>		<b>160</b>	<b>100%</b>

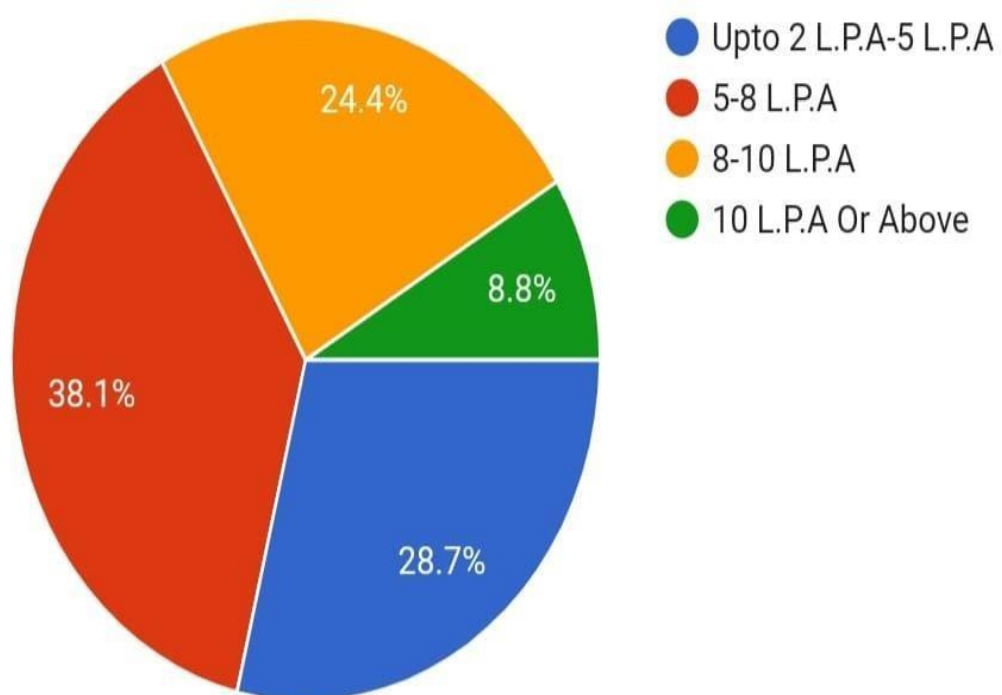
**Source:** Primary Data

The above table shows that 38.1% of the respondents are earning 5-8 L.pa, 28.7%,of the respondents are earning 2-5 L.pa , 24.4% of the respondents are earning 8-10 L.pa and 8.8% of the respondents are earning 10 L.pa or Above.

**Most 38.1% of the respondents are earning 5-8 L.P.A.**



**EXHIBIT NO 4.1.3**  
**SALARY RANGE**



**TABLE NO: 4.1.4**

**WORK-LIFE BALANCE IN THE IT INDUSTRY**

<b>S.No</b>	<b>Balances</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	By working long hours consistently	22	14%
2	Prioritizing tasks and setting boundaries	95	59%
3	Ignoring personal life for work commitments	43	27%
<b>TOTAL</b>		<b>160</b>	<b>100%</b>

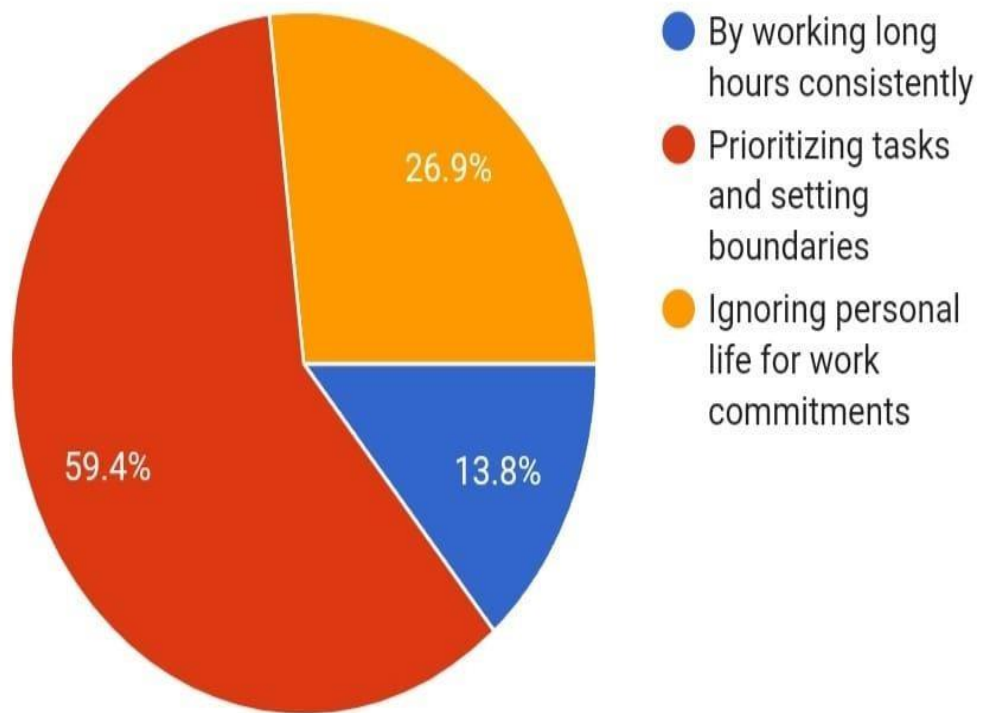
**Source:** Primary Data

The above table shows that 59.4% of the respondents prioritize tasks and sets boundaries , 26.9% of the respondents ingnore personal life for work commitments and 13.8% of the respondent works long hours consistently.

**Majority 59.4% of the respondents prioritize tasks and sets boundaries**

**EXHIBIT NO 4.1.4**

**WORK-LIFE BALANCE IN THE IT INDUSTRY**



**TABLE NO: 4.1.5**

**MEASURES THEY TAKE TO MAINTAIN A HEALTHY WORK LIFE  
BALANCE**

<b>S.No</b>	<b>Measures</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	Setting clear boundaries between work and personal life	58	36%
2	Prioritizing self-care activities outside of work.	58	36%
3	Utilizing time management techniques to ensure tasks are completed efficiently	27	17%
4	Taking regular breaks during the work day to prevent burnout and maintain focus	17	11%
<b>TOTAL</b>		<b>160</b>	<b>100%</b>

**Source:** Primary Data

The above table shows that 36.3% of the respondents Setting clear boundaries between work and personal life and Prioritizing self-care activities outside of work, 16.9% of the respondents utilizing time management techniques to ensure tasks are completed efficiently and 10.6% of the respondents take regular breaks during the work day to prevent burnout and maintain focus.

**Most 36.3% of the respondents Setting clear boundaries between work and personal life and Prioritizing self-care activities outside of work.**

## EXHIBIT NO 4.1.5

### MEASURES THEY TAKE TO MAINTAIN A HEALTHY WORK LIFE BALANCE

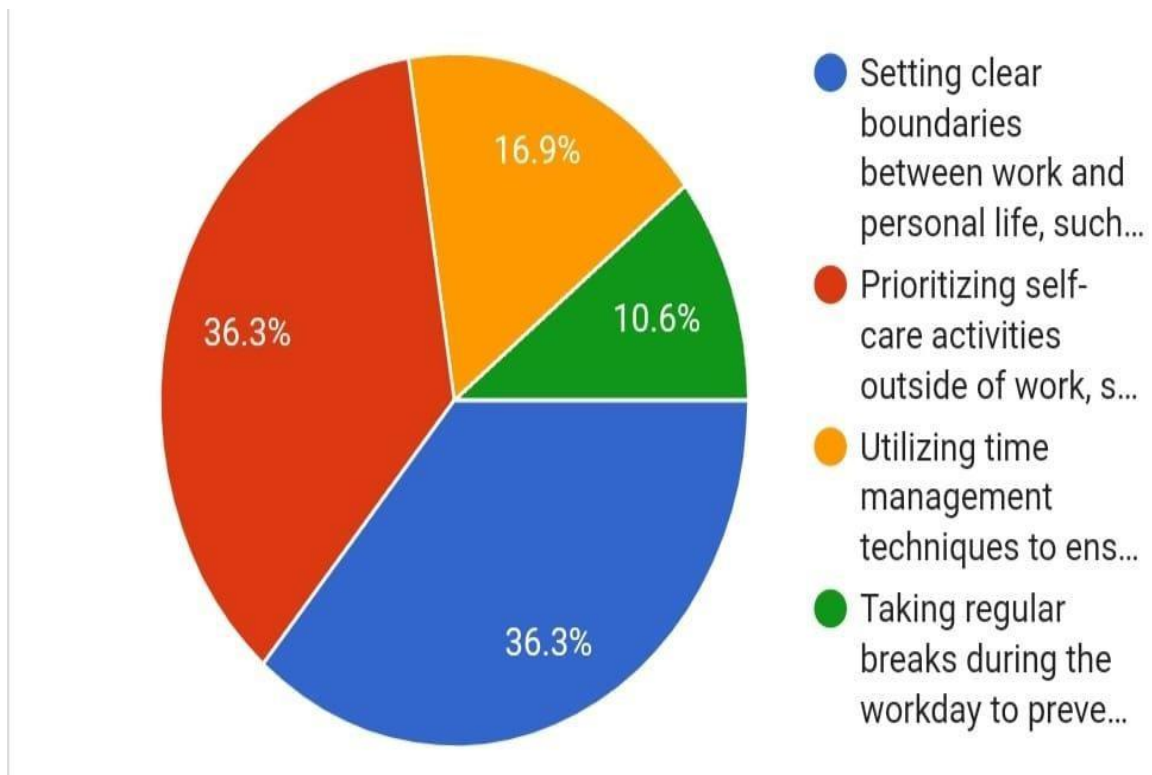


TABLE NO: 4.1.6

## FINANCIAL PLANNING

S.No	Plannings	Number of Respondents	Percentage
1	Ignoring long-term financial planning	25	25%
2	Diversifying investments and savings	53	33.1%
3	Relying solely on short-term financial goals	50	31.3%
4	Avoiding any financial planning altogether	17	10.6%
<b>TOTAL</b>		<b>160</b>	<b>100%</b>

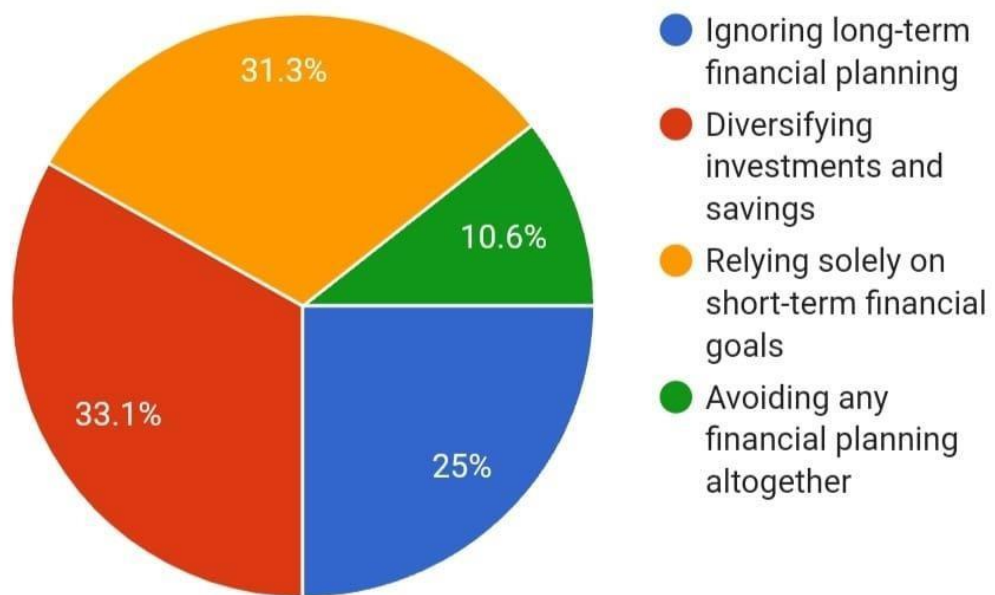
**Source:** Primary Data

The above table shows that 33.1% of the respondents diversify investments and savings, 33.1% of the respondents relying solely on short-term financial goals , 25% of the respondents ignore long- term financial planning and 10.6% of the respondents avoid any financial planning altogether.

**Most 33.1% of the respondents diversify investments and savings.**

## EXHIBIT NO 4.1.6

### FINANCIAL PLANNING



**TABLE NO: 4.1.7**

**MANAGING THE CONFLICTING DEADLINES DURING THE PROJECT**

<b>S.No</b>	<b>Plannings</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	Randomly selecting tasks	34	21%
2	Based on personal preferences	51	32%
3	Considering project deadlines and importance	74	46%
4	Prioritising the Tasks and responsibilities	01	1%
<b>TOTAL</b>		<b>160</b>	<b>100%</b>

**Source:** Primary Data

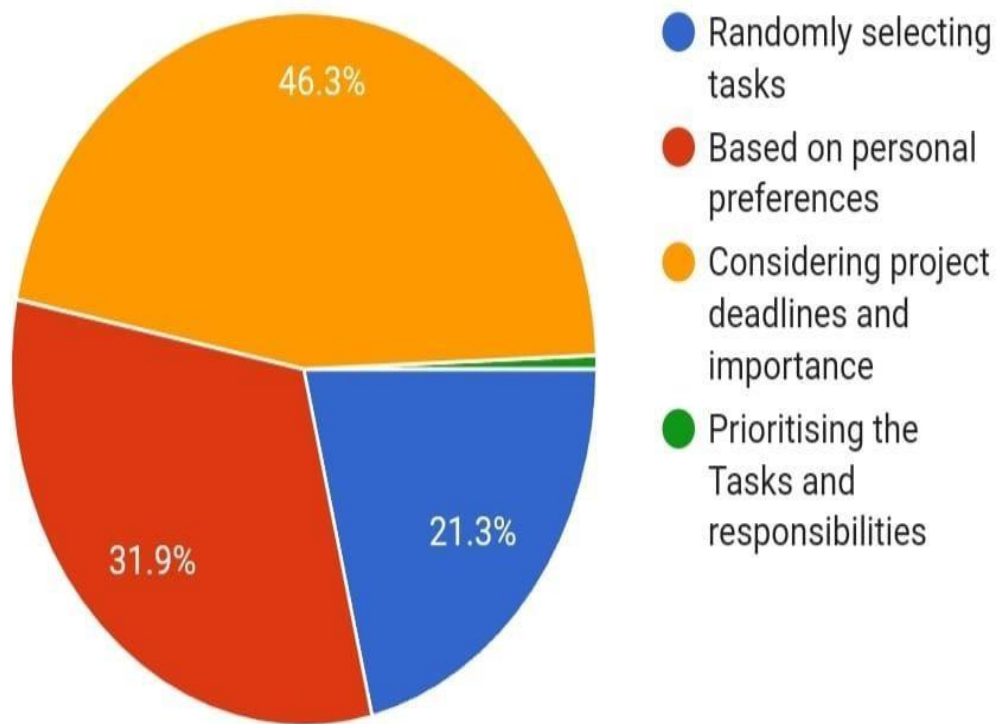
The above shows that 46.3% of the respondents consider project deadlines and importance, 31.9% of the respondents manager based on personal preferences , 21.3% of the respondents manage by randomly selecting tasks and 0.6% of the respondents prioritise the tasks and responsibilities.

**Most 46.3% of the respondents consider project deadlines and importance.**



## EXHIBIT NO 4.1.7

### MANAGING THE CONFLICTING DEADLINES DURING THE PROJECT



**TABLE NO: 4.1.8**

**UNREALIZED IT CAREER GOAL**

<b>S.No</b>	<b>Preventions</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	Lack of necessary skills or qualifications	61	38.1%
2	Limited opportunities or resources	55	34.4%
3	Personal circumstances or priorities	41	25.6%
4	I need to be a entrepreneur, but the Companies high salaries are just buried my dream	01	0.6%
<b>TOTAL</b>		<b>160</b>	<b>100%</b>

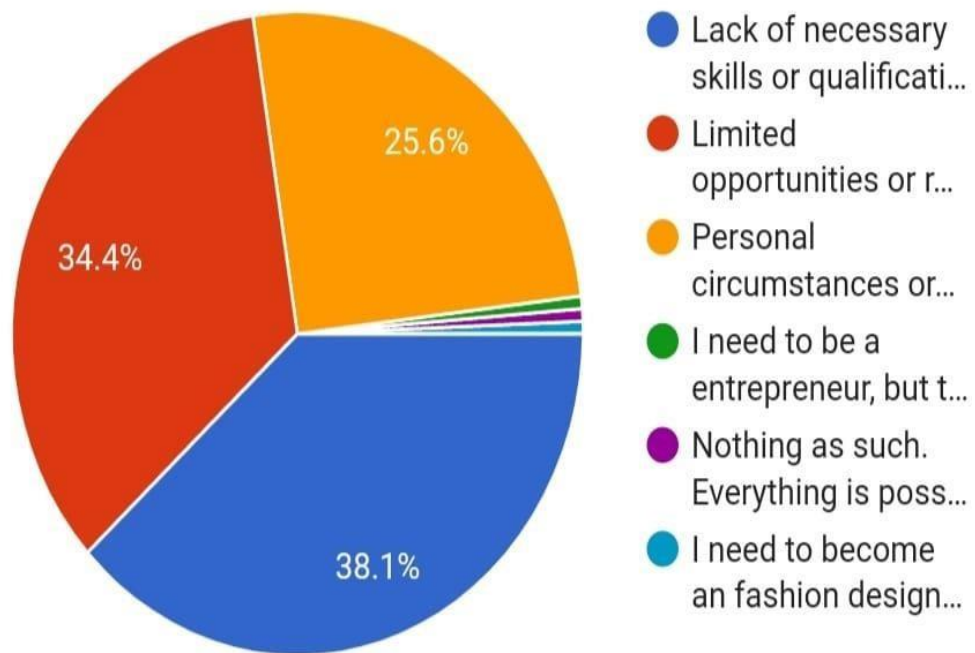
**Source:** Primary Data

The above table shows that 38.1% of the respondents goals are prevented by Lack of necessary skills or qualifications , 34.4% of the respondents goals are prevented by Limited opportunities or resources , 25.6 % of the respondents goals are prevented by personal circumstances or priorities and 0.6% of the respondents goals are prevented by companies high salaries just buried their dreams.

**Most 38.1% of the respondents goals are prevented by Lack of necessary skills or qualifications.**

## EXHIBIT NO 4.1.8

### UNREALIZED IT CAREER GOAL



**TABLE NO: 4.1.9**

**INITIAL IT DREAMS**

<b>S.No</b>	<b>Aspirations</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	I feel proud of what I have accomplished	59	37%
2	Some Dreams have been achieved	64	40%
3	I feel disappointed that I couldn't achieve all my initial dreams	35	22%
4	Whenever the technology emergence	1	1%
<b>TOTAL</b>		<b>160</b>	<b>100%</b>

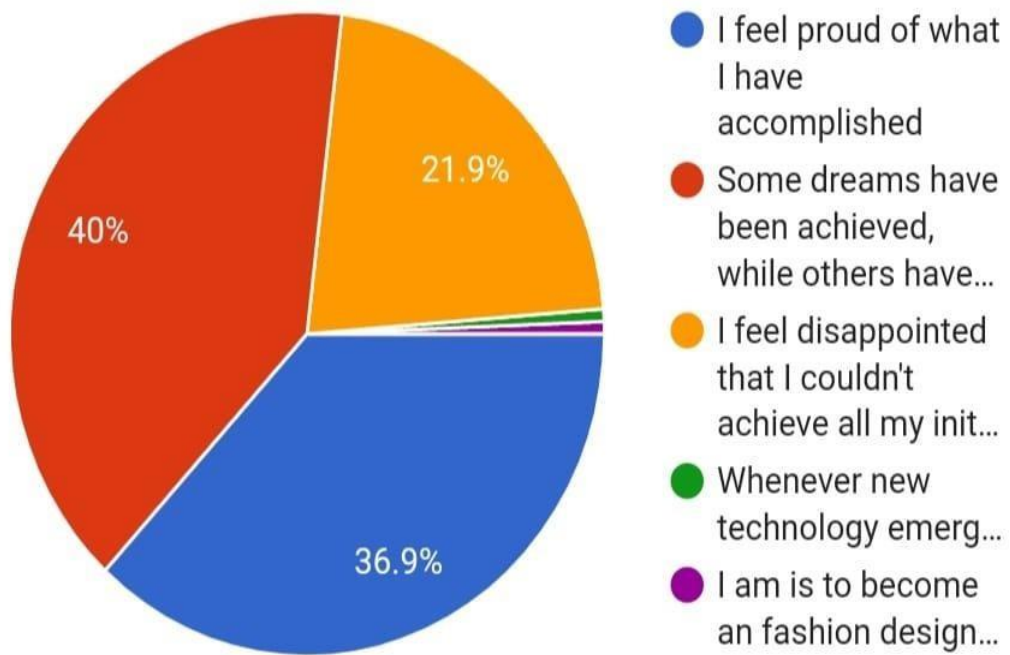
**Source:** Primary Data

The above table shows that 40% of the respondents some initial IT dreams have been achieved , 37% of the respondents feel proud for what they have accomplished, 22% of the respondents feel disappointed that I couldn't achieve all their initial dreams and 1% of the respondents initial IT dreams have been achieved whenever the technology emergence.

**Most 40% of the respondents some initial IT dreams have been achieved.**

## EXHIBIT NO 4.1.9

### INITIAL IT DREAMS



**TABLE NO: 4.1.10**

**REASONS FOR BURRIED IT DREAMS**

<b>S. No</b>	<b>Reasons</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	Lack of support	55	34%
2	Exhaustion from work	66	39%
3	Changing priorities	41	26%
4	Work life balance failure	1	1%
<b>Total</b>		<b>160</b>	<b>100%</b>

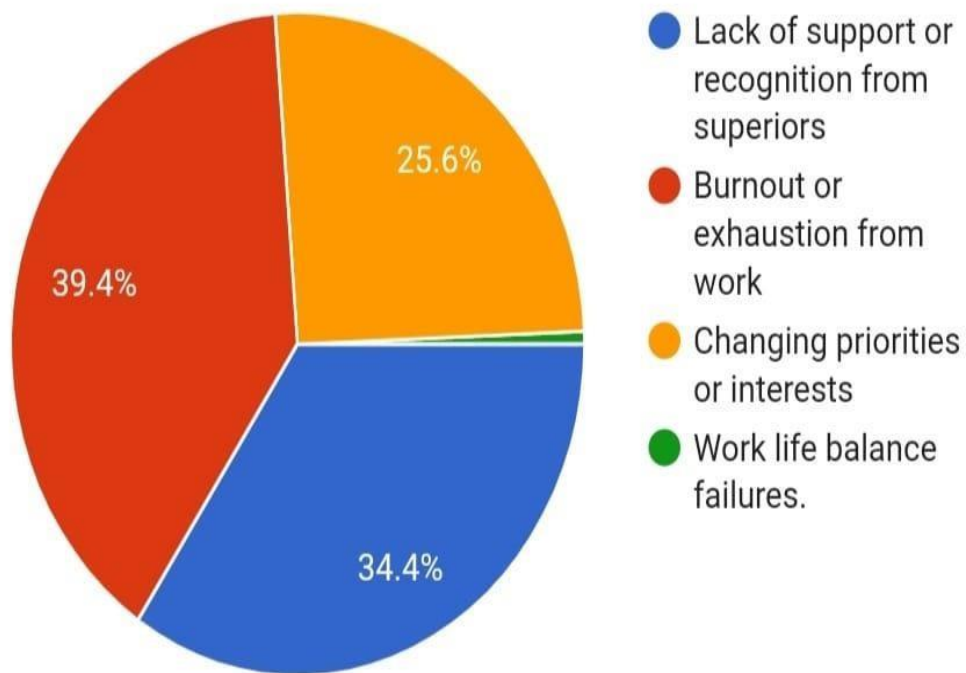
**Source:** Primary Data

The above table shows that 39% of the respondents exhaustion from work , 34% of the of the respondents lack of support , 26% of the respondents changing priorities and 1% of the respondents work life balance failures are reason for burring of IT dreams.

**Most 39% of the respondent exhaustion from work is reason for burring of IT dreams .**

## EXHIBIT NO 4.1.10

### REASONS FOR BURRIED IT DREAMS



**TABLE NO: 4.1.11**

**DISCOURAGEMENT IN IT CARRER IMPACT**

<b>S. No</b>	<b>Career Impact</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	Yes	57	36%
2	No	64	40%
3	Impact the goals	38	24%
4	Value of the goals	47	1%
<b>Total</b>		<b>160</b>	<b>100%</b>

**Source:** Primary Data

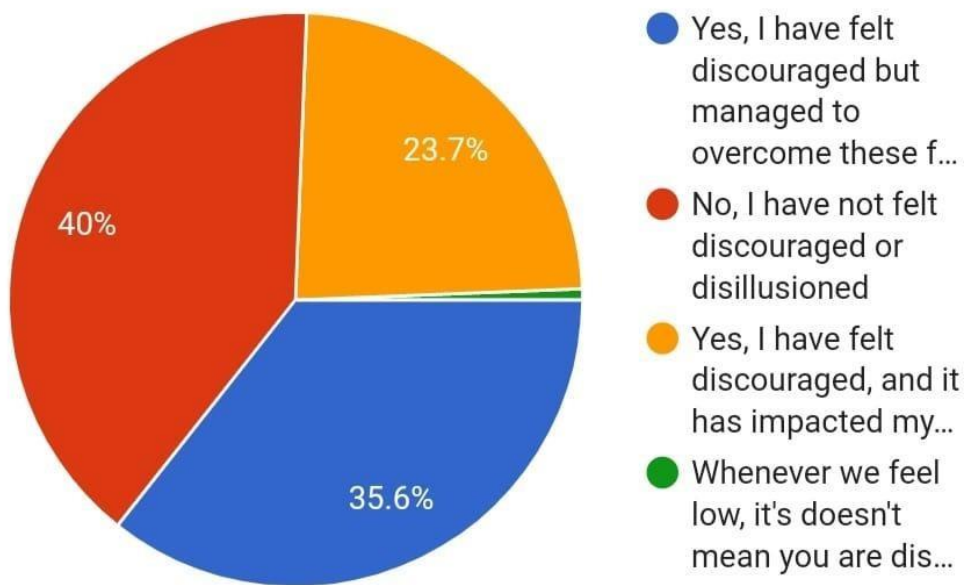
The above table shows that 40% of the respondents discouragement in IT career is NO , 36% of the respondents discouragement in IT career is YES , 24% of the respondents discouragement in IT career impact the goals and 1% of the respondents discouragement in IT career value of the goals.

**Most 40% of the respondents discouragement in IT career is NO.**



## EXHIBIT NO 4.1.11

### DISCOURAGEMENT IN IT CARRER IMPACT



**TABLE NO: 4.1.12**

**REVISITS BURIED DREAMS OF CARRER BENEFITS**

<b>S. No</b>	<b>Reflection of the career</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	Very important	69	43%
2	Somewhat important	56	35%
3	Not important	35	22%
<b>Total</b>		<b>160</b>	<b>100%</b>

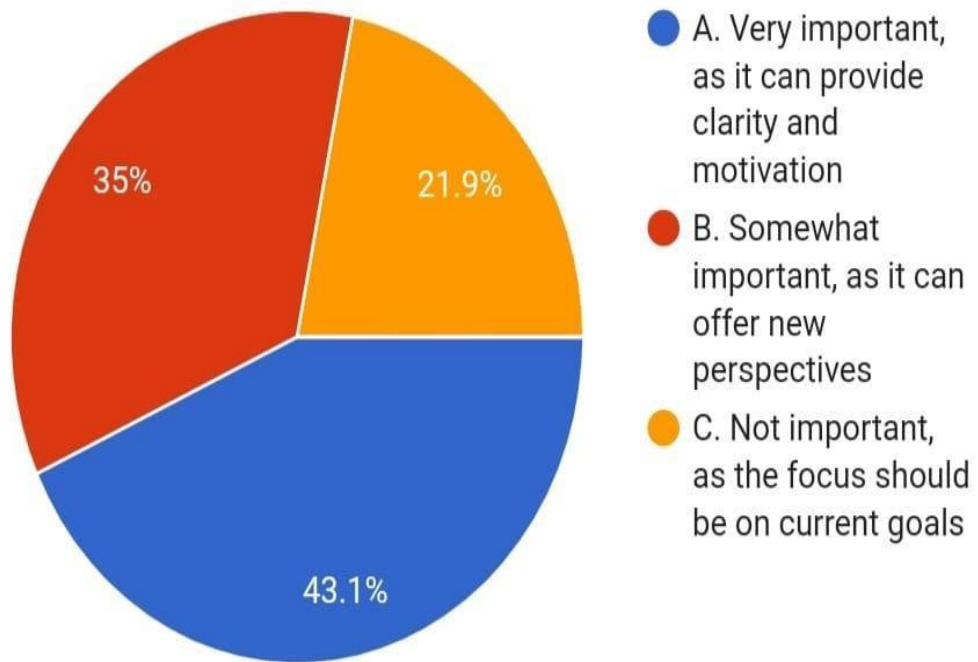
**Source:** Primary Data

The above table shows that 43% of the respondents are very important , 35% of the respondents somewhat important and 22% of the respondents are not important to revisit buried dreams of career benefits.

**Most 43% of the respondent are very important to revisit buried dreams of career benefits.**

## EXHIBIT NO 4.1.12

### REVISITS BURIED DREAMS OF CARRER BENEFITS



**TABLE NO:4.1.13**

**REALIZING UNATTAINABLE OF GOALS**

<b>S. No</b>	<b>Moment of the it career</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	Yes	70	44%
2	No	59	37%
3	Not applicable	31	19%
<b>Total</b>		<b>160</b>	<b>100%</b>

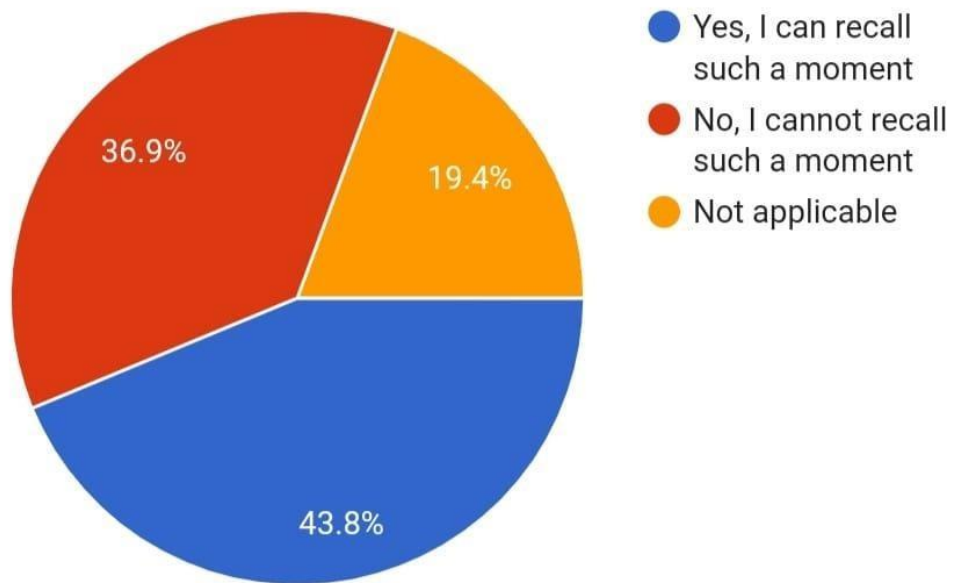
**Source:** Primary Data

The above table shows that 44% of the respondents are yes , 37% of the respondents are no and 19% of the respondents are not applicable to realizing unattainable of goal respectively.

**Most 44% of the respondents are yes to realize unattainable of goal .**

## EXHIBIT NO 4.1.13

### REALIZING UNATTAINABLE OF GOALS



**TABLE NO: 4.1.14**

**REVIVE IT CAREER PASSION OF THE RESPONDENT**

<b>S. No</b>	<b>Reignite of career</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	Seek mentorship	59	37%
2	Reflect and recharge	67	42%
3	Setting the time management	34	21%
<b>Total</b>		<b>160</b>	<b>100%</b>

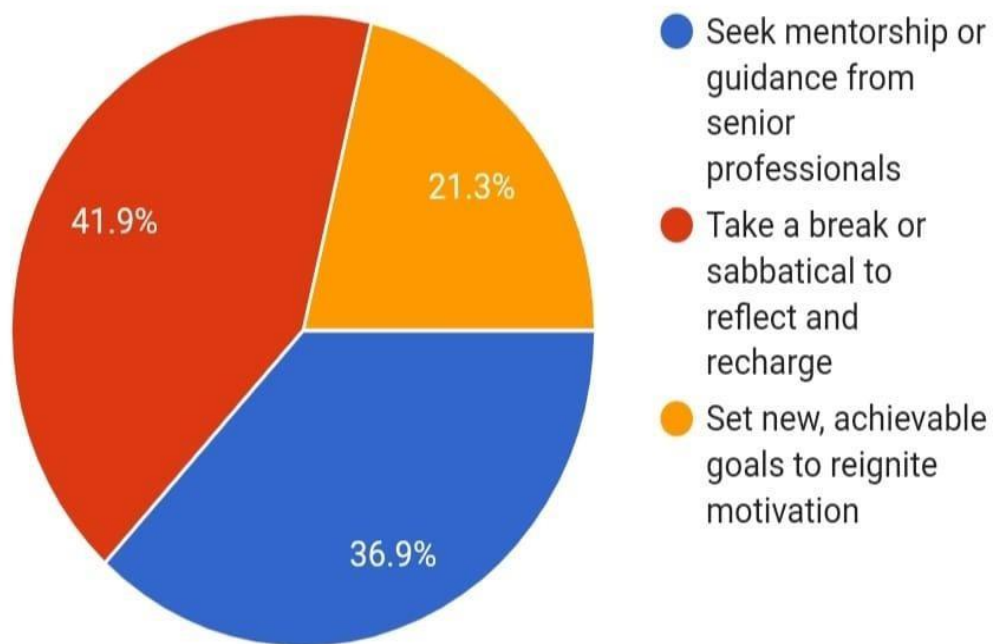
**Source:** Primary Data

The above table shows that 42% of the respondent reflect and recharge , 37% of the respondent seek mentorship and 21% of the respondent set time management to revive IT career passion respectively.

**Most 42% of the respondent reflect and recharge to revive IT career passion.**

**EXHIBIT NO 4.1.14**

**REVIVE IT CAREER PASSION OF THE RESPONDENT**



**TABLE NO: 4.1.15**

**ENCOURAGE TEAM CREATIVITY**

<b>S. No</b>	<b>Innovations</b>	<b>Number of Respondents</b>	<b>Percentage</b>
1	Existing methods	29	18%
2	Creativity and experimentation	70	44%
3	New ideas	47	29%
4	Feedback	14	9%
<b>Total</b>		<b>160</b>	<b>100%</b>

**Source:** Primary Data

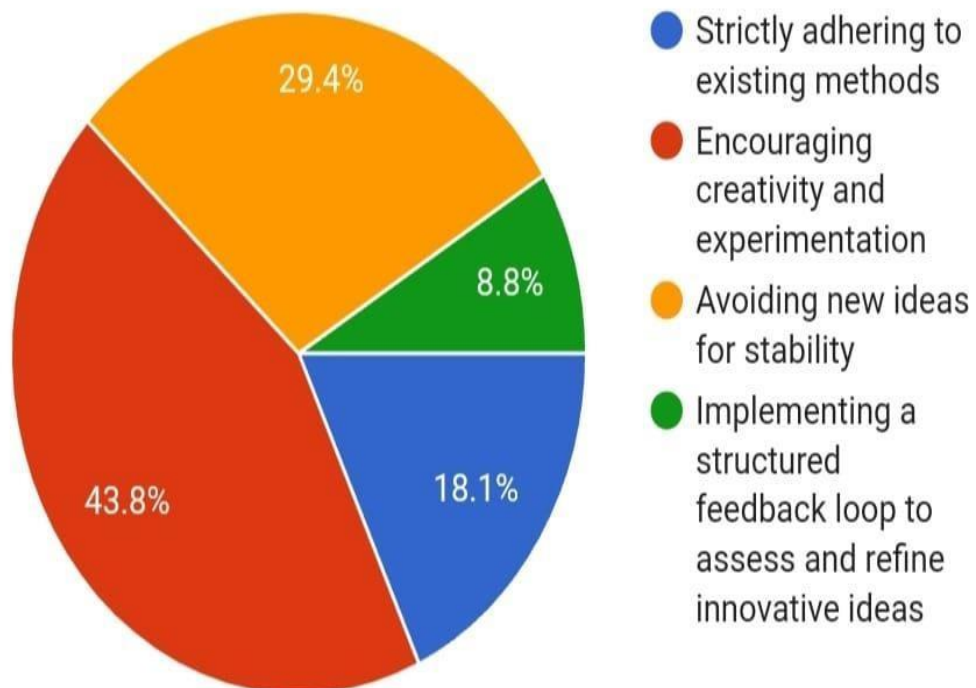
The above table shows that 44% of the respondents creativity and experimentation , 29% of the respondents new ideas , 18% of the respondents existing methods and 9% of the respondents feebaacks encourage team creativity respectively.

**Most 44% of the respondents creativity and experimentation encourage team creativity.**



## EXHIBIT NO 4.1.15

### ENCOURAGE TEAM CREATIVITY



**TABLE NO 4.2.1****Chi-square test****GENDER COMPARED WITH TIME CONVENIENCE**

<b>Income</b>	<b>Highly satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Highly dissatisfied</b>	<b>Total</b>
Male	90(90%)	0(0%)	10(10%)	0(0%)	0(0%)	100(100%)
Female	57(97%)	0(0%)	0(0%)	3(3%)	0(0%)	60(100%)
<b>Total</b>	<b>147(87%)</b>	<b>0(0%)</b>	<b>10(10%)</b>	<b>3(3%)</b>	<b>0(0%)</b>	<b>160(100%)</b>

	Value	DF	AsymptoticSig. (2- tailed)
Pearson Chi-Square	376.23	12	.000
Likelihood Ratio	342.13	12	.000
Linear-by-Linear	145.46	1	.000
N of Valid Cases	160		

**Source:** Primary Data

**Data Interpretation**

The chi square static shows 376.23 at 5 percent level of significance ( $P=0.000<0.05$ ).

This means that Null hypothesis is rejected. Hence, it can be concluded that there is norelation between Gender and time convenience.

**TABLE NO 4.2.2**

**Chi-square test**  
**INCOME X SALARY**

<b>Income</b>	<b>Highly Satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Highly Dissatisfied</b>	<b>Total</b>
2 L.P.A- 5 L.P.A	25(54%)	21(45%)	0(0%)	0(0%)	0(0%)	46(100%)
5-8 L.P.A	0(0%)	55(90%)	6(10%)	0(0%)	0(0%)	61(100%)
8-10 L.P.A	0(0%)	0(0%)	38(97%)	1(3%)	0(0%)	39(100%)
10 L.P.A Or Above	0(0%)	0(0%)	0(0%)	13(93%)	1(7%)	14(100%)
<b>Total</b>	<b>25(16%)</b>	<b>76(48%)</b>	<b>44(26%)</b>	<b>14(9%)</b>	<b>1(1%)</b>	<b>160(100%)</b>

	Value	df	AsymptoticSig. (2- tailed)
Pearson Chi-Square	338.01	12	.000
Likelihood Ratio	278.79	12	.000
Linear-by-Linear	131.73	1	.000
N of Valid Cases	160		

**Source:** Primary Data

**Data Interpretation**

The chi square static shows 338.01 at 5 percent level of significance ( $P=0.000<0.05$ ). This means that Null hypothesis is rejected. Hence, it can be concluded that there is no relation between income and salary.

**TABLE NO 4.2.3****Chi-square test****INCOME COMPARED WITH POLICIES AND INCENTIVES**

<b>Income</b>	<b>Highly satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Highly dissatisfied</b>	<b>Total</b>
2 L.P.A-5L.P.A	28(61%)	18(39%)	0(0%)	0(0%)	0(0%)	46(100%)
5-8 L.P.A	0(0%)	48(79%)	13(21%)	0(0%)	0(0%)	61(100%)
8-10 L.P.A	0(0%)	0(0%)	39(100%)	0(0%)	0(0%)	39(100%)
10 L.P.A Or Above	0(0%)	0(0%)	2(14%)	8(57%)	4(29%)	14(100%)
<b>Total</b>	<b>28(18%)</b>	<b>66(41%)</b>	<b>54(34%)</b>	<b>8(5%)</b>	<b>4(3%)</b>	<b>160(100%)</b>

	Value	df	AsymptoticSig. (2- tailed)
Pearson Chi-Square	307.79	12	.000
Likelihood Ratio	257.71	12	.000
Linear-by-Linear	125.50	1	.000
N of Valid Cases	160		

**Source:** Primary Data**Data Interpretation**

The chi square static shows 307.79 at 5 percent level of significance ( $P=0.000<0.05$ ). This means that Null hypothesis is rejected. Hence, it can be concluded that there is no relation between income and policies and incentives.

**TABLE NO 4.2.4****Chi-square test****AGE GROUP COMPARED WITH WORKING ENVIRONMENT**

<b>Income</b>	<b>Highly satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Highly dissatisfied</b>	<b>Total</b>
18-25 Years	33(72%)	13(28%)	0(0%)	0(0%)	0(0%)	46(100%)
26-35 Years	0(0%)	55(90%)	6(10%)	0(0%)	0(0%)	61(100%)
36-45 Years	0(0%)	0(0%)	37(95%)	2(5%)	0(0%)	39(100%)
45 Above	0(0%)	0(0%)	0(0%)	13(93%)	1(7%)	14(100%)
<b>Total</b>	<b>33(21%)</b>	<b>68(43%)</b>	<b>43(27%)</b>	<b>15(9%)</b>	<b>1(1%)</b>	<b>160(100%)</b>

	Value	df	AsymptoticSig. (2- tailed)
Pearson Chi-Square	354.20	12	.000
Likelihood Ratio	297.75	12	.000
Linear-by-Linear	137.61	1	.000
N of Valid Cases	160		

**Source:** Primary Data**Data Interpretation**

The chi square static shows 354.20 at 5 percent level of significance ( $P=0.000<0.05$ ). This means that Null hypothesis is rejected. Hence, it can be concluded that there is no relation between age group and working environment.

**TABLE NO 4.2.5****Chi-square test****AGE GROUP COMPARED WITH COMMUNICATION TOOL**

<b>Income</b>	<b>Highly satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Highly dissatisfied</b>	<b>Total</b>
18-25 Years	27(59%)	19(41%)	0(0%)	0(0%)	0(0%)	46(100%)
26-35 Years	0(0%)	52(85%)	9(15%)	0(0%)	0(0%)	61(100%)
36-45 Years	0(0%)	0(0%)	38(97%)	1(3%)	0(0%)	39(100%)
45 Above	0(0%)	0(0%)	0(0%)	10(71%)	4(29%)	14(100%)
<b>Total</b>	<b>27(17%)</b>	<b>71(44%)</b>	<b>47(29%)</b>	<b>11(7%)</b>	<b>4(3%)</b>	<b>160(100%)</b>

	Value	df	AsymptoticSig. (2- tailed)
Pearson Chi-Square	332.04	12	.000
Likelihood Ratio	275.55	12	.000
Linear-by-Linear	130.07	1	.000
N of Valid Cases	160		

**Source:** Primary Data**Data Interpretation**

The chi square static shows 332.04 at 5 percent level of significance ( $P=0.000<0.05$ ). This means that Null hypothesis is rejected. Hence, it can be concluded that there is no relation between age group and communication tools.

**TABLE NO 4.2.6****Chi-square test****AGE GROUP COMPARED WITH TRAINING**

<b>Income</b>	<b>Highly satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Highly dissatisfied</b>	<b>Total</b>
18-25 Years	23(50%)	23(50%)	0(0%)	0(0%)	0(0%)	46(100%)
26-35 Years	0(0%)	51(87%)	10(16%)	0(0%)	0(0%)	61(100%)
36-45 Years	0(0%)	0(0%)	34(87%)	5(13%)	0(0%)	39(100%)
45 Above	0(0%)	0(0%)	0(0%)	8(57%)	6(43%)	14(100%)
<b>Total</b>	<b>23(14%)</b>	<b>74(46%)</b>	<b>44(28%)</b>	<b>13(8%)</b>	<b>6(4%)</b>	<b>160(100%)</b>

	Value	df	AsymptoticSig. (2- tailed)
Pearson Chi-Square	283.53	12	.000
Likelihood Ratio	254.43	12	.000
Linear-by-Linear	125.49	1	.000
N of Valid Cases	160		

**Source:** Primary Data**Data Interpretation**

The chi square static shows 283.53at 5 percent level of significance ( $P=0.000<0.05$ ). This means that Null hypothesis is rejected. Hence, it can be concluded that there is no relation between age group and training.

**TABLE NO 4.2.7****Chi-square test****AGE GROUP COMPARED WITH FEEDBACK MECHANISM**

<b>Income</b>	<b>Highly Satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Highly Dissatisfied</b>	<b>Total</b>
18-25 Years	22(49%)	24(52%)	0(0%)	0(0%)	0(0%)	46(100%)
26-35 Years	0(0%)	41(67%)	20(33%)	0(0%)	0(0%)	61(100%)
36-45 Years	0(0%)	0(0%)	34(87%)	5(13%)	0(0%)	39(100%)
45 Above	0(0%)	0(0%)	0(0%)	6(43%)	8(57%)	14(100%)
<b>Total</b>	<b>22(14%)</b>	<b>65(41%)</b>	<b>54(34%)</b>	<b>11(7%)</b>	<b>8(5%)</b>	<b>160(100%)</b>

	Value	df	AsymptoticSig. (2- tailed)
Pearson Chi-Square	260.59	12	.000
Likelihood Ratio	238.69	12	.000
Linear-by-Linear	121.93	1	.000
N of Valid Cases	160		

**Source:** Primary Data**Interpretation**

The chi square static shows 260.59 at 5 percent level of significance ( $P=0.000<0.05$ ). This means that Null hypothesis is rejected. Hence, it can be concluded that there is no relation between age group and feedback mechanism.



**TABLE NO 4.3.1**  
**IT EMPLOYEES TOWARDS THEIR COMPANIES**  
**Friedman's Ranking Method**

<b>S.No</b>	<b>FACTORS</b>	<b>MEAN RANK</b>	<b>RANK</b>
1	Team Collarbatation issues	8.5	VI
2	Remote work challenges	7.2	IV
3	Lack of standardisation	3.5	I
4	Job security	9.2	VII
5	Effective Communication	8.3	V
6	Continuous Improvement	6.5	III
7	Work pressure	4.7	II

Source: Primary Data

**Interpretation:**

This table shows that lack of standardisation (3.5) is the major problem in the IT companies, Work pressure (4.7), in the Continuous Improvement (6.5), are ranked first, second and third respectively, these are major problems attained by IT employees. Remote work challenged (7.2) are ranked fourth, Effective Communication (8.3) are ranked fifth Team Collabaration issues (8.5) are ranked sixth and Job security (9.2) are ranked seventh.

# **CHAPTER -V**

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## **FINDINGS, SUGGESTIONS AND CONCLUSION**

## **CHAPTER – V**

### **FINDINGS, SUGGESTIONS AND CONCLUSION**

#### **FINDINGS**

- Majority (54%) of the respondent are from age group of 18-45 years.
- Majority (54%) of the respondents are male.
- Most (38%) of the respondents salary range is between 5-8 LPA.
- Majority (58%) of the respondents managing their work-life balance in the IT industry by Prioritizing tasks and setting boundaries.
- Most (36%) of the respondents setting clear boundaries between work and personal life to maintain a healthy work life balance.
- Most (32%) of the respondents diversifying investments and savings for long term stability.
- Most (46%) of the respondents considering project deadlines and importance for prioritizing tasks during conflicting deadlines.
- Most (37%) of the respondents would became fashion designing if they don't enter into the IT
- Most (41%) of the respondents feels IT Employees dream has been buried by providing high salaries but also mentioned some have been succeed.
- Most (39%) of the respondents mentioned because of burnout, or exhaustion from work are the reasons IT Professionals may bury their dreams.
- Most (40%) of the respondents have not felt discouraged or disillusioned to overcome their impact any of their dreams.
- Most (41%) of the respondents feels its very important to revisit their dreams and keep eye on it.
- Most (42%) of the respondents recalled that their dreams will be no longer attainable.
- Most (41%) of the respondents advice would be take a break or sabbatical to reflect and recharge
- Most (42%) of the respondents encouraging creativity and experimentation during their project work.

#### **CHI – SQUARE TEST**

- The chi square static shows 376.23 at 5 percent level of significance ( $P=0.000<0.05$ ). This means that Null hypothesis is rejected. Hence, it can be concluded that there is no relation between Gender and time convenience.

- The chi square static shows 338.01 at 5 percent level of significance ( $P=0.000<0.05$ ). This means that Null hypothesis is rejected. Hence, it can be concluded that there is no relation between income and salary.
- The chi square static shows 307.79 at 5 percent level of significance ( $P=0.000<0.05$ ). This means that Null hypothesis is rejected. Hence, it can be concluded that there is no relation between income and policies and incentives.
- The chi square static shows 354.20 at 5 percent level of significance ( $P=0.000<0.05$ ). This means that Null hypothesis is rejected. Hence, it can be concluded that there is no relation between Age Group and working environment.
- The chi square static shows 332.04 at 5 percent level of significance ( $P=0.000<0.05$ ). This means that Null hypothesis is rejected. Hence, it can be concluded that there is no relation between Age Group and communication tools.
- The chi square static shows 283.53 at 5 percent level of significance ( $P=0.000<0.05$ ). This means that Null hypothesis is rejected. Hence, it can be concluded that there is no relation between Age Group and training.
- The chi square static shows 260.59 at 5 percent level of significance ( $P=0.000<0.05$ ). This means that Null hypothesis is rejected. Hence, it can be concluded that there is no relation between Age Group and feedback mechanism.

### **FRIEDMAN'S RANKING METHOD**

The table shows that lack of standardisation (3.5) is the major problem in the IT companies, Work pressure (4.7), in the Continuous Improvement (6.5), are ranked first, second and third respectively, these are major problems attained by IT employees. Remote work challenged (7.2) are ranked fourth, Effective Communication (8.3) are ranked fifth, Team Collaboration issues (8.5) are ranked sixth and Job security (9.2) are ranked seventh.

### **SUGGESTIONS**

- For work-life balance, IT employees should establish clear boundaries between work and personal life, take regular breaks to recharge, and engage in hobbies or activities outside of work.
- To manage finances effectively, IT professionals should create a budget, set financial goals, and invest in professional development to enhance their earning potential.

- Prioritize tasks by using frameworks like the Eisenhower Matrix, break down large tasks into smaller ones, and utilize digital tools for task management.
- If high salaries, work pressure etc.. have buried their dreams, IT employees can reconnect with their passions outside of work, dedicate time to pursue these interests, and seek support from others to revive their dreams.
- Allocate time for learning and skill development by scheduling dedicated learning sessions, identifying relevant courses or workshops, and staying updated with industry trends and technologies.

## **CONCLUSION:**

"In conclusion, the lifestyle of IT employees is multifaceted, characterized by demanding work schedules, high stress levels, and a constant need to adapt to technological advancements. Despite these challenges, IT professionals often find fulfillment in their work, driven by a passion for innovation and problem-solving. To maintain a healthy work-life balance, it is essential for IT employees to prioritize self-care, set boundaries, and pursue interests outside of work. Employers can also play a crucial role by promoting a supportive work environment and offering resources for professional development. By addressing these aspects, both individuals and organizations can work towards a more sustainable and fulfilling lifestyle for IT employees."

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# **BIBLIOGRAPHY**

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**ANNEXURE**



## QUESTIONNAIRE

1) Name: \_\_\_\_\_

2) Age:

- a) 18 – 25 years
- b) 26-35 years
- c) 36-45 years
- d) Above 45 years

3) Gender

- a) Male
- b) Female
- c) Others

4) Kindly share your Salary range:

- a) Upto 2 LPA-5 LPA
- b) 5-8 LPA
- c) 8-10 LPA
- d) 10 LPA Or Above

5) How do you manage work-life balance in the IT industry?

- a) By working long hours consistently
- b) Prioritizing tasks and setting boundaries
- c) Ignoring personal life for work commitments
- d) Others \_\_\_\_\_

6. What measures do you take to maintain a healthy work life balance?

- a) Setting clear boundaries between work and personal life, such as having dedicated work hours
- b) Prioritizing self-care activities outside of work, such as exercise and hobbies
- c) Utilizing time management techniques to ensure tasks are completed efficiently
- d) Taking regular breaks during the workday to prevent burnout and maintain focus

7. How do you approach financial planning to ensure long-term stability while accounting for potential economic uncertainties in the IT industry?

- a) Ignoring long-term financial planning
- b) Diversifying investments and savings
- c) Relying solely on short-term financial goals
- d) Avoiding any financial planning altogether

8. How do you prioritize tasks during conflicting deadlines?

- a) Randomly selecting tasks
- b) Based on personal preferences
- c) Considering project deadlines and importance
- d) Others\_\_\_\_\_

9. Can you share a time when you had a dream or goal related to your IT career that you were unable to achieve? What was the dream, and what prevented you from realizing it?

- a) Lack of necessary skills or qualifications
- b) Limited opportunities or resources
- c) Personal circumstances or priorities
- d) Other (please specify)

10. How do you feel about the dreams or aspirations you had when you first entered the IT industry? Have any of these dreams been buried or changed over time? If so, why?

- a) I feel proud of what I have accomplished
- b) Some dreams have been achieved, while others have changed or been buried
- c) I feel disappointed that I couldn't achieve all my initial dreams
- d) Other (please specify)

11. What do you think are the most common reasons why IT professionals may bury their dreams or aspirations related to their careers?

- a) Lack of support or recognition from superiors
- b) Burnout or exhaustion from work
- c) Changing priorities or interests
- d) Other (please specify)

12. Have you ever felt discouraged or disillusioned in your IT career? How did you overcome these feelings, and did they impact any of your dreams or goals?

- a) Yes, I have felt discouraged but managed to overcome these feelings
- b) No, I have not felt discouraged or disillusioned
- c) Yes, I have felt discouraged, and it has impacted my dreams or goals
- d) Other (please specify)

13. In your opinion, how important is it for IT professionals to revisit their buried dreams or aspirations? What benefits can this reflection bring to their careers?

- a) Very important, as it can provide clarity and motivation
- b) Somewhat important, as it can offer new perspectives
- c) Not important, as the focus should be on current goals
- d) Other (please specify)

14. Can you recall a specific moment or event in your IT career that made you realize a dream or goal was no longer attainable? How did you cope with this realization?

- a) Yes, I can recall such a moment
- b) No, I cannot recall such a moment
- c) Not applicable
- d) Other (please specify)

15. What advice would you give to someone in the IT industry who feels that their dreams or aspirations are being buried? How can they reignite their passion and motivation for their career?

- a) Seek mentorship or guidance from senior professionals
- b) Take a break or sabbatical to reflect and recharge
- c) Set new, achievable goals to reignite motivation
- d) Other (please specify)

16. What is a common approach to fostering innovation within a project team?

- a) Strictly adhering to existing methods
- b) Encouraging creativity and experimentation
- c) Avoiding new ideas for stability
- d) Implementing a structured feedback loop to assess and refine innovative ideas

17. Rate your Job Satisfaction

	Highly Satisfied	Satisfied	Neutral	Dissatisfied	Highly Dissatisfied
Time Convenience					
Salary					

Policies and Incentives					
Working environment					
Communication Tools					
Training Opportunities					
Feedback Mechanism					

#### 18. Rank the Problems in IT Industry

	1	2	3	4	5
Team Collaboration Issues					
Remote Work Challenges					
Lack of Standardization					
Job Insecurity					
Effective Communication					
Continuous Improvement					
Work Pressure					

#### 19. How do you allocate time for learning and skill development

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20. Give your suggestion to enhance tranquility in the lives of IT professionals outside of their work commitments

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**THANK YOU**