### SALESFORCE EVENT MANAGEMENT SYSTEM

#### **OVERVIEW:**

The Salesforce Event Management System is a comprehensive solution designed to automate and streamline event organization processes within Salesforce. This system manages event creation, attendee and speaker registrations, payment verification, and feedback collection through custom objects, validation rules, and automated workflows. It integrates Experience Cloud for user-friendly registration, approval processes for speaker participation, and email notifications for real-time updates. Key features include seat availability checks, discount logic, finance team verification, and role-based access control. The solution enhances operational efficiency, reduces manual errors, and improves the overall experience for event managers, attendees, and speakers.

#### **OBJECTS:**



- > Events
- > Registration
- ➤ Attendee\_List
- > Speakers
- Contacts(standard object)
- > Refund Request
- > Feedback
- > Reports
- Dashboards

## **FIELDS:**

### **Events**

FIELD	DATA TYPE
EventID	Auto Number
Basic Event fee	Number(18, 0)
Start Time Of Event	TIME
End Time of Event	TIME
Description Of Event	Text(255)
Date	Date
Total Capacity of Attendees	Formula (Number)
Available Seats for Attendees	Formula (Number)
Number_of_Attendees Registered	Roll-Up Summary (COUNT Attendee_List)
Total Capacity_of_speakers	Formula (Number)
available seat for speakers	Formula (Number)
Number_of_Speakers	Roll-Up Summary (COUNT Speaker)
Event	Text(80)

# Registration

FIELD	DATA TYPE
Registration ID	Auto Number
Event	Lookup(Event)
Attendee	Lookup(Attendee_List)
Registration Date	Formula (Date)
Status	
✓ Registered	Picklist
✓ Attended	
✓ Cancelled	

## **Attendee List:**

**SECTION:** Information

**SECTION:** Billing and Amount

**SECTION**: Special Assistance

FIELD	DATA TYPE
Attendee Name	Text(80)
Company	
Attendee Type	Picklist
Events	Master-Detail(Event)
Status  ✓ Registered  ✓ Attended  ✓ Cancelled	Picklist
Attended  ✓ Student  ✓ Working professional  ✓ Industry expert  ✓ Faculty/educator	Checkbox
Email	Emai
Phone	Phone
Contact	Lookup(Contact)
Attendee Payment Confirmed	Checkbox
Basic Fee payment	Number(18, 0)
Final Fee Payment	Number(18, 0)
cab Fee	Number(18, 0)
FoodBill	Number(18, 0)
Final Amount	Number(18, 0)
Food Accomodation	Checkbox
Food Preference  ✓ Vegetarian  ✓ Non-Vegetarian	Picklist
✓ vegan foods	Picklist (Multi-Select)
Need cab	Checkbox

cab type	
✓ only pickup	Picklist
✓ pickup + drop	
Pickup point	Picklist
✓ Thiruvanmiyur MRTS Station	
✓ Indira Nagar MRTS Station	
✓ Kandanchavadi Bus Stop	
✓ RMZ Millennia Business Park	
✓ Tidel Park Bus Stop	
✓ Velachery Railway Station	
✓ Thoraipakkam Signal	
✓ Adyar Bus Depot	
✓ Phoenix Market City (Velachery)	
✓ Perungudi MRTS Station	
Drop point	
✓ Thiruvanmiyur MRTS Station	Picklist
✓ Indira Nagar MRTS Station	Ticklist
✓ Kandanchavadi Bus Stop	
✓ RMZ Millennia Business Park	
✓ Tidel Park Bus Stop	
✓ Velachery Railway Station	
✓ Thoraipakkam Signal	
✓ Adyar Bus Depot	
✓ Phoenix Market City (Velachery)	
✓ Perungudi MRTS Station	
company	Text(255)

# Speaker

FIELDS	DATA TYPE
Speaker Name	Text(80)
Email	10111(00)
	Email
Phone Number	Phone
Social Media Links	URL(255)
Event	Master-Detail(Event)
Designation	Text(100)
Topic	Text(255)
One-Line Speaker Bio	Text Area(255)
Food Fee	Number(18, 0)
Cab Fee	Number(18, 0)
Accommodation Fee	Number(18, 0)
Total Amount	Number(18, 0)
Speaker_Payment_Confirm	Checkbox
Need Food and Accommodation	Checkbox
Food & Accommodation Needed	Picklist
Accommodation List	Picklist
Need Cab?	Checkbox
Cab Type Pickup Pickup + drop	Picklist
Drop point  Thiruvanmiyur MRTS Station	Picklist

<ul> <li>Indira Nagar MRTS Station</li> <li>Kandanchavadi Bus Stop</li> <li>RMZ Millennia Business Park</li> <li>Tidel Park Bus Stop</li> <li>Velachery Railway Station</li> <li>Thoraipakkam Signal</li> <li>Adyar Bus Depot</li> <li>Phoenix Market City (Velachery)</li> <li>Perungudi MRTS Station</li> </ul>	
Technical Requirement  1. Microphone 2. Projector 3. Laptop 4. Internet Access 5. Speakers/Sound System 6. Laser Pointer 7. Whiteboard/Flipchart 8. HDMI/VGA Adapter 9. Charging Station 10. Recording Equipment 11. Virtual Meeting Setup 12. Technical Assistant	Picklist (Multi-Select)
Preferred language for presentation  ✓ Tamil  ✓ English	picklist
Can your session be delivered virtually	Checkbox
Target Audience	
I confirm information provided is true	Checkbox
backup materials (PDF, slide)?	Checkbox
Attended	Checkbox
Approved Speaker	Checkbox
Need To Refund	Checkbox
IsDraft	Checkbox
PickUp point	Picklist

<ul> <li>Kandanchavadi Bus Stop</li> </ul>	
<ul> <li>RMZ Millennia Business Park</li> </ul>	
<ul> <li>Tidel Park Bus Stop</li> </ul>	
<ul> <li>Velachery Railway Station</li> </ul>	
<ul> <li>Thoraipakkam Signal</li> </ul>	
<ul> <li>Adyar Bus Depot</li> </ul>	
<ul> <li>Phoenix Market City (Velachery)</li> </ul>	
<ul> <li>Perungudi MRTS Station</li> </ul>	

## **Refund Request:**

FIELD	TEXT
RecordId	TI (00)
	Text(80)
Speaker	Lookup(Speaker)
Event	
	Lookup(Event)
Amount	
	Number(18, 0)
Refunded	Checkbox
Reason for Refund	
	Text(13)

## Feedback

FIELD	DATA TYPE
Feedback Number	Auto Number
Attendee_List	Lookup(Attendee_List)
Event	Lookup(Event)
Speaker Rating	Picklist
<b>√</b> 1	
<b>√</b> 2	
√ 3	
<b>√</b> 4	
✓ 5	
Event_Organization_Rating	
√ 1	Picklist
✓ 2	

√ 3	
√ 4	
✓ 5	
Overall_Experience	
√ 1	Picklist
<b>√</b> 2	
√ 3	
✓ 4	
✓ 5	
Comments	Long Text Area(32768)
Feedback Name	Auto Number
Attendee_List	Lookup(Attendee_List)

### FIELD DEPENDENCY

**OBJECTS:** speaker, Attendee\_List

Controlling Field Food Preference

**Dependent Field** Foods

### **Picklist value:**

- ✓ Vegetarian
- ✓ Non vegetarian
- ✓ Vegan

### Vegetarian

- Paneer butter masala
- Vegetable biryani
- Dal (lentils)
- Mixed vegetable curry
- Roti/Naan
- Curd rice
- Fruit salad
- Cheese sandwiches
- Eggless pastries