

UGO-EMERIBE BRENDAN

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PROFILE

I am a self-taught Frontend Developer with a passion for learning and a fast learner, thriving to grow in the web development industry. I am currently seeking new opportunities for Frontend web developer roles that can offer career progression and personal development.

SKILLS

I am familiar with HTML, CSS, JavaScript (ES6). Continuing self-development in React, jQuery, Git, and RESTful API. I have excellent written, verbal, and time management skills. I'm able to get on with people from all backgrounds and age groups.

EXPERIENCE

COMPLAINT CASE HANDLER, AUTOMOBILE ASSOCIATION LTD – 2019 - PRESENT

Investigated and ensured that regulated complaints are responded to promptly. Communicated with all parties involved verbally and issued final responses to customers whilst delivering a fair outcome.

CUSTOMER ADVISOR, AUTOMOBILE ASSOCIATION LTD – 2018 - 2019

Thriving in a fast-paced environment while working as an inbound customer advisor. Ensuring the best outcome for existing members is resolved politely and professionally while keeping in line with the regulations of the organization.

TEAM MEMBER, GREGGS PLC; COLCHESTER – 2016- 2018

Rendered good customer service at a swift rate whilst ensuring cleanliness in the office. Showing sensitivity to customer's needs whether from behind the tills or from the dining section.

SUPPORT OFFICER, ZANIBAL; NIGERIA – DEC 2015- JUNE 2016

Worked closely with the developers to test and implement new software updates to satisfy client requirements. Took lead in providing support solutions to some of our various clients like Meristem.

RETAIL SALES EXECUTIVE, FIDELITY BANK; NIGERIA – APR - NOV 2015

Offered good relationship with existing customers on a day-to-day basis. Being in retail sales also gave me the chance to render advice to Small and Medium Enterprises (SMEs) as well as structure their business to be eligible for short-term loans.

BUDGET OFFICER, NIGERIAN SHIPPERS' COUNCIL; NIGERIA – MARCH 2014
- FEB 2015

As a compulsory scheme to embark on after undergraduate degree completion in Nigeria, I was posted to the budget department of the Nigerian Shippers Council to work on the regulations of the shipping ports nationwide. Here, I supervised budget tabled per quarter from all departments as it was my primary role.

EDUCATION

MANCHESTER METROPOLITAN UNIVERSITY, MANCHESTER; - MSC FINANCIAL TECHNOLOGY, 2019 - 2021. RELEVANT MODULES: BUSINESS MODEL INNOVATION, FINANCE FOR MANAGERS, INTRODUCTION TO BUSINESS ANALYTICS AND APPLIED BLOCKCHAIN TECHNOLOGY.

UNIVERSITY OF ESSEX, COLCHESTER; ESSEX – PGD FINANCIAL ECONOMICS, 2016 - 2017. RELEVANT MODULES: MATHEMATICAL METHODS, TOPICS IN FINANCIAL ECONOMICS, ECONOMICS OF FINANCIAL MARKETS AND MICROECONOMICS.

IMO STATE UNIVERSITY, NIGERIA - BSC ECONOMICS (2.2) 2012. RELEVANT MODULES: COST AND MANAGEMENT ACCOUNTING, MICRO ECONOMIC THEORY AND PRINCIPLES OF FINANCIAL ACCOUNTING

TOPGRADE SECONDARY SCHOOL; WEST AFRICAN ECONOMIC COUNCIL 7 (B AND C GRADES) INCLUDING ENGLISH, ACCOUNTING, AND MATHEMATICS.

REFERENCES

Available on request.