Terms and Conditions

1. Acceptance of Terms

By accessing and using the inquiry system and product reservation services provided by STI Syncquiry, you agree to comply with and be bound by the following terms and conditions. If you do not agree with any part of these terms, you may not use our services.

2. Service Description

STI Syncquiry offers an inquiry system that enables users to view the availability of stocks or products. Additionally, users have the option to reserve products for purchase.

3. Reservation Process

- a. Availability Information: Availability of products displayed on the website may not always be current or accurate. We strive to provide updated information but cannot guarantee real-time accuracy due to various factors.
 - **b.** Reservation Requests: Users may request to reserve products by providing necessary details such as product name, quantity, and contact information.
- c. Confirmation: Reservation requests are subject to confirmation by STI Syncquiry. A confirmation or denial of the reservation will be Notified via Inbox inside the website or other contact information provided by the user.

4. User Responsibilities

- **a.** Accuracy of Information: Users are responsible for providing accurate and complete information when making reservation requests.
- **b.** Authorized Use: Users must use the inquiry system and reservation feature only for lawful purposes and in accordance with these terms and conditions.

5. Limitation of Liability

- **a.** Accuracy Disclaimer: STI Syncquiry does not guarantee the accuracy, completeness, or reliability of the information provided through the inquiry system or reservation feature.
- **b.** Reservation Confirmation: While efforts are made to fulfill reservation requests, STI Syncquiry reserves the right to deny or cancel reservations due to stock availability, errors in product information, or any other reason deemed necessary.

6. Privacy

a. Data Collection: Information provided by users during the inquiry or reservation process will be handled in accordance with our Privacy Policy.

7. Modification of Terms

STI Syncquiry reserves the right to modify, update, or change these terms and conditions at any time without prior notice. It is the user's responsibility to review these terms periodically for changes.

8. Termination of Service

STI Syncquiry reserves the right to terminate or suspend access to the inquiry system or reservation feature without notice for any reason, including but not limited to violation of these terms.