

DIVYA

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OBJECTIVE:

Certified in Admin and Platform Developer. Driven and detailed-oriented Salesforce developer with professional experience in Salesforce and supplementary programs.
Skilled researcher able to identify opportunities in a given arena.

TECHNICAL SKILLS:

Development skills: HTML, CSS, SOQL, SOSL, Apex, Visualforce Pages

Packages: Cloud Coach, Vlocity, CPQ

Administrator skills: workflows, visual-flows, validation rules, roles & profiles, permission sets and other Salesforce point and click configurations.

Other skills: MS office suites

Deployment tools: Ant, Jenkins

CERTIFICATIONS:

- Accenture Stream Training in Salesforce
- Salesforce Certified Administrator: December 2021 - Present
- Salesforce Certified Platform Developer I: March 2022 – Present
- Cloud Coach Implementation Partner: May 2022- Present

EDUCATIONAL QUALIFICATION:

- Bachelor Of Engineering in Computer Science Engineering- 2020 (Kurukshetra University)

PERSONAL SKILLS:

- Ability to work by myself without the need for constant supervision.
- Able to work harmoniously with other members of the team.
- Possesses great analytical and problem-solving skills.

PROFESSIONAL EXPERIENCE:

- **Application Development Associate- Accenture:**
 - Worked for US/CAN based MNC with initially started for US and CAN businesses and further they grew for EMEA, CHINA.
 - Discussed projects with senior employees and recommended best Salesforce tools to achieve a client requirement.
 - Worked on managed packaged named 'Cloud Coach'.
 - Provide Development, Unit testing, Technical Implementation, and Deployment as it relates to Salesforce.com Software and Systems.
 - Ensure all changes are properly delivered into the steady state environment.
 - Familiarity with business analysis techniques and methodologies to include User Stories, Use Cases, Requirements Gathering, Requirements Tracking, UAT, Unit Testing of User story.
 - Worked on apex triggers and visualforce pages with clean code and clear documentation.
 - Responsible for Identifying, debugging, diagnosing, and resolving technical problems, escalating and tracking problems appropriately.
 - Documented each user story with Business Configuration Document (BCD), Unit test document, Configuration detailing, Configuration workbook and Package of ant.
 - Creating connected app and generating access token via JWT token.
 - Connecting with middleware team to get access token and have access to org's data.
 - Writing webservice class, named credentials.
 - Working on data in production. Fetching bulk data from prod org using Data Export and Updating bulk data to prod org for multiple fields.

- Working with AMS team to resolve the ticket in prod.

➤ **Application Development Trainee- Accenture:**

- Create and customize standard and custom objects including fields, formula fields, page layouts, security rules, workflow and validation rules.
- Deploying code with Jenkins and gitlab provided validating the Apex best practices provided by Salesforce.
- Got training on packages like Vlocity and CPQ.
- Got hands-on on various salesforce topics- both admin and developer.

PERSONAL DETAILS:

Date of Birth	November 16, 1998.
Languages Known	English, Hindi.
Nationality	Indian.