


Divya


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 Faridabad/Haryana/India

 LinkedIn

 Trailhead

 My Site

SUMMARY

Result-driven Salesforce Developer with about 3 years of experience in developing and optimizing Salesforce applications. Proficient in analyzing client requirements, designing tailored solutions, and implementing effective strategies to meet diverse business day-to-day activities. Currently seeking transition into a **Salesforce Consultant** or **Managerial** role to leverage technical expertise and consultative skills in guiding clients towards innovative Salesforce solutions that align with their strategic objectives

EDUCATION BACKGROUND

Masters of Business Administration [2022-2024]	Major: Information Technology, CGPA: First division AMITY UNIVERSITY ONLINE, AFFILIATED BY AMITY UNIVERSITY
Bachelor of Technology [2017-2020]	Major: Computer Science and Engineering, CGPA: First division UIET, AFFILIATED BY KURUKSHETRA UNIVERSITY
Diploma [2014-2017]	Major: Computer Science and Engineering, CGPA: First division GOVERNMENT POLYTECHNIC FOR WOMEN, AFFILIATED BY HARYANA STATE BOARD OF TECHNICAL EDUCATION

CERTIFICATIONS

Accenture Stream Training Salesforce	Accenture
Salesforce Certified Administrator	Salesforce
Salesforce Certified Platform Developer I	Salesforce
Cloud Coach Implementation Partner	Cloud Coach

PROFESSIONAL AWARDS

- **Accenture Celebrates Excellence- Extra Mile Award**
awarded by Accenture for FY'23 Q4,
for staying agile and resilient and successfully prioritizing critical tasks to work more efficiently. For championing One Accenture culture.
- **ATCI NA Pinnacle Award**
awarded by Accenture for FY'23,
a half-yearly award to top performers, for working for clients in North America region.
- **Accenture Celebrates Excellence- Skills Star Award**
awarded by Accenture for FY'22 Q4,
for applying new IT skills and delivering 360° value to clients.

PERSONAL SKILLS

- **Technical Skills:**

Development skills	HTML, CSS, SOQL, SOSL, Apex, Visualforce Pages, Lightning Web Component, Integration via REST callout, JIT User Provisioning
API Tool	Postman, Workbench
Packages	Cloud Coach, Vlocity, CPQ
Administrator skills	In-and-outs of Configuration tools, Validation rules, Lightning AppBuilder, Flow Builder [Record triggered flow, Screen flow], B2B Store creation, Experience Builder, Report Builder, Einstein Bots
Deployment tools	Ant, Jenkins, VSCode, Workbench, devOps
Cloud	Sales Cloud, B2B Commerce Cloud, Service Cloud
Other skills	MSoffice suite

- **Analytical Skills:** Doing POCs with required documentation, Initiating the requirement analysis with business to understand the flow they require for the functionality, Optimizing already existing classes and flows.
- **Interpersonal Skills:** Communicating with onshore leads, Presentation of different features or releases/Delivering KTs, Engaging with the team to deliver value to the clients.
- **Additional Skills:** Upskilling technical and in managerial process, Acquiring certifications from salesforce, Keeping an updated sight on salesforce releases.

PERSONAL DETAILS

Date Of Birth	16-11-1998
Languages known	Hindi, English
Nationality	Indian

I do hereby declare the authenticity of all the information in my resume.