THATO MINENHLE MASITENG

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SUMMARY

I am a self-motivated, goal-oriented individual dedicated to delivering excellent results and continuously advancing my career. I strive to empower others through my knowledge and experience. Prepared to apply my skills, I am driven to achieve and contribute to all endeavors.

WORK EXPERIENCE

Salesforce Intern, Quarphix   **Aug 2024 - Present**

- Collaborating on the Learner Tracking Project to develop a comprehensive Salesforce-based system for managing Interns on their journey at Quarphix.
- Designing and implementing the development of an innovative sales-related application to streamline processes and enhance user engagement.
- Collaborating with stakeholders to identify pain points and deliver creative solutions.
- Documenting technical processes and conducting testing, debugging, and deploying custom apps tailored to client needs.

Software Developer , 4IRI   **Apr 2023 - Jun 2023**

- Collaborated with senior developers to understand project requirements.
- Writing unit tests and participating in integration testing to ensure software quality.
- Troubleshooting and debugging code to identify and resolve software issues.

General Assistant, Zen Technologies   **Feb 2020 - Jan 2021**

- Assisted in developing and testing systems applications using Java and Python.
- Contributed to developing user interfaces using HTML, CSS, and JavaScript.

EDUCATION

Dip in ICT in Application Development   **Feb 2020 - Nov 2023**

University of Mpumalanga
- A comprehensive program emphasizing software design, development, and maintenance. Gained practical expertise in programming, database management, and system analysis to address real-world challenges. Equipping with the foundational skills necessary for a software development and IT career.

Science in Stream   **Jan 2014 - Dec 2018**

St. Lewis Bertrand's Secondary School
- Relevant coursework in Structural Design and Project Management.

SKILLS

- **Web based:** HTML, CSS, JSF (Java Server Faces), JSP (Java Server Pages), Lightning App Builder, Reports & Dashboards.
- **Programming Languages:** Kotlin, Apex Basics and JavaScript.
- **Software Development Concepts and Practices:** SDLC, Data Modeling, Process Automation, Flow Builder, Workflow Rules, Validation Rules, Problem-Solving, Team Collaboration, Communication and Adaptability.

CERTIFICATIONS

- **Salesforce Certified Platform App Builder –** April 2025
- **Salesforce Certified Administrator –** October 2024
- **Microsoft AI Fluency –** June 2025
- **SAP Business Processes in Financial Accounting –** October 2024
- **JavaScript Essentials (Cisco Networking Academy) –** May 2024

PROJECTS

Learner Tracking System (Salesforce)

- Built a full-cycle app to track intern milestones and performance metrics.
- Reduced manual data entry by 50% through automation and smart reporting.

Sales App – Cloudy Computing

- Customized Salesforce Sales Cloud for better opportunity and lead tracking.
- Developed analytics dashboards to visualize sales team performance.

UMP Tutoring Platform

- Designed a web platform to connect students with peer tutors.
- Improved access to academic materials through digital resource integration.

REFERENCES

- **Ms. Puleng Maphela Line Manager –** Quarphix
  puleng@quarphix.co.za │ 061 055 2879
- **Mr. Karabo Mthimkulu Software Engineer –** 4IRI
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- **Ms. Zamanhlane Masuku Lecturer –** University of Mpumalanga
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