

# **Treebo Mayflower Hayz Boutique**

1/2C, Hayes Rd, Richmond Town,, Bangalore, 560025

Voucher # CHMM-7963658 (Issued on 12 Oct, 2016)

**Cleartrip Trip ID: 16101220408** 

OCT 15
Sat, 12 PM

L 1 Night CHECK-OUT

16 OCT

Sun, 11 AM



## Oak Room

Guest name	No. of guests
Mr. Karthik Lakshmanan	1 adult

Offer Applied: Flat 37% OFF!

Special requests by you (Cleartrip cannot guarantee these requests)

✓Late checkin by 3 pm

Inclusions

✓Breakfast ✓Free Wi-Fi ✓All Applicable Taxes





## **Hotel Booking Policy**

Your hotel has laid down some rules, and it's our job to let you know what they are. The primary guest must be at least 18 years old to be able to check into this hotel.

Standard check-in time is 12:00 PM and check-out time is 11:00 AM . Early check-in or late check-out is subject to availability and the hotel might charge you extra for it.

The total price is inclusive of all applicable taxes. However, it does not include additional personal expenses like telephone charges, meals that aren't a part of your meal plan, any hotel services you use (like laundry and room service) or tips. The hotel will charge you directly for these when you're checking out.

Some hotels may require you to furnish a valid photo-id and address proof at the time of check-in. Documents that you can carry as id proofs include driving license, passport or voter's ID card. Do carry any one of these to avoid inconvenience.

For bookings with same day Check-In, it can take up to 60 minutes for your booking to be confirmed at the hotel from the time you make the booking

The hotel reserves the right of admission. Accommodation can be denied to guests posing as a couple if suitable proof of identification is not presented at check-in. Cleartrip will not be responsible for any check-in denied by the hotel due to the aforesaid reason

Hotels may charge a mandatory meal surcharge on festive periods e.g. Christmas, New Year's Eve etc... All additional charges (including mandatory meal surcharges) need to be cleared directly at the hotel.

## **Cancellation Policy**

Only those cancellation requests which are made either online or on the phone to our customer support team shall be entertained. Cleartrip shall not be liable to entertain any cancellation requests made through any other medium including, but not limited to, sms or e-mail.

Cleartrip charges a separate service fee of Rs 300 for all cancellations (This is not applicable for bookings done through cleartripforbusiness).

If you don't show up at the hotel, you'll still be charged the entire amount.

#### **Modifications & Refunds**

Don't call the hotel directly for reservation changes or cancellations. The hotel's agents can't make changes to or process refunds for these specially-negotiated rates.

We take at least 14 working days to process refunds for bookings cancelled online.

Your bank may debit its own separate charges from refunds made to your credit card or bank account.

For hotel booking secured by making a part payment, the remaining payment must be made by the stipulated date else the first payment amount will be forfeited.

## Specific Rules For Oak Room

If you cancel within 24 hours before checkin, you will incur 1 room night charges.





