Kirk Lestelle

UX & Product Designer

Combining design practices with an engineering and business mindset, I groove with teams to create engaging and valuable opportunities within products.

experience

Starbucks / Barista / Nov.2017 - Present
_ Assisted in growing my store's customer relations by delivering exceptional products and experiences in a fast-paced environment.

TodayTix / Product Design Intern / Jun.2016 - Aug.2016
_ Conducted comprehensive usability studies (design, moderation, analysis, insights) to improve checkout conversion rates.
_ Created design mockups for the new CMS requirements and collaborated on projects across Product, Engineering, and Marketing.

REI / UX Student Intern / Feb.2016 - Jun.2016
_ Designed and prototyped an online tool to help REI shoppers find the best fitting hiking boot, resulting in lower returns to REI.
_ Organized and managed the team's research phases.
_ Analyzed data and presented findings back to REI.

Mobile Sales Specialist / Best Buy / Jul.2015 - Nov.2016
_ Diagnosed and solved device errors while creating an encouraging environment for customers to learn about the latest tech.

education

University of Washington - Seattle / Sep.2013 - Dec.2016
Bachelor of Science
Human Centered Design & Engineering - HCI

Olympic College - Bremerton / Sep.2011 - Jun.2013
Associate of Science

skills

UI/UX Processes
Product Design
Design Sprints
User Research
Rapid Prototyping

Tools
Sketch
Illustrator
Photoshop
Principle (learning)
Axure

Development
HTML
CSS
Javascript (learning)

interests

Drumming
Rock climbing
Tasty brews
Volleyball