EMPATHY MAP FOR CUSTOMIZED TIME TABLE

SAYS

"i need a way to organize my schedule." **THINKS**

"i'm overwhelmed by my busy schedule."

> "it's too much efforts to learn about new tools

"sometimes i can't read my own writing.i'm so rushed writing tasks."

DOES

uses a paper planner and sticky notes to keep track of tasks Type something

uses different colour pens to mark different types of events. frustrated and anxious about not being able to keep up with everything. **FEELS**

intimidated by the complexity of online tools.