## Task #01 - EMPATHY PROCESS FLOW

## Empathy map for vocabulary builder

I should be positive and learn new words in my daily life to get easier improvement

I need to improve my speaking and writing skills with good vocabulary use

I am facing difficulty to speak and express my views

Unable to write a good essay on any topic

I need a way to improve my vocabulary

Says

Does

I am confused while reading and studying

Thinks

Feels

Practices
daily
lessons to
learn new
vocabulary.

Attempts
quizes to gain
knowledge
about new
vocabulary.

Feels frustrated for interacting with the people Getting
embarrassed
for poor
vocabulary in
front of the
public

Writes an essay daily by using new words to improve his vocabulary

Speaks on a topic for 1 minute to improve his vocabulary

Getting demotivated because of poor vocabulary