RESUME

Alpa Sunilkumar Shah

# CAREER OBJECTIVE

To sustain and utilize myself as a resource for all kinds of challenging jobs by upgrading my knowledge and skills from time to time.

# ACCADEMIC QUALIFICTION

* **H.S.C.**, with 35 % from GSEB in JULY 2005
* **S.S.C.**, with .65 % from GSEB in March 2002
* **S.** Y. B.A. continued from BABA Saheb Ambedkar University, distance learning.
* **Computer Proficiency**: MS Excel, MS Word,

# WORK EXPEREINCE:

* Presently working with AEGIS call centre for BANK OF BARODA as executive from Sept 14 2014 to till date.
* Worked with ESMS call Center as Tele - caller for the period July 2013 to Aug 2014.
* Worked with IDEA cellular Franchise Named as **”IDEA World”** at Anand, as Front Desk Executive from April 2011 to March 2013 Handling Customer Queries. & collection maintaining daily report.
* Worked as sales executive at Zaverat Jewllers show room at, Anand for the period June 2010 to March 2011.
* Worked with Uncle for Family Bussiness for the period of Oct 2005 to Dec 2009.

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**PERSONAL PROFILE:**

**Full Name :** **Alpa Sunilkumar shah**

**Date of Birth :** 12th Dec 1986

**Permanent Address :** "Matruchaya", B-6, Abhilasha Society,

Opp. Mahicanal, Anand –Sojitra Road,

Dist.: Anand - 388001, (GUJARAT)

**CONTACT NO : 9879146711 (M).**

**Mail ID : alpariddhi27**@gmail.com

**Family Background :** Husband: Shah Sunilkumar Jayantilal

Father : Retired

Mother: Housewife

**Nationality :** Indian

**Religion / Cast :** Hindu / Jain

**Marital Status :** MARRIED

**Languages Known :** English, Hindi and Gujarati (Mother tongue)