**P. N.VERMA**

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OBJECTIVE - Seeking senior management assignment in driving business excellence & to work in an exciting & professional environment of an organization with continuous growth possibilities.

**Total Experience - 35+ years**

**PROFESSIONAL JOB PROFILE –**

Last 2.5 years working as Plant head with M/S Nepsiz Technologies pvt. Ltd. Gujarat plant ( Vbros Auto Group company) Tire1 for injection moulded parts.

Over All Incharge for Quality Assurance (Head of Quality) Two wheeler automobile industries - 9 years.

Incharge for end to end quality assurance activities in automobile industry which includes supplier quality assurance , press shop , weld shop , machine shop , standards room which includes calibration activity through out the factory , metallurgical laboratory , engine assembly , vehicle assembly , final inspection of vehicles , sampling section which includes audit of completed vehicles , vehicle selection for COP & endurance testing at the time of new model / major changes & to validate important parts , warranty analysis , countermeasures for field failed parts , including design modifications & their monitoring in the field.

Having worked with HONDA fulltime resident experts for almost 9 years I have good exposer to Honda quality systems.

Also handled Quality assurance of **components sourced from China** for existing models as well as new models including critical engine parts which includes critical parts like Gears & shafts, crank shaft, one way clutch , cylinder head , cam shaft etc.

Team member for evaluation of best improvement every month, Kaizens, CFT.

Interaction with R&D for design modifications.

Monitoring of ECN implementations.

Qualified Lead Assessor for ISO 9000 quality system.

**Supplier Quality Assurance**, **Warranty** **Analysis &** **Countermeasures** -28.5 years

- **New product development** - 12 new scooters & motorcycle models are launched under my direct control where total quality planning is carried out under my control , 1model developed in co ordination with Honda experts & 3 models developed in co ordination with Sanyang Motor co. Ltd Taiwan .

- Member of decision making team on maker layout for new model / new vendor development.

- Quality Audit Visits (QAV – 1) for deciding vendor suitability by auditing systems for new vendors to develop new model parts / additional source for existing models.

- APQP, PPAP evaluation & verification, Quality planning & approvals for new components i.e. inspection standards, gauges & jigs / fixture planning & concept building for jigs & fixtures.

- Initial sample approval for all the components including initial trials & PPAP approval.

- Monitoring of vendor supplies through PPM , problems faced during next operation through daily meeting & proper analysis of problems, taking prompt corrective & preventive actions by technically supporting the vendors in analyzing the problem ,process / equipment improvements through Quality Audit Visit – 2 (QAV – 2) .

- Horizontally deploying the improvements to similar such operations /components.

- Monthly meeting with worst 5 suppliers, presentation & commitment by suppliers top management on problem, its analysis & countermeasures.

Incharge for quality of all incoming components, raw materials i.e. H.R./CRCA sheets ,steel tubes & bars , Aluminum ingots , proprietary components , machined & heat treated components including engine components , press parts & welded sub assemblies , lightings , plastic & rubber parts , electrical parts, fasteners etc.

**Customer Quality (Warranty** **Analysis &** **Countermeasures)** - 18 years

- I have independently set up the market quality department which takes care of warranty registration & analysis of warranty data.

- Interaction with customer care department & dealers on technical issues.

- Analysis of field failed components including design related modification suggestions, implementation of countermeasures.

- Monitoring dealer PDI reports & countermeasures thereof.

* Monitoring trouble free performance of vehicles for 3 months.
* Monitoring warranty for 3months, 12 months & 24 months in age, analyzing high warranty components, taking countermeasures along with suppliers, respective department & interaction with R&D.
* Monitoring of parts failed after countermeasures, further analysis & countermeasures.
* Co ordinate with customer care, dealers to resolve issues.
* Dealer visits to under stand & resolve specific issues.
* Monitoring the timelines for corrective action implementation.
* Utilising warranty / field feedback for new model.

**Weld & Press Shop Quality Assurance** –15 years

Raw material sheets & tubes inspection , Pipe bending , pressed & weld components quality planning & process parameters control , lay out inspection.

**Machine Shop Quality Assurance** - 25 years.

Machining of Crank cases, Engine Covers, Cylinder Block, Cylinder Heads, Wheel Hubs,

Crank Shafts, Connecting Rods, Gears & Shafts, etc.

- Approval of new pressure die casting components & dies.

- Control of calibration activities for gauges & instruments.

- Selection & finalization of measuring instruments.

- Monitoring, analysis & countermeasures for castings.

-Monitoring Millipore values for machined components.

**Engine Assembly, Vehicle Assembly , Gear Boxes & Final Inspection** – 12 years.

Data collection during inspection & process audits,

Daily shop defect meeting to improve straight pass ratio.

Analysis & counter measures through process improvements & component improvement through cross functional teams.

Reduce PDI complaints.

While setting up new assembly line for Motorcycle assembly (1200 / shift) , in charge for quality set up for this line & planning of final motorcycle clearance.

4 Wheeler gear boxes .

**Vehicle Audit**

Audit of ready for dispatch vehicles as per NOVA-C (New over all vehicle audit from customer angle), discussion of demerits observed during audits & countermeasures on them. Also performance & strip audit of vehicles.

**Design Department** **–** 1 year

Design of two wheeler components & jigs / fixtures.

**PROJECTS HANDLED –**

- **11 scooter models & 1 Motorcycle as total Quality project leader including Quality planning.**

- Over all quality of 2 wheeler plant.

- 12 new scooter & motorcycle models including quality planning.

- ISO 9001 certification & M.R.

- 95 % straight pass ratio for scooters.

- Warranty elimination / reduction through analysis , countermeasures & continuous monitoring.

- Setting up of warranty monitoring system.

- Reduction in vendor parts rejection PPM.

- Cost reduction through value engineering.

**PROFESSIONAL EXPERIENCE –**

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| **Sr. no.** | **Organisation** | **Roles & Responsibilities** | **Achievements** |
| 1 | Vbros Auto Pvt. Ltd Gurgaon  ( Gujarat plant , under the name of Nepsiz Technologies ) | Over all responsible for total plant activities.  ( Plant Head ) | Achieved Maruti Suzuki Green status for supplier. |
| 2 | Kinetic Engineering Ltd Ahmednagar | Head Quality Assurance | PPM with customers brought down to 30% of previous. |
| 3 | LML Ltd ,Kanpur  Aug 2012 Nov. 2015 | Head Quality Assurance | End to end quality including foundry for all aluminum parts which included cylinder head & cylinder blocks. All round improvements in the system |
| 4 | Mahidra 2 Wheelers Ltd. Pithampur (Formerly Kinetic Honda Motors & Kinetic Motors Ltd) Jan 1989 to Aug 2012 | Head Quality Assurance   * Preparation & approval of quality plans for each component & sub assembly. * QAV -1 visit to suppliers to assess their capability for making intended component. * Evaluation & approval of new development samples for new models as well as second source. * QAV – 2 visit to solve vendor problems observed in running models parts . * Deviation approval for parts. * Vehicles straight pass ratio monitoring & reduction of defects at final inspection stage & on assembly line through counter measures along with the concerned. * Inspection & control of machined parts. * Maintaining calibration system throughout the plant. * Set up of market quality control section to analyse the market failed parts , countermeasures for failure reasons & further monitoring in the field through PCN & arranging monthly customer care meeting to up date the improvements , to increase sales & customer care team confidence.   Interaction with R&D for modification in design. | End to end quality of 2 wheelers.  Established the system  Established & stabilized the system.  Established & stabilized the system (10 new models)  PPM level achieved 700 PPM  Maintained properly.  Established the system |
| 5 | Gajra Gears Ltd Dewas.  June 1986 to Jan 1989 | Incharge for all the quality control activities in shifts for gears & shaft making processes from turning to H.T. & grinding | No complaints in production of my shifts. |
| 6 | Kinetic Engineering Ltd. Pune & Ahmednagar | Small components & jigs / fixture design.  Responsible for all the quality control activities in shifts for gears & shaft making processes | No complaints in production of my shifts |

**Education**

Diploma in Mechanical Engineering from Govt. Polytechnic Pune.

I am also a **qualified lead Assessor for ISO System & was MR & incharge for Quality system documents. Also qualified internal auditor for IATF 16949.**

**Personal Strength**

Technical knowledge, ability to analyse & take countermeasures, sincerity, handle volumes.

**Personal Details**

Fathers Name - Nathuram Verma

Nationality - Indian

Date of Birth - 28 / 04 / 1960 ( **Actual 28/04/1961** )

Languages known - English , Hindi , Marathi.

Permanent Address - A- 403 , Chaitnya co operative housing society,

Near Aditya Birla Hospital,

Datta nagar , Thergaon ,

Chinchwad , Pune 411033

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