KEENAN BRANT

26 Oak Close

Hoyland

South Yorkshire

S74 0EN

07867861565 | keenan.brant@yahoo.co.uk
https://keenan.github.io

PROFILE

IT professional with technical knowledge of hardware and software installation and setup and an interest in software and security. Proficient with IT hardware and software with good communication, teamwork and problem-solving skills developed through academic study, professional experience in a variety of settings. Currently seeking an apprenticeship to enhance professional industry experience whilst utilizing my skills in IT troubleshooting and customer service.

KEY SKILLS

- Well versed in IT technical skills including maintaining and installing computer hardware directly and the installation of software.

- Proficient in utilizing software packages including:

  MS Office suite

  Windows based troubleshooting and technical software

  Adobe CAD products

PROFESSIONAL SKILLS

- Teamwork skills gained and expanded upon through team exercises at DVC and work experience working as part of a team to provide products and assistance to customers on separate occasions.

- Written and spoken communication skills that allow me to effectively communicate with customers on a one-to-one basis in an understanding and polite manner as well as with other colleagues directly or indirectly in an effective manner to convey information as necessary.

- Problem solving skills gained and expanded upon through personal activities that present with a fluid situation capable of presenting different challenges that give me the practical flexibility to adapt to a situation with the resources available and effectively troubleshoot issues.

- Ongoing personal development of python and other programming languages through online Udemy courses. Personal GitHub: https://github.com/The-Nightman

WORK EXPERIENCE

Relevant experience

work placement - library front desk | Wath Public Library   **Dec 2017 to Dec 2017**

A Public library located in the town centre of Wath that provides basic library services to the local area as well as spaces for community groups

- Working with the library database system to manage outbound and incoming inventory and reservations

- Stock keeping and physical organisation of stock via library database system

- Providing basic customer service in the form of direction and IT technical support

- management of incoming calls and payment to front desk or escalating to library manager

Additional experience

work placement - product line worker | Vortex Clothing Co Ltd   **Dec 2015 to Dec 2015**

A small clothing printing and embroidery company that provides to-specification embroidery or printing of graphics on clothing for customers ranging from schools and university societies to large construction firms.

- Operation of graphics application machinery
- End of line quality assurance checks for products to meet the required standards
- Preparation of graphics transferred from digital to physical format for machinery
- Stocking and maintenance of bespoke graphics equipment for regular customers and large orders
- Managing logistics and paperwork of orders due for distribution

EDUCATION & QUALIFICATIONS

Sheffield Hallam University – 2 1st year courses in cybersec and computer networks   2018 – 2020
(Studies personally suspended after 1st year passed in each respective course)

Dearne Valley College, Manvers - BTEC Level 3 Extended Diploma ICT (DMM)   2018

Netherwood ALC, Wombwell - 6 GCSE´s and 1 BTEC including English, Maths and   2015
Science at grades C

Full UK drivers licence   05/2022

HOBBIES / INTERESTES

Maintenance of personal PC system including keeping in good functioning order or upgrading as required.

Fishing allowing me to use problem solving skills in a dynamic environment.

Personal physical fitness involving technical knowledge and record keeping.

REFERENCES

Lee Bowes – Curriculum team leader at DVC, Wath Upon Dearne

lbowes@rnngroup.ac.uk