

P.O. BOX 2331 • SANDY, UT • 84091

☐ Check here and see reverse for address correction

Notice: See reverse side for important information

SPA WELLNESS CENTER 7434 N PAWNEE ROAD EAGLE MOUNTAIN UT 84005

## **VISA CREDIT CARD STATEMENT**

MEMBER NO. XXXXXX7194

CREDIT CARD NO. XXXXXXXXX4758

AMOUNT PAST DUE \$0.00

AMOUNT NOW DUE + \$105.00

MINIMUM PAYMENT = \$105.00

AMOUNT PAID >>

801-325-6228 • macu.com

TOTAL NEW BALANCE IF PAYING IN FULL

\$4,238.19

AMOUNT OVER CREDIT LIMIT

\$0.00

PAYMENT DUE DATE **10/31/24** 

STATEMENT CLOSING DATE

09/30/24

Acceptable payment methods: 1) ONLINE at macu.com. 2) MOBILE in the Mountain America app. 3) WALK-INS at any Mountain America branch. 4) MAIL coupon and check payable to Mountain America Credit Union, P.O. Box 2331, Sandy, UT 84091.

MEMBER NUMBERCREDIT CARD NUMBERSTATEMENT CLOSING DATECREDIT CARD LIMITUNUSED CREDIT AVAILABLETOTAL NEW BALANCEXXXXXXX7194XXXXXXXXXX475809/30/24\$6,500.00\$2,261.81\$4,238.19

## **PAYMENT INFORMATION**

New Balance	\$4,238.19
Minimum Payment Due	\$105.00
Payment Due Date	October 31, 2024

Late Fee Warning: \$15 for balances up to \$999, \$20 for balances of \$1,000 to \$1,999 and \$25 for balances over \$2,000. A penalty rate of 18% will apply for payments more than 60 days past due. Upon 6 months of on-time payments, your original rate will be restored.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance on this statement in about	And you will end up paying an estimated total of
ONLY THE MINIMUM PAYMENT	18 YEARS	\$8,098.00
\$149.00	3 YEARS	\$5,364.00 (Savings = \$2,734.00)

For information about credit counseling services, please call 1-844-852-2403.

### **ACCOUNT SUMMARY**

Previous Balance Payments Other Credits Purchases Balance Transfers Cash Advances Past Due Amount Fees Charged Interest Charged	\$3784.73 \$100.00 \$0.00 \$504.32 \$0.00 \$0.00 \$0.00 \$49.14
New Balance	\$4238.19
Credit Limit Available Credit Statement Closing Date Days in Billing Cycle	\$6500.00 \$2261.81 9/30/24 30

You may be able to avoid Interest Charges, see the HOW TO COMPUTE THE FINANCE CHARGE section.

TRAN	ISACTIO	DNS		
POST	TRAN	REFERENCE	DESCRIPTION	AMOUNT
		01 BUSINESS VISA PLATINUM		
		Previous Balance		\$3,784.73
09/06	09/05	24013394249001107218423	ROCK CANYON PHARMACY 801-3772002 UT	91.95
09/13	09/14	24204294257002304589087	eBay 0*11-12066-25968 408-3766151 CA	139.99
09/16	09/16	24204294260001098646090	eBay 0*15-12070-32841 408-3766151 CA	17.17
09/16	09/16	24204294260001098662097	eBay 0*15-12070-32840 408-3766151 CA	22.79
09/16	09/16	24204294260001403893098	eBay 0*15-12070-32839 408-3766151 CA	15.98
09/23			Payment Home Banking Transfer From Share 50	100.00
09/24	09/24	24013394268005380110500	ROCK CANYON PHARMACY 801-3772002 UT	64.25
09/30	09/30	24204294274003155015072	eBay 0*21-12124-61339 408-3766151 CA	152.19



P.O. BOX 2331, SANDY, UT 84091

#### **MOUNTAIN AMERICA AUTOMATIC PAYMENT TRANSFER**

**TO CHANGE YOUR ADDRESS** Set up an automatic transfer payment from any Mountain America Account number \_\_\_\_\_ Date \_\_\_\_\_ account to make your Mountain America credit card payment. To New address \_\_\_\_\_\_ authorize a monthly transfer, complete the information below and return it to us. You will continue to receive a monthly billing statement. \_\_\_\_\_ State \_\_\_\_ ZIP \_\_\_ City \_\_\_\_ However, instead of sending the payment, we will automatically transfer Phone ( \_\_\_\_\_ ) \_\_\_\_\_ the funds from the account specified below. Don't forget to record the transfer in your records. Make my credit card payment in the amount of \$ P.O. Box 2331 automatically on the due date each month. Sandv. UT 84091 Pay off the entire balance of my credit card account by monthly 1-800-748-4302 transfer on the due date. To report a lost or stolen credit card, Transfer funds from account # \_ call: 1-800-748-4302 (Check one) ☐ Savings ☐ Checking ☐ Money Market Signature X \_\_\_

For Inquiries about your account/statement, call or write the credit union at the phone number/address listed.

#### **BILLING RIGHTS SUMMARY**

### IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR BILL

If you think your bill is wrong, or if you need more information about a transaction on your bill, write to us on a separate sheet to P.O. Box 2331, Sandy, UT 84091 as soon as possible. We must hear from you no later than sixty (60) days after we sent or made available to you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter, give us the following information:

- · Your name and full account number.
- The dollar amount of the suspected error.
- Describe your error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are

If you have authorized us to pay your credit card bill automatically from your savings or checking account, you can stop the payment on any amount you think is wrong. To stop the payment, your letter must reach us three (3) business days before the automatic payment is scheduwled to occur.

#### YOUR RIGHTS AND OUR RESPONSIBILITIES AFTER WE RECEIVE YOUR WRITTEN NOTICE

We must acknowledge your letter within thirty (30) days unless we have corrected the error by then. Within ninety (90) days, we must either correct the error or explain why the bill was correct.

After we receive your letter, we cannot try to collect any amount you question or report you as delinguent. We can continue to bill you for the amount in question including finance charges and we can apply any unpaid amount against your credit limit. You do not have to pay any questioned amount while we are investigating, but you are still obligated to pay the parts of your bill that are not in question.

If we find that we made a mistake on your bill, you will not have to pay any finance charges related to the questioned amount. If we didn't make a mistake, you may have to pay finance charges, and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of the amount you owe and the date that it is due.

If you fail to pay the amount that you owe, we may report you as delinquent. However, if our explanation does not satisfy you and you write to us within ten (10) days telling us that you still refuse to pay, we must tell anyone we report to that you have a question about your bill, and we must tell you the name of anyone we report you to. We must tell anyone we report you to that the matter has been settled between us when it is resolved.

**GO TO** 

macu.com

**ACCESS** 

our mobile app

If we don't follow these rules, we cannot collect the first \$50.00 of the questioned amount, even if your bill was correct.

#### **HOW TO COMPUTE THE FINANCE CHARGE**

**Questions?** Contact us!

1-800-748-4302

In the case of any credit card purchases under your VISA, the balances subject to the periodic finance charges are the average daily purchases balance outstanding during the month (new and previous). To get the average daily balance, we take the beginning balance of your account each day, add any new purchases, cash advances and debit adjustments and subtract any payments, credits and unpaid finance charges. This gives us the daily balance. Then, we add up all the daily balances for the billing cycle and divide them by the number of days in the billing cycle. Your due date is at least 25 days after the close of each billing cycle. If your entire balance is paid in full by the due date each month, no finance charges will be imposed on new purchases.

Otherwise, the new balance of purchases and subsequent purchases from the date they are posted on your account will be subject to a finance charge. Cash advances are always subject to a finance charge from the date they are posted to your account.

# **CREDIT REPORTING**

We may report information about your credit account to credit bureaus. including late payments, missed payments or other types of defaults on the account. We report information on a monthly basis. If you believe that we reported inaccurate information, please write us at Mountain America Consumer Loan Servicing, P.O. Box 2331, Sandy, UT 84091.

#### **SPECIAL RULE FOR CREDIT CARD PURCHASES**

If you have a problem with the quality of goods or services that you purchased with a credit card, and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods or services. You have this protection only when the purchase price was more than \$50 and the purchase was made in your home state or within one hundred (100) miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, you have this protection on all purchases regardless of the amount or location of purchase.)



VISA

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AMOUNT PAID >>

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MEMBER NUMBER	CREDIT CARD NUMBER	STATEMENT CLOSING DATE	CREDIT CARD LIMIT	UNUSED CREDIT AVAILABLE	TOTAL NEW BALANCE

\$6,500.00

# **ATM Advances and Other Charges**

XXXXXXXXXX4758

XXXXXX7194

<u>DATE</u>	<u>AMOUNT</u>	DESCRIPTION	<u>DATE</u>	<u>AMOUNT</u>	DESCRIPTION
09/06	91.95	Purchase Credit Card	09/16	15.98	Purchase Credit Card
09/13	139.99	Purchase Credit Card	09/25	64.25	Purchase Credit Card
09/16	17.17	Purchase Credit Card	09/30	152.19	Purchase Credit Card
09/16	22.79	Purchase Credit Card			

09/30/24

7 ATM Advances and Other Charges \$504.32

FEES			
POST	<u>DESCRIPTION</u>		AMOUNT
	TOTAL FEES FOR	THIS PERIOD	0.00

INTEREST CHARGED	
DESCRIPTION	<u>AMOUNT</u>
INTEREST CHARGED ON PURCHASES	18.41
INTEREST CHARGED ON CASH ADVANCES	0.00
INTEREST CHARGED ON BALANCE TRANSFERS	30.73
TOTAL INTEREST FOR THIS PERIOD	49.14

2024 Totals Year-to-Date	
TOTAL FEES CHARGED IN 2024	0.00
TOTAL INTEREST CHARGED IN 2024	218.73

## INTEREST CHARGED CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Purchase	ANNUAL PERCENTAGE RATE 15.000%(V)*	DAYS IN BILLING CYCLE 30	BALANCE SUBJECT TO INTEREST RATE \$1,472.89	TOTAL INTEREST CHARGE \$18.41
Cash Advance	17.900%(V)*	30	\$0.00	\$0.00



**Balance Transfer** 



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MEMBER NUMBER CREDIT CARD NUMBER STATEMENT CREDIT CARD LIMIT UNUSED CREDIT AVAILABLE TOTAL NEW BALANCE

# INTEREST CHARGED CALCULATION Continued

ANNUAL DAYS IN BALANCE SUBJECT TO TOTAL INTEREST RATE

15.000%(V)\*

30

\$2,458.51

\$30.73

\* (V) = variable (F) = fixed