# A Proof-theoretic Trust and Reputation Model for VANET

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Abstract—Vehicle Ad Hoc Networks (VANETs) are becoming an important part of intelligent transportation systems. In this context, security requirements need to rely on a combination of agents' reputation and trust relations over the messaging infrastructure in order to maintain a dynamic and safe behaviour evaluation. Ontologically grounded approaches seem to offer optimal coverage and semantic foundation but formal correctness of the model, resolution of contradictions and the safety of transitive operations within the infrastructure remain unaddressed, with potentially disastrous effects. In this paper we offer a proof-theoretical interpretation of such a reputation and trust model for VANET which allows for a formal verification through translation in the Coq proof assistant and which guarantees consistency of the messaging protocol and security of transitive transmissions.

#### 1. Introduction

Vehicle Ad Hoc Networks (VANETs) consist of vehicles and roadside units networks created to enhance transportation systems through V2V and V2I communications. Due to their distributed and dynamic nature, such networks are open to several types of threats, including false message propagation. Trust and reputation are among the concept most used to ensure integrity, reliability and safety of services. Several methods have been implemented, see [8] for a recent overview. Trust models in VANETs differ especially for the main object of the model: entity-centric [3], [1], data-centric [6], [2] and combined [10]. Among the models that combine trust and reputation, [9] offers an analysis that accounts for reputation as a characteristic of message forwarding, vehicles, drivers and other agents as well: here reputation is therefore based on a descriptive ontology of the model and is used to feedback in the system.

Unfortunately, none of the current models seem to have focused on a formal correctness requirement to ensure that derivability of messages passing protocol is checkable. Moreover, an additional problem seems to have been ignored, namely how to ensure that safety is preserved over transitive message passing operations. This paper provides a solution to both problems above. We formulate a proof-theoretic translation of the trust and reputation model for VANET offered in [9] in an extension of the natural deduction calculus (un) SecureND from [4]. The aim is, first of all, to show that the trust properties instantiated through our calculus faithfully reflect those in a VANET network; accordingly, we show how non-trustworthy interactions can be proven to be such through a proof-checking method. On

a higher level, the model offered by (un) SecureND has been proven formally correct through its translation to a Coq library, and as such the present translation guarantees a similar property for the whole VANET model. Finally, thanks to the structural properties of our calculus, we consider a transitive messgae passign operation in the form of instances of a cut rule, whose normalization guarantees safety.

## 2. (un) SecureND

(un)SecureND is a natural deduction calculus defining trust, mistrust and distrust protocols introduced in [5] for the positive fragment and in [4] for the negation complete extension. We offer here a slightly modified version adapted for the VANET network. In particular, the present version introduces: contexts as sets of sets; formulas with multiple indices to account for service and message numbers; ranking on service characteristics. We start with introducing the language of our logic:

**Definition 1** (Syntax of (un)SecureND).

$$\begin{split} \mathcal{A}^{\prec} &:= \{\mathcal{V}, \mathcal{R}\} \\ \mathcal{V} &:= \{v_1 \prec \ldots \prec v_n\} \\ \mathcal{R} &:= \{rsu_1 \ldots rsu_n\} \\ \mathcal{S} &:= \{S_1, \ldots, S_n\} \\ \mathcal{C} &:= \{C_1 \leq \cdots \leq C_n\} \\ \mathcal{M}^{\mathcal{A}} &:= a_{S_i, C_j}^{\mathcal{A}} \mid \neg \phi_{i,j}^{\mathcal{A}} \mid \phi_{i,j}^{\mathcal{A}} \rightarrow \phi_{k,l}^{\mathcal{A}} \mid \phi_{i,j}^{\mathcal{A}} \wedge \phi_{k,l}^{\mathcal{A}} \mid \phi_{i,j}^{\mathcal{A}} \vee \phi_{k,l}^{\mathcal{A}} \mid \bot \\ mode &:= Read(\mathcal{M}^{\mathcal{A}}) \mid Write(\mathcal{M}^{\mathcal{A}}) \mid Trust(\mathcal{M}^{\mathcal{A}}) \\ RES &:= \mathcal{M}^{\mathcal{A}} \mid mode \mid \neg RES \\ \Gamma^{\mathcal{A}} &:= \phi_{i,j}^{\mathcal{A}} \mid \phi_{i,j}^{\mathcal{A}} < \phi_{k,l}^{\mathcal{A}} \mid \Gamma^{\mathcal{A}}; \phi_{i,j}^{\mathcal{A}} \end{split}$$

# 2.1. Services, Messaging and Protocols

 $\mathcal{M}^{\mathcal{A}}$  is a set of boolean formulae, closed under connectives, expressing messages. The language includes  $\bot$  to express conflicts.  $\mathcal{A}$  is the set of agents issuing messages and including vehicles  $\mathcal{V}$  and RSUs  $\mathcal{R}$ . Messages are then signed by agents (vehicles or RSU) generating them and with service and characteristic identifiers, so that:  $\phi_{i,j}^{v_i}$  says that message  $\phi$  about service  $S_i$  and characteristic  $C_j$  is generated by vehicle  $v_i$ . We assume here and throughout that both services  $\mathcal{S}$  and characteristics  $\mathcal{C}$  of services are given as posets. To simplify notation, a message  $\phi_{S_i,C_j}^{v_i}$  is usually abbreviated as  $\phi_{i,j}^{v_i}$  mode is a variable for reading, writing and trusting messages, closed under negation. An agent profile  $\Gamma^{\mathcal{A}}$  is the current list of all messages collected by the agent either from other agents or from various available sensors and other networks. For the present purposes, the

latter ones will be indexed at their first vehicle or RSU collecting it.

**Definition 2** (Formulas). A formula  $\Gamma_i^v \vdash_{\mathbf{s}} \phi_{i,k}^{v_j}$  says that a message  $\phi$  about service i and characteristic k signed from agent  $v_j$  is validly accessed at step  $\mathbf{s} \geq 0$  under the profile of agent  $v_i$ .

**Definition 3** (Validity). A formula  $\vdash_s \phi_{i,k}^{v_j}$  says that a message  $\phi$   $\phi$  about service i and characteristic k signed from agent  $v_i$  holds for any agent's profile at step s.

Messages satisfy a ranking based on that of characteristics:

**Definition 4.** 
$$\phi_{i,k}^{v_j} < \phi_{i,l}^{v_j}$$
 iff  $C_k \leq C_l \in S_i$ 

The order relation between service characteristics induces therefore validity under profile: if a characteristic i is essential to another one l with respect to a service i for an agent  $v_j$ , then that agent will be required to obtain a value for i in order to validly access a value for l.

A valid agent profile meets all the requirements and conflicts clauses of all service messages that the user collects. Rules from Figure 1 define agent's profile construction from service messages requirements. By Empty Profile, a user profile can be empty (base case); by Message Insertion, the elements in an installation profile are messages; by Requirement Insertion, a profile can be extended by satisfied service requirements; by Profile Extension, if a message holds in an empty profile, it can be added to an existing profile.

## 2.2. Rules for message construction

The operational rules in Figure 2 formulate compositionality of messages.

The rule Atom establishes valid content within a user profile and across other profiles with satisfied requirements.  $\bot$  formulates access to contradictory messages, in which case the profile must be consistent with the negated access.  $\land$ -I allows message composition from distinct profiles; by  $\land$ -E, each composing message can be obtained from the combined profiles (with  $I = \{A, B\}$ ).  $\lor$ -I says that a combined profile can access any message produced from each of the composing profiles; by the elimination  $\lor$ -E, each message consistently inferred by each individual profile can also be executed under the extended profile.  $\rightarrow$ -Introduction expresses inference of a message from a combined profile as inference between messages (Deduction Theorem); its elimination  $\rightarrow$ -E allows to recover such inference as profile extension (Modus Ponens).

#### 2.3. Access Rules

In Figure 3 we present the access rules on messages. These allow a user's profile to act on messages from a distinct agent.

¬-distribution expresses profile consistency: if a user profile does not allow inferring a message, then it allows

inferring any other message that has no requirements including it. read says that from any consistent profile a message can be read provided its requirements are satisfied (if any). trust works as an elimination rule for read: it says that if a message is received and it preserves profile consistency, then it can be trusted. write works as an elimination rule for trust: it says that a readable and trustable message can be sent over the network. exec says that every message that is safely installed in a consistent profile holds in it.

The rule MTrust-I says that currently held message conflicting with a newly arrived message are mistrusted, i.e. removed from the current profile until none of its consequences are included; the corresponding MTrust-E elimination allows to trust any message consistent with the conflict resolution by removal of the mistrusted message in the user profile, including any required dependency, as expressed by the side condition that requires checking with any other agent who has higher reputation than the sender of the original message. *mistrust* is a flag for facilitating removal of messages present in the user profile conflicting in view of incoming new information.

We can now offer a more general interpretation of the derivability relation  $\vdash_s$  as access and execution of some message under a given user profile:

**Definition 5.** A formula  $\Gamma^{v_i} \vdash_{\mathtt{s}} RES$  says that a message from some user  $v_k$  is validly accessed  $(mode(\phi^{v_k}))$  and eventually inferred  $(\phi^{v_k})$  within a user profile with messages held by user  $v_i$  at step  $\mathtt{s}$ .

#### 2.4. Structural Rules

Structural rules hold with restrictions for (un)SecureND, see Figure 4. As a result the system qualifies as substructural, see e.g. [7]. Weakening is constrained by an instance of trust: it says valid information is preserved under vehicle's profile extension, assuming the latter is provably consistent and therefore no refresh is required. Contraction is constrained by preservation of ordering: it says that removing identical messages from a vehicle's profile is admissible, with the constraint that the copy from the agent with higher reputation is preserved. Exchange is doubly constrained by order: it says that reorder of messages is admissible if there is no involved dependency between them. Finally, the Cut rule expresses validity under profile extension: if a message  $\phi_{i,j}$  is validly for agent  $v_i$  and after messaging it to  $v_j$  the latter can infer  $\phi_{i,k}$ , then  $v_i$  can infer  $\phi_{i,k}$  by setting a message protocol with  $v_i$ .

The cut rule justifies the following result:

**Theorem 1** (Normalization). Any (un)SecureND derivation with an occurrence c of the Cut rule can be transformed into another derivation with the same end sequent without c using only trust.

*Proof.* By induction on the derivation D which is the redex of the cut-elimination. Assuming c is the only Cut rule and it is the last inference rule of the redex, the derivation D' which is the contractum of the cut-elimination contains a

Figure 1. The System (un) SecureND: Profile Construction Rules

$$\frac{\Gamma^{v_i}; \Gamma^{v_j}: profile}{\Gamma^{v_i}; \Gamma^{v_j} \vdash_{\mathbf{s}} \psi^{v_j}_{i,l}} \text{ Atom, for any } \psi^{v_j}_{i,l} \in \Gamma^{v_j} \qquad \frac{\Gamma^{v_i} \vdash_{\mathbf{s}} RES \to \bot}{\Gamma^{v_i} \vdash_{\mathbf{s}+1} \neg RES} \bot$$
 
$$\frac{\Gamma^{v_i} \vdash_{\mathbf{s}} \phi^{v_i}_{i,l} \qquad \Gamma^{v_j} \vdash_{\mathbf{s}'} \psi^{v_j}_{i,m}}{\Gamma^{v_i}; \Gamma^{v_j} \vdash_{\mathbf{max}(\mathbf{s},\mathbf{s}')+1} \phi^{v_i}_{i,l} \wedge \psi^{v_j}_{i,m}} \wedge \text{-I} \qquad \frac{\Gamma^{v_i}; \Gamma^{v_j} \vdash_{\mathbf{s}} \phi^{v_i}_{i,l} \wedge \psi^{v_j}_{i,m}}{\Gamma^{v_i}; \Gamma^{v_j} \vdash_{\mathbf{s}} \phi^{v_i/j}_{i,l} \wedge \psi^{v_j}_{i,l}} \wedge \text{-E}}$$
 
$$\frac{\Gamma^{v_i}; \Gamma^{v_j} \vdash_{\mathbf{s}} \phi^{v_i/j}_{i,l} \vee \psi^{v_j}_{i,m}}{\Gamma^{v_i}; \Gamma^{v_j} \vdash_{\mathbf{s}} \psi^{v_i/j}_{i,l} \vee \psi^{v_j}_{i,m}} \vee \text{-I}}{\Gamma^{v_i}; \Gamma^{v_j} \vdash_{\mathbf{s}+1} \phi^{v_i/j}_{i,l} \vee \psi^{v_j/j}_{i,m}} \vee \text{-I}} \vee \text{-E}}$$
 
$$\frac{\Gamma^{v_i}; \Gamma^{v_j} \vdash_{\mathbf{s}+1} \phi^{v_i/j}_{i,l} \vee \psi^{v_j/j}_{i,m}}{\Gamma^{v_i} \vdash_{\mathbf{s}+1} \phi^{v_i/j}_{i,l} \vee \psi^{v_j/j}_{i,m}} \vee \text{-I}}{\Gamma^{v_i}; \Gamma^{v_j} \vdash_{\mathbf{max}(\mathbf{s},\mathbf{s}')+1} \xi^{v_i/j}_{k,n}} \vee \text{-E}}$$
 
$$\frac{\Gamma^{v_i}; \phi^{v_i}_{i,l} \vdash_{\mathbf{s}} \psi^{v_j/j}_{i,m}}{\Gamma^{v_i} \vdash_{\mathbf{s}+1} \phi^{v_i/j}_{i,l} \vee \psi^{v_j/j}_{i,m}} \vee \text{-E}}{\Gamma^{v_i}; \phi^{v_i/j}_{i,l} \vdash_{\mathbf{max}(\mathbf{s},\mathbf{s}')+1} \psi^{v_j/j}_{i,m}} \rightarrow \text{-E}}$$

Figure 2. The System (un) SecureND: Operational Rules

descendent of the cut obtained by an instance of Weakening under trust. Because the formula obtained by the cut is, by hypothesis, derivable from the weaker protocol, it will also be derivable from the weaker and the stronger protocol together. When c is not the last inference rule of the redex, then the descendent of the cut will admit all similar Weakenings preserving the one occurring in the cut; those imports by Weakening will occur also in the contractum of the cut rule and can be traced back up to the one formulation of the import that occurs in the cut rule.  $\Box$ 

Normalization justifies a safety property of our trust and reputation model over transitive transmissions: for each vehicle  $v_i, v_j, v_k$ , if  $v_k$  holds information  $\phi_{i,j}$  and this information is passed to  $v_j$ , then every valid message derived from  $\phi_{i,j}$  by  $v_k$  can be inferred by  $v_j$  assuming the consistency (by trust) of its profile with that of  $v_k$ ; similarly now,  $v_j$  can pass  $\phi_{i,j}$  to  $v_i$ , and the latter can infer from there, assuming its profile is consistent with those of  $v_j, v_k$ .

# 3. Opportunistic Forwarding

In Figure 5 we present an example derivation mimicking an handshaking protocol. Here Service 1 identifies the set of messages for this protocol. By Hello Message, a user  $v_i$  with a well-defined profile with a 'hello' message in its recognition service sends the message to the network; a user  $v_k$  reading the message and assuming it preserves consistency (e.g. there is no instruction in its profile to

ingore messages from  $v_i$ ), accepts it and forwards it further, including a 'hello' back to  $v_i$ .

In Figure 6, we present an example derivation mimicking the recipient selection protocol. Here the idea is as follows: after  $v_i$  broadcasts a 'hello' message,  $v_k, v_j$  both receive and accept the message; at this stage a recipient is selected on the basis of the reputation order between  $v_k$  and  $v_j$ , so that a new profile is built out of  $v_i$  and the higher of the two recipients, thus mimicking a communication channel.

In Figure 7, we present an example derivation mimicking the message passing protocol (without mistrust). Here Service 2 is some service of any kind. By the first premise in MP, the Handshaking Protocol is guaranteed terminating, including the Recipient Selection protocol if required;  $v_k$  then reads a message issued by  $v_i$ , checks for validity in its own profile through an application of trust, and if this check is passed the message is forwarded.

# 4. Reputation Model

In this section we illustrate the definition of the order relation  $\prec$  to formalise the reputation model across agents. Higher reputation is modeled by feedback aggregation. Our system integrates the elements of the main feedback 6-tuple function from [?]. In particular, time is mimicked directly by derivation steps (and not accounted in the present model); context is embedded by the user profile; service and characteristics are modelled by messages. To model the set

$$\frac{\Gamma^{v_i} \vdash_{\mathtt{s}} \neg mode(\psi_{i,l}^{v_j})}{\Gamma^{v_i} \vdash_{\mathtt{s}+1} mode(\neg \psi_{i,l}^{v_j})} \neg \text{-distribution} \qquad \overline{\Gamma^{v_i} \vdash_{\mathtt{s}} Read(\psi_{i,l}^{v_j})} \quad read$$
 
$$\frac{\Gamma^{v_i} \vdash_{\mathtt{s}} Read(\psi_{i,l}^{v_j}) \qquad \Gamma^{v_i}; \psi_{i,l}^{v_j} : profile}{\Gamma^{v_i} \vdash_{\mathtt{s}+1} Trust(\psi_{i,l}^{v_j})} \quad trust$$
 
$$\frac{\Gamma^{v_i} \vdash_{\mathtt{s}} Read(\psi_{i,l}^{v_j}) \qquad \Gamma^{v_i} \vdash_{\mathtt{s}'} Trust(\psi_{i,l}^{v_j})}{\Gamma^{v_i} \vdash_{\mathtt{s}'+1} Write(\psi_{i,l}^{v_j})} \quad write \qquad \frac{\Gamma^{v_i} \vdash_{\mathtt{s}} Write(\psi_{i,l}^{v_j})}{\Gamma^{v_i} \vdash_{\mathtt{s}+1} \psi_{i,l}^{v_j}} \quad exec$$
 
$$\frac{\Gamma^{v_i} \vdash_{\mathtt{s}} Read(\psi_{i,l}^{v_j}) \rightarrow \bot \qquad \Gamma^{v_i} \setminus \{\neg \psi_{i,l}^{v_i}\} : profile}{\Gamma^{v_i} \setminus \{\neg \psi_{i,l}^{v_i}\} \vdash_{\mathtt{s}+1} \neg Trust(\neg \psi_{i,l}^{v_i})} \quad \mathsf{MTrust-I}$$
 
$$\frac{\Gamma^{v_i} \setminus \{\neg \psi_{i,l}^{v_i}\} \vdash_{\mathtt{s}} \neg Trust(\neg \psi_{i,l}^{v_i}) \qquad \Gamma^{v_k}; \psi_{i,j}^{v_j} : profile}{\Gamma^{v_i} \setminus \{\neg \psi_{i,l}^{v_i}\} : \Gamma^{v_k} \vdash_{\mathtt{s}+1} Trust(\psi_{i,l}^{v_i})} \quad \mathsf{MTrust-E}, \forall v_k \prec v_j$$

Figure 3. The System (un) SecureND: Access Rules

$$\frac{\Gamma^{v_{i}} \vdash_{\mathtt{s}} \phi_{i,j}^{v_{i}} \qquad \Gamma^{v_{i}} \vdash_{\mathtt{s'}} Trust(\phi_{j,k}^{v_{j}})}{\Gamma^{v_{i}}; \phi_{j,k}^{v_{i}} \vdash_{\mathtt{max}(\mathtt{s},\mathtt{s'}+1)} \phi_{i,j}^{v_{i}}} \text{ Weakening } \frac{\Gamma^{v_{i}}; \phi_{j,k}^{v_{j}}; \phi_{j,k}^{v_{k}} \vdash_{\mathtt{s}} \psi_{i,j}^{v_{i}} \qquad v_{j} \prec v_{k}}{\Gamma^{v_{i}}; \phi_{j,k}^{v_{i}} \vdash_{\mathtt{s}+1} \psi_{i,j}^{v_{i}}} \qquad \text{Contraction}} \\ \frac{\Gamma^{v_{i}}; \phi_{i,j}^{v_{i}}; \phi_{i,k}^{v_{i}} \vdash_{\mathtt{s}} \psi_{i,j}^{v_{i}} \qquad \phi_{i,j}^{v_{i}} \not\prec \phi_{i,k}^{v_{i}}}{\Gamma^{v_{i}}; \phi_{i,k}^{v_{i}}; \phi_{i,j}^{v_{i}} \vdash_{\mathtt{s}+1} \psi_{i,j}^{v_{i}}}} \text{ Profile Exchange}} \\ \frac{\Gamma^{v_{i}} \vdash_{\mathtt{s}} \phi_{i,k}^{v_{i}}; \phi_{i,j}^{v_{i}} \vdash_{\mathtt{s}+1} \psi_{i,j}^{v_{i}}}{\Gamma^{v_{i}}; \Gamma^{v_{j}} \vdash_{\mathtt{max}(\mathtt{s},\mathtt{s'})+1} \phi_{i,k}^{v_{j}}} \text{ Cut}}$$

Figure 4. The System (un) SecureND: Structural Rules

$$\frac{\Gamma^{v_i}: profile \qquad \Gamma^{v_i} \vdash_1 hello^{v_i}_{1,1}}{\Gamma^{v_i} \vdash_2 Write(hello^{v_i}_{1,1})} \text{ Hello Message}}{\frac{\Gamma^{v_i} \vdash_1 Write(hello^{v_i}_{1,1})}{\Gamma^{v_k} \vdash_2 Read(hello^{v_i}_{1,1})} \qquad \Gamma^{v_k}; hello^{v_i}_{1,1}: profile}{\Gamma^{v_k}; hello^{v_i}_{1,1} \vdash_3 Write(hello^{v_k}_{1,1})} \text{ Response Message}}$$

Figure 5. The Handshaking Protocol

$$\frac{\Gamma^{v_k}; hello^{v_i}_{1,1} \vdash_1 Write(hello^{v_k}_{1,1}) \qquad \Gamma^{v_j}; hello^{v_i}_{1,1} \vdash_2 Write(hello^{v_j}_{1,1}) \qquad v_k \prec v_j}{\Gamma^{v_i}; \Gamma^{v_k} : profile} \\ \text{Recipient Selection}$$

Figure 6. The Handshaking Protocol

of feedback that a given agent provides with respect to a given message related to a service and characteristic, we will have to collect all formulas following receiving a message:

**Definition 6** (Feedback Set). The feedback set of agent  $v_j$  for a message  $\phi_{i,j}^{v_i}$ , for all  $v_j, v_i \in A$  is the set of formulas  $\psi_{i,k}^{v_j}$  such that they agree with  $\phi_{i,j}^{v_i}$  for the service identifier i and are obtained by a derivation construed by a read rule followed by  $a \to I$  rule, i.e.

$$FS^{v_j}(\phi_{i,j}^{v_i}) = \{\psi_{i,k}^{v_j} \mid \Gamma^{v_j} \vdash_{\mathsf{s}} Read(\phi_{i,j}^{v_i}) \to \psi_{i,k}^{v_j}\}$$

By way of example, consider the following simple derivation, which induces  $FS^{v_k}(m_{2.1}^{v_{i,j}}) = \{m_{2.2}^{v_k}\}$ :

Notice that by construction this set includes only feedback to received messages that are consistent with the current user's profile.

**Definition 7** (Agent's Perception). The perception of agent  $v_j$  for a message  $\phi_{i,j}^{v_i}$ , for all  $v_j, v_i \in A$  is the sum of

$$\frac{\frac{\Gamma^{v_i}; \Gamma^{v_k}: profile \qquad \Gamma^{v_i} \vdash_{\mathbf{1}} Write(m_{2,1}^{v_i})}{\Gamma^{v_k} \vdash_{\mathbf{2}} Read(m_{2,1}^{v_i})} \text{ MP } \qquad \Gamma^{v_k}; m_{2,1}^{v_i}: profile}{\frac{\Gamma^{v_k} \vdash_{\mathbf{3}} Trust(m_{2,1}^{v_i})}{\Gamma^{v_k} \vdash_{\mathbf{4}} Write(m_{2,1}^{v_i})}}$$

Figure 7. The Message Passing Protocol

elements of the feedback set over that formula, weighted by the step of the derivation at which it is obtained:

$$AP^{v_j}(\phi_{i,j}^{v_i}) = \sum_{FS^{v_i}(\phi_{i,k}^{v_j})} (\mathbf{s}(\psi_{i,k}^{v_j} \in FS^{v_i}(\phi_{i,k}^{v_j})))$$

Intuitively, the value of s at each step of each derivation leading to each formula in the feedback set of an agent to a given service and characteristic is summed up to provide a value that increases linearly to reflect a step value for a time function. The value of  $AP^{v_j}(\phi_{i,j}^{v_i})$  will reflect the aggregation of all the feedback provided on each characteristics of a given service.

We can now generalize to the set of all feedback on a characteristic for a given service, remembering that these are given in a pre-order so that the position of the characteristic in that order is mapped into an integer:

Definition 8 (Agent's Perception of Characteristic Set). The perception of agent  $v_i$  for a set of messages  $\mathcal{M}_{S_i}^{\mathcal{A}}$  from agents in A about service  $S_i$  is the sum of elements of the feedback set over the messages received about that service, weighted by the steps of the derivation at which it is obtained and further by the value  $\mathbf{r}(k)$  of the rank of characteristic k:

$$\begin{array}{l} AP^{v_j}(\mathcal{M}_{S_i,C_k}^{\mathcal{A}}) = \\ \sum_{FS^{v_i}(\phi_{i,k}^{v_j}...\phi_{i,k}^{v_n})} (1 - \mathtt{r}(C_k) (\mathtt{s}(\psi_{i,k}^{v_j} \in FS^{v_i}(\phi_{i,k}^{v_j}...\phi_{i,k}^{v_n})))) \end{array}$$

Using the agent's perception of characteristic set, we can define the order of reputation with respect to services and characteristics, which establishes a higher position for the agent whose perception on the characteristics set for that Service is greater.

**Definition 9** (Reputation). 
$$\forall v_i, v_j \in \mathcal{V}, S_i \in \mathcal{S}, v_i \prec v_j \leftrightarrow AP^{v_i}(\mathcal{M}_{S_i,C_k}^{\mathcal{A}}) > AP^{v_j}(\mathcal{M}_{S_i,C_k}^{\mathcal{A}}).$$

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