

Identify Powertrain and General Claims

Issue: Identifying a Powertrain and General Claim

- 1. To search for a contract holder, refer to SOP: Contract Holder Search CMS CS for assistance.
- 2. You will land on the Claim page.
 - a. If the claim is Powertrain, under "Claim Type" it will say "Powertrain."
 - b. If the claim is Non-Powertrain, under "Claim Type" it will say "General".

Related References and Documents:

SOP: Contract Holder Search CMS CS

Source: Identifying a Powertrain and General Claim All Departments

Author Date: 6/20/2023



SOP: Identifying a Powertrain and General Claim

Purpose

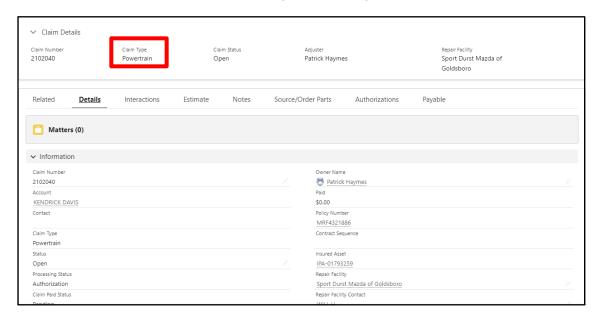
This SOP is intended to outline identifying a Powertrain and General claim.

Teams Impacted

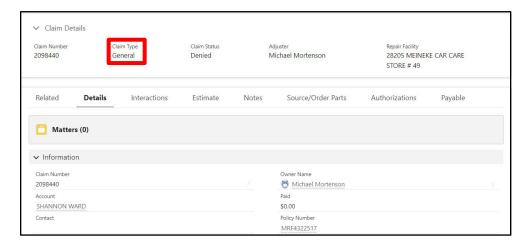
All Departments

Procedure

- 1. To search for a contract holder, refer to <u>Contract Holder Search CMS CS SOP</u> for assistance.
- 2. You will land on the Claim page.
 - a. If the claim is Powertrain, under "Claim Type" it will say "Powertrain."



b. If the claim is Non-Powertrain, under "Claim Type" it will say "General".



AAS SOP Title: Identifying a Powertrain and General Claim Dept: All Departments Created Date: 10/10/2022



SOP: Identifying a Powertrain and General Claim

Approval & Revision

Date Created 10/10/2022	Created By Margaret Jones		Date Approved 10/21/2022		Approved By Felicia Mainiero	
Date Revised 08/03/2023	Revised by Melissa Bryant	Revision Description Added Fast Track Article		Date Approved 08/03/2023		Approved By Amanda Wiseman
Date Revised [Date]	Revised by [Revisor Name]	Revision Description [Enter what has changed from the previous version]		Date Approved [Date]		Approved By [Approver's Name]
Date Revised [Date]	Revised by [Revisor Name]	Revision Description [Enter what has changed from the previous version]		Date Approved [Date]		Approved By [Approver's Name]
Date Revised [Date]	Revised by [Revisor Name]	[Enter wha	Revision Description [Enter what has changed from the previous version]		Approved	Approved By [Approver's Name]

Dept: All Departments

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