

### Purpose

This SOP is intended to outline that part price being requested is fair or at market price. Vehicle Service Contracts (VSCs) allow for the repair or replacement of covered parts to be made with parts of Like Kind and Quality (LKQ), including but not limited to new, used, remanufactured and aftermarket.

### Teams Impacted

- General Claim
- Powertrain Claims

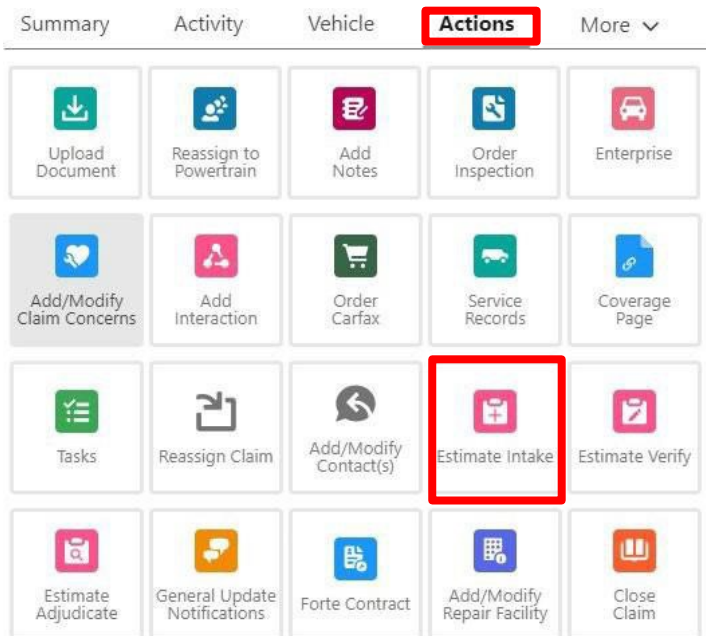
### Related References and Documents

- Forte <https://plq.fortedata.com/>
- Parts Authority <https://www.imcparts.net/>
- Sop: Finalizing claim

### Procedure

#### Estimate Intake

1. Start by clicking **[Actions]** tab followed by **[Estimate Intake]** action button.



2. Click on the concern at the top to key in Parts per concern.

2299420 | Claim
Intake Es...

VIN JN8AS58V68W106753	Account Name 17876 W&L Nissan	Parts Shipped In Yes	<b>17876 W&amp;L Nissan</b>	<b>Electrical</b> CC-000867248	<b>Transmission</b> CC-000867249
Year/ Make/ Model 2008/ NISSAN/ ROGUE	Tax Rate (Labor) 6.000000%	Parts Negotiable Yes	3819 N Susquehanna Trail Shamokin Dam, PA 17876-9119	Claim Items: 0	Claim Items: 0

Locked by Johnnie Martinez ( 9m 5s )

3. Create a new Estimate by clicking the **[+ box]** top left. Line within same failed concern (Freon with labor for Evac and recharge).
  - a. If you have more than one part with labor for that concern, you **MUST** key in a separate labor line within same failed concern (Freon with labor for Evac and recharge).

2299420 | Claim
Intake Es...

VIN JN8AS58V68W106753	Account Name 17876 W&L Nissan	Parts Shipped In Yes	<b>17876 W&amp;L Nissan</b>	<b>Electrical</b> CC-000867248
Year/ Make/ Model 2008/ NISSAN/ ROGUE	Tax Rate (Labor) 6.000000%	Parts Negotiable Yes	3819 N Susquehanna Trail Shamokin Dam, PA 17876-9119	Claim Items: 0

Locked by Johnnie Martinez ( 1m 56s )

4. Start by selecting the coverage code for that Part.
  - a. Coverage Code
  - b. Repair Facility Part number
  - c. If it's an OEM part number, click OEM box
  - d. Description of part
  - e. Repair Facility ETA of part.
  - f. Quantity
  - g. Repair facility part price

Group #1
Total: \$839.88

Parts

	Part Coverage Code	Payable Status	RF Part #	OEM	Description	RF ETA Days	Quantity	RF Part Price	RF Part Tax %	RF Tax Amount	RF Part Total	
	Alternatc X	Unauthorized	2310mau40drw	<input checked="" type="checkbox"/>	alternator	1	1	\$576.88	0.000000%	\$0.00	\$576.88	
	Wiring H X	Unauthorized	24585625	<input type="checkbox"/>	alternator wiring	3	1	\$120.00	0.000000%	\$0.00	\$120.00	

## 5. Complete this for all concerns, before clicking **[Save All Groups]**

2299420 | Claim    Intake Es...    x

VIN JN8AS55V6W106753	Account Name 17876 W&L Nissan	Parts Shipped In Yes	<b>17876 W&amp;L Nissan</b>	<b>Electrical</b> CC-000867348	<b>Transp</b> CC-000
Year/ Make/ Model 2008/ NISSAN/ ROGUE	Tax Rate (Labor) 6.00000%	Parts Negotiable Yes	3819 N Susquehanna Trail Shamokin Dam, PA 17876-9119	Claim Items: 3	Claim It

Claim Available  
🔒

Group #1    Total: \$839.88

Parts

	Part Coverage Code	Payable Status	RF Part #	OEM	Description	RF ETA Days	Quantity	RF Part Price	RF Part Tax %	RF Tax Amount	RF Part Total	
🗑	Alternatc X	Unauthorized	2310maj40dri	<input checked="" type="checkbox"/>	alternator	1	1	\$576.88	0.00000%	\$0.00	\$576.88	▼
🗑	Wiring H X	Unauthorized	24585625	<input type="checkbox"/>	alternator wiring	3	1	\$120.00	0.00000%	\$0.00	\$120.00	▼

🗑

**Save All Groups**    Save and Finish

## Estimate Verification

- Start by click **[Actions]** tab followed by **[Estimate Verify]** action button.

Summary    Activity    Vehicle    **Actions**    More ▼

Upload Document	Reassign to Powertrain	Add Notes	Order Inspection	Enterprise
Add/Modify Claim Concerns	Add Interaction	Order Carfax	Service Records	Coverage Page
Tasks	Reassign Claim	Add/Modify Contact(s)	Estimate Intake	<b>Estimate Verify</b>
Estimate Adjudicate	General Update Notifications	Forte Contract	Add/Modify Repair Facility	Close Claim

- Click the concern at the top, this is where you verify **AAS MRSP** and possible coverage using Part Authority or request In-House Sourcing to key in potential eligibility.

Locked by Johnnie Martinez ( 3m 29s )



×

Group #1
Total: \$143.00





Parts

Coverage Group/Item	Part #	OEM	Part Description	Part Qty	AAS MSRP	AAS Tax Amount	AAS Total
Alternator	2310mau40drv	<input checked="" type="checkbox"/>	alternator	1	<input type="text"/>	\$0.00	\$0.00
Wiring Harness	24585625	<input type="checkbox"/>	alternator wiring	1	<input type="text"/>	\$0.00	\$0.00

3. If the repair facility has an original equipment manufacturer (OEM) part number, verify manufacturer's suggested retail price (MSRP) using Forte.
  - a. If OEM MSRP is under \$250 move forward with repair facility part. Skip to step 18.

Result				
Quantity	Description	Factory	Motor	Amount
1	218302S001,BRACKET ASSY-TRANSAX			236.68

4. If OEM part is over \$250 and a general component item (water pumps, alternators, HVAC, steering and suspension components, etc.) sourcing must be done by using Parts Authority website.
  - a. When selecting a part option from Parts Authority select parts based on the following:
    - i. OEM or OES availability – use this as the 1<sup>st</sup> option

brand	image	SKU #
Motorcraft		<div> STP-223-RM  </div> Also Fits
Continental		<div> PM9316  </div> Also Fits

- ii. Quality of part – this would be the next option, chose the highest rated part
  1. Filter the quality rating to only reflect anything above a **Better** quality rating

**Quality Rating** [Clear](#)

☒ Ultra Premium 🚗🚗🚗🚗 (5)

☒ Best 🚗🚗🚗 (15)

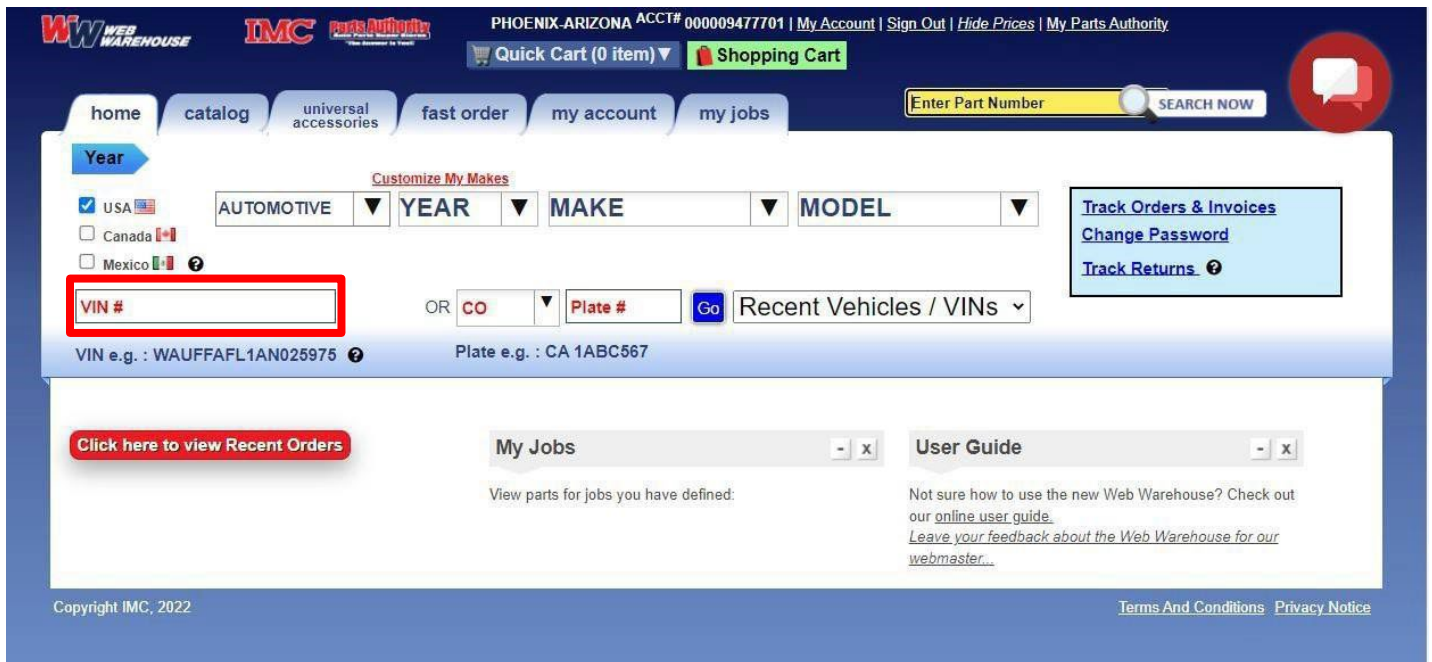
☒ Better 🚗🚗 (23)

☐ Good 🚗 (2)

**Hint!** The **Quality Rating** is on the left once part options are displayed.

**Important!** Keep in mind if there is a small difference in price between the best option from Parts Authority and the repair facility's part, move forward with the repair facility's part.

2. If Parts Authority part does not have a rating, it is not in stock or there are no options, Skip to In House Part Sourcing section below step 14.
3. After logging into **Part Authority** use the VIN number to pull up parts that best fits the vehicle.



The screenshot shows the Web Warehouse website interface. At the top, there are logos for Web Warehouse, IMC, and Parts Authority. The header includes the location "PHOENIX-ARIZONA" and an account number "ACCT# 000009477701". Navigation links include "My Account", "Sign Out", "Hide Prices", and "My Parts Authority". There are buttons for "Quick Cart (0 item)" and "Shopping Cart".

The main navigation bar includes links for "home", "catalog", "universal accessories", "fast order", "my account", and "my jobs". A search bar is present with the placeholder "Enter Part Number" and a "SEARCH NOW" button.

Below the navigation bar, there are filters for "Year" and "Customize My Makes". The "Year" filter is set to "USA". The "Customize My Makes" section includes dropdowns for "AUTOMOTIVE", "YEAR", "MAKE", and "MODEL".

A red box highlights the "VIN #" input field. Below it, there is a "Go" button and a "Recent Vehicles / VINs" dropdown. The "VIN #" field has a placeholder "VIN e.g. : WAUFFAFL1AN025975".

On the right side, there are links for "Track Orders & Invoices", "Change Password", and "Track Returns".

At the bottom, there is a "Click here to view Recent Orders" button. Below it, there are sections for "My Jobs" and "User Guide". The "My Jobs" section has a "View parts for jobs you have defined:" link. The "User Guide" section has a "Not sure how to use the new Web Warehouse? Check out our online user guide." link and a "Leave your feedback about the Web Warehouse for our webmaster..." link.

The footer includes "Copyright IMC, 2022" and links for "Terms And Conditions" and "Privacy Notice".

4. Now search for a part by: (see below).
  - a. Repair Facility part number provided. **(Figure 1)**
  - b. If no parts are found using part number search by part name. **(Figure 2)**

(Figure 1.)

**Part Number Search Results - 4578885AC**

Branch Preferences



Refine your Selection Reset


**Stock Filter**

☐ All branches

☐ All including Non Stock

**Quality Rating**

☐ Best  

☐ Good 

**Brand**

☐ A1 Cardone











☐ GSP North America

☐ MOPAR

**Make**

Make v

Clear

brand	image	SKU #	description	in stock?	price	
MOPAR		4578885AC    <span style="background-color: #007bff; color: white; padding: 2px;">OES</span>	Axle Half <span style="background-color: #28a745; color: white; padding: 2px;">Info</span>	Out of Stock	<b>\$379.81</b> list: \$482.33 core: \$50.00	1 <span style="background-color: #6c757d; color: white; padding: 2px;">not in stock</span> <a href="#">add to my jobs</a>
<div style="background-color: #f8d7da; padding: 5px; border: 1px solid #f5c6cb;">Fitment Unavailable 2015 Durango</div>						
A1 Cardone		66-3759   	NEW Axle Shaft <span style="background-color: #28a745; color: white; padding: 2px;">Info</span>	Out of Stock	<b>\$126.89</b> list: \$283.21 core: n/a	1 <span style="background-color: #6c757d; color: white; padding: 2px;">not in stock</span> <a href="#">add to my jobs</a>
<div style="background-color: #f8d7da; padding: 5px; border: 1px solid #f5c6cb;">Does NOT Fit 2015 Durango</div>						
GSP North America		NCV10063 	Dodge, Jeep (3.0, 3.6, 5.7) CV Axle Assembly - Front Left <span style="background-color: #28a745; color: white; padding: 2px;">Info</span>	Out of Stock	<b>\$107.31</b> list: \$165.48 core: n/a	1 <span style="background-color: #6c757d; color: white; padding: 2px;">not in stock</span> <a href="#">add to my jobs</a>
<div style="background-color: #d4edda; padding: 5px; border: 1px solid #c3e6cb;">Fits 2015 Durango</div>						

(Figure 2.) Search catalog by aftermarket part number use List as MSRP, and our cost most cost effective.

home catalog universal accessories fast order my account my jobs

Enter Part Number SEARCH NOW

2015 Dodge Durango SXT V6 3.6L DOHC FLEX Naturally Aspirated ERB Sport Utility WD RWD Reset

1C4RDHAGXFC139405

[Look Up Another Vehicle](#)

[Look Up Another Part](#)



Refine your Selection Reset



**Stock Filter**


☒ All branches

☐ All including Non Stock


**Quality Rating**


☐ Best   (5)


☐ Better   (3)


☐ Good  (4)


**Position**

☐ Front  Left (6)

☐ Front  Right (4)

☐ Rear  Left (1)

☐ Rear  Right (1)

☐ Rear  (1)

**Brand**

My Favorites Euro Brand All Brand

☐ GSP North America (4)

☐ MOPAR (3)

☐ Protech CV (2)




☐ Surtrak (3)

Clear

Branch Preferences




**CV Axle Shaft, Front Left** View Diagram lost sale

OE Number	Fitment	List Price	Qty	OE Note	Add'l. OE's
04578885AC	SXT	\$435.00	1	1-Speed Transfer Case;	Yes(1)
52124713AD	SXT	\$469.00	1	with 2-Speed Transfer Case;	Yes(2)




brand	image	SKU #	description	in stock?	price	
Surtrak		CH-8253  	CV Axle Shaft <span style="background-color: #28a745; color: white; padding: 2px;">Info</span>	In Stock	<b>\$84.15</b> list: \$187.32 core: n/a	1 <span style="background-color: #28a745; color: white; padding: 2px;">add</span> <a href="#">add to my jobs</a>
<div style="background-color: #d4edda; padding: 5px; border: 1px solid #c3e6cb;">Also Fits</div>						
Vendor Fitment						
Vendor Comment • CV Axle Shaft						

**CV Axle Shaft, Front Right** View Diagram lost sale

OE Number	Fitment	List Price	Qty	OE Note	Add'l. OE's
04578884AC	SXT	\$539.00	1	1-Speed Transfer Case;	Yes(1)
52124712AD	SXT	\$517.00	1	with 2-Speed Transfer Case;	Yes(2)

brand	image	SKU #	description	in stock?	price	
Surtrak		CH-8252  	CV Axle Shaft <span style="background-color: #28a745; color: white; padding: 2px;">Info</span>	In Stock	<b>\$88.43</b> list: \$196.83 core: n/a	1 <span style="background-color: #28a745; color: white; padding: 2px;">add</span> <a href="#">add to my jobs</a>
<div style="background-color: #d4edda; padding: 5px; border: 1px solid #c3e6cb;">Also Fits</div>						
Vendor Fitment						
Vendor Comment • CV Axle Shaft						

**CV Axle Shaft, Rear Left** View Diagram

brand	image	SKU #	description	in stock?	price	
Surtrak		CH-8250  	CV Axle Shaft <span style="background-color: #28a745; color: white; padding: 2px;">Info</span>	In Stock	<b>\$101.47</b> list: \$225.88 core: n/a	1 <span style="background-color: #28a745; color: white; padding: 2px;">add</span> <a href="#">add to my jobs</a>
<div style="background-color: #d4edda; padding: 5px; border: 1px solid #c3e6cb;">Also Fits</div>						
Vendor Fitment						
Vendor Comment • 230mm Ring Gear (9.06") • CV Axle Shaft						



5. Once you have selected a part option, you must key Parts Authority part into **AAS MSRP** and click **[Save All Groups]**.

Parts

Coverage Group/Item	Part #	OEM	Part Description	Part Qty	AAS MSRP	AAS Tax Amount	AAS Total
Alternator	2310mau40drw	<input checked="" type="checkbox"/>	alternator	1	\$578.88	\$0.00	\$578.88
Wiring Harness	24585625	<input type="checkbox"/>	alternator wiring	1	\$85.00	\$0.00	\$85.00

Save All Groups

Save and Finish

6. After clicking **[Save All Groups]** you must key in Parts Authority Part into CMS by clicking the **[Linitem Box]** and then clicking **[Part Authority]** tab in estimate actions.

Related Details Interactions **Estimate** Notes Parts Authorizations Payable

Locked by Johnnie Martinez (3m 50s)

Add Claim Item

Modify Claim Item

Refresh

Authorize

Deny

Source Parts

Parts Authority

Remaining LOL : \$10,000.00

Authorization Number	Coverage Group	Claim Item/Name	Covered	QTY	Line Total	AAS Total	Payee Name	Payee Type	Auth Date	Payment Status
<input checked="" type="checkbox"/>		Drive Axle	Cv Axle Complete - Driver Side	Yes	1	\$107.31	\$387.00		Supplier	Unauthorized
		<b>Sub Total</b>			\$107.31	\$387.00				
		<b>Grand Total</b>			\$107.31	\$387.00				

7. Here is where you add Parts Authority sourcing information.
  - a. Supplier part number
  - b. Our Price (per item)
  - c. Core (if applicable)
  - d. Condition (OEM, Aftermarket, Used)
  - e. Warranty of the part
  - f. ETA (Parts Authority ETA is normally 2day)
  - g. Part Quote Number (Enter claim number)

Add Quote Locked by Johnnie Martinez ( 2m 3s )

---

Parts Authority

Part Number: 84378274

Supplier Part Number: NCV10063

\* Price (Per item): \$107.31

Quantity: 1

Sales Tax:

Total Shipping Charge:

Total: \$107.31

Core:

Condition: \* OEM Aftermarket

Mileage:

Warranty: \* 12/12

Other:

\* ETA (Days): 2

\* Part Quote Number: 2112139

Comments:

Save

8. Now you can find your Parts Authority part in the parts sourcing section in CMS by clicking **[Parts]** tab, click **[Quotes received]**.

Related

Details

Interactions

Estimate

Notes

**Parts**

Authorizations

Payable

Add Quote

Re-Source

Order

Refresh

Action	Status	Part Name	Vendor Name	QTY	Part Price	Core	Shipping	Tax	Total	ETA (days)	Condition	Mileage	Warranty	Other	Part Quote Num
<div>&gt; Part(s) Ordered</div>															
<div>&gt; Quote(s) Received</div>															
<div>&gt;</div>	<div>Received</div>	<div>Cv Axle Complete - Driver Side</div>	<div>Parts Authority</div>	<div>1</div>	<div>\$107.31</div>				<div>\$107.31</div>	<div>2</div>	<div>OEM Aftermarket</div>		<div>12/12</div>		<div>2112139</div>
<div>&gt; Quote(s) Requested</div>															

## In House sourced part

9. Parts over \$250 OEM MSRP, or aftermarket using Parts Authority, you must select that part under **[Estimate]** by clicking on **[Line-item Box]**, and click **[Source Parts]**

Related Details Interactions **Estimate** Notes **Parts** Authorizations Payable

Locked by Johnnie Martinez ( 5m 20s )

Add Claim Item
Modify Claim Item
Refresh

Authorize
Deny
Source Parts

Parts Authority

Remaining LOL : \$10,000.00

Authorization Number	Coverage Group	Claim Item/Name	Covered	QTY	Line Total	AAS Total	Payee Name	Payee Type	Auth Date	Payment Status
<div> Authorized/Cancelled </div>										
No authorized or cancelled items.										
<div> Denied </div>										
No denied items.										
<div> Unauthorized </div>										
<input checked="" type="checkbox"/>	Drive Axle	Cv Axle Complete - Driver Side	Yes	1	\$387.00	\$387.00		Supplier		Unauthorized
					Sub Total	\$387.00				
					Grand Total	\$387.00				



10. **General Claim-** After sourcing the vendor sourcing information will be found under the **[Parts]** tab in CMS. **[Quotes Received]** will display all vendor information that has been returned.

**Important! General claims:** Use instantly provided quotes to make cost comparison on the live call. If no results have returned, follow **step 16**.

11. **Powertrain-** Target time to allow sourcing to return is 2hrs. After 2hrs has past you vendor sourcing information will be found under the **[Parts]** tab in CMS. **[Quotes Received]** will display all vendor information that has been returned.

12. Once you have verified part information click **[Save All Group]**

2299420 | Claim   Intake Es...   X

VIN JNBA55B68W106753	Account Name 17876 W&L Nissan	Parts Shipped In Yes	<b>17876 W&amp;L Nissan</b>	<b>Electrical</b> CC-000067248	<b>Transm</b> CC-0000
Year/ Make/ Model 2008/ NISSAN/ ROGUE	Tax Rate (Labor) 6.00000%	Parts Negotiable Yes	3819 N Susquehanna Trail Shamokin Dam, PA 17876-9119	Claim Items: 3	Claim It

Claim Available

Group #1   Total: \$839.88

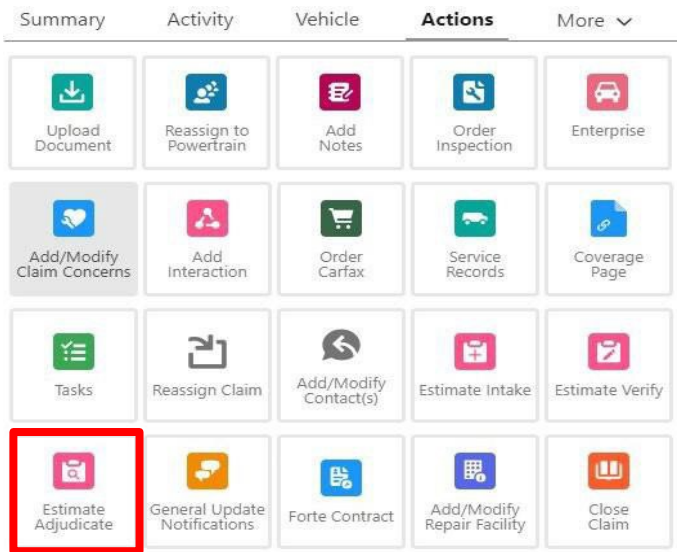
Parts

	Part Coverage Code	Payable Status	RF Part #	OEM	Description	RF ETA Days	Quantity	RF Part Price	RF Part Tax %	RF Tax Amount	RF Part Total	
	Alternatc X	Unauthorized	2310mau40drv	<input checked="" type="checkbox"/>	alternator	1	1	\$576.88	0.00000%	\$0.00	\$576.88	▼
	Wiring H X	Unauthorized	24585625	<input type="checkbox"/>	alternator wiring	3	1	\$120.00	0.00000%	\$0.00	\$120.00	▼

Save All Groups   Save and Finish


### Estimate Adjudication



1. Start by click **[Actions]** tab followed by **[Estimate Adjudicate]** action button.



2. Here's where you lock in all potential eligible parts on unauthorized line item/s per concern. Start by clicking the concern/s at the top.
3. Claim the **[Down Arrow]** to select that part used and payee.
  - a. Choose Source
    - i. Part information keyed and sourced
  - b. Pay CH (reimbursement) skip to step 7.

Group #1 Total: \$661.88

 Parts

Part Detail	RF Info	AAS Info	Source Info	Payee	Total	
Electrical/Alternator: 2310mau40drw Qty: 1 Desc: alternator	Part Price: \$576.88 ETA: 1 Days	MSRP: \$578.88	BEST: 17876 W&L Nissan \$576.88 1 days CHEAPEST: 0 options FASTEST: 0 options	17876 W&L Nissan (Repair Facility)	\$576.88	
Electrical/Wiring Harness: 24585625 Qty: 1 Desc: alternator wiring	Part Price: \$120.00 ETA: 3 Days	MSRP: \$85.00	BEST: Parts Authority \$85.00 1 days CHEAPEST: 0 options FASTEST: 0 options	Parts Authority (Supplier)	\$85.00	

Save All Groups

Save and Finish

4. If the repair facility is willing to price negotiate and match our part cost:
  - a. Click Repair facility from supplier list.
  - b. Key in negotiated part price in Authorized Price box.
    - i. A question will be prompted Is the shop matching this authorized price.

- ii. Select Yes if they are price matching.
- iii. Select No if applying as a credit.
- c. If we are looking to move forward with a sourced part,

Authorized Price

\$85.00

Is the shop matching this authorized price?

Select an Option ▼

Yes

No

Parts Authority: 125685 OEM

5. Click **[Choose Source]** to lock in parts contract is using for coverage.

Choose Source

Part #	24585625	RF INFO	VERIFY INFO
Description	alternator wiring	RF Price \$120.00	MSRP \$85.00
Quantity	1	RF ETA 1 day	

☐ Credit

Authorized Price


\$85.00



Supplier	Price	Shipping	Tax	Total	ETA
<input type="radio"/> 17876 W&L Nissan: 24585625	\$120.00		\$0.00	\$120.00	3
<input checked="" type="radio"/> Parts Authority: 125685 OEM Aftermarket 12/12	\$85.00	\$0.00	\$0.00	\$85.00	1

**Choose Source** Cancel

### 6. Verify your sourcing information and click **[Save All Groups]**.

Group #1 Total: \$661.88

 Parts

Part Detail	RF Info	AAS Info	Source Info	Payee	Total	
Electrical/Alternator: 2310mau40drw Qty: 1 Desc: alternator	Part Price: \$576.88 ETA: 1 Days	MSRP: \$578.88	BEST: 17876 W&L Nissan \$576.88 1 days CHEAPEST: 0 options FASTEST: 0 options	17876 W&L Nissan (Repair Facility)	\$576.88	
Electrical/Wiring Harness: 24585625 Qty: 1 Desc: alternator wiring	Part Price: \$120.00 ETA: 3 Days	MSRP: \$85.00	BEST: Parts Authority \$85.00 1 days CHEAPEST: 0 options FASTEST: 0 options	Parts Authority (Supplier)	\$85.00	

Save All Groups
Save and Finish

**Important!** Notice that all unauthorized sourced parts will show as ACCPETED in the parts tab for ordering upon authorization.

☒ Quote(s) Received

<input type="checkbox"/>		 Accepted	 Wiring Harness	 Parts Authority	1	\$85.00				\$85.00	1		OEM Aftermarket
--------------------------	---	--	--	---	---	---------	--	--	--	---------	---	--	-----------------

### 7. If reimbursing the customer, you click the part keyed to the repair facility to apply towards customer pay out. Click **[Apply reimburse]**

Choose Source

<p>Part #      npn</p> <p>Description      Engine</p> <p>Quantity      1</p>	<p>RF INFO</p> <p>RF Price      \$6,200.00</p> <p>RF ETA      1 day</p>	<p>VERIFY INFO</p> <p>MSRP      \$6,200.00</p>
--	---	--

☐ Credit

Authorized Price

\$6,200.00

Supplier	Price	Shipp...	Tax	Total	ETA
<input checked="" type="radio"/> The Parts Store: npn 	\$6,200.00		\$0.00	\$6,200.00	1

Apply reimburse

Cancel

8. **Only when a claim is moved to authorized status you can go over part options with repair facility and contract holder with contract coverage. Follow Sop: Finalizing Claims**

### Approval & Revision

Date Created 12/17/2021	Created By Johnnie Martinez	Date Approved 3/7/2022	Approved By Jason Dolan	
Date Revised 2/20/22	Revised by Kim Carnes	Revision Description Updated to CMS	Date Approved 3/7/2022	Approved By Jason Dolan
Date Revised 4/21/2022	Revised by Johnnie Martinez	Revision Description Added ordered parts section	Date Approved 4/22/2022	Approved By Jason Dolan
Date Revised 9/8/2022	Revised by Johnnie Martinez	Revision Description Updated \$250 Rule 2x	Date Approved 10/13/2022	Approved By Jason Dolan
Date Revised 12/2/2022	Revised by Johnnie Martinez	Revision Description Added Pa added new CMS updates	Date Approved 12/2/2022	Approved By Jason Dolan
Date Revised 6/6/2023	Revised by Johnnie Martinez	Revision Description Updated using instant API vendor as part options for gen	Date Approved 6/12/2023	Approved By Jason Dolan Kara Ness (L&D) Chris Martin (QA)
Date Revised 11/29/2023	Revised by Johnnie Martinez	Revision Description Added New Estimate intake, Verify and Adjudication	Date Approved 11/30/2023	Approved By Jason Dolan
Date Revised 4/2/2024	Revised by Jimmy Quintal	Revision Description Updated Parts Authority Quality Rating & Part Selection	Date Approved 4/2/2024	Approved By Jeremy Tan
Date Revised 4/17/2024	Revised by Justin Yelton	Revision Description Revisions made to the Parts and Labor Verification portion of the SOP	Date 4/18/2024	Approved By Jesus Dominguez