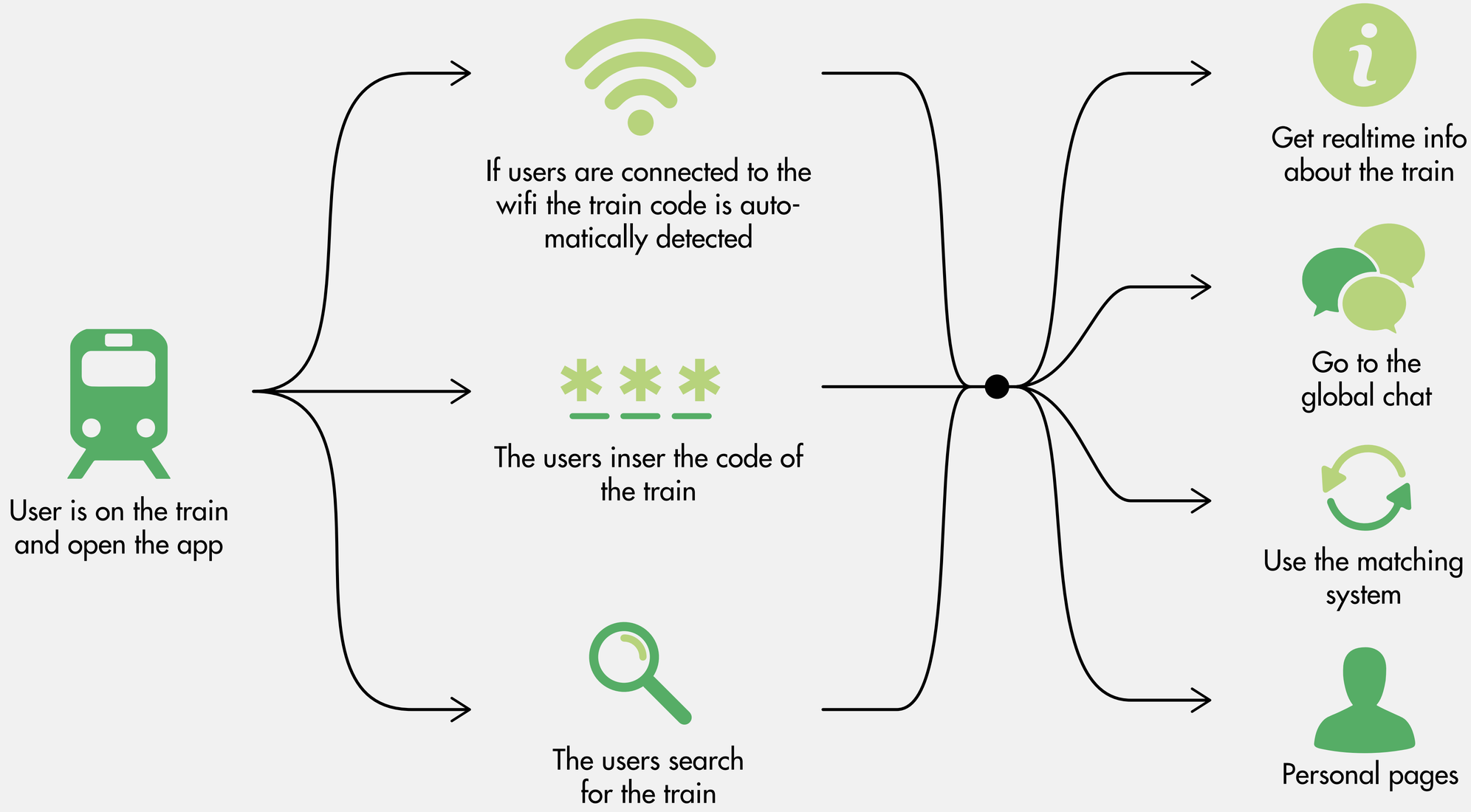
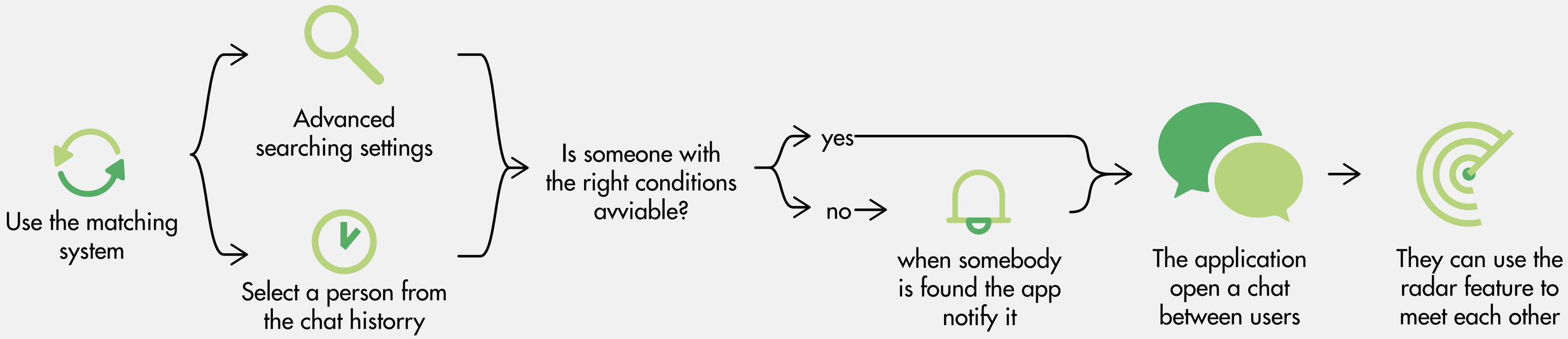
CUSTOMER JOURNEY - Registration

CUSTOMER JOURNEY - Using the app



CUSTOMER JOURNEY - Matching system



CUSTOMER JOURNEY - After the trip

The chat is closed automati-caly after the users get off the train

A feedback is asked about the condition of the train service

A feedback is asked about the other user