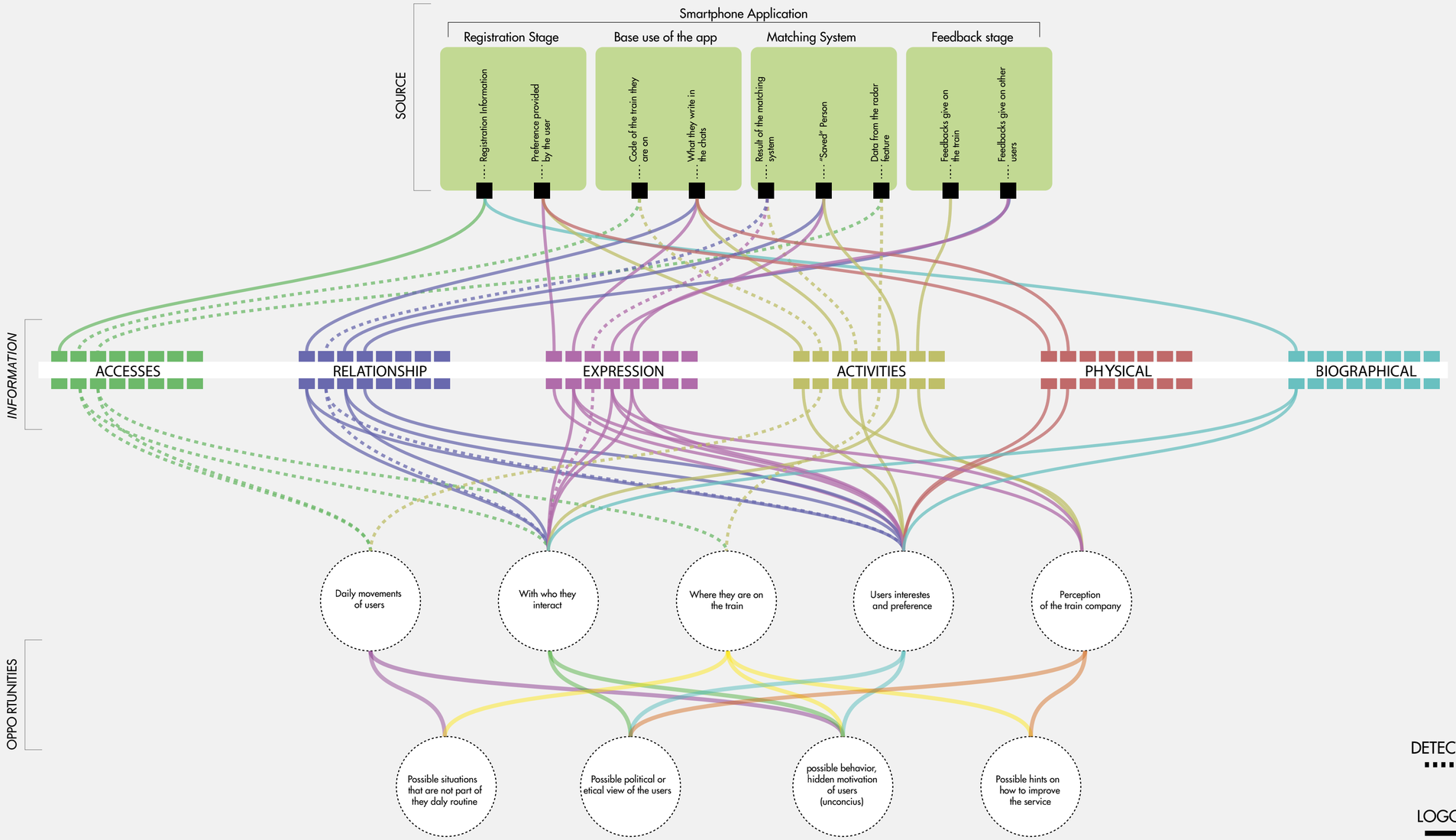
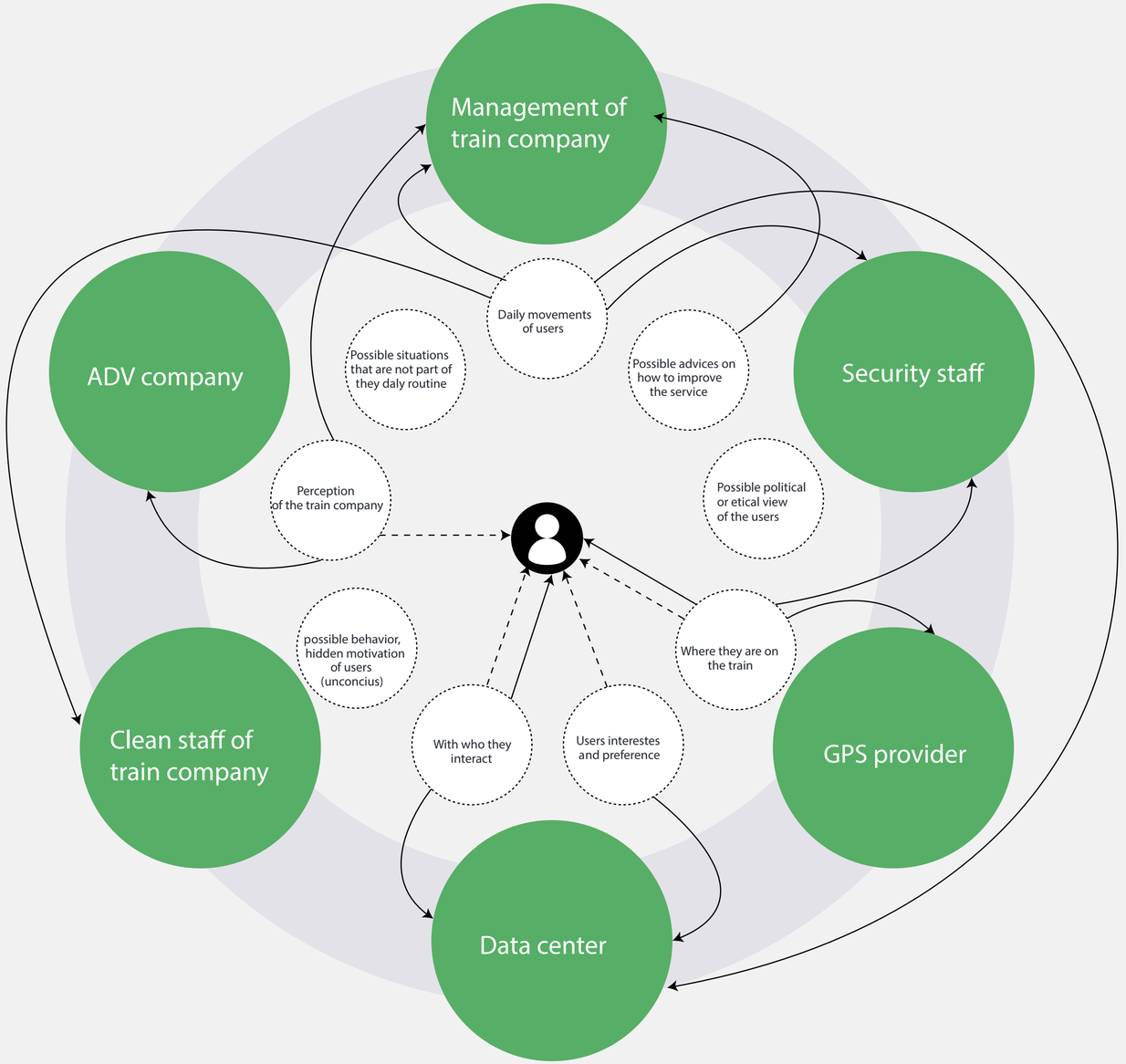
PERSONAL INFORMATION FLOW



STAKEHOLDERS MAP



AWARENESS

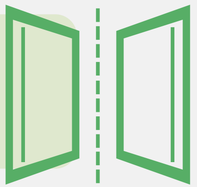
FUNCTION

CRITICAL THEMES

Data use for public benefit.

Risk of judgement by others and reduction of perceived judgement by machine interactions.

Self-mirroring.



Creation and management of communities of value.

Accessibility or denial to services thanks to data collection and sharing.

Changes in self-knowledge and self-perception.

KEYPOINTS

This app could alterated the self-perception of the users, who could be bullied,and feel themselves as victims.

In some extreme cases the users could stop using the train and start using other types transportions.

This service could lead to segregation,or creation of community based on same interests that on the long time could lead to “bubble issue”,the person who hate another community according to something that haven’t in common.

The matching system could match people according to wrong or biased data, or if the users provide wrong or biaseddata,this could lead to even more segregation and social problems.

IMPROVEMENTS

Matching system sometimes does not match you according to your preferences but according to your network(i.e. you spend a lot of time within the same community or with people with the same interests; to prevent being stuck in the same community circle the system match you with people with other interests

To prevent people with bad beha viour to interact with other users a feedback system will take the avera ge value of the feedbacks and, after 3 warnings, “freeze” the person’s ac count for an amount of time; this system could also take in considara tion real time complains from other users in the global chat (these com plains are then check by the staff to see if they are legitimate, in this case they will “freeze” the account)

Monitor the chats to find some sen- sitive topics by keywords (such as racism or criminal activities)

SYSTEM'S STRENGHTS

The chats are deleted short time after the user jump off the train

The users cannot access pri vate area of other users (i.e. real personal informations)