

Officially supported migration solutions:

<https://docs.microsoft.com/en-us/exchange/mailbox-migration/migrate-mailboxes-across-tenants>

[Office 365 email migration performance and best practices](#)

IMAP-migration **only for your information*

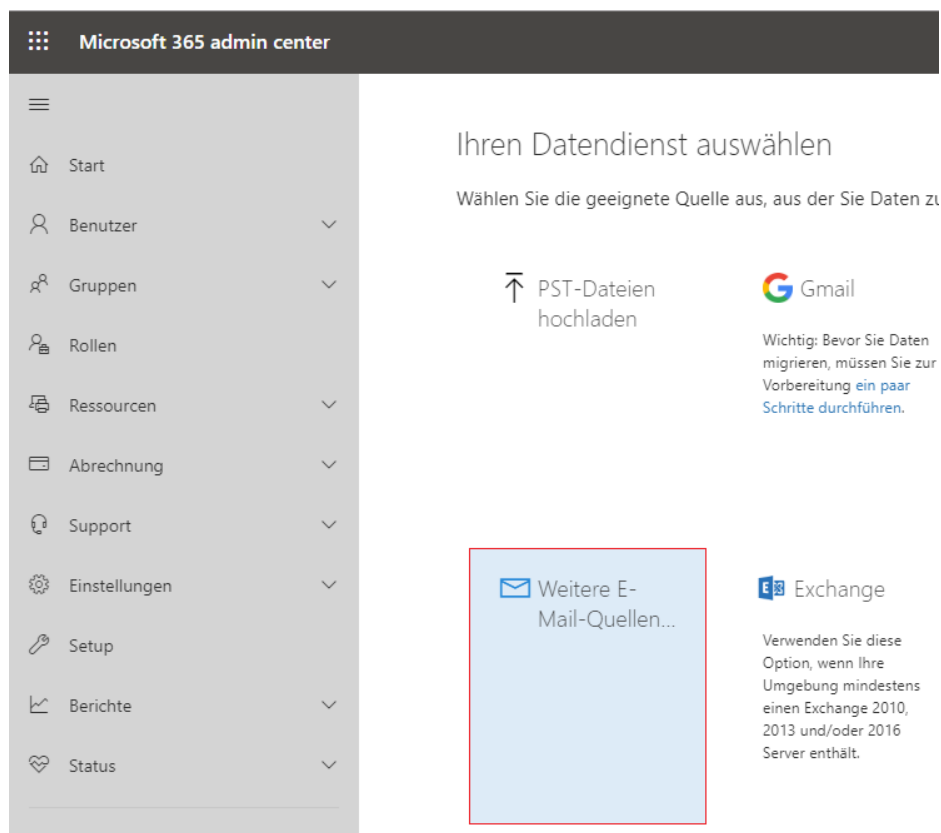
****Disclaimer:** *not officially supported*

Background: known **Limitations** for IMAP-migration:

- **2 years emails max.**
- **all mails go to the main folders: (inbox, sent , draft etc)** *(Mailboxes lose folder structure)*
- **no calendar**
- **no contacts**
- if you re-run failed batch manually, it ***might*** not give duplicates **not guaranteed*
- however, we **do not support IMAP migration and cannot guarantee it would succeed**

- **Log** into the **target tenant:**
- **Admin center > Setup > Other Mail Sources**

UPDATE: <https://admin.microsoft.com/AdminPortal/Home#/EmailMigration/Source>



Initiate the Migration endpoint

IMAP-Servername: **outlook.office365.com**

Port: **993**

Protocol: **SSL**

Put any **email@source-domain.com**

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Ihren Datendienst auswählen

Teilen Sie uns bitte mit, wie die Verbindung mit Ihrem E-Mail-Dienst hergestellt werden soll.

IMAP-Servername * outlook.office365.com Port * 993 Sicherheit * ☒ SSL ☐ TLS

E-Mail-Adresse * user-from@source-domain.com

Kennwort * Password

Speichern Abbrechen

Select **target mailbox** on the left + source **username** + **password** on the correct **source-domain.com**

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Benutzer auswählen, um mit der Migration von E-Mails zu beginnen

Migration starten Migration beenden Verbindung schließen Einstellungen Ansicht Alle Benutzer

<input type="checkbox"/>	Anzeigenname	Quell-E-Mail	Kennwort	Status
<input checked="" type="checkbox"/>	<Target Mailbox>	< username > @your-source-domain.com	check correct password	Ungültige Quell-E-Mail
<input checked="" type="checkbox"/>	<Target Mailbox>	< username > @your-source-domain.com	Verbindung erfolgreich.

You can track the migration status in **Exchange Admin center > recipients > migration**

<https://outlook.office365.com/ecp/>

The screenshot shows the Exchange Admin Center interface. The left sidebar contains navigation links: Dashboard, Empfänger (highlighted), Berechtigungen, Complianceverwaltung, Organisation, Schutz, Komplexe Bedrohungen, Nachrichtenfluss, Mobil, Öffentliche Ordner, Unified Messaging, and Hybrid. The main area is titled 'Exchange Admin Center' with a subtitle 'You can track the migration progress in Exchange Admin Center'. Below this is a navigation bar with 'Postfächer', 'Gruppen', 'Ressourcen', 'Kontakte', 'Freigaben', and 'Migration' (highlighted). A table shows migration status for 'IMAP_Batch_ < ID >'. A modal window titled 'Migrationsendpunkt bearbeiten - Google Chrome' is open, showing configuration for 'outlook.office365.com'. Fields include 'Migrationsendpunkt', 'IMAP-Server', 'Port' (993), and 'Verschlüsselung' (SSL). A note states: 'To provide security for data when it's migrated over the Internet, select SSL or TLS.' Below the modal, a red box highlights the 'Max. Anzahl gleichzeitig stattfindender Migrationen' field, which is set to 10. A tooltip explains: 'default max. 10 / try 4-5 for mailboxes that keep failing'. The right sidebar shows details for the selected migration batch, including 'Typ: IMAP', 'Richtung: Onboarding', 'Status: Synchronisiert', and 'Postfachstatus'.

- For failing mailboxes the max concurrent connections is 10 ([source](#))
- **Tips for optimizing IMAP migrations**

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Background: known **Limitations** for IMAP-migration:

- **2 years emails max. or 500.000 items**
- **all mails go to the main folders: (inbox, sent , draft etc)** (Mailboxes lose folder structure)
- **no calendar**
- **no contacts**

Common sources:

Germany:

imap.ionos.de
imap.strato.de 993