

October 31, 2016 Nashville, TN

# **SOC REVEAL**

# **Agenda**



- Introduction
- Project Update
- Project Goals
- Our Neighborhood
- SOC Reveal
- What's Next

# **Project Update**



The renderings contained in this presentation are representative images of the interior of our future Service Operations Center.

Service Operations Center (SOC)



### **Project Goals**



Why are we doing this?



1...1



**Foster Innovation** 

**Enable our People** 

**Embrace our Future** 

How will we achieve these goals?

Break down Silos

**Encourage Connections** 

**Enhance Collaboration** 

Invest in Services, Technology, and Infrastructure

Provide Flexibility

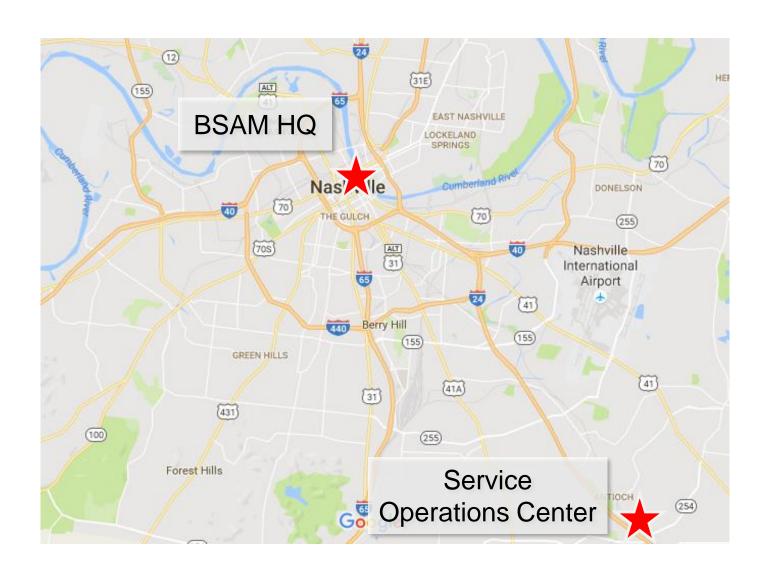
**Instill Brand Pride** 

**Celebrate History** 

What will the SOC be like?

# **Shaping Tomorrow Locations**





### **Our Neighborhood**



The SOC is located near shopping, dining, and entertaining amenities, including the Nashville Predators practice facility.



# The Building



The SOC is a repurposed department store with adjacent surface parking, large windows, and high ceilings.



# **Entry**



The entryway is a welcoming first impression for teammates, guests, and visitors.

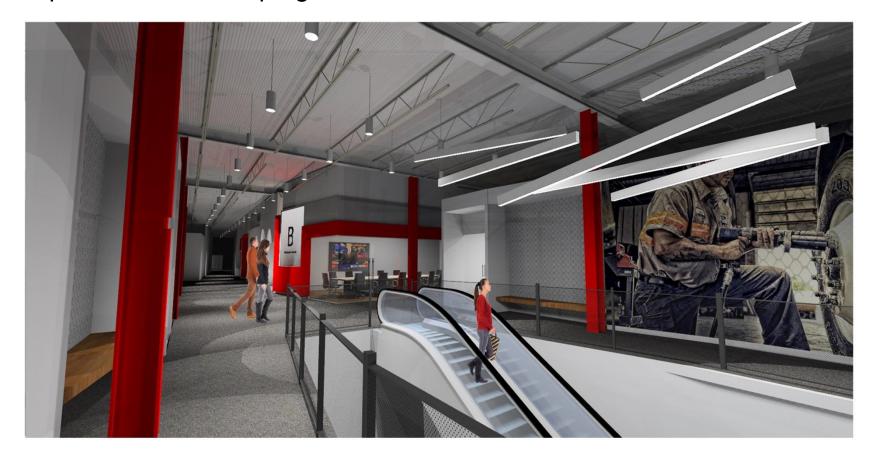




# **Entry**



Prominent branding elements serve to instill brand pride, a key component of the Shaping Tomorrow vision.

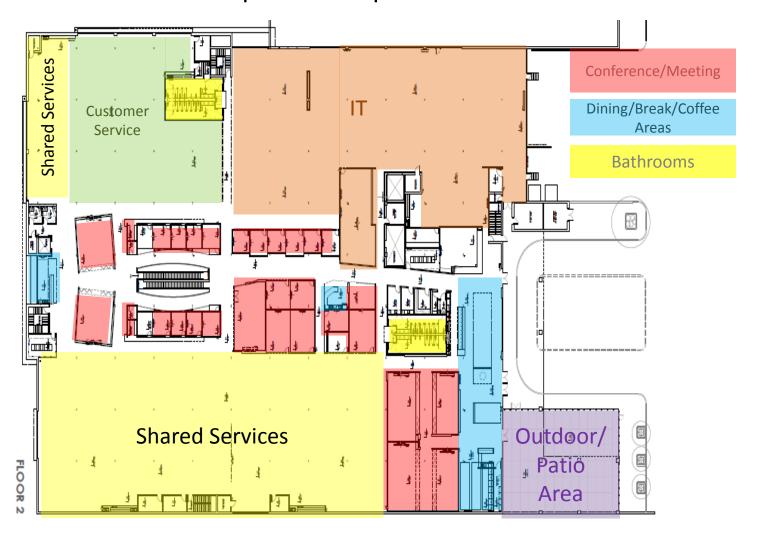




### The Floorplan



The building contains considerable conferencing and meeting space, arranged in a "main street" plan to keep traffic out of the work areas.



# **Seating Areas**



Multifunctional seating areas provide various settings for quick conversations, informal interactions, and breaks.





# **Seating Areas**



Common seating adjacent to the entry way is a place to connect and eat lunch.





# **Ceilings and Views**



This in-progress construction photo shows the tall ceilings and big windows in the SOC, which present a unique wellbeing benefit.



### Workspace



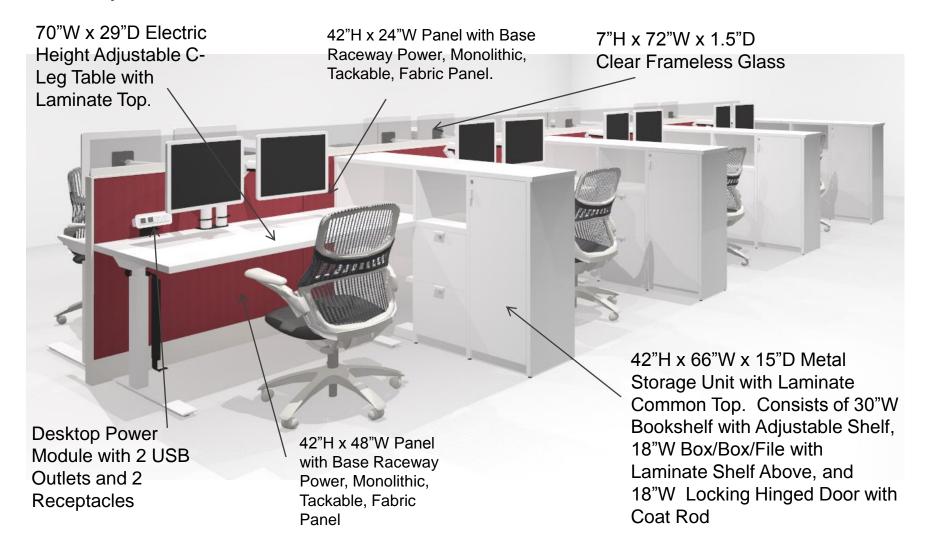
The main workspace is adjacent to the window line, with a variety of private meeting spaces arranged nearby, towards the interior of the building.



#### **Workstations**



Sit / Stand workstations allow teammates to shift postures throughout the day.



#### **Conference Rooms**



The "Main Street" conference room formation contains a wide variety of sizes and settings of meeting rooms adjacent to the open workspace.





#### **Extended Site Amenities**



Just outside of our building are a host of wonderful amenities available for your use.



# **Southeast Community Center**



The nearby community center has rooftop outdoor terraces, full fitness facilities including group classes and an indoor walking track, afterschool programs for kids, and a branch of the Nashville public library.



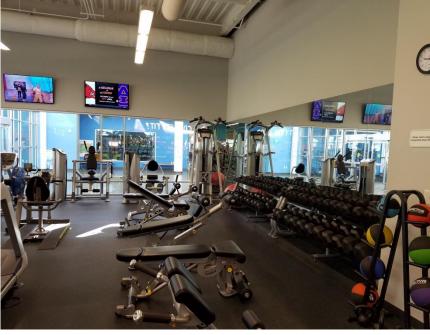


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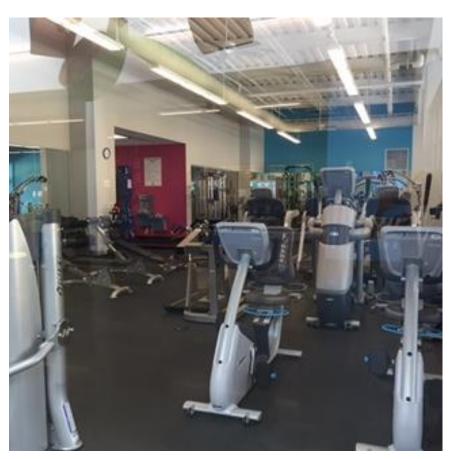


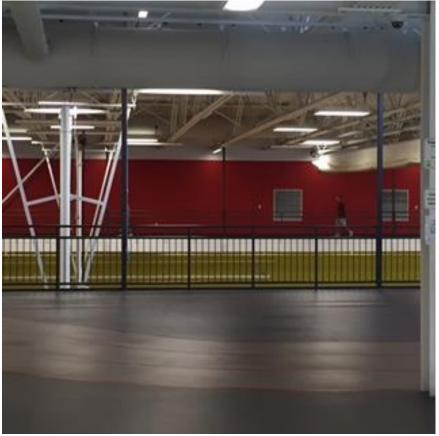


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### **Ford Ice Center**

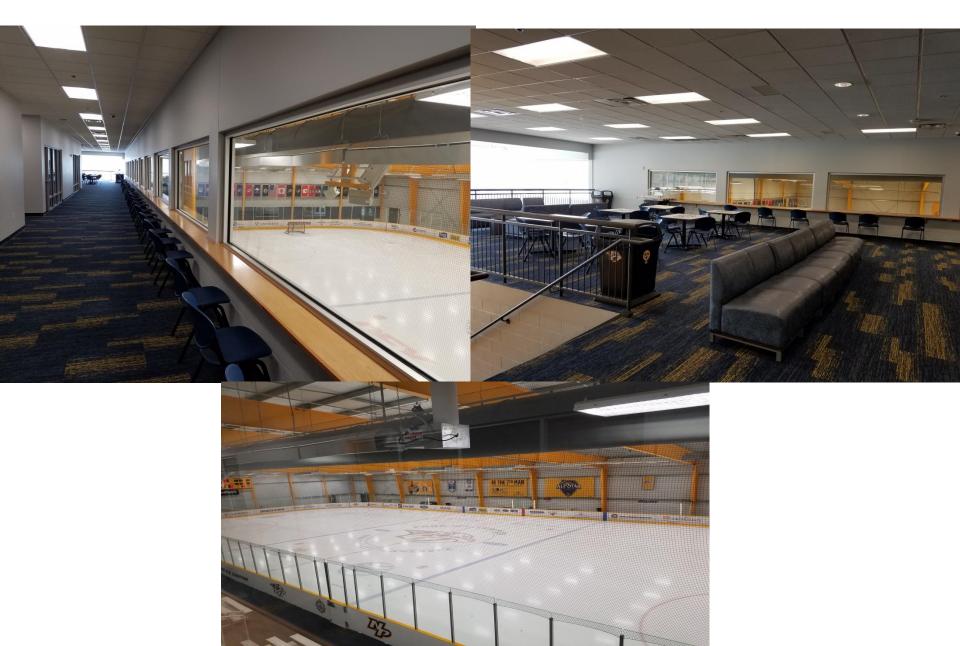


The SOC is located next to the Nashville Predators practice facility, Ford Ice Center.



# **Ford Ice Center**





#### What's Next



- Workstation Mockups (December 2016)
- SOC Move-in (Early May 2017)
- Project Updates (Quarterly)

# **Questions?**



# **Activity**



What part of the SOC are you most excited about?





Use a sticky note and post your answer on the boards around the room.