

Human-Machine Dialogue (extrinsic evaluation) (SEG)

Dear user,

Thanks for trying out the system that I have build for the Human-Machine Dialogue course at UniTrento (course code: 145864).

The scope of this project is to build a dialogue system for humans that can interact within a chicken restaurant to offload the staff members and reduce the time customers have to wait. Therefore, it can take orders in chicken, drinks, desserts, and table reservations.

Please try and make an order. After you have completed the order, I would like to ask you some questions to receive feedback on the project.

martijn.elands@studenti.unitn.it [Switch accounts](#)



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* Indicates required question

Extrinsic evaluation

In this section, I would like to ask you some questions about how you experienced the system. The results of this questionnaire are going to be used in the evaluation of my project.

Did the system correctly understand you? *



Yes



No



Were the replies of the system appropriate with respect your input of the order? *

☐ Yes

☐ No

Was the system polite? *

☐ Yes

☐ No

Would you use this system again? *

1 2 3 4 5

No, I would never use it again

☐ ☐ ☐ ☐ ☐

Yes, I would definitely use it
again



Are you satisfied with the system? *

1 2 3 4 5

No, I am very dissatisfied

☐☐☐☐☐

Yes, I am very satisfied

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