
Rémi Jonathan Choquette

Shift Manager

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Professional Summary

Student possessing outstanding interpersonal, analytical and organizational skills. An effective manager with the skills necessary to direct, train and motivate staff to their full potential.

Skills

- Fluent in French and English
- Team oversight
- Event planning
- Fundraising
- Project management
- CPR/First Aid certified
- Adaptable
- Lesson planning
- Active listener
- Test Out PC Pro Certification

Work History

McDonald's Canada, Saint-Henri — *Shift Manager*

APRIL 2018 TO CURRENT

- Adhered to company standards and compliance requirements for operations and cleanliness of all areas.
- Managed schedules, accepted time off requests and found coverage when shifts were short.
- Kept employees operating productively and working on task to meet business and customer needs.
- Investigated and resolved customer inquiries and complaints in a timely and empathetic manner.
- Shared best practices for sales and customer service with other team members to help improve the store's efficiency.

Air Cadet Squadron 564 Blériot, Montreal — *Vice President*

JUNE 2017 TO CURRENT

- Maintained friendly and professional client interactions at all times.
- Created promotional materials and provided insightful information to social media, websites and print media to educate the public.
- Addressed issues immediately and worked with other directors to find the most effective solutions available.
- Attended special events, acting as a representative of 564 Blériot Squadron and making new contacts with possible donors.
- Cultivated relationships with leaders in the community, businesses and local citizens in an effort to draw attention to 564 Blériot Squadron and add new donors and volunteers.
- Developed innovative programs and activities based on analysis of community needs and interests.

Champlain College, Saint-Lambert — *Computer Science Tutor*

NOVEMBER 2017 TO CURRENT

- Used role playing, simulations, team exercises, group discussions, videos and lectures to instruct participants in a variety of ways.
- Increased performance scores of tutees by 20 %.
- Worked with an average of 4 participants per class

Education

Collège de Montréal, Montréal, QC — *Secondary Education Degree*

AUGUST 2010 TO JUNE 2016

Champlain College, Saint-Lambert, QC — *Technical Degree*

AUGUST 2016 TO CURRENT

Related Coursework:

- Java & C#
- HTML5, CSS3 & Bootstrap
- JS & jQuery
- PHP & JSP
- MySQLi & Oracle SQL
- COBOL, RPGLE & JCL

References

Available upon request.