# HIEU TRAN

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Full Stack Software Engineer with experience in customer-focused software development. Passionate about new technology and thrives in fast-paced environments.

### Skills

Current Stack: Javascript, CSS, HTML, React, React Native, JSON, MongoDB, NodeJS, Express, C# Familiar Technologies: Javascript, Typescript, MySQL, MaterialUI, AWS, Python, Java, Git, GitHub, Heroku, SQL, NoSQL, REST APIs, OOP, Database Design, AZURE, Slack, DevOps, Stripe, MVP, JEST, Bootstrap, Tailwind, Bulma, Axios, Graphql, Bootstrap, Express, Node, shopify, photoshop, wewbflow Soft Skills: Leadership, time management, communication, teamwork

# **Accomplishments**

- Successfully developed a full-stack app
- increasing organization 100% by implementing a database
- debugging applications and improving functionality increasing efficiency by 50%
- increase sales 100% by implementing Stripe
- Leading a team of developers to create application in a timely manner

#### PROFESSIONAL EXPERIENCE

Outlier.ai June 2024 - present

# **Evaluation and Validation**

- Assessed model performance using metrics such as accuracy, precision, recall, F1-score, and ROC-AUC.
- Conducted A/B testing and other validation techniques to ensure model reliability and robustness. Data **Collection and Preparation**
- Gathered and curated large datasets from diverse sources to ensure comprehensive training material.
- Preprocessed data through cleaning, normalization, and augmentation to enhance model performance.

# Full-Stack Software Engineer EdX Agency (Contractor), Arizona

Feb 2023 - Aug 2023

Increased revenue sales by 10% by implementing user-friendly landing pages using React,HTML,CSS and JS

- increase security by 100% by implementing bcrypt for user protection and adding user Authentication
- increase online revenue by 100% by implementing online payment confirmation with Stripe
- improve functionality by integrating REST APIs
- improve organization for data by creating a database using MongoDb and SQL

# **Starbucks Supervisor**

June 2021 - April 2024

maintaining a team and providing customer service while troubleshooting problems that occur throughout the day.

# Petsmart call center

December 2019- April 2020

help create profiles and book reservations for dogs to stay overnight at the pet hotel

#### **Projects**

#### PokemonNot: Code

React, apollo, bootstrap, graphql, jwt-decode, web-vitals, axios, bcrypt, express, mongoose

Full stack application allowing users to choose creature and then proceeding to fight a boss.

#### **EDUCATION**

## **Glendale Community College**

2016-2020

**ASU** 2023 2023