REFERENCE QUALIFIER & APP ENGINE STUDIO

IN SERVICE NOW

OVERVIEW

- Reference Qualifiers
- App Engine Studio

REFERENCE QUALIFIERS

- Reference qualifiers allow you to filter the list of options that appear in a reference field
- By default, when you create a reference field, all records in the referenced table are available
- For example, if you only want to allow users to select records from the user table whose role is 'Manager', a
 reference qualifier will filter the options to only those that meet the condition
- Reference qualifiers are defined through a dictionary entry record
- You can only define a single reference qualifier per field
- Reference qualifiers allow for dictionary overrides in their child tables

REFERENCE QUALIFIERS (DEMO)

Let's create a reference qualifier on our 'Vet' fields!

APP ENGINE STUDIO (AES)

- App Engine Studio (AES) is a low-code app development tool
- Uses guided setup, predefined templates, and workflows to quickly build applications
- /now/appenginestudio/home
- AES tools allow us to add data, experiences, automation, and security:
 - UI Builder edit portals and workspaces
 - Catalog Builder create service catalog items
 - Mobile App Builder build mobile experiences
 - Flow Designer automate application processes
 - Table Builder edit data models in a table format

APP ENGINE STUDIO (CONT.)

- AES is good for citizen developers, pro-code developers, and App Engine Studio admins
- To access the AES, the [sn_app_eng_studio.user] role is required
- Templates are fully functional apps that can be deployed at any time
- The 4 cornerstones of App Engine Studio:
 - O Data data that fills our application can be created from a spreadsheet
 - Experiences the user interfaces the user interacts with
 - Automation processes that have been automated
 - Security role-based system to control how users interact with the application
- AES requires a license and can be installed from the SNOW store
 - Note: basic AES does not come with the full suite of features and tools

APP DEVELOPMENT LIFECYCLE IN AES

- 1. App development begins in development(dev) instance
 - Any and all development takes place on the dev instance
- 2. System admin will publish the app to a test instance for testing
 - Any defects found are then fixed in the dev instance and pushed to the test instance for additional testing
- 3. When the app is ready, it can be published to the production(prod) instance for deployment
 - DEVELOPMENT IS NEVER DONE IN THE PROD INSTANCE

APP ENGINE STUDIO DEMO

Let's tour the studio!

TERMINOLOGY

- sn_app_eng_studio.user role required to access the App Engine Studio
- Reference Qualifier a way to add filters to a reference field