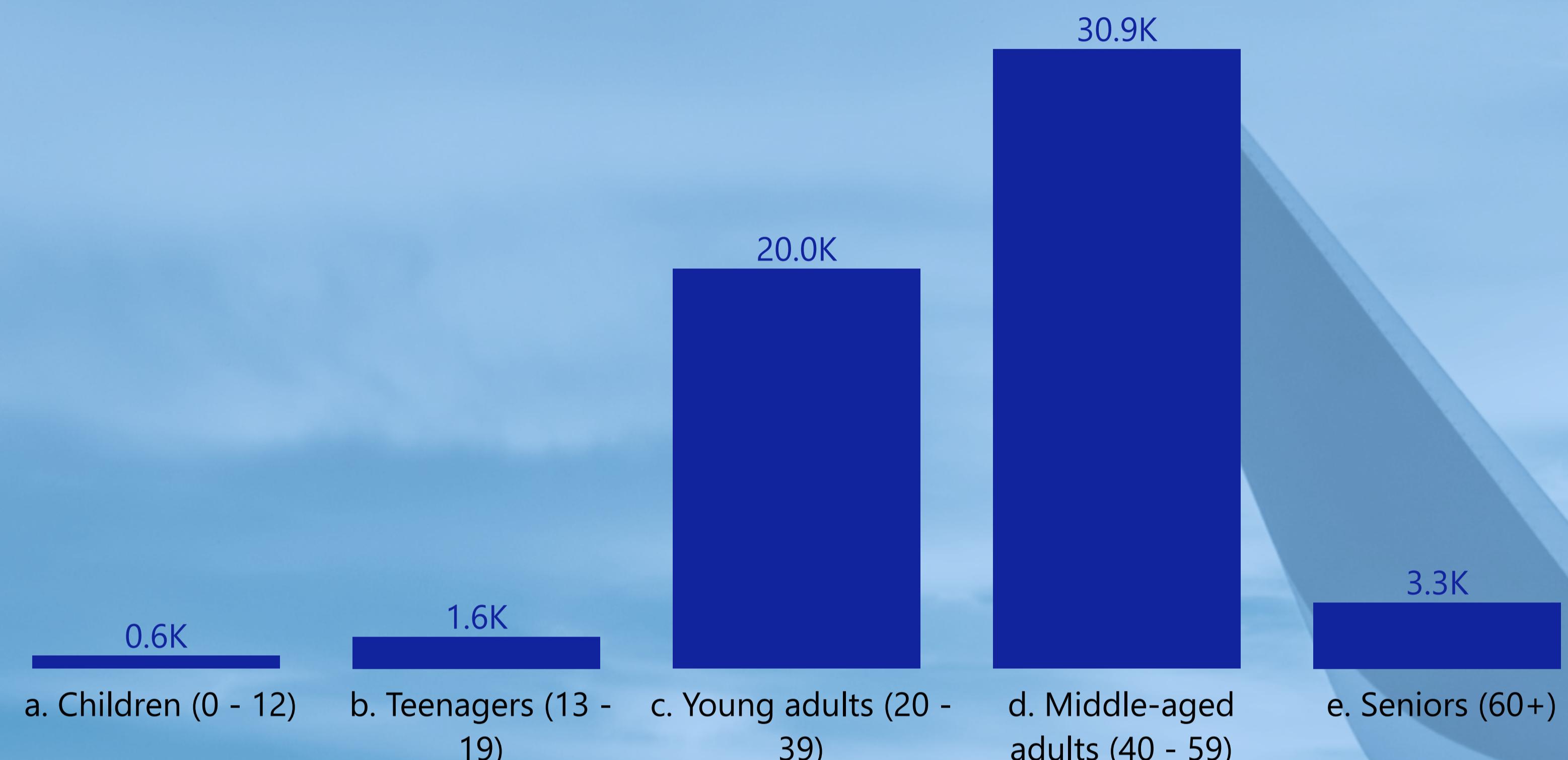


Customer Profile

Satisfaction

Satisfied

Age Distribution of Customers



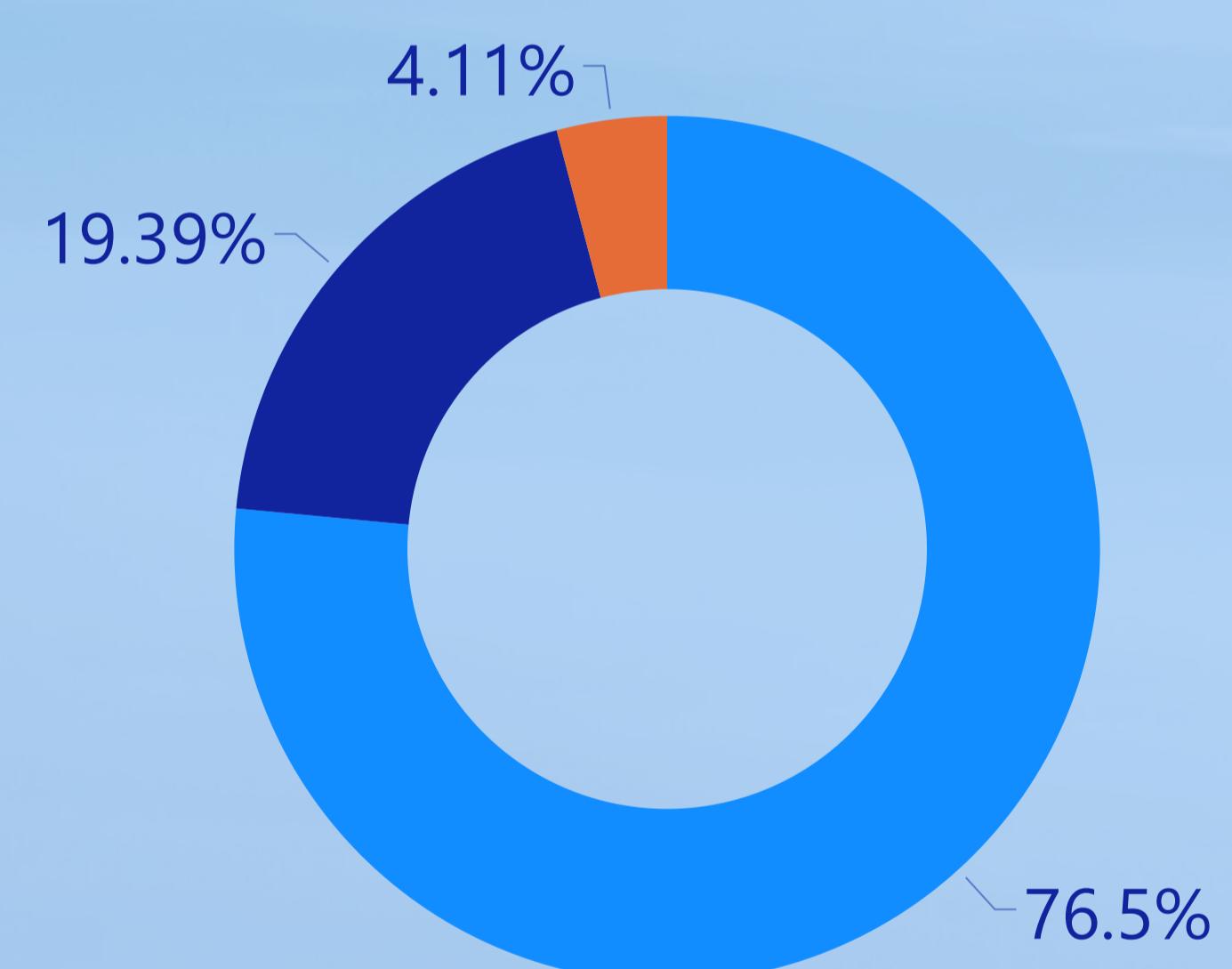
Gender

● Female ● Male



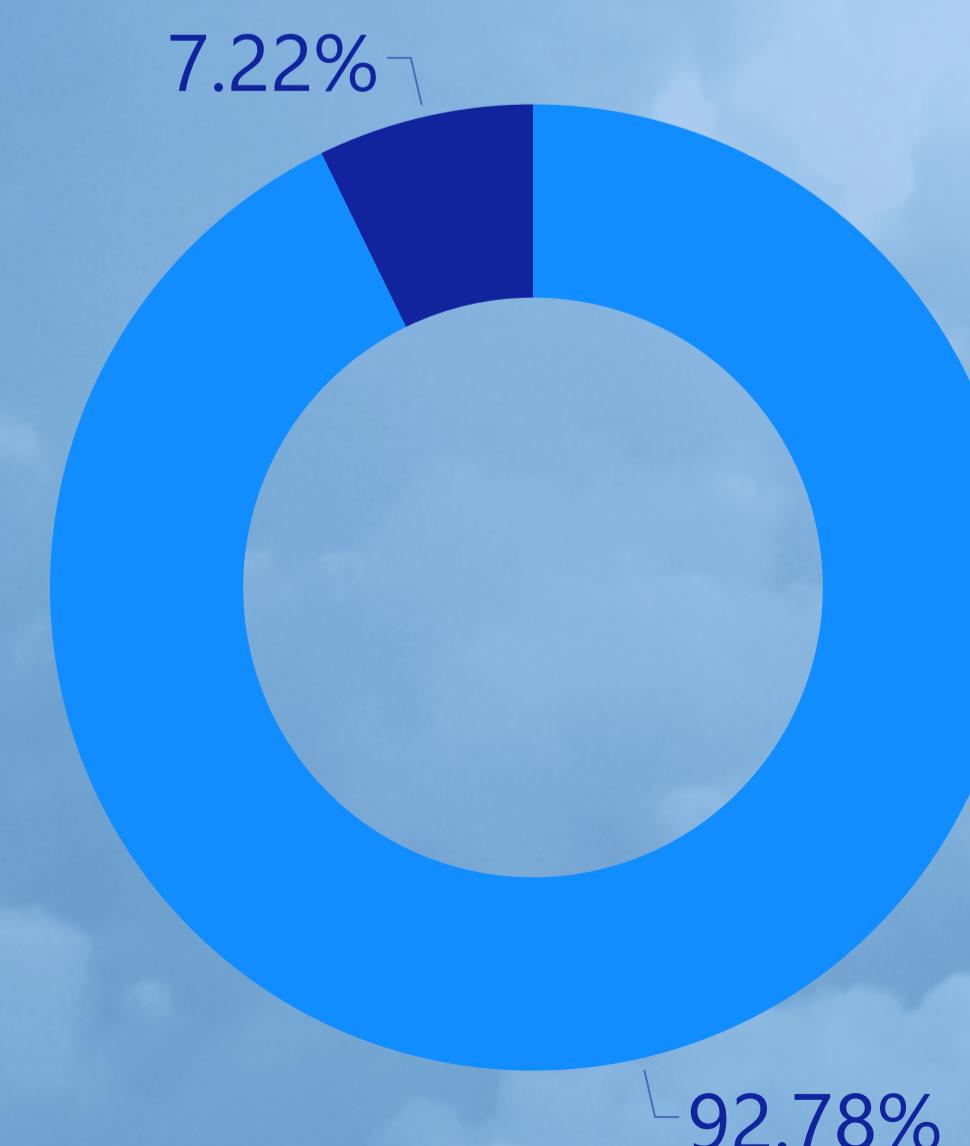
Ticket Class

● Business ● Economy ● Economy Plus



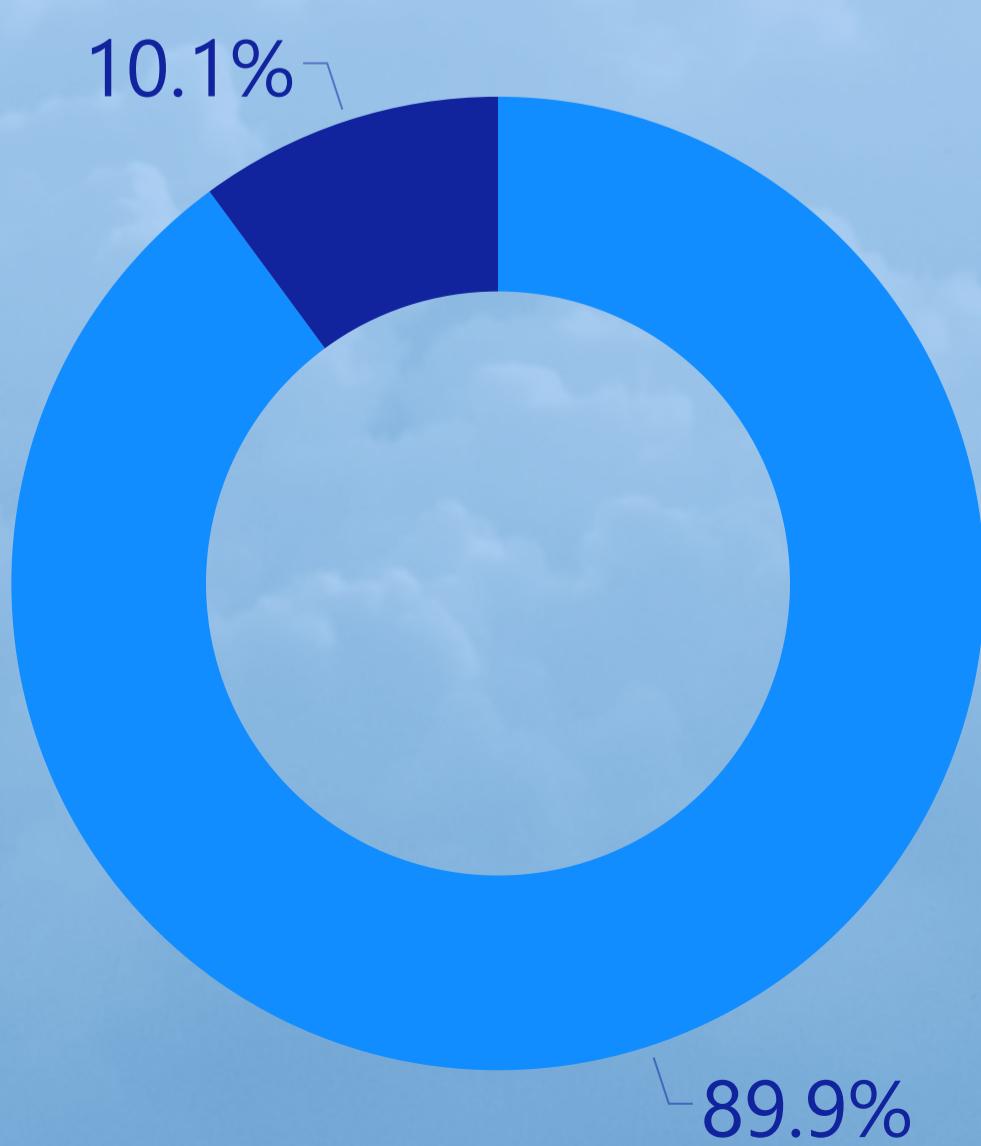
Type of Travel

● Business ● Personal



Type of Customers

● Returning ● First-time





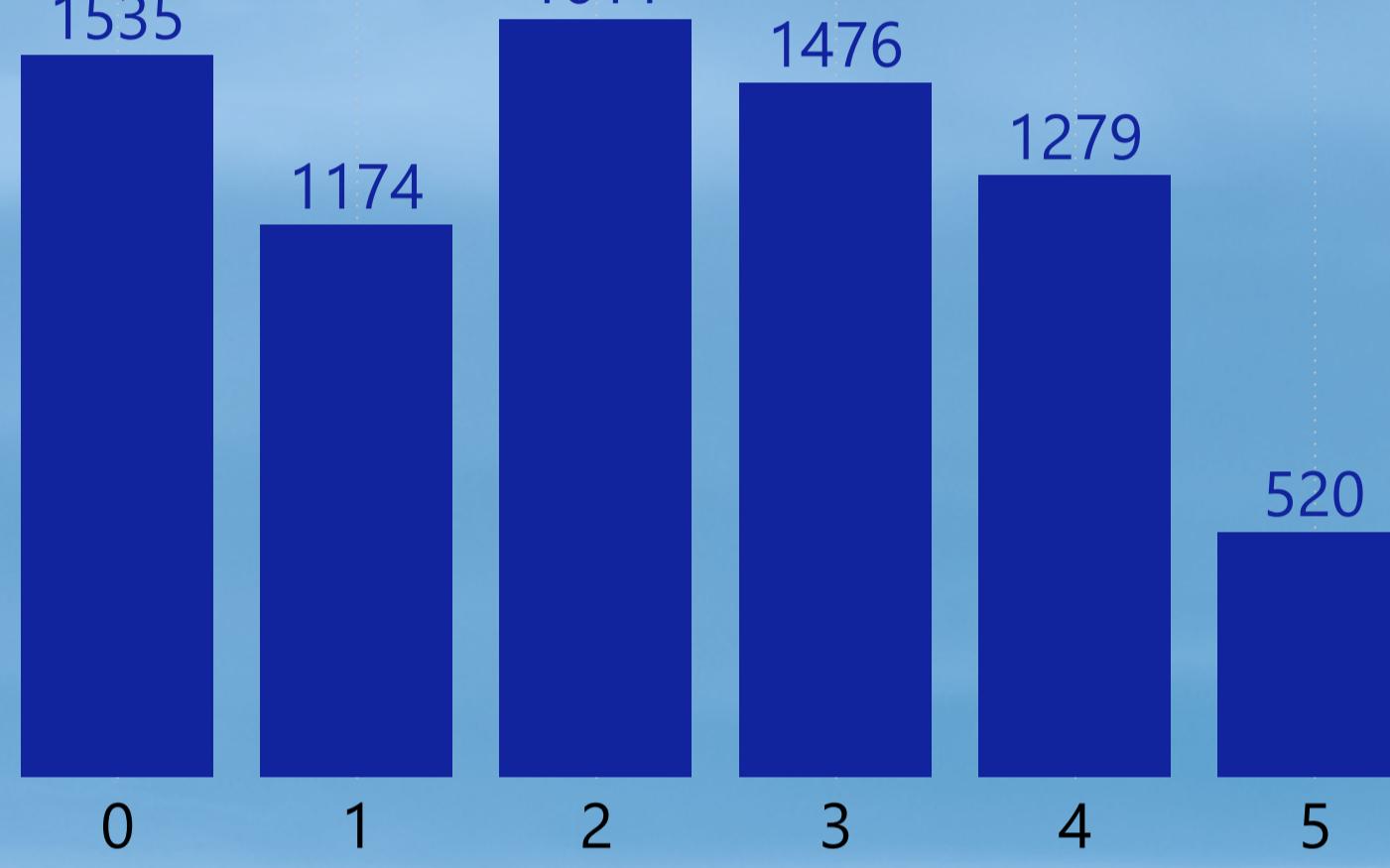
Satisfaction Levels

Satisfaction ▼
Neutral or Dissatisfied ▼

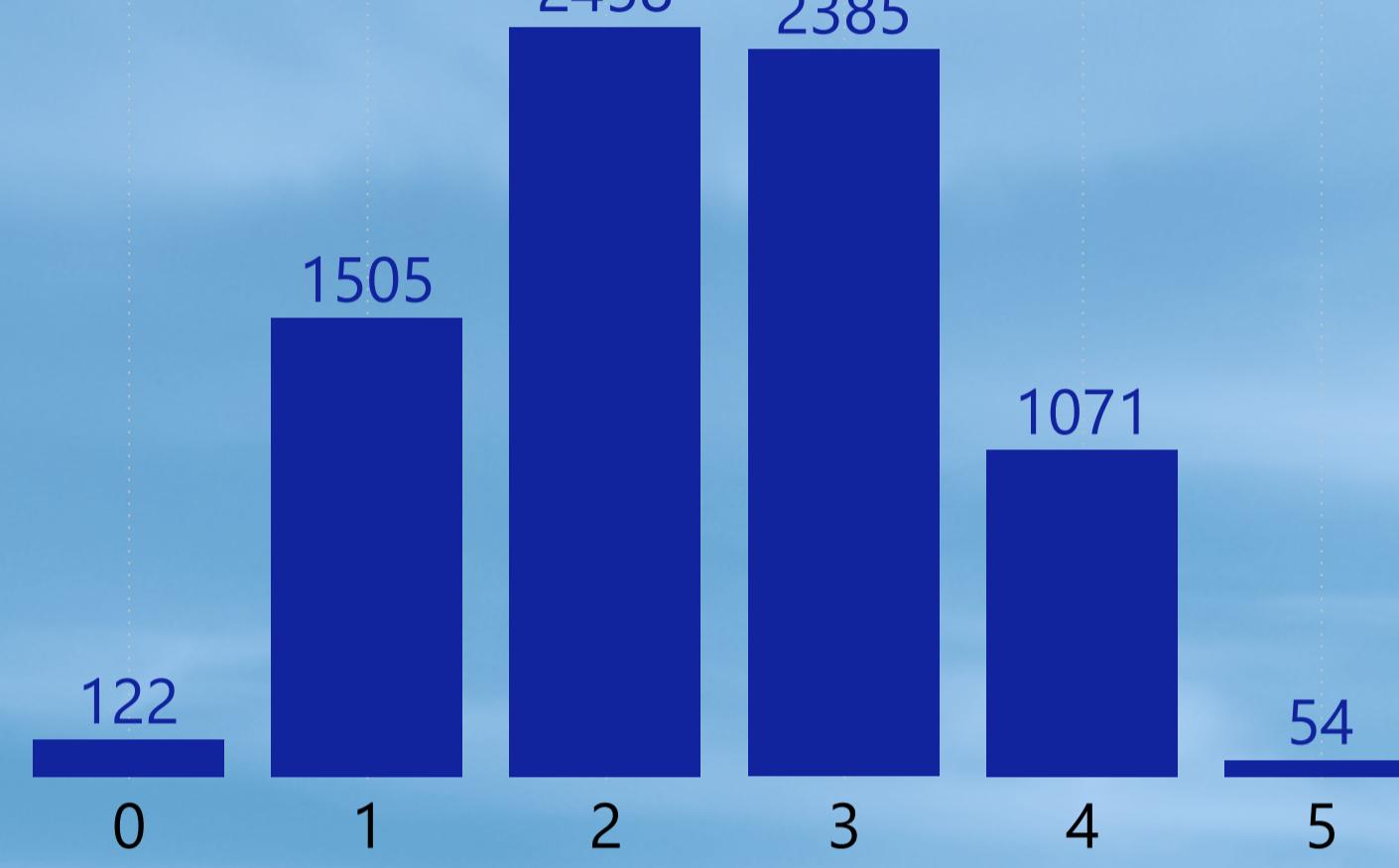
distance class ▼
a. Very Short Haul ▼

Customer Type ▼
First-time ▼

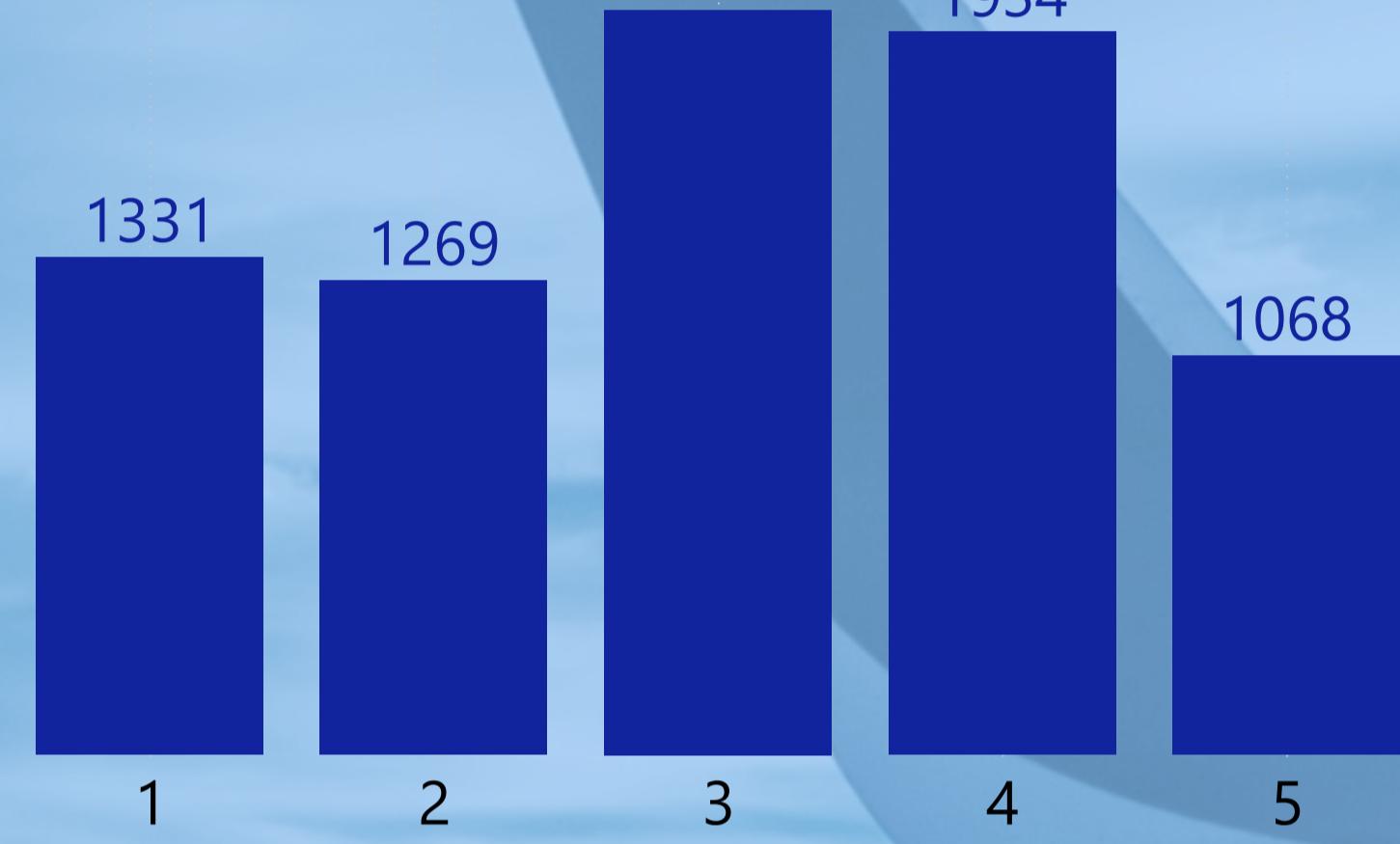
Departure & Arrival time convenience



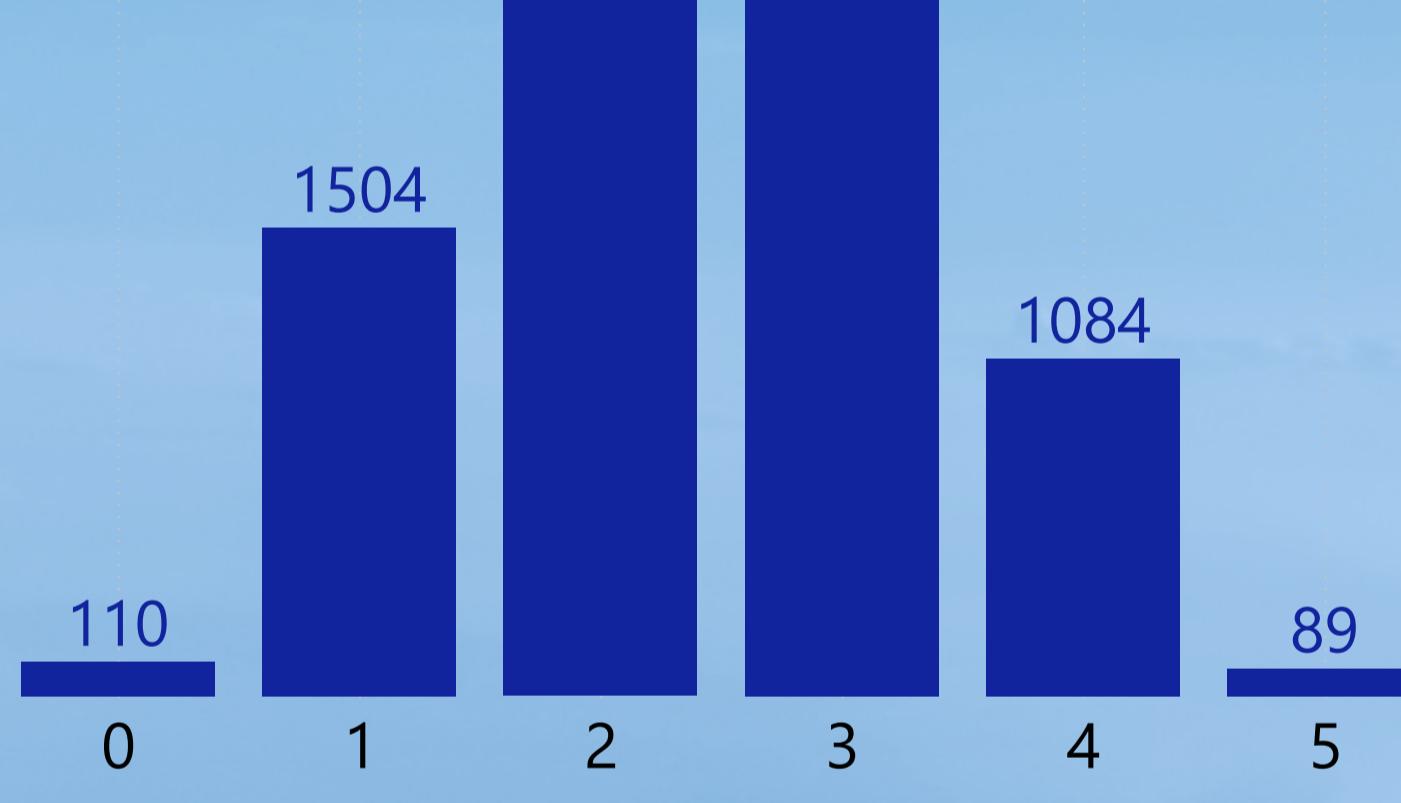
Ease of Online Booking



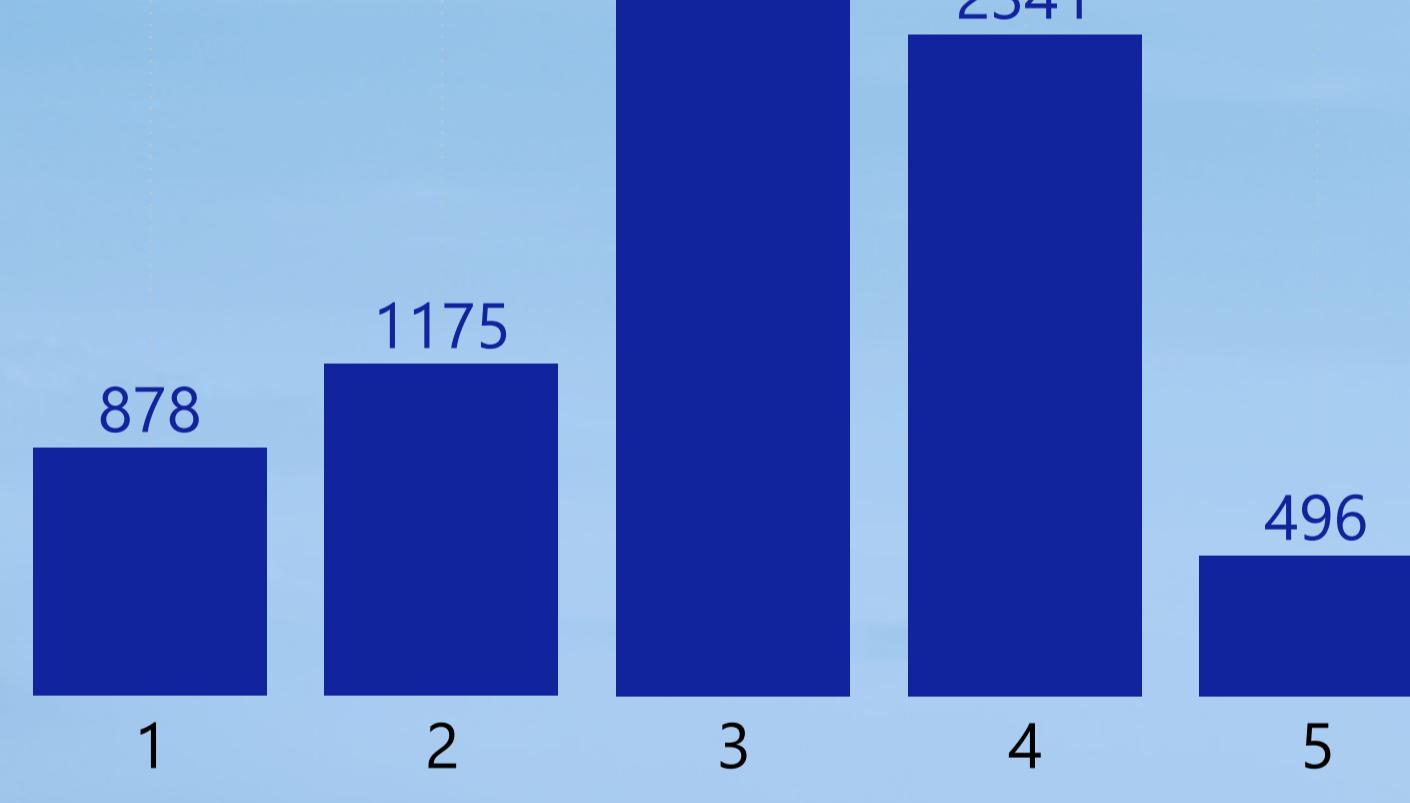
Check-In Service



Online Boarding Service



Online Boarding Service



Onboard Service

