

## CS 240: BYU CS Department Lab Policies Transcript

*Begin visual description. The video starts by showing images of computer science students doing various activities. A student walks into the Talmage Building, looking around in exaggerated wonder. End visual description.*

[00:00:00] SPEAKER: Hello. Welcome to the computer science department.

[00:00:20] As you begin your magical journey in the CS program, you'll be using the open labs to complete assignments.

*Begin visual description. The student tries to enter one of the computer labs. End visual description.*

[00:00:26] But hold your horses there, kiddo.

*Begin visual description. A hand reaches out to stop him and he is pointed to a list of policies. End visual description.*

[00:00:27] We have to go over a few things before you run off.

[00:00:30] Tip number one: The Ticket System.

*Begin visual description. The student walks happily into the lab and sits down at one of the computers. End visual description.*

[00:00:34] Here we have our happy computer science student ready to work hours on end for his next project.

[00:00:43] But sometimes, things don't go according to plan.

*Begin visual description. While the student is typing, his screen suddenly becomes filled with illuminati symbols. He turns to the camera in horror. End visual description.*

[00:00:46] But wait, there is hope for our student yet, use the ticket system to call for help.

[00:00:54] When submitting a ticket, be sure to fill out all the fields so that assistant admin can help.

*Begin visual description. The camera zooms in on a sticker located at the base of the computer monitor that reads "For computer problems go to: 1140 TMCB or <http://tick.cs.byu.edu>. The student begins filling out the ticket, describing what happened. An assistant admin sees the ticket and sends the student instructions on how to fix the problem. The student receives the instructions and gives a thumbs up. End visual description.*

[00:01:20] Tip number two: Lab Seating.

[00:01:22] Here in the computer science department, you have to sit a lot.

[00:01:27] In order to accommodate this we have plenty of places for you to sit down, like here, or here, or here, or here, or here, or here.

[00:01:39] Labs get especially full during tests and pass off days.

[00:01:42] You're much more likely to get a seat if you show up to earlier help sessions or pass off early.

*Begin visual description. The student walks into an empty lab, immediately finds an open computer and gives the camera a thumbs up. End visual description.*

[00:01:46] If you show up at the very last minute for a TA session or pass off, be prepared to not have a seat.

*Begin visual description. The same student walks into a full lab and is unable to find a seat. End visual description.*

[00:01:51] Whatever you do, don't sit in the hallway.

[00:01:54] It's a fire hazard.

[00:01:56] We wouldn't want to cause any unfortunate accidents.

*Begin visual description. A sign is shown that reads "Notice. Uniform Fire Code 1023 and state fire laws prohibit the obstruction of hallways. Students may not sit in the hallways except in locations where..." The bottom of the sign is cut off. The scene changes. A student is sitting in the hallway working on his laptop, while another student is running away from a series of explosions and trips on his outstretched legs. The screen now reads "Tip #3: Using the Lab Machines." This is followed by several further lab policies that each appear on the screen, followed by the student trying to break them, at which point, the word "busted" appears on screen. The policies listed are don't unplug cables, don't turn off machines, don't leave machines unattended, don't watch movies or videos, don't play video games, and no food or drinks in the lab. After this the screen simply reads "Thank you for watching. If you have any questions visit the Sysadmins in 1140 TMCB." End visual description.*