

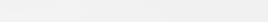
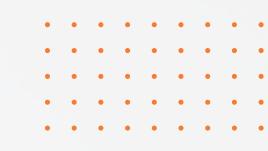


ROADWAYS
CUSTOMS CLEARING
& TRANSPORT

ROADWAYS

CUSTOMS CLEARING & TRANSPORT





ROADWAYS CUSTOMS CLEARING & TRANSPORT



Roadways operations in 2016 and has since become your trusted partner for all customs clearance and transportation services in Dubai and beyond. With an unwavering focus on quality and a proven history of delivering exceptional results, we have established ourselves as a prominent name in the industry. At Road Ways, our dedication to excellence never falters. We fully grasp the intricacies of global trade and the vital importance of customs clearance in that process. That's why we are committed to offering streamlined, dependable, and cost-efficient solutions that cater to the specific needs of our clients. We are proud of our achievements and excited to share that we were honored with the distinguished "Best Customs Clearing Agent Award" by Dubai Customs in September 2022. This accolade underscores our commitment and expertise in the field.

INTRODUCTION FROM CEO

SHAIJU CHATHENCHERRI

Founder & MD Roadways Customs Clearing& Transport LLC

His vision, built on 12 years of experience in the field, is to expand globally, innovate through technology, and continuously strive for superior customer service, all while maintaining sustainable and ethical business practices. With a focus on strategic partnerships and market diversification, Shaiju aims to build a globally recognized logistics brand that delivers top-tier services in customs clearance and transport solutions.Under his leadership, Roadways Customs Clearing and Transport LLC has grown into a reputable name in the industry, alongside other ventures including Imperial Roadways Shipping and Logistics LLC in Dubai, Infinity Transit Freight, Infinity Customs Clearance Co in Kuwait, Izaan Al Hadi General Trading, Baraka United Logistics LLC in Oman, and several other companies across the UAE, Oman, and India.His dedication to excellence has been recognized through multiple awards, including the Business Intelligence Award from Mahatma College Alumni UAE in 2018 and the Best Clearing Agent Award from Dubai Customs in 2022.Holding a Bachelor's degree in Commerce from Calicut University, Kerala, Shaiju further enhanced his expertise with certifications such as Cisco Certified Network Associate (CCNA), Microsoft Certified Technology Specialist (MCTS), and an ITI in Electronics from the National Council for Vocational Training. These qualifications have equipped him with a strong foundation in business operations, technology, and logistics management



OUR HISTORY —

Road Ways Customs Clearing LLC, established in 2016, offers reliable logistics services.

2016

Imperial Road Ways and Shipping LLC, established in 2020,

2020

Road Ways Customs Clearing LLC, established in 2020 in Hatta,

2020

Baraka United Logistics In Oman

2021

Rahmania Building material trading LLC

2023

Taqwa Autospare Parts Trading LLC

2023

Infinity international Buisness Trading llc

2023

Al hadi buisness Service llc Kerala

2023

Al hadi Trading And Logistics Kerala

2023

Izaan Al hadi general Trading LLC

2023

Artech Concept Interior Design

2023

Al sahm Al Dhahbi Cargo and Clearing

2024



OUR VISION

To revolutionize the logistics and freight industry by offering seamless, efficient, and innovative solutions, becoming a global leader in end-to-end supply chain management and establishing a dedicated shipping line by 2035

SHAIJU CHATHENCHERI
Founder & MD Roadways Customs Clearing& Transport LLC



OUR MISSION

"Our mission is to become a trusted global leader in logistics and supply chain management by delivering innovative, customized solutions that address the unique challenges of cross-border operations. We are committed to empowering businesses worldwide by providing efficient, scalable, and cost-effective services that drive growth, streamline operations, and ensure seamless integration across international markets."



OUR SERVICES



Transport Service



Ocean Freight



Ware House



Air Cargo



Dubai Customs
Clearance Services



MOCCA Health
Certificate Services



MOFAIC Attestation
Services



Food Import Request
Services

ACHIEVEMENTS



Dubai Custom's Award Winner

Dubai Customs Award Winner
The Best Dubai Customs Clearing Agent
of the Year Sep-2022



JBC Award Winner

JBC Best Customs Clearances
Service Award



Meet the Team

SHAIJU CHATHENCHERI

Founder & MD

B com Calicut University

Cisco Certified Network Associate

Microsoft Specialist

IIT in Electronics



Meet the Team



Muhammed Ikram

MANAGER



Abdul Asif

Asst manager



Rahul Raj

Customs Documentation Head



Muhammad Sinan

Documentation Executive



Meet the Team



Shabeb A

Customs Documentation Head



Shashi Kumar

Customs Pro



Safwan Pr

Accountant



Affique P

Customs PRo

KEY PERFORMANCE INDICATOR [KPI]

- **Customs Duty Optimization:** Percentage of successful customs duty reductions or exemptions achieved.
- **Inspection Pass Rate:** Percentage of shipments passing customs inspections without issues.
- **Customs Response Time:** Average time taken for customs to respond to inquiries or submissions.
- **Shipment Tracking Accuracy:** Percentage of shipments tracked accurately throughout the customs clearance process.
- **Training Effectiveness:** Percentage improvement in employee performance after customs compliance training.
- **Clearance Automation Rate:** Percentage of customs clearance processes automated through digital solutions.
- **Customer Retention Rate:** Percentage of customers who continue using customs clearance services.
- **Clearance Documentation Lead Time:** Time taken to prepare and submit accurate documentation for customs clearance.
- **Partnership Development:** Growth in the number of partnerships with government and logistics bodies.
- **Environmental Impact:** Reduction in the environmental footprint through sustainable customs practices and operations.

STANDARD OPERATING PROTOCOL . V1

1. Purpose of SOP

The purpose of this Standard Operating Procedure (SOP) is to ensure that customs clearance for both import and export shipments is conducted efficiently and in strict compliance with Dubai Customs regulations and laws. This includes adhering to all required documentation, procedures, and timelines, ensuring accurate declaration of goods, payment of duties and taxes, and full regulatory compliance. By following this SOP, businesses can streamline their customs processes, reduce the risk of fines or penalties, and maintain smooth trade operations within the legal framework set by Dubai authorities.

2. Scope

This SOP applies to all import and export shipments managed by Road Ways Customs Clearing and Transport LLC across Dubai's ports, airports, and land borders. It ensures seamless customs clearance processes, complying with all Dubai Customs regulations and legal requirements.

3. Responsibility

The following roles are responsible for the implementation and adherence to this SOP:

- Customs Clearance Team: Ensures that all procedures are followed for smooth processing of shipments.
- Operations Manager: Oversees the entire customs clearance process, ensuring efficient operations and compliance with all regulations.
- Compliance Officer: Monitors and ensures full adherence to Dubai Customs regulations and legal requirements, preventing any regulatory breaches.

STANDARD OPERATING PROTOCOL [SOP] IMPORT



STANDARD OPERATING PROTOCOL [SOP] EXPORT



SPECIAL CONSIDERATIONS

Restricted or Prohibited Goods: Ensure compliance with Dubai Customs rules on restricted/prohibited goods

Free Zones: Follow specific procedures for goods entering / exiting Free Zones in Dubai.

Transit Goods: Follow additional requirements for goods transiting through Dubai

Continuous Improvement

- **Ongoing Training and Development:**

- Regularly train staff on updates in customs regulations and procedures.
- Use real-world feedback to make training relevant and practical.

- **SOP Review and Updates:**

- Periodically review and update the SOP to reflect changes in Dubai Customs regulations.
- Ensure all teams stay informed and aligned with updated processes.

- **Feedback and Improvement Loops:**

- Gather feedback from teams, clients, and customs authorities to identify bottlenecks.
- Use this information to improve processes and reduce clearance times.

- **Technological Advancements:**

- Integrate digital tools and automation to streamline customs clearance, improve accuracy, and enhance compliance.

- **Compliance Monitoring and Audits:**

- Conduct regular internal audits to assess and improve compliance.
- Use audit results and metrics to optimize performance.

- **Employee Engagement and Innovation:**

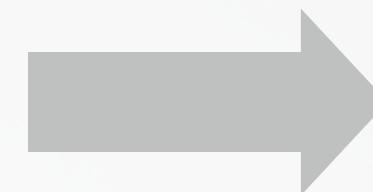
- Encourage employees to contribute ideas for process improvements and foster a culture of collaboration.



GLOBAL EXPANSION

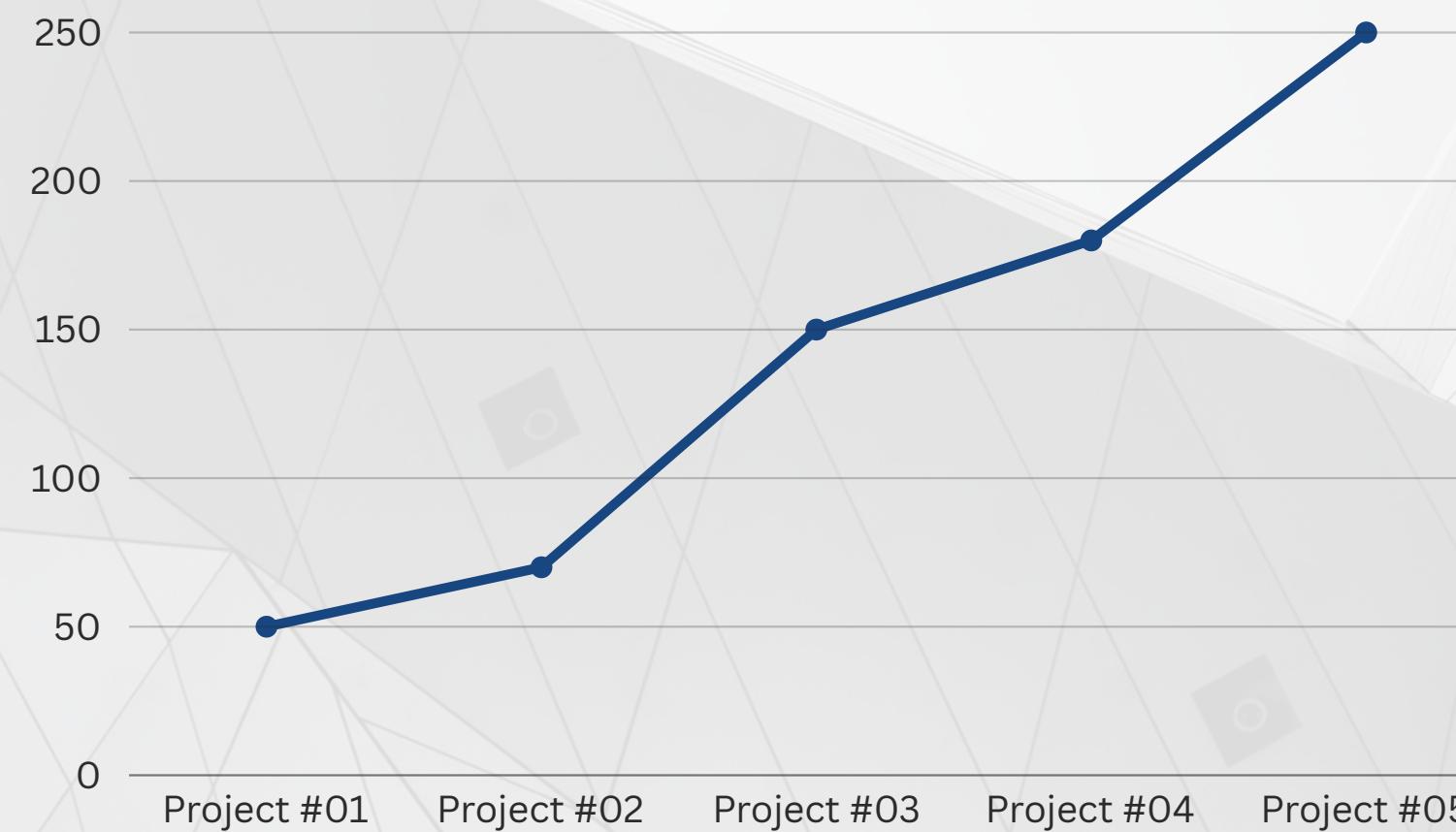
INFICITY

TRANSIT FREIGHT



INFINITY
TRANSIT FREIGHT

GLOBAL EXPANSION



Road Ways is committed to global expansion across 14 countries, including India, the USA, and China. The company focuses on key sectors such as manufacturing, real estate, healthcare, and trading. With services like rebranding, air and sea freight, and warehouse ownership, Road Ways aims to employ over 1,000 professionals worldwide.

65%

INFINITY
TRANSIT FREIGHT

Road Ways aims for global expansion across 14 nations, focusing on sectors like manufacturing, real estate, healthcare, and trading, with services including rebranding, freight, and warehouse ownership, employing over 1,000 people.

65%



PROJECT INFINITY

Road Ways aims for global expansion across 14 nations, focusing on sectors like manufacturing, real estate, healthcare, and trading, with services including rebranding, freight, and warehouse ownership, employing over 1,000 people.



INFINITY

TRANSIT FREIGHT



GLOBAL EXPANSION

INFINITY

TRANSIT FREIGHT

Global Expansion



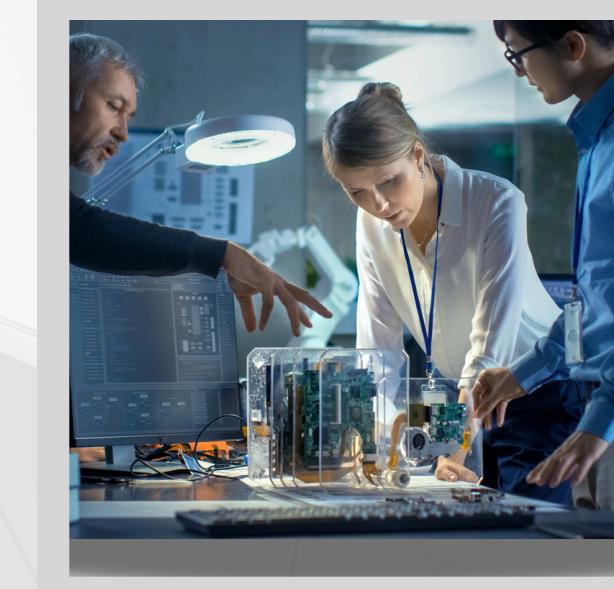
2024: Launched INFINITY Transit Freight LLC in Dubai, INFINITY International Trading and Business in Oman, and INFINITY Customs Clearance Co. in Kuwait. 2025-2030: Planned expansions into KSA, China, Bahrain, and Hong Kong. 2035: Aim to establish a presence at all major ports and borders globally, creating a comprehensive logistics network.

Specialized Freight



Shipping Line Creation: By 2035, establish our own shipping line, managing container operations, fleet services, and full freight systems. Customs Expertise: Deliver specialized customs clearance solutions in Dubai (ROADWAYS CUSTOMS CLEARING AND TRANSPORT LLC) and other key locations to streamline import/export processes.

Innovation & Tech



Implement AI for inventory and customer management, adopt eco-friendly practices in shipping and packaging, and uphold ethical standards to create a sustainable, transparent, and innovative business model that drives growth, fosters community engagement, and prioritizes stakeholder well-being.

Infinity vision



Strengthen the "INFINITY" brand across all divisions—INFINITY Transit Freight, INFINITY International Trading, and future ventures—while adapting to evolving global trade demands and supply chain challenges through technological innovations and agile strategies for sustainable growth and brand recognition.

Sustainability



Sustainability: Committed to eco-friendly practices in the logistics and transport industry we Care Ecofriendly practises and we will introduce new Technology to maintain sustainability and vision for the future for saving the planet for future generation We are caring for the planet for making the globe green ,Introducing the new method with Latest Technology

OTHER VENTURES

- INFINITY TRANSIT FREIGHT
- IMPERIAL ROADWAYS SHIPPING&LOGISTICS, DUBAI JEBEL ALI
- ROAD WAYS CUSTOMS CLEARING AND TRANSPORT LLC HATTA DUBAI
- ROAD WAYS CUSTOMS CLEARING AND TRANSPORT LLC DUBAI
- AL HADI GENERAL TRADING DUBAI
- BARAKA UNITED LOGISTICS LLC OMAN
- RAHMANIA BUILDING MATERIALS TRADING AJMAN
- TAQWA AUTO SPARE PARTS TRADING LLC AJMAN
- INFINITY INTERNATIONAL BUISNESS TRADE LLC OMAN
- AL SAHM AL DHAHBI CARGO AND CLEARING LLC
- ARTEK CONCEPTS INTERIOR DESIGN LLC
- IZAAN AL HADI GENERAL TRADING LLC





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Thank You

