

SwiftCare

Where we prioritise your time



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Filter

Hospital Emergency Departments	Distance	Expected Waiting Time for Admission	Directions
Urgent Care Center at Alexandra Hospital	2km	3 hours	Go →
Emergency Department at Changi General Hospital	2.4km	2 hours	Go →
Khoo Teck Phuat Hospital	2.6km	4 hours	Go →
National University Hospital (NUH)	2.8km	5 hours	Go →
Ng Teng Fong Hospital	3km	4 hours	Go →
Sengkang General Hospital	3.2km	6 hours	Go →

Feedback

Urgent Care Center @ Alexandra Hospital



Expected Waiting Times (Subject to change)

Outpatient: **99 mins**

Inpatient Admission: **2 hours**

Operating Hours

24 hours

Contact Details

+65 6908 2222

General Description

What to Bring

Identification document, such as:

- NRIC, Singpass App or Birth Certificate
- Passport
- Work Permit, S Pass or Employment Pass

Medical Benefits Documents, such as:

- Letter of Guarantee, in case of admissions
- Blood Donor Card
- Civil Service Card

Non-Emergency Medical Conditions

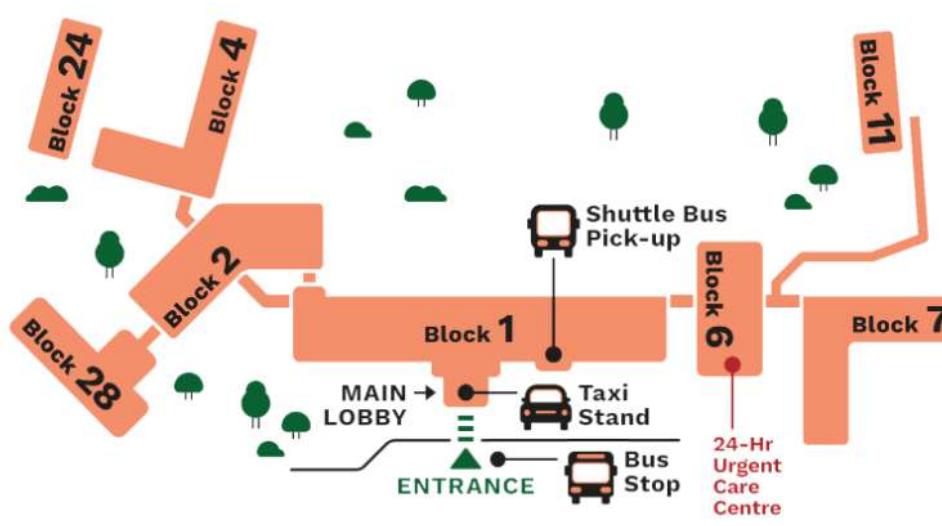
The Urgent Care Center prioritises patients with serious or life-threatening conditions. Patients with non-emergency issues or minor ailments will have to wait longer to see the doctor.

Website

<https://www.ah.com.sg/Pages/OurServices/Urgent-Care-Centre.aspx>

Address

378 Alexandra Rd, Block 6 Level 1 Alexandra Hospital, Singapore 159964



Go →

Directions

Feedback

A&E @ Changi General Hospital



Expected Waiting Times (Subject to change)

Outpatient: **99 mins**

Inpatient Admission: **4 hours**

Operating Hours

24 hours

Contact Details

+65 6788 8833

General Information

What to Bring

When visiting the Emergency Department, please bring along your Identity Card, Work Permit, foreigner pass or passport if possible. For patients who do not have these documents with them when they visit the Emergency Department, treatment will proceed and family members are advised to bring their documents as soon as possible. If you have a referral letter, please present it during registration.

Non-Emergency Medical Conditions

The Emergency Department prioritises patients with serious or life-threatening conditions. Patients with non-emergency issues or minor ailments will have to wait longer to see the doctor.

Waiting Time

The waiting time depends on various factors including the seriousness of a patient's medical condition and the number of patients at the Emergency Department. If your condition has been assessed to require urgent medical attention at triage, you will be attended to earlier.

Payment

Our Emergency Department attendance fee covers basic investigations and services. Non-standard services will incur additional charges. This attendance fee is not covered under MediSave.

Click [here](#) for Emergency Department Charges.

Visitor Policy

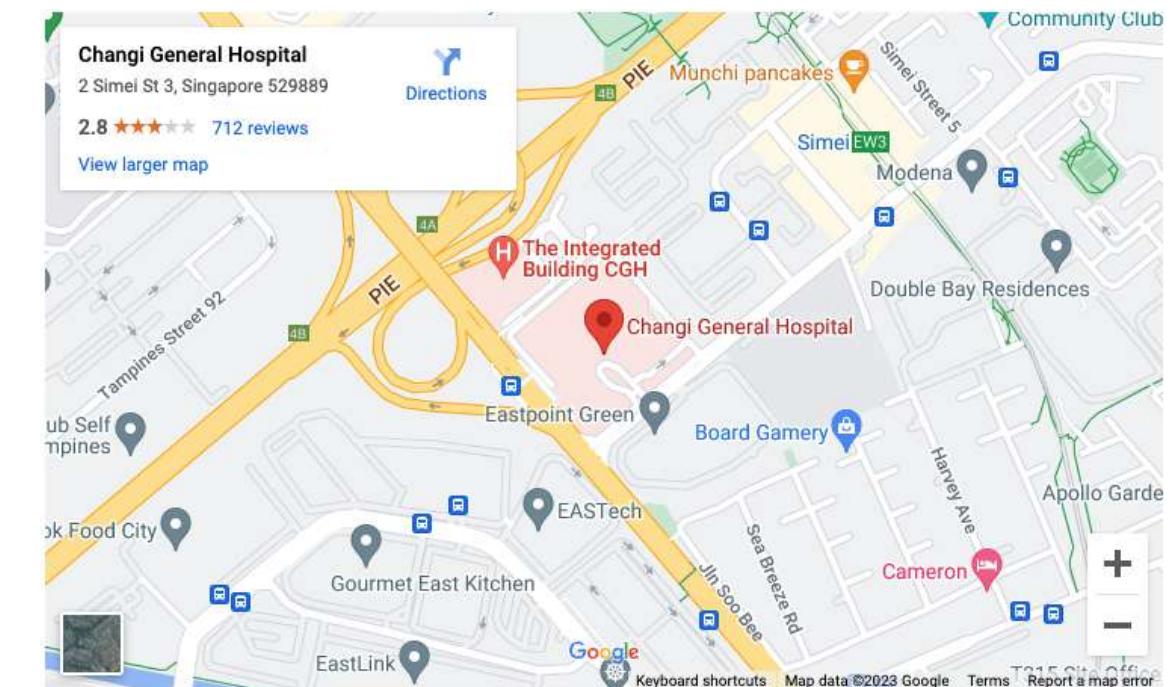
As part of our heightened surveillance and to reduce risk of infection, there is to be no more than one designated visitor per patient. Visitors accompanying patients to the Emergency Department will also need to register at the screening counter before entering.

Website

<https://www.cgh.com.sg/patient-care/your-clinic-visit/visiting-the-emergency-department>

Address

2 Simei St 3, Singapore 529889



Go →

Directions

Feedback

A&E @ Khoo Teck Phuat Hospital



Expected Waiting Times (Subject to change)

Outpatient: **47 mins**

Inpatient Admission: **4 hours**

Operating Hours

24 hours

Contact Details

+65 6555 8000

General Information

What to Bring

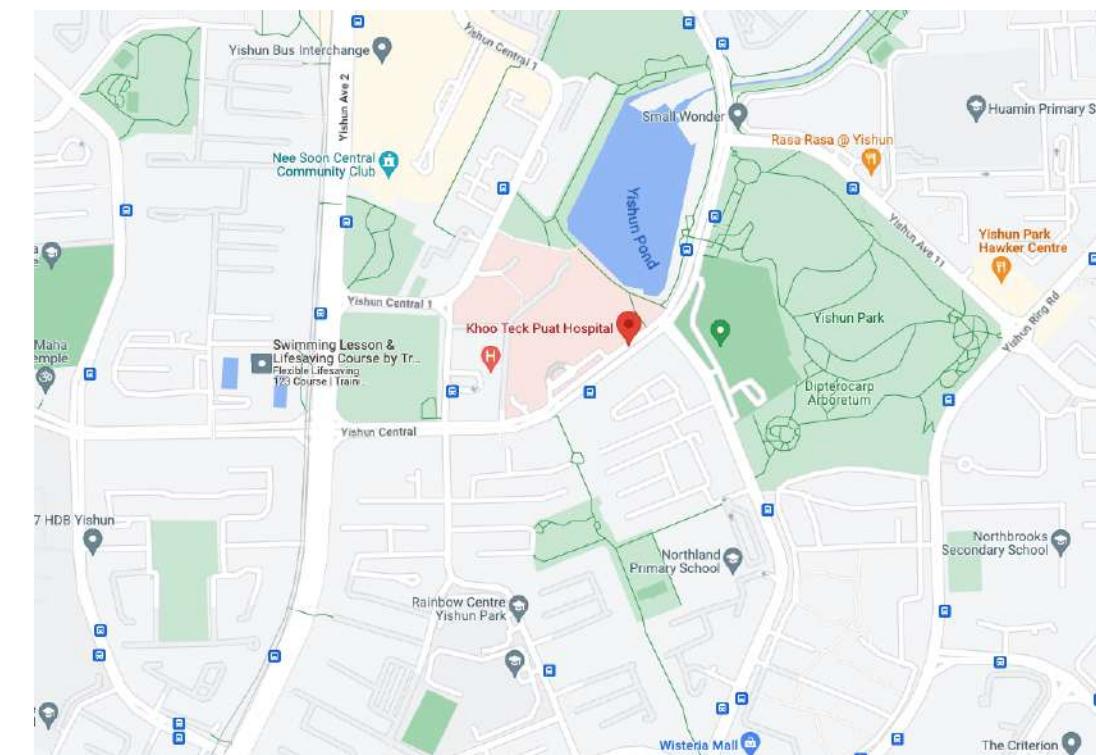
Identification document, such as:

- NRIC, Singpass App or Birth Certificate
- Passport
- Work Permit, S Pass or Employment Pass

Bring along referral letter if applicable.

Address

Tower A, Level 1, 90 Yishun Central, Singapore 768828



Go →

Directions

Visitor Policy

For A&E visitation, please approach the A&E Care Corner for more information.

For the Admission Wing Observation Unit,

- Each patient, regardless of vaccination status, is allowed a maximum of 1 visitor during visiting hours
- Visiting hours : 11am - 1pm and 6pm - 8pm
- All visitors are to ensure that they are well and are encouraged to test themselves with an antigen rapid test (ART) on the day of the visit to their loved ones at the hospital
- Visitors must bring their own masks and ensure the mask is worn at all times

For the 23-Hour Observation Ward,

- Each patient, regardless of vaccination status, is allowed a maximum of 2 visitors during visiting hours
- Visiting Hours: 6pm – 8pm
- All visitors are to ensure that they are well and are encouraged to test themselves with an antigen rapid test (ART) on the day of the visit to their loved ones at the hospital
- Visitors must bring their own masks and ensure the mask is worn at all times

Waiting Times

The peak periods of the KTPH A&E are 10am-3pm and 8pm-11pm. During these periods, the waiting time to see a doctor will be much longer than expected.

Website

<https://www.ktph.com.sg/i-want-to/visit-A-and-E>

Feedback

A&E @ NUH



Expected Waiting Times (Subject to change)

Outpatient: **47 mins**

Inpatient Admission: **4 hours**

Operating Hours

24 hours

Contact Details

Tel: (65) 6772 5000 (24-hour enquiry line)

General Information

What to Bring

Identification Documents:

- NRIC / Birth Certificate / Digital NRIC via Singpass App or
 - Passport or
 - Other identification documents (e.g. Work Permit, Employment Pass, S Pass)
2. Medical Benefits Documents (if applicable, subject to eligibility):
- Civil Service Card (CSC)
 - Insurance card
 - Letter of Guarantee (Employer or insurance company)
 - Blood Donor Card/Visitor Policy

Waiting Times

At the Emergency Medicine Department (EMD), priority will be given to patients with life-threatening conditions, such as persistent chest pain, or more serious and/or multiple injuries. For non-urgent conditions, please take note that waiting time can be at least 5 hours

Website

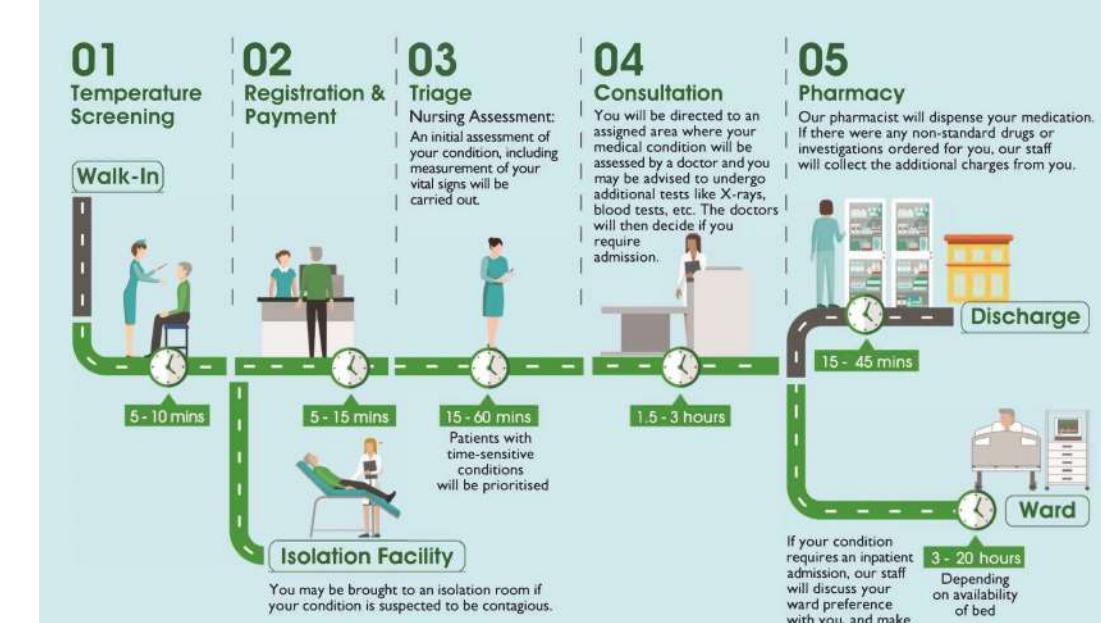
<https://www.nuh.com.sg/our-services/Specialties/Emergency-Medicine/Pages/Visit-Emergency-Department.aspx>

Address

5 Lower Kent Ridge Road, Main Building Zone F Level 1



YOUR JOURNEY AT NUH EMERGENCY DEPARTMENT (WALK-IN)



Feedback

How would you like to Filter?

Simply select how you would like to filter the hospitals

FILTER BY SHORTEST WAITING TIME

FILTER BY SHORTEST DISTANCE

FILTER NOW

Help Us Improve!

How can we better serve you?

Send us your feedback!

Submit

How would you like to Filter?

Simply select how you would like to filter the hospitals

FILTER BY SHORTEST WAITING TIME

FILTER BY SHORTEST DISTANCE

FILTER NOW

How would you like to Filter?

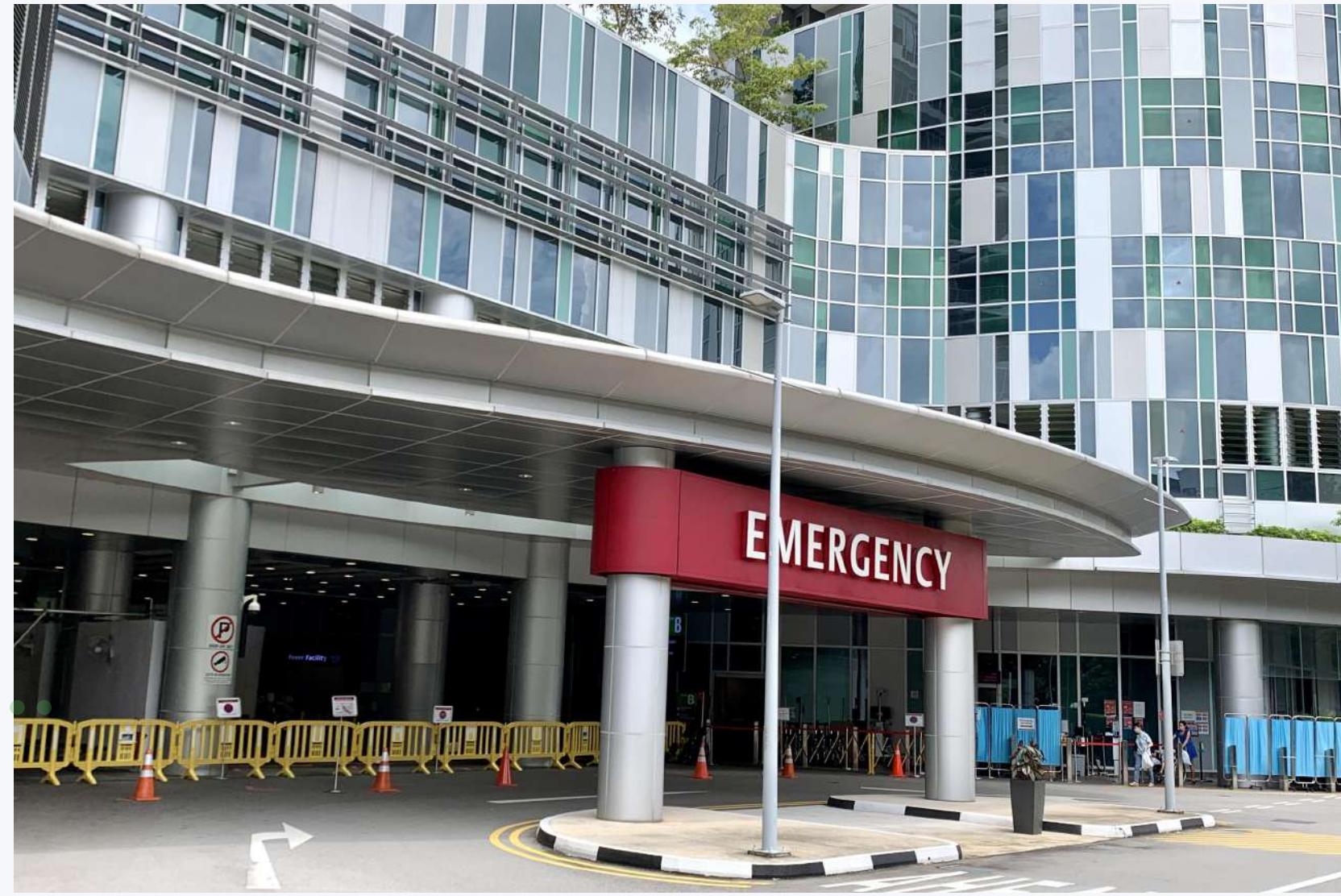
Simply select how you would like to filter the hospitals

FILTER BY SHORTEST WAITING TIME

FILTER BY SHORTEST DISTANCE

FILTER NOW

A&E @ Ng Teng Fong Hospital



Expected Waiting Times (Subject to change)

Outpatient: **47 mins**

Inpatient Admission: **4 hours**

Operating Hours

24 hours

Contact Details

Tel: (65) 6716 2000

General Information

What to Bring

When visiting the Emergency Department, please bring along your Identity Card, Work Permit, foreigner pass or passport if possible. For patients who do not have these documents with them when they visit the Emergency Department, treatment will proceed and family members are advised to bring their documents as soon as possible. If you have a referral letter, please present it during registration.

Life-threatening Emergencies

At the Emergency Department, priority will be given to patients with life-threatening emergencies and more serious conditions who require admission.

Ng Teng Fong General Hospital is a member of the NUHS healthcare cluster, therefore patients may also be admitted to Alexandra Hospital and National University Hospital under the cluster based on their conditions and diagnosis, as determined by doctors.

The transfer is made via an ambulance and at no extra cost to the patient.

Non-emergency Conditions and Symptoms

For mild symptoms and common conditions, please visit the nearest GP or polyclinic to seek medical treatment. Kindly approach our staff for a list of the nearest GP clinics.

Alternatively, you may visit the [24-hour Urgent Care Centre \(UCC\)](#) at the Alexandra Hospital.

Payment

Our Emergency Department attendance fee covers basic investigations and services. Non-standard services will incur additional charges. This attendance fee is not covered under MediSave.

Click [here](#) for Emergency Department Charges.

Waiting Time

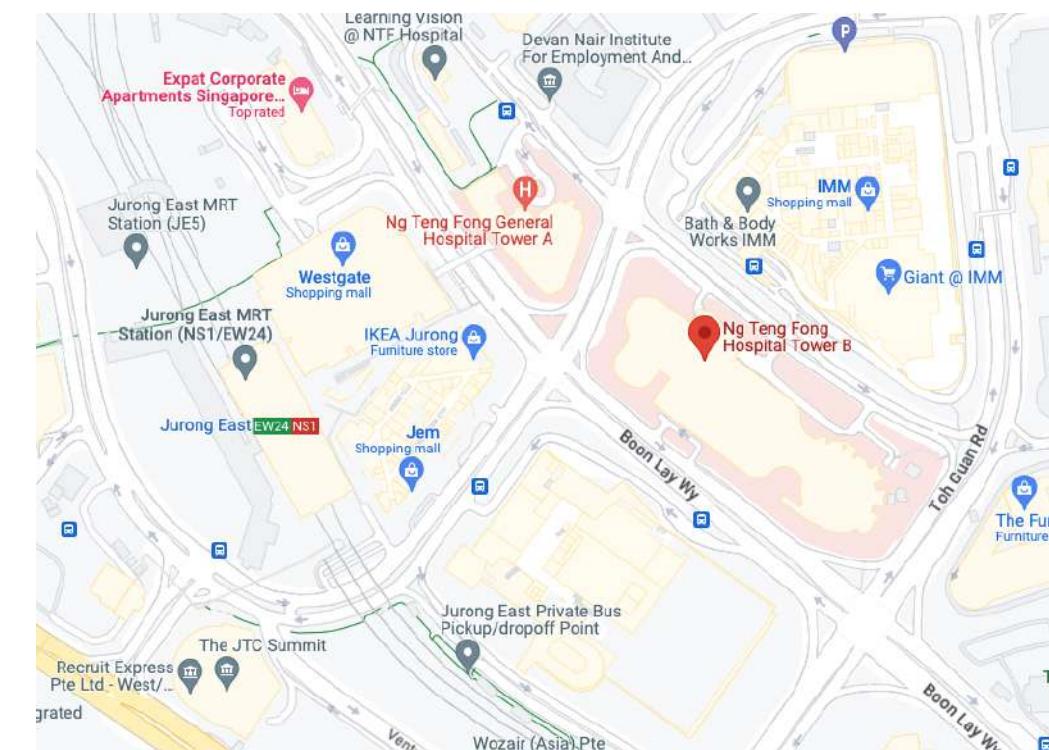
The waiting time depends on various factors including the seriousness of a patient's medical condition and the number of patients at the Emergency Department. If your condition has been assessed to require urgent medical attention at triage, you will be attended to earlier.

Website

<https://www.ntfgh.com.sg/for-patients-and-visitors/Pages/Visit-Emergency-Department.aspx>.

Address

Tower B, 1 Jurong East Street 21, Singapore 609606



Go →

Directions

Feedback

A&E @ Sengkang General Hospital



Expected Waiting Times (Subject to change)

Outpatient: **47 mins**

Inpatient Admission: **4 hours**

Operating Hours

24 hours

Contact Details

Tel: (65) 6930 5000

General Information

What to Bring

Please bring along the original documents and deposit for your admission

- Patient's identity document: Identity Card/Passport/Work Permit/Work Pass
- Civil Service Card (CSC) or other benefit card
- Data Sharing Consent form (if applicable)
- Medical Claims Authorisation Form & NRIC of MediSave Account Holder(s) (if applicable)
- Letter of Guarantee (LOG) (if applicable)
- Deposit (if applicable)

Visitor Policy

In line with MOH's latest guidelines, our visiting policy has been revised as follows:

- Only 2 visitors allowed at patient's bedside at any one time during visiting hours (up to 30 minutes).
- All visitors are encouraged to do an ART self-test prior to visiting patients.
- All visitors/ caregivers entering indoor patient-facing areas within the hospital are to put on mask at all times.
- Children below 12 years old are not allowed to visit, except on an exceptional circumstances.

Website

<https://www.skh.com.sg/patient-care/specialties-services/emergency-medicine>

Address

110 Sengkang E Way, Singapore 544886



Go →

Directions

Feedback

A&E @ Singapore General Hospital



Expected Waiting Times (Subject to change)

Outpatient: **47 mins**

Inpatient Admission: **4 hours**

Operating Hours

24 hours

Contact Details

Tel: (65) 6930 5000

General Information

What to Bring

Identification document, such as:

- NRIC, Singpass App or Birth Certificate
- Passport
- Work Permit, S Pass or Employment Pass

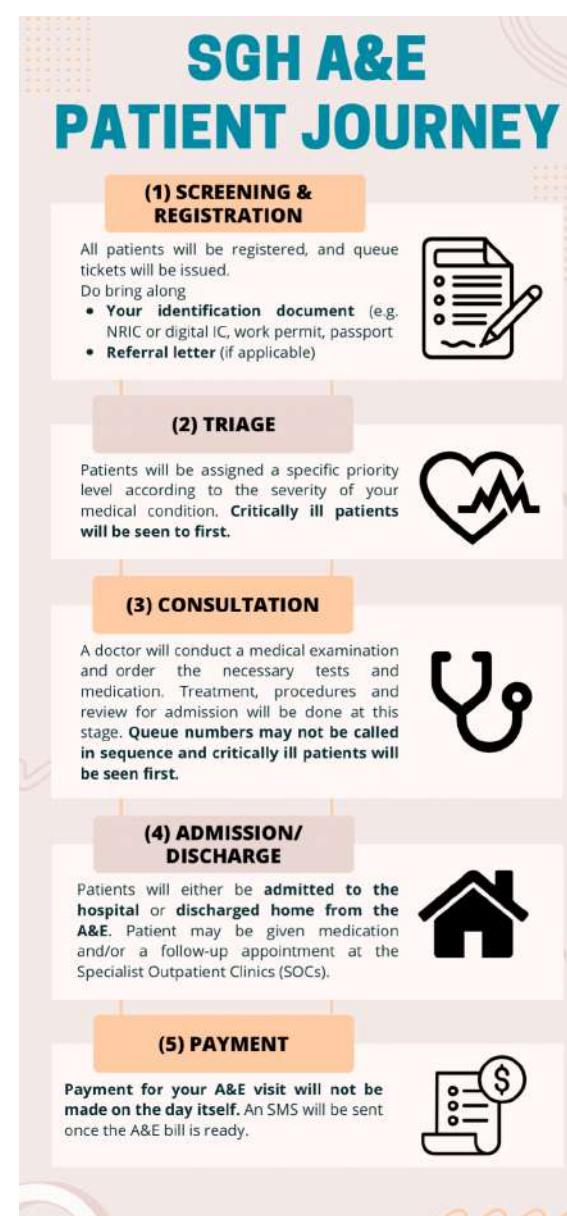
Consultation and Treatment

Depending on your medical condition, doctors may decide on one of the following:

- Review by doctors from other departments
- Observation after initial treatment / investigations
- Admission
- Discharge for home

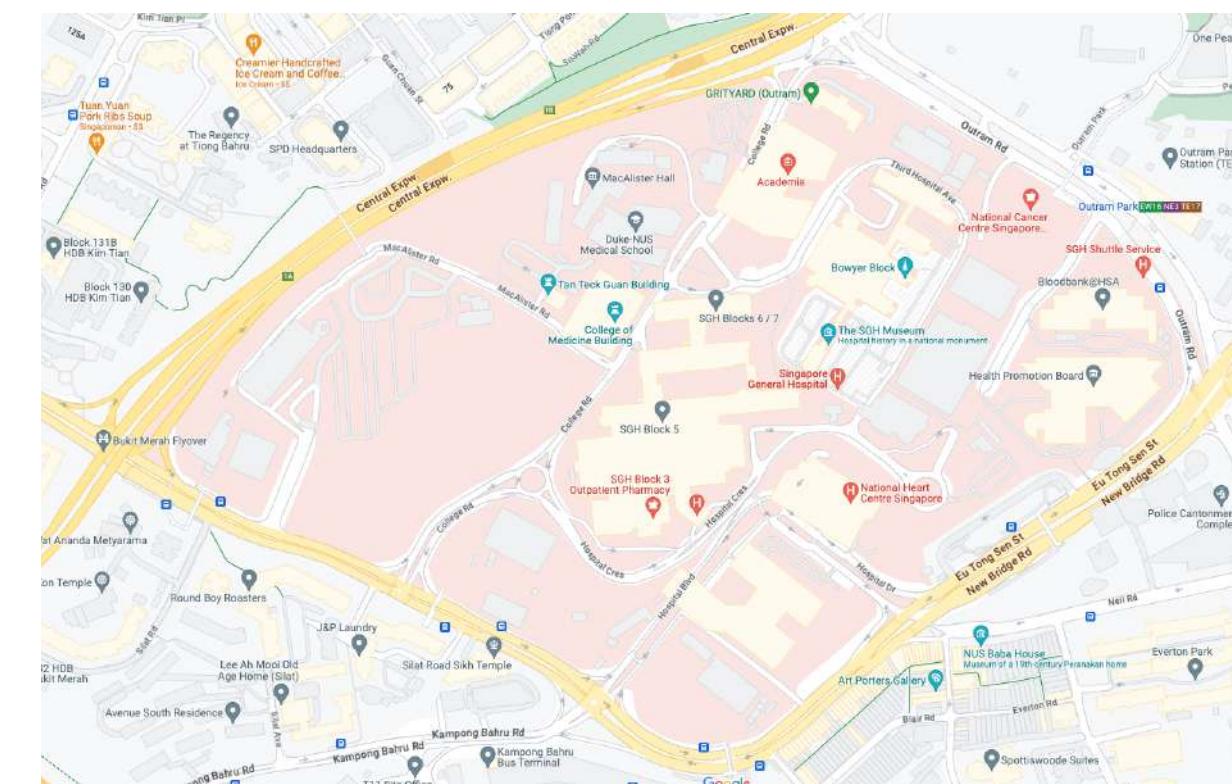
Website

<https://www.sgh.com.sg/patient-care/visiting-specialist/emergency-care-singapore-general-hospital>



Address

110 Sengkang E Way, Singapore 544886



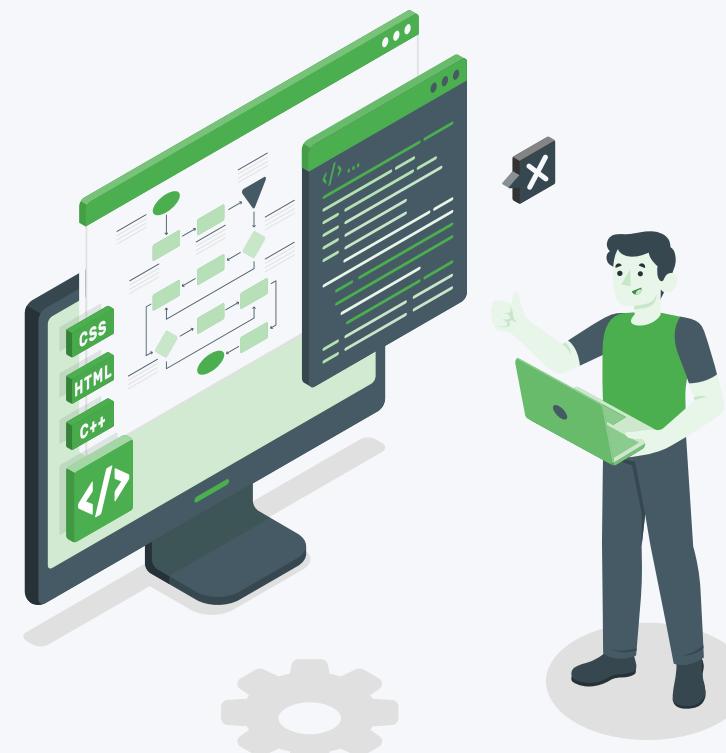
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Directions

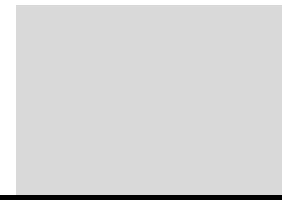
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