

# Nicholas Hollins

Software Engineer

## WORK EXPERIENCE

### Software Engineer at AAA Texas, Coppell, TX (Full-Time)

June 2021 — Present

- Used OOP languages such as Java, and GOSU to design, implement, and maintain applications that are often high-volume and low-latency, required for mission-critical systems, Delivering high availability and performance.
- Worked using Agile methodology (SCRUM) participating and collaborating in all sprint ceremonies and utilized Jira to manage the backlog of items.
- Helped implement a feature to allow an Emergency Roadside Future Tow option across the 23 states that are partners with AAA Insurance.
- Contributed to UI enhancements on the claims portal to make it more user-friendly that affected 100+ claims agents.
- Developed sound, cost-effective applications to achieve customer needs.
- Used MuleSoft IaaS platform to manage and maintain 10+ company integration REST APIs.

#### Recent Projects:

##### Guidewire Cloud Transition (Upgrade Project) –

- Helped in assisting the transition to a cloud environment
- converting SQL stored procedures into webservices using Java
- Guidewire best practices to align with cloud standards
- Added new API endpoints using MuleSoft to be accessed by third-party vendors

##### LearnSpace (JavaScript, NodeJS, ExpressJS, MongoDB) –

A full stack EdTech web application for allowing learners to create better studying habits by documenting their learning process and sharing it with others. Learners also get the chance to create flashcards to help better sustain their knowledge on certain topics. [View GitHub](#)

### Full Stack Web Developer at 100devs, Los Angeles, CA (Freelance)

October 2020 — Present

- Collaborated with a team of developers leveraging best practices for front-end and back-end development
- Designed and established user-friendly websites resulting in a 25% increase in user clicks.
- Applied agile methodologies like SCRUM for project management
- Updated existing websites to make them more mobile-friendly resulting in a 25% increase in user traffic.
- Responsible for troubleshooting and issue analysis, as well as coding, testing, and implementing software enhancements for clients maintaining a 100% uptime.
- Worked across the entire stack – database, business logic, front-end and back-end to implement new feature requirements for 10+ clients.

## CONTACT

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## SKILLS

HTML

CSS

JavaScript

Bootstrap

ReactJS

NodeJS

ExpressJS

REST APIs

Java

MySQL

NoSQL

OOP

MuleSoft

Git/GitHub

Jira

Jenkins

## EDUCATION

**Western Governors**

**University**

2019 - 2022

Major: Software

Development

Degree: BS, Software

Development