

# Nicholas Hollins

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## EDUCATION

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**Western Governors University | Salt Lake City, UT**

*B.S. - Software Development*

**Coursework:** Data Structures, Algorithms, Data Management, Web Design and Development, IT Applications, Software Quality Assurance, Project Management, UI/UX

## SKILLS & TECHNICAL TOOLS

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**Skills:** JavaScript, MongoDB, Postgres, Web Applications, Front-end/Back-end development, REST APIs, DevOps tooling, OOP, Unit Testing

**Languages:** JavaScript, Node.js, SQL, HTML/CSS, Java, Gosu, NoSQL

**Technologies:** Git, GitHub, Jira, Jenkins, ReactJS, EJS, MuleSoft, Express.js, Passport.js, npm, Postman, Bootstrap, tailwindcss VS code, IntelliJ

**Intrests:** Spring Boot, Angular, DevOps, Python, Vue.js, Next.js, AWS, Docker, Microservices, Open Source, GraphQL

## EXPERIENCE

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**Software Engineer | AAA Texas**

*June 2021 - Current*

- Used OOP languages such as Java, and GOSU to design, implement, and maintain applications that are often high-volume and low-latency, required for mission-critical systems, Delivering high availability and performance.
- Worked using Agile methodology (SCRUM) participating and collaborating in all sprint ceremonies and utilizing Jira to manage 100+ backlog items.
- Initiated and led a feature to allow an Emergency Roadside Future Tow option across the 23 states that are partners with AAA Insurance.
- Contributed to UI enhancements on the claims portal to make it more user-friendly that affected 100+ claims agents.
- Developed cost-effective applications satisfying customer and stakeholder requirements.
- Used MuleSoft iPaaS platform to manage and maintain 10+ complex company integration APIs.

**Full Stack Engineer | 100Devs (Freelance)**

*Oct 2020 - Current*

- Collaborated with a team of developers leveraging best practices for Front-end (JavaScript) and back-end development (Node.js/Express).
- Designed and established user-friendly websites resulting in a 25% increase in user clicks.
- Updated existing websites to make them more mobile-friendly resulting in a 25% increase in user traffic.
- Responsible for troubleshooting and issue analysis, coding, testing, and implementing software enhancements for clients maintaining a 100% uptime.
- Developed and maintained the entire stack – database, business logic, Front-end, and back-end to implement new feature requirements for 10+ clients.

## PROJECTS

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**Internal Upgrade Project | Java, Gosu, Jenkins, Github, SQL, REST APIs, MuleSoft, Jira**

- Helped in assisting the transition to a cloud environment by picking up 20+ high-priority items from the Jira backlog.
- Converted 5+ SQL-stored procedures into web services using Java/Gosu.
- Used automated build and deploy process (CI/CD) by developing and maintaining 5+ Jenkins pipelines for company API integrations reducing manual deployment work by 15%.
- Migrated 10+ existing APIs to new REST API endpoints using MuleSoft to be accessed by third-party vendors.

**LearnSpace | JavaScript, Node.js, Express.js, MongoDB, Postman, Passport.js | [Demo Link](#) (username: **Demo** pw: **123456**)**

- A full stack EdTech web application for allowing learners to create better studying habits by documenting their learning process and sharing it with others. Learners also get the chance to create flashcards to help better sustain their knowledge on certain topics through active recall and spaced repetition.

