

# Nicholas Hollins

Software Engineer

## SUMMARY

Highly logical and flexible developer with a passion for determining efficient solutions to complex problems. Proven track record of creating and implementing successful front and back-end web applications as well as code design and maintenance.

## WORK EXPERIENCE

### Software Engineer at AAA Texas, Coppell, TX (Full-Time)

June 2021 — Present

- Used OOP languages such as Java, and GOSU to design, implement, and maintain applications that are often high-volume and low-latency, required for mission-critical systems, Delivering high availability and performance.
- I work in an Agile lifecycle setting (SCRUM), participating and collaborating in all sprint ceremonies.
- Helped implement feature to allow Emergency Roadside Future Tow option across the 23 states that are partners with AAA Insurance.
- Contributed to UI enhancements on the claims portal to make it more user-friendly that affected 100+ claims agents.
- Developed sound, cost-effective applications to achieve customer needs.
- Used MuleSoft IaaS platform to manage and maintain 10+ company APIs.

#### Recent Projects:

**Guidewire Cloud Transition (Upgrade Project)** – Helped in assisting the transition to a cloud environment. Some of the things that I contributed to was converting SQL stored procedures into webservices using Java and following Guidewire best practices to align with cloud standards.

**LearnSpace (Full stack Web App)** – LearnSpace is a full stack web app that will allow students to track their learning progress and study topics that they are having trouble with.

[View on GitHub](#)

### Software Engineer at 100devs, Los Angeles, CA (Freelance)

October 2020 — Present

- Collaborated with a team of developers to build modern and responsive web applications
- Designed and established user-friendly websites resulting in a 25% increase in user clicks.
- Applied agile methodologies like SCRUM for project management
- Updated existing websites to make them more mobile-friendly resulting in a 25% increase in user traffic.
- Responsible for troubleshooting and issue analysis, as well as coding, testing, and implementing software enhancements for clients maintaining a 100% uptime.
- Worked across the entire stack – database, business logic, front-end – to implement new feature requirements for 10+ clients.

## CONTACT

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## SKILLS

HTML

CSS

JavaScript

NodeJS

ExpressJS

Java

Spring Boot

C#

ASP.NET

MySQL

OOP

Web Accessibility

MuleSoft

Git/GitHub

Jira

Jenkins

## EDUCATION

**Western Governors**

**University**

2019 - 2022

Major: Software

Development

Degree: BS, Software

Development