






# Completed Third-Party Security Questionnaire  
\*\*Vendor:\*\* AcornCloud Inc.  
\*\*Contact:\*\* Maya Lee (maya.lee@acorncloud.io)  
\*\*Date:\*\* March 5, 2025




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## ## 1. Data Handling & Protection

-  Yes, we process customer data
-  Data is encrypted at rest using AES-256
-  Data is encrypted in transit using TLS 1.2+
-  Data is hosted in AWS US-West (Oregon)
-  Retention policy reviewed quarterly




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## ## 2. Access Control

-  MFA is enforced for all internal systems
-  Roles reviewed monthly
-  Access is revoked immediately upon offboarding via automated workflows




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## ## 3. Incident Response & Breach Notification

-  Yes, we have an IR Plan
-  Breach notifications are issued within 48 hours
-  No breaches in the past 24 months




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## ## 4. Security Governance

-  Risk assessments conducted annually
-  All employees complete onboarding + yearly training
-  SOC 2 Type II certified (renewed March 2024)

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## ## 5. Third-Party & Subprocessor Use

-  We use subprocessors for payment & cloud services
-  All are bound to security and data protection clauses
-  Compliance is reviewed annually

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\*\*Signature:\*\*

Maya Lee  
Director of Compliance  
March 5, 2025