



RESUMÉ

Terrence Campbell

Profile

Terrence acquired his passion for technology, and the efficiency it can deliver to businesses and consumers, while taking additional courses in management information systems at the University of South Florida (USF.) During his Systems Analysis and Design course, Terrence assumed the leadership role on his team by coordinating meetings, mentoring teammates and developing individual responsibilities for the final project. Terrence also developed an ordering system using C#; a skill which he was learning concurrently in Business Application Development.

Terrence enthusiastically takes on new challenges, a characteristic displayed by his efforts to teach himself Java and become familiar with the Java API. Terrence plans to continue acquiring new technical skills through self-teaching and by developing a portfolio of certifications such as Oracle 11g/SQL Fundamentals and Java, as well as certifications in other relevant topical areas. Terrence prides himself in his ability to teach and convey new information to others, a skill he utilized extensively during his time working in the hospitality industry and during his previous employment at Gainesville Coins.

Terrence's leadership, technical problem solving skills and strong work ethic make him a reliable asset in both team based and individual working environments.

Education

Sept 2008 – July 2015	University of South Florida	BSc Business Economics
Sept 2006 – May 2008	Hillsborough Community College	Associate in Arts, Business

Other Skills: HTML, CSS3, Microsoft Excel, Microsoft Access, Microsoft Visio, Technical Writing, Java, C#

Additional Courses Completed: Business Application Development(C#), Systems Analysis and Design, Operations Management, American Sign Language 1 & 2

FDM Training

December 2016 – Present—Reston, Virginia

Terrance began the Java Development program at FDM but recently switched to the Application Support Stream. This program includes the following modules:

- | | |
|---------------------------|----------------------|
| 1. Professional Skills | 7. Business Analysis |
| 2. SQL | 8. ITIL |
| 3. Excel | 9. Unix |
| 4. Finance | 10. OS Admin |
| 5. Project Support Office | 11. PL/SQL |
| 6. Project Management | 12. Final Project |

Employment History**02/14 – 05/15: Gainesville Coins, Tampa FL – Content Writer/Manager**

- Wrote descriptions, articles, and other SEO related content
- Recruited and trained new writers for the web content department
- Developed new projects and goals for himself and other writers

02/13 – 02/14: Chili's Bar and Grille, Tampa FL – Server/Expeditor

- Took orders, communicated with kitchen, delivered a positive guest experience
- Maintained dining room appearance and cleanliness
- Assembled table orders.
- Ensured food quality and speed of service

02/11 – 02/13: Applebee's Bar and Grille, Tampa, FL - Server

- Managed and maintained multiple tables in a high stress environment.
- Handled cash
- Trained new servers and hosts
- Maintained dining room appearance and cleanliness

Interests and Activities**Field Organizer- Obama2012**

- Terrence utilized his leadership, team building and recruiting skills to develop a local base of support, register new voters, contact current constituents, and turn out voters to early voting and same day polling locations.

Multicultural Community Representative- Philosophy Organization (USF) 2009

- Terrence unitized his planning and communication skills to help coordinate co-events between the USF Philosophy Organization and other member clubs of the Multicultural Community.

Circulation Clerk- HCC Brandon Campus Library 2006

- Terrence assisted students and faculty checking out and locating materials as well as maintaining the circulation collection.

Deans Office Clerk- HCC Brandon Campus 2007

- Terrence assisted professors and students with printing needs, organized daily mail, and directed phone calls for office staff.