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| --- | --- | --- | --- | --- |
| Terrence Campbell  10707 Loredo Ct. Riverview FL, 33569  (813) 900-7685  tocampbe@mail.usf.edu | | | | |
| Oblective | | | | |
|  | Terrence is seeking an entry level position as an IT Business Analyst. He seeks to work delivering change to the firm that adds value to internal and external users of the IT infrastructure and its services. Terrence has an array of technical and interpersonal skills which he consistently working to expand and develop. | | | |
| Computer/it related skills | | | | |
|  | Languages  * Proficient with: Visual C#, Java, SQL, * Familiar with: Bash, HTML5/CSS3, JavaScript, PL/SQL  Software  * Database: Oracle 11g, MS SQL Server, Microsoft Access * Microsoft Office: (Advanced) Excel, Visio, Project Manager, Outlook, PowerPoint * Operating Systems: Microsoft Windows, Unix/Linux/Solaris * IDE’s and Scripting Tools: Eclipse, Netbeans, Visual Studio, Notepad++, Subversion(SVN)   **Other Skills and Qualifications**   * Certifications: ITIL v3 Foundation * Modeling/Diagramming: UML, Use Cases, Flow Charts, Gantt Charts, Swim Lane Diagrams * Technical Writing and Documentation | | | |
| Experience | | | | |
|  | | Consultant/Trainee | 11/2016 – 05/2017 | |
|  | | FDM Group   * Completed various projects for learning purposes (SQL, Unix, HTML5/CSS3) * Worked with other team members developing solutions to simulated business problems * Developed professional presentation and interpersonal skills | | |
|  | | Web Content Writer/Manager | | 02/2014 – 05/2015 |
|  | | Gainesville Coins Inc. (www.gainesvillecoins.com)   * Developed written and visual content for website (i.e. descriptions, learning materials) * Worked to continually improve and develop the companies search optimization strategy * Recruited and trained writers and artists, managed workflows and deadlines | | |
|  | | Server/Expediter | | 03/2013 – 02/2014 |
|  | | Chili’s Bar and Grille   * Taking orders, delivering customer service to patrons, communicating with kitchen * Maintained dining room appearance and cleanliness * Compiled customer orders and performed quality assurance checks | | |
| Education | | | | |
|  | | University of South Florida - Muma College of Business | | 08/2015 |
|  | | Tampa, FL   * B.S. Business Economics | | |