

# FARHAN SALEEM

Address: Walsall, West Midlands

Mobile: 07879 346817 Email: [fsaleem614@gmail.com](mailto:fsaleem614@gmail.com)

[Portfolio](#)

[LinkedIn](#)

## Personal Profile

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Past: Experienced retail professional with a proven track record in customer service and sales, achieving a 20% increase in customer satisfaction scores at Marks & Spencer. Transitioning into software development, I completed **Harvard's CS50x course**, where I built a web-based game using Python, Flask, and SQL. Currently enhancing my technical skills through the **JUST IT Software Development Bootcamp**, focusing on HTML, CSS, JavaScript, and Python.

Present: Completing a **Digital Skills Bootcamp in Software Development**, gaining hands on experience in **HTML, CSS, JavaScript, Python, and mySQL databases**. Developing practical projects to apply my skills and build a strong foundation in software development.

Future: Aspiring to leverage my **technical skills and customer centric background** to build **innovative software solutions** that enhance user experiences and streamline operations. Eager to contribute to a forward-thinking development team and grow as a professional software developer.

## Key Skills

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### Technical Skills

- **Programming Languages:** Python, HTML, CSS, JavaScript, SQL
- **Software Development:** Web development, database design, problem-solving, debugging, and version control (Git/GitHub)
- **Digital Skills:** Completed **Harvard's CS50x** course, covering **Data Structures, Algorithms, Python, SQL, HTML, CSS, and JavaScript**
- **Technical Mindset:** Strong analytical thinking, attention to detail, and the ability to break down complex problems into efficient solutions
- **Collaboration & Communication:** Experience working in **team-oriented environments**, adapting to challenges, and effectively communicating technical concepts

### Soft Skills

- **Customer Service & Communication:** Strong ability to understand user needs, explain technical concepts clearly, and collaborate effectively. Fluent in **English, Punjabi, and Urdu**.
- **Teamwork & Collaboration:** Experienced in working within **fast-paced, team-oriented environments**, contributing ideas, and supporting colleagues to achieve shared goals.
- **Problem-Solving & Adaptability:** Developed a web-based game during Harvard's CS50x course, overcoming challenges in integrating Flask with SQL databases. Adapted to new programming languages and frameworks within tight deadlines.
- **Time Management & Attention to Detail:** Ability to **prioritize tasks, meet deadlines, and maintain accuracy**, ensuring high-quality software development and troubleshooting.

- **Commercial Awareness & Initiative:** Understanding of business needs and customer-centric solutions, with a proactive approach to learning and applying new skills.

## Training and Education

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**01/2025-03/21**                      **Just IT Training Ltd, London**  
**Digital Skills Bootcamp: Software Development**  
 An eight-week intensive bootcamp covering the fundamentals of Software Development.

- Development of HTML
- Introduction to HTML/JavaScript/CSS
- Developed a web-based product
- Database design
- Built a product using Python

**09/2024-12/2024**                      **Harvard, Massachusetts Hall, Cambridge, MA 02138, USA**  
**CS50x Pass**  
**Core Modules:** Algorithms, Memory, Data Structures, Web Programming  
**Languages:** Flask, C, Python, HTML, CSS, JavaScript, SQL  
**Final Year Project:** *"Number Fellow" - a game where the user has to guess a number*

**09/2020-04/2022**                      **Walsall Collage, Walsall, West Midlands, UK**  
**Diploma:** Information Technology (IT) Pass

**09/2016-08/2020**                      **Wood Green Academy, Wednesbury, West Midlands, UK**  
**BTEC:** Information Technology (IT) Level 2 Distinction, (Grade A)  
**GCSE:** English, Grade C  
**GCSE:** Science, Grade C  
**GCSE:** Mathematics, Grade C  
**GCSE:** English, Grade C  
**GCSE:** Psychology, Grade D  
**GCSE:** Design and Technology, Grade D  
**GCSE:** Computer Science, Grade C

## Employment History

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**09/2021 - 01/2022**                      **Team Member**  
**Marks & Spencer FoodHall, Wednesbury, West Midlands, UK**

- Improved customer satisfaction scores by 20% through personalized service and efficient problem resolution in a high-traffic retail environment.
- Managed stock effectively, reducing waste by identifying and discounting near-expiration items.
- Conducted regular sell-by-date checks to ensure compliance with health and safety standards.
- Thrived under pressure during **peak trading periods**, including the **Christmas rush**, maintaining **efficiency and accuracy**

**04/2017 - 04/2017**                      **Team Member (World Experience)**  
**Curry's PC World, Wednesbury, West Midlands, UK**

- Assisted in **packaging products** and **locating items** efficiently within the stockroom, ensuring quick access for the sales floor..

- Supported the **setup and display of monitors and laptops** on the sales floor, contributing to visually appealing and customer-friendly product presentations.
- Maintained **cleanliness and organization** of product displays, ensuring a tidy and professional store environment.

### Interests, Hobbies and Achievements

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**Hobbies:** Outside of work, I am deeply passionate about coding and constantly seek to expand my knowledge of new technologies. I've completed Harvard's CS50x course, where I gained proficiency in Python, SQL, HTML, CSS, and JavaScript, which has sparked my interest in building software and experimenting with different programming languages. I also enjoy hands-on projects like **building custom keyboards**, combining both creativity and technical skills. When I'm not coding, I stay active by swimming and exercising, which help me maintain focus and energy. Additionally, I love traveling, as it allows me to explore new cultures and gain fresh perspectives. I'm also a fan of **video games**, which provide a great way to unwind while appreciating game design and problem-solving elements. These hobbies allow me to continue learning, staying active, and developing new skills in both my personal and professional life.

### Achievements:

- I've had the opportunity to participate in some rewarding programs and complete significant milestones in my learning journey. One of my key achievements was completing the **JUST IT Bootcamp**, where I gained proficiency in several programming languages, including **Python, SQL, HTML, CSS, and JavaScript**. This intensive program helped strengthen my technical skills and deepened my understanding of software development. Additionally, I participated in the **Prince's Trust Mentorship Program**, which not only helped me develop valuable professional skills but also played a key role in securing my position at **Marks & Spencer**.
- Finally, the **Harvard CS50x course** provided me with a certificate, further validating my expertise in areas such as **problem-solving, algorithms, and computer science fundamentals**.
- Successfully **developing personal projects** using various languages such as Python, JavaScript, CSS, HTML demonstrating my ability to apply academic learning in real-world scenarios.
- Achieving a **distinction in my BTEC IT** qualification, which reinforced my understanding of key IT concepts.
- Receiving **positive feedback** for my role in the **Prince's Trust Mentorship Program**, which praised my proactive approach and strong work ethic.

### Additional Info:

- In addition to my technical expertise and practical experience gained through the **JUST IT Bootcamp** and **Harvard CS50x certificate**, I hold several professional qualifications that make me a well-rounded candidate. I am certified in **First Aid**, ensuring that I can provide immediate assistance in emergency situations. Furthermore, I have an **SIA licence in security**, which demonstrates my ability to work in environments that require a high level of responsibility and trust.
- I'm **proficient in English, Punjabi, and Urdu**, allowing me to effectively communicate in diverse settings. I am currently learning **German** and have started picking up **Japanese**, which reflects my commitment to continuous learning and broadening my linguistic abilities. This makes me adaptable in multicultural environments and valuable for roles that require communication across diverse teams or regions.
- With these qualifications, along with my **technical certifications** and hands-on project experience, I bring a **unique blend of skills** that set me apart. My ability to quickly learn new technologies, coupled with my fluency in multiple languages and security certifications, allows me to contribute effectively in various professional contexts.

**References available upon request**