

# Kevin Albert

📍 New Zealand    ✉ kevinalbert774@gmail.com    ☎ +64 21 239 3379    🔗 kevinalbert.live    in Kevin Albert  
👤 TheFifthNinja

## Introduction

---

I recently graduated at the tail end of 2024 and have been working since for the University of Otago. Being rather sociable and friendly, I collaborate effectively with diverse teams. Although I developed a deep interest in different areas of IT like artificial intelligence, I am most passionate about cloud computing architecture and incorporating it into my projects.

## Education

---

**Bachelor of Applied Science in Software Engineering & Computer Science** *Feb 2022 – Nov 2024*  
*University of Otago*

- **Coursework:** Cloud Computing, Network Security, Software Development - Full Stack, Artificial Intelligence & Machine Learning, Data Structures, Algorithms

## Technologies

---

**Languages:** C++, Java, SQL, JavaScript, Python, Kotlin, HTML, CSS, TypeScript

**Technologies:** AWS, Android Studio, XCode, Docker, Kubernetes, Git, React, Django, PostgreSQL, MySQL, Node.js, Tailwind CSS, Vagrant

## Projects

---

### PantryPal [🔗](#)

- Create a web app with a team of other developers that incorporate AI to generate recipes from a custom pantry. It also deployed on Android and iOS using the WebView framework.
- Tools Used: Gemini AI, React, Django, Python, PostgreSQL, AWS EC2, AWS Route 53, Android Studio, XCode.

### Tempo [🔗](#)

- Alongside 3 other developers, we created a terminal-based timer program to set timers, alarms and stop-watches. The twist for the project is that we were restricted to only using the built-in Windows API libraries.
- Tools Used: C++, Windows libraries

### PropertySleeze [🔗](#)

- Using AWS services, I made a web app for property rentals. The core of the project was focused on using AWS services rather than the functionality of the web app.
- Tools Used: AWS EC2, AWS S3, AWS Route 53, AWS Certificate Manager, AWS Cloudfront, React, Tailwind CSS, Kotlin, PostgreSQL

### Portfolio [🔗](#)

- Created a modern portfolio with a form to communicate with me.
- Tools Used: React, Next.js, AWS Amplify, Formspree

## Experience

---

**Service Representative - IT** *Dunedin, Otago, NZ*  
*AskOtago* *Nov 2024 – Present*

### Technologies Used:

Active Directory, JAMS scripts, AWS Connect (Telephony Service), Titanium (Dental Practice Management)

System), Microsoft Dynamics 365, Microsoft Power Platform, Canon Print Management Services, general desktop support tools, and third-party software provisioning, management, and support.

- Delivering Tier 2 technical support for University of Otago students and staff
- Diagnosing and resolving hardware, software, and connectivity issues across Windows, macOS, and mobile platforms
- Assisting users with account management, multi-factor authentication setup, and access to core university systems including eVision and Blackboard

### **Duty Manager**

*Parakai, Auckland, NZ*

*Four Square*

*June 2018 – Aug 2020*

- Led a team of 8–10 people in a fast-paced supermarket environment, providing guidance and support to ensure smooth daily operations and a positive customer experience.
- Managed daily operations, including customer service, inventory management, and staff coordination, to maintain optimal store performance and meet business targets.
- Trained and mentored new staff members on store policies, customer service techniques, and safety procedures, contributing to team development and operational efficiency.

### **Sales Assistant**

*Parakai, Auckland, NZ*

*Four Square*

*Feb 2017 – May 2018*

- Assisted customers with product inquiries and checkout, providing a friendly and efficient service experience.
- Maintained stock levels and organized displays, contributing to a well-presented and welcoming store environment.
- Built strong rapport with regular customers and team members, fostering a positive community-focused atmosphere.

## **Personal Life**

---

In my free time, I'm a huge basketball fan. I not only play the sport but also closely follow the NBA. While basketball is my greatest passion, I've also developed a love for other sports like tennis and rugby. Cooking is another interest I inherited from my mother, who has worked as a restaurant chef. My journey into IT may seem unexpected, but technology blends seamlessly with my interests. Whether using data analytics to enhance athletic performance or experimenting with new cooking techniques, my curiosity for how technology can improve different aspects of life led me to deepen my understanding of it.