Jared Brogan

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📇 Professional Summary

I am an IT professional looking for new opportunities in my industry. I've worked in Health IT for the last 4 years, exceeding expectations every step of the way. I enjoy finding solutions to complex problems and creating ways to facilitate growth in automation and keeping systems available 24/7.

🎓 Education

Aug 2013 – May 2017
Pittsburg, Kansas

Bachelor of Business Administration, *Pittsburg State University*
- Major: Computer Information Systems
- Emphasis: System Design, Computer Security and Information Assurance
- Cumulative GPA: 3.91

💼 Professional Experience

Jun 2019 – Present
Kansas City, Missouri

Production Owner, *Cerner Corporation*
- Managing several cloud services/products.
- Leveraging and improving upon automation.
- Maintaining system and service availability 24/7.
- Leading several project meetings.
- Delegating work to System Engineers.
- Creating and improving documentation.
- Promoting knowledge growth among team.
- Remediating vulnerabilities.
- Performing incident management and avoidance.
- Deploying new code to Production environments.
- Improving SLA, SLO, and SLI metrics.

Oct 2018 – Jun 2019
Kansas City, Missouri

Senior System Engineer, *Cerner Corporation*
- Facilitated the management of several cloud services/products.
- Maintained system and service availability 24/7.
- Remediated vulnerabilities.
- Performed OS patching across Linux and Windows servers.
- Performed code deployments.
- Introduced heavy use of automation, which greatly reduced manual work effort.
- Led meetings to promote standard operating procedures among the other System Engineers, thus creating an environment built on collaboration and learning.
- Improved documentation.

Jul 2017 – Oct 2018
Kansas City, Missouri

System Engineer, *Cerner Corporation*
- Facilitated the management of several cloud services/products.
- Maintained system and service availability 24/7.
- Remediated vulnerabilities.
- Performed server OS patching across Linux and Windows servers.
- Performed code deployments.
- Reduced TCO.

🧠 Skills

Server Administration
RHEL, Oracle Linux, CentOS, Debian, Ubuntu, Windows, Citrix

System | Service Monitoring
Zabbix, Splunk, New Relic, NetScout, Prometheus

Scripting Languages
Bash, PowerShell, Python, SQL, Ruby

Automation Experience
Docker, Kubernetes, Portainer, Chef, Rundeck, Jenkins, REST APIs, Terraform, Elasticsearch