

# Jared Brogan

📍 Kansas City, MO   ✉ jaredbrogan@gmail.com   ☎ (620) 687-4240   in linkedin.com/in/jared-brogan  
🐙 github.com/jaredbrogan   Credly credly.com/users/jared-brogan

## 👤 Professional Summary

I am an IT professional looking for new opportunities in my industry. I've worked in Health IT and the Financial sector, exceeding expectations every step of the way. I enjoy finding solutions to complex problems and creating ways to facilitate growth in automation and keeping systems available 24/7.

## 📁 Professional Experience

Nov 2021 – present  
Kansas City, Missouri

**H&R Block, Software Engineer | Cloud Automation Engineer**

- Design, create, and maintain ~100 Terraform modules.
- Design, create, and maintain automation supporting the entire organization.
- Design, create, and maintain various Power BI reports.
- Identify pain points and create solutions to eliminate them.
- Provide support to Application Developers and Site Reliability Engineers.
- Facilitate documentation enhancements and management.
- Maintain best practices surrounding Azure, Terraform, and Azure DevOps.

### Cerner Corporation

Jun 2019 – Nov 2021  
Kansas City, Missouri

**Production Owner**

- Managed several cloud services/products.
- Continuously improved upon automation.
- Promoted knowledge growth among team.
- Performed incident management and avoidance.
- Improved SLA, SLO, and SLI metrics.

Oct 2018 – Jun 2019  
Kansas City, Missouri

**Senior System Engineer**

- Introduced heavy use of automation, greatly reducing manual work effort.
- Held meetings to promote best practices within my team, creating an environment built on collaboration and learning.
- Facilitated the management of several cloud services/products.
- Maintained system and service availability 24/7.

Jul 2017 – Oct 2018  
Kansas City, Missouri

**System Engineer**

- Facilitated the management of several cloud services/products.
- Performed server OS patching across Linux and Windows servers.
- Performed code deployments.

## 🎓 Education

Aug 2013 – May 2017  
Pittsburg, Kansas

**Pittsburg State University, Bachelor of Business Administration**

- Major: Computer Information Systems
- Emphasis: System Design, Computer Security and Information Assurance
- Cumulative GPA: 3.91

## 🧠 Skills

**Server Administration**  
RHEL, Oracle Linux, Debian, Ubuntu, Windows

**Scripting Languages**  
Bash, PowerShell, Python, Go, SQL

**System | Service Monitoring**  
Zabbix, Splunk, New Relic, Datadog, Prometheus, NetScout

**Automation Experience**  
Docker, Kubernetes, REST API, Rundeck, Jenkins, Chef, Elasticsearch, Terraform, Azure DevOps

## 📜 Certificates

**Zabbix Certified**  
Specialist

**HashiCorp Certified**  
Terraform Associate

**Microsoft Certified**  
Azure Fundamentals