

Jared Brogan

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👤 Professional Summary

I am an IT professional looking for new opportunities in my industry. I've worked in Health IT and the Financial sector, exceeding expectations every step of the way. I enjoy finding solutions to complex problems and creating ways to facilitate growth in automation and keeping systems available 24/7.

📁 Professional Experience

Nov 2021 – present
Kansas City, Missouri

H&R Block, Software Engineer | Cloud Automation Engineer

- Design, create, and maintain ~100 Terraform modules.
- Design, create, and maintain automation supporting the entire organization.
- Design, create, and maintain various Power BI reports.
- Identify pain points and create solutions to eliminate them.
- Provide support to Application Developers and Site Reliability Engineers.
- Facilitate documentation enhancements and management.
- Maintain best practices surrounding Azure, Terraform, and Azure DevOps.

Cerner Corporation

Jun 2019 – Nov 2021
Kansas City, Missouri

Production Owner

- Managed several cloud services/products.
- Continuously improved upon automation.
- Promoted knowledge growth among team.
- Performed incident management and avoidance.
- Improved SLA, SLO, and SLI metrics.

Oct 2018 – Jun 2019
Kansas City, Missouri

Senior System Engineer

- Introduced heavy use of automation, greatly reducing manual work effort.
- Held meetings to promote best practices within my team, creating an environment built on collaboration and learning.
- Facilitated the management of several cloud services/products.
- Maintained system and service availability 24/7.

Jul 2017 – Oct 2018
Kansas City, Missouri

System Engineer

- Facilitated the management of several cloud services/products.
- Performed server OS patching across Linux and Windows servers.
- Performed code deployments.

🎓 Education

Aug 2013 – May 2017
Pittsburg, Kansas

Pittsburg State University, Bachelor of Business Administration

- Major: Computer Information Systems
- Emphasis: System Design, Computer Security and Information Assurance
- Cumulative GPA: 3.91

🧠 Skills

Server Administration

RHEL, Oracle Linux, Debian, Ubuntu, Windows

Scripting Languages

Bash, PowerShell, Python, Go, SQL

System | Service Monitoring

Zabbix, Splunk, New Relic, Datadog, Prometheus, NetScout, Azure Monitor

Automation Experience

Docker, Kubernetes, REST, GraphQL, Rundeck, Jenkins, Chef, Terraform, Azure DevOps

📜 Certificates

Zabbix Certified
Specialist

HashiCorp Certified
Terraform Associate

Microsoft Certified

- Azure Fundamentals
- Azure Administrator Associate