

Jared Brogan

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👤 Professional Summary

I am an IT professional looking for new opportunities in my industry. I've worked in Health IT and Financial sectors, exceeding expectations every step of the way. I enjoy finding solutions to complex problems and creating ways to facilitate growth in automation and keeping systems and services available 24/7.

📁 Professional Experience

H&R Block

Mar 2024 – present
Kansas City, Missouri

Senior Software Engineer | Senior Cloud Automation Engineer

- Design, create, and maintain ~100 Terraform modules.
- Design, create, and maintain automation supporting the entire organization.
- Design, create, and maintain various Power BI reports.
- Identify pain points and create solutions to eliminate them.
- Provide support to Application Developers and Site Reliability Engineers.
- Facilitate documentation enhancements and management.
- Develop and maintain best practices surrounding multiple technologies.
- Architect platform services to better support the entire organization.

Nov 2021 – Mar 2024
Kansas City, Missouri

Software Engineer | Cloud Automation Engineer

- Designed, created, and maintained ~100 Terraform modules.
- Designed, created, and maintained automation supporting the entire organization.
- Designed, created, and maintained various Power BI reports.
- Identified pain points and created solutions to eliminate them.
- Provided support to Application Developers and Site Reliability Engineers.

Cerner Corporation

Jun 2019 – Nov 2021
Kansas City, Missouri

Production Owner

- Managed several cloud services/products.
- Continuously improved upon automation.
- Promoted knowledge growth among team.
- Performed incident management and avoidance.
- Improved SLA, SLO, and SLI metrics.

Oct 2018 – Jun 2019
Kansas City, Missouri

Senior System Engineer

- Introduced heavy use of automation, greatly reducing manual work effort.
- Held meetings to promote best practices within my team, creating an environment built on collaboration and learning.
- Facilitated the management of several cloud services/products.
- Maintained system and service availability 24/7.

Jul 2017 – Oct 2018
Kansas City, Missouri

System Engineer

- Facilitated the management of several cloud services/products.
- Performed server OS patching across Linux and Windows servers.
- Performed code deployments.

🎓 Education

Aug 2013 – May 2017
Pittsburg, Kansas

Pittsburg State University, *Bachelor of Business Administration*

- Major: Computer Information Systems
- Emphasis: System Design, Computer Security and Information Assurance
- Cumulative GPA: 3.91

Skills

Server Administration

RHEL, Oracle Linux, Debian, Ubuntu, Windows

Scripting Languages

Bash, PowerShell, Python, Go, SQL, KQL

System | Service Monitoring

Zabbix, Splunk, New Relic, Datadog, Prometheus,
NetScout, Azure Monitor

Automation Experience

Docker, Kubernetes, REST, GraphQL, Rundeck,
Jenkins, Chef, Terraform, Azure DevOps, GitHub

Certificates

Zabbix Certified

Specialist

HashiCorp Certified

Terraform Associate

Microsoft Certified

Azure Fundamentals,
Azure Administrator Associate