

Jared Brogan

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👤 Professional Summary

I am an IT professional looking for new opportunities in my industry. I've worked in Health IT and the Financial sector, exceeding expectations every step of the way. I enjoy finding solutions to complex problems and creating ways to facilitate growth in automation and keeping systems available 24/7.

📁 Professional Experience

Nov 2021 – present Kansas City, Missouri	H&R Block, <i>Software Engineer Cloud Automation Engineer</i> <ul style="list-style-type: none">• Design, create, and maintain ~100 Terraform modules.• Design, create, and maintain automation supporting the entire organization.• Design, create, and maintain various Power BI reports.• Identify pain points and create solutions to eliminate them.• Provide support to Application Developers and Site Reliability Engineers.• Facilitate documentation enhancements and management.• Maintain best practices surrounding Azure, Terraform, and Azure DevOps.
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Cerner Corporation

Jun 2019 – Nov 2021 Kansas City, Missouri	<i>Production Owner</i> <ul style="list-style-type: none">• Managed several cloud services/products.• Continuously improved upon automation.• Promoted knowledge growth among team.• Performed incident management and avoidance.• Improved SLA, SLO, and SLI metrics.
Oct 2018 – Jun 2019 Kansas City, Missouri	<i>Senior System Engineer</i> <ul style="list-style-type: none">• Introduced heavy use of automation, greatly reducing manual work effort.• Held meetings to promote best practices within my team, creating an environment built on collaboration and learning.• Facilitated the management of several cloud services/products.• Maintained system and service availability 24/7.
Jul 2017 – Oct 2018 Kansas City, Missouri	<i>System Engineer</i> <ul style="list-style-type: none">• Facilitated the management of several cloud services/products.• Performed server OS patching across Linux and Windows servers.• Performed code deployments.

🎓 Education

Aug 2013 – May 2017 Pittsburg, Kansas	Pittsburg State University, <i>Bachelor of Business Administration</i> <ul style="list-style-type: none">• Major: Computer Information Systems• Emphasis: System Design, Computer Security and Information Assurance• Cumulative GPA: 3.91
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🧠 Skills

Server Administration

RHEL, Oracle Linux, Debian, Ubuntu, Windows

Scripting Languages

Bash, PowerShell, Python, Go, SQL

System | Service Monitoring

Zabbix, Splunk, New Relic, Datadog, Prometheus, NetScout

Automation Experience

Docker, Kubernetes, REST API, Rundeck, Jenkins, Chef, Elasticsearch, Terraform, Azure DevOps

📜 Certificates

Zabbix Certified
Specialist

HashiCorp Certified
Terraform Associate

Microsoft Certified
Azure Fundamentals