

Filip Crncevic

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Profile

Problem solving, data loving, pattern finding personality mixed with a sharp eye and careful calculation for detail of the every possible way the problem can be solved, finding the perfect balance between most efficient and most effective.

Professional Experience

Help Desk Specialist, NCR  October 2019 – present
Customer care agent, working for walmart  POS team, troubleshooting and supporting registers & selfcheckouts, all peripherals, onboarding new agents.

Waiter, Fish & Zelenish  June 2018 – November 2018
Waiter in high end, Mediterranean cuisine, restaurant responsible for customer relations (making sure they are satisfied, de-escalating conflicts, etc.) and for coordinating a team of 4

Anesthetist, KCS  March 2016 – March 2018
Worked in team during surgery, able to stay calm and focused under stressful conditions, monitoring and communicating with patient before and after the surgery, administrative work.


Skills

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|---------------------|--------------|--------------|
| • Critical Thinking | • Work Ethic | • Leadership |
| • Teamwork | • LaTeX | • C |
| • HTML / CSS | • JavaScript | • Python |

Languages

Serbian ● ● ● ● ● English ● ● ● ● ●

Certificates

- Member of Mensa 

Interests

Programming <i>Most of my free time goes to learning C and doing problem solving tasks</i>	Sports <i>Swimming, diving, cycling, motorsports, table tennis</i>	Gardening <i>Planting flowers and spice herbs currently, wish to have my own garden</i>
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Projects

Plug-In 2020
Work related Mozilla Firefox Plug-In made in JavaScript

Education

High School Diploma, Medical School "Nadezda Petrovic"