# Problem Statement and Opportunity

# Technical Implementations

# Design Decisions

* The bot will be named Felix, after the Latin word for “happy”
* Follow’s Microsoft’s guidelines for responsible bots
  + Articulate the purpose of your bot and take special care if your bot will support consequential use cases
    - This leads to the necessity to create a bot that is sensitive to the user, especially given its application toward talking with different people in different states.
  + Be transparent about the fact that you use bots as part of your product or service
    - Bot lets user know right off the bat that it is a bot and its limitations