Marco F. Ramos

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SUMMARY:

I am a **Front-End Web Developer** focused on **HTML**, **CSS**, and **JavaScript** with a background in clinical IT support, implementations, and non-clinical software training. I have customized website projects for small businesses and have volunteered my time to business without any budget staying in business by completely changing their **website UX/UI** and SEO approach.

I continue to advance my tech skills by taking on consulting side gigs and or volunteered work.
Currently, I am looking for an opportunity where I can grow continue to challenge myself and learn **new skills**.

SKILLS:

• HTML • CSS • Flexbox • Media Queries • Bootstrap • JavaScript • GIT Terminal command line • Debugging
• Chrome and Firefox Dev Tools • WordPress • JIRA

PROJECTS

Tribute page
June 2018 – June 2018
Demo | CODE
- Technologies used: HTML, CSS, GIT

HTML file Paths and CSS
December 2018 – December 2018
DEMO | CODE
- Technologies used: HTML, CSS, GIT

Sign up form
October 2018 – October 2018
DEMO | CODE
- Technologies used: HTML, CSS, GIT

Random Number Guessing Game
March 2019 – March 2019
DEMO | CODE
- Technologies used: JavaScript, HTML, CSS, GIT

EXPERIENCE

Solar Escape Tanning Salon | Eastchester, NY (Remote)   10/2011 – Present
Web Developer / Webmaster Freelancer

- Manage and update the website including web page design, hosting, SEO, maintenance, built on WordPress
- Customized WordPress template to fit the appropriate branding of the business
- The combination of SEO development and site changes led to an approximate 60% increase in revenue, and the ability for growth allowing for 3 new locations that continue to grow

Medical Advantage Group | Ann Arbor, MI
EHR Implementation, Analyst and Trainer @ Greenway Health, Tampa FL   05/2019 – 01/2020

- Perform an onsite or remote workflow analysis while creating proper protocols for clients to migrate their current state workflow to a future state structure, while keeping in-line with their attestation needs
- Travel as needed in a subject matter expert (SME) capacity for go-live implementations in support of a team, or individually for smaller practices, to ensure proper role out of updated processes and procedures
- Point of contact for Project Manager throughout the entire life cycle of the implementation process, including documenting and assessing change requests from the client, feasibility of requests and providing a plan of action prior to, during, and post- implementation

KnowledgeStaff | Manhattan, NY

Clinical Application Analyst / Trainer @ New York Presbyterian (NYP)   02/2018 – 01/2019

- Install, manage, and configure the mobile application Patient Touch to exchange data from the Allscripts EHR
- Trained all new and existing clinical staff members as well as the administrative team in a group setting or one-on-one
- Conduct follow-ups and reinforced training as needed for clinical staff
- Accommodate end user scheduling needs with a proper training regimen that meets their needs
- Remain knowledgeable of all currently supported clinical applications
- Participate in cross-coverage while supporting differing workflows when necessary

KnowledgeStaff | Manhattan, NY

Application Support Analyst @ Icahn School of Medicine at Mount Sinai   12/2016 – 01/2018

- Utilized the web browser developer tools to troubleshoot and determine root cause issues of supported software
- Created the solution based technical documentation for the Research IT Administration Department including working through each workflow and validation for precise process control and approved by upper management before being uploaded to the public FAQ database
- Trained all necessary staff including new IT members on the use IDEATE and InfoEd for the use of the job performance
- Used JIRA and osTicket ticketing systems to document requests, enhancements, troubleshooting, and resolutions

Various prior positions:

- EHR Application Analyst Consultant @ SRS Health Montvale, N.J, 10/2015 – 05/2016 (**60% Remote work**)
- EHR Application Analyst and Trainer Consultant @ CarePoint Health New Jersey City, N.J, 08/2015 – 10/2015
- System Engineer/Desktop Support Analyst Consultant @ Coned Edison New York, NY, 10/2013 – 04/2014 (at 3 Locations)
- Clinical Systems Support Analyst @ Lenox Hill Hospital New York, NY, 09/2009 – 05/2013
- DYMO Helpdesk Support Consultant @ DYMO Stamford, CT, 10/2008 – 04/2009

EDUCATION/ TRAINING/ CERTIFICATIONS

Team Treehouse (teamTreeHouse.com)   02/2019 – Present
Track: Frontend Web Development
School Portfolio: https://teamtreehouse.com/mfilipe

Utilizing the Frontend Web Development course from Team Treehouse has provided me the opportunity to work with HTML, CSS, Developer tools as well as JavaScript and build various live projects.

Free Code Camp (freeCodeCamp.com)   06/2018 – October 2018
Responsive Web Design Certification Track (300 hours)
School Portfolio: https://www.freecodecamp.org/marcodoescode

The free Code Camp platform has enabled me to advance my skills with HTML, CSS, CSS Grids, Media Queries, Visual Design and Accessibility while finishing 5 live projects and completing the Responsive Web Design Developer Certification

Responsive Web Design Developer Certification Track 300 hours (since 2018)
    Credential: https://www.freecodecamp.org/certification/marcodoescode/responsive-web-design

Solo Learn HTML Fundamentals (since 2019) | **Credential:** https://www.sololearn.com/Certificate/1014-5846519/pdf
Solo Learn CSS Fundamentals (since 2020) | **Credential:** https://www.sololearn.com/Certificate/1023-5846519/pdf/