

# MARCO F. RAMOS

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## SUMMARY:

I'm a **Front-End Web Developer** and I've built and worked on various customized projects including WordPress templates for small businesses, as well as built multiple single landing pages and small websites for influencers, and their personal branding. To advance my skill set I continue developing my personal projects utilizing developer tools from Microsoft Visual Studio to Chrome and Firefox developer tools. I'm able to evaluate a design and replicate it using technologies such as HTML, CSS, CSS Grids and Media Queries with pixel-perfect accuracy and web responsive design that seamlessly transitions from mobile to desktop. I utilize GIT to commit my progress and files for my use and the use of other developers when in need.

Currently, I'm learning JavaScript and React and looking for an opportunity where I can grow, continue to progress and be part of a team where I can learn new skills and challenge myself.

## SKILLS:

HTML5 • CSS3 • Bootstrap • Flexbox • JQuery • Adobe XD • JavaScript • GitHub and GIT Terminal command line • Debugging • Chrome Dev Tools • Firefox Dev Tools • WordPress • JIRA

## PROJECTS

### Tribute page

June 2018 – June 2018

GitHub VISUAL Project: <https://themarco77.github.io/FreeCodeCampTributePage>

GitHub CODE Project Page: <https://github.com/TheMarco77/FreeCodeCampTributePage>

- Technologies used: HTML, CSS, GIT

### Sign up form

October 2018 – October 2018

GitHub VISUAL Project: <https://themarco77.github.io/SurveyForm>

GitHub CODE Project Page: <https://github.com/TheMarco77/SurveyForm>

- Technologies used: HTML, CSS, GIT

### HTML file Paths and CSS

Team Treehouse Track: Frontend Web Developer

December 2018 – December 2018

GitHub VISUAL Project: <https://themarco77.github.io/PracticeFilePathsHTML>

GitHub CODE Project Page: <https://github.com/TheMarco77/PracticeFilePathsHTML>

- Technologies used: HTML, CSS, GIT

### Random Number Guessing Game

Team Treehouse Track: Frontend Web Developer

March 2019 – March 2019

GitHub VISUAL Project: <https://themarco77.github.io/RandomNumberGuessingGame/>

GitHub CODE Project Page: <https://github.com/TheMarco77/RandomNumberGuessingGame>

- Technologies used: JavaScript, HTML, CSS, GIT

Solar Escape Tanning Salon | Eastchester, NY (Remote)

10/2011 – Present

**Web Developer / Webmaster Freelancer**

- Manage and update the website including web page design, hosting, SEO, maintenance, built on WordPress
- Customized WordPress template to fit the appropriate branding of the business
- The combination of SEO development and site changes led to an approximate 60% increase in revenue, and the ability for growth allowing for 3 new locations that continue to grow

While designing, and building content, and understanding the branding would be a fresh start, the immediate focus had to be divided into three parts. 40% SEO, (search engine optimization) 35% on sales and 25% on visual design, the results (as described above) were, about 60% of new and returning customers finding the business location via the website by a google search. This result was quantified with a new questionnaire provided to incoming customers to confirm that business was being driven by the new changes as well as monitoring traffic from the SEO updates. This provided the opportunity for the Solar Escape Tanning brand to grow and expand to four total locations.

Medical Advantage Group | Ann Arbor, MI

**EHR Implementation, Analyst and Trainer @ Greenway Health, Tampa FL**

05/2019 – 01/2020

- Perform onsite (with physicians and staff) or remote workflow analysis while creating proper protocols for clients to migrate their current state workflow to a future state structure, while keeping in-line with their attestation needs
- Travel as needed in a subject matter expert (SME) capacity for go-live implementations in support of a team, or individually for smaller practices, to ensure proper role out of updated processes and procedures
- Point of contact for Project Manager throughout the entire life cycle of the implementation process, including documenting and assessing change requests from the client, feasibility of requests, and providing a plan of action prior to, during, and post- implementation
- Provide Physician and staff training on EHR / PM on the Intergrity Greenway platform
- As a Subject Matter Expert, assisted client with all troubleshooting needs required

Intergrity is an EHR and Practice Management platform created by Greenway Health, it offers a user-friendly specialty-focused solution for ambulatory healthcare practices. It provides easy tools to manage from front office, scheduling to clinical. As an EHR Implementation consultant our responsibility is to manage and complete the entire implementation process and keep clear communication with the client(s) and the Project Manager(s) for each project from beginning until completion. Providing both remote and on-site setups plus support and go-lives.

KnowledgeStaff | Manhattan, NY

**Clinical Application Analyst / Trainer @ New York Presbyterian (NYP)**

02/2018 – 01/2019

- Install, manage and configure the mobile application Patient Touch to exchange data from the Allscripts EHR to all mobile devices
- Primary trainer of new and existing clinical staff members as well as the administrative team in a group setting or one-on-one sessions.
- Conduct follow-ups and reinforced training as needed for clinical staff
- Accommodate end user scheduling needs with a proper training regimen that meets their needs
- Remain knowledgeable of all currently supported clinical applications
- Participate in cross-coverage while supporting differing workflows when necessary

Patient Touch is a unified clinical communication and workflow application that offers secure messaging, voice, alerts, nurse call, and clinical workflows including specimen collection, rounding, assessments, nursing documentation and more. As a Patient Touch application trainer, I have had the opportunity to work side-by-side in several clinical environments. During this time, I have supported and guided physicians, nurses, and other medical staff toward a more streamlined and efficient workflow approach aiding in their patient care.

- Utilized web browser developer tools to troubleshoot and determine root cause issues of supported software
- Used JIRA and osTicket ticketing systems to document requests, enhancements, troubleshooting, and resolutions
- Created the solution based technical documentation for the Research IT Administration Department including working through each workflow and validation for precise process control and approved by upper management before being uploaded to the public FAQ database
- Trained all necessary staff including new IT members on the use of IDEATE for “PPHS” (Program for the Protection of Human Subjects) and InfoEd for the use of Grants and Contracts Office
- Account admin responsible for research staff account details including; creating, maintained and closing accounts
- Maintained client systems fully operational preventing loss of service as optimally as possible while keeping open communication with stakeholders whenever hardware or software upgrades were recommended
- Provided the highest level of service to the research community while adhering to the strict SLA’s for response and restoration times
- Participated in weekly team meetings with management and stakeholders to ensure all major issues were being focused on, and resolved within the SLA timeframe

The Human Research Protection Program at the Icahn School of Medicine at Mount Sinai is a comprehensive system to ensure the protection of the rights and welfare of subjects in human research. As an Application Support Analyst for the Research department, I worked directly with research analysts to complete workflow validation and quality testing. This work was conducted side-by-side through all points of the workflow development process to aid in the submittal of research requests to be approved.

#### Various prior positions:

- EHR Application Analyst Consultant @ [SRS Health](#) Montvale, N.J, 10/2015 – 05/2016 (**60% Remote work**)
- EHR Application Analyst and Trainer Consultant @ [CarePoint Health](#) New Jersey City, N.J, 08/2015 – 10/2015
- System Engineer/Desktop Support Analyst Consultant @ [Coned Edison](#) New York, NY, 10/2013 – 04/2014 (at 3 Locations)
- Clinical Systems Support Analyst @ [Lenox Hill Hospital](#) New York, NY, 09/2009 – 05/2013
- DYMO Helpdesk Support Consultant @ [DYMO](#) Stamford, CT, 10/2008 – 04/2009

/\* Full Resume available upon request. \*/

## EDUCATION/ TRAINING/ CERTIFICATIONS

**Team Treehouse** ([teamTreeHouse.com](https://teamtreehouse.com))

02/2019 – Present

**Track:** Frontend Web Development

**School Portfolio:** <https://teamtreehouse.com/mfilipe>

Utilizing the Frontend Web Development course from Team Treehouse has provided me the opportunity to work with HTML, CSS, Developer tools as well as JavaScript and build various live projects.

**Free Code Camp** ([freeCodeCamp.com](https://freeCodeCamp.org))

06/2018 – October 2018

**Responsive Web Design Certification Track (300 hours)**

**School Portfolio:** <https://www.freecodecamp.org/marcodoescode>

The free Code Camp platform has enabled me to advance my skills with HTML, CSS, CSS Grids, Media Queries, Visual Design and Accessibility while finishing 5 live projects and completing the Responsive Web Design Developer Certification

Responsive Web Design Developer Certification Track 300 hours (since 2018)

**Credential:** <https://www.freecodecamp.org/certification/marcodoescode/responsive-web-design>

**Solo Learn** HTML Fundamentals (since 2019)

**Credential:** <https://www.sololearn.com/Certificate/1014-5846519/pdf>

**Solo Learn** CSS Fundamentals (since 2020)

**Credential:** <https://www.sololearn.com/Certificate/1023-5846519/pdf/>