



Karthik Jambulingam <karthikjam@gmail.com>

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**Re: Ref#31231823**

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**Karthik Jambulingam** <karthikjam@gmail.com>  
To: collections@ursi.com

Tue, Jul 26, 2016 at 8:12 PM

Hello Macy's Billing Dispute Team,

This is regarding a non-payment for the fees that incurred when I was out of country few years ago and was not able to settle at that time due to communication difficulties. I was trying to reach and communicated through email (see below email). I have received mail from Northland (Reference number: F67825064) for the settlement now, so I wanted to discuss and close this by either requesting to waive-off or willing to pay partial amount because the pending amount \$249 is not the amount I purchased but accumulated fees.

Please let me know how I can contact your team or call me at [609-721-4988](tel:609-721-4988) or email me at [karthikjam@gmail.com](mailto:karthikjam@gmail.com). I want to settle this transaction as soon as possible post the discussion.

Ref#31231823 – Reference number for my earlier communication in 2013.

Thanks,

Karthik Jambulingam

Phone: [609-721-4988](tel:609-721-4988)

Email: [karthikjam@gmail.com](mailto:karthikjam@gmail.com)

Macy's account number: XX-XXX-XX1-117-0

SSN: xxx-xx-6048

On Tue, Nov 26, 2013 at 10:29 AM, Karthik <[karthikjam@gmail.com](mailto:karthikjam@gmail.com)> wrote:

Hello,

This is regarding the reference #31231823, that I made a purchase in March 2013 for \$74, then I had problem to make online payment as moved to my home country, India.

Shocked when I saw the statement last month with lot of interest charges have been added. I immediately made the payment for original amount \$74 and still there are pending \$133 as interest.

I kindly request to waive-off the pending interest and stop adding further by considering the fact that I did not delay the payment intentionally but had difficulties when moved to my country. Please note I have been a customer for Macy's for more than 4 years and never made the payment delayed.

Apologies for the delay and request to waive-off the interest. Thanks a lot in advance!

My details:

First name: Karthik

Last name: Jambulingam

Macy's account number: XX-XXX-XX1-117-0

SSN: 689-14-6048

Address 1:

238 5<sup>TH</sup> ST,

APT 1J,

JERSEY CITY, NJ 07302-2432

Address 2:

276 6<sup>TH</sup> ST,

UNIT 2,

JERSEY CITY, NJ 07302-2432

Note: I no more stay in above addresses.

Current contact # +91 9962998092

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Regards,  
Karthik Jambulingam

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Cheers,  
Karthik Jambulingam