

West Village A North
500 Parker St
Boston, MA 02115

September 29th, 2014

Mr. Joe Putnam
Supervisor
Frank Palmer Speare Hall
10 Speare Place
Boston, MA 02115

Hi Joe,

I would like to propose a new page to add to the ResNet wiki. This past summer, I developed for the Dashboard webapp. When I was going through Redmine to look for new feature suggestions for the first time, I didn't find it as simple as it should have been due to the lack of documentation we have of Redmine on our wiki. I had particular difficulty assigning myself to issues I was interested in working on and navigating my way through the site to find a way to view the source code. The several types of issues were also ambiguous and not well defined anywhere. With the help of a senior tech, I was eventually able to properly acquaint myself with Redmine, but it is for these reasons that I have drafted up a Redmine wiki page for your consideration.

With your approval I would like to pass my wiki page to a tech capable of editing the wiki so they can put it on our site. I believe this guide will be particularly helpful for the freshmen techs this year as they grow accustomed to our in-house projects and develop opinions of how said projects could be improved. This wiki page will also save senior techs time because they won't have to go through the trouble of getting the newbies acquainted with Redmine.

If you have any comments or edits, feel free to pull me aside during my shifts on Tuesdays from 8am to 11am and Fridays from 8am to 1pm. I can also be reached via email at hu.mic@husky.neu.edu.

Thank you for taking the time to read my request.

Regards,

Michael Hu
ResNet Tech