



# LISBON'S SUBWAY

Usability testing

# Tasks



Tell us the time of arrival of the next metro in Roma going to Cais do Sodré



Tell us how much time it takes to get to Marquês do Pombal from Roma



Tell us when you can pass through the metro gate

# Results



Tell us the time of arrival of the next metro in Roma going to Cais do Sodré

Clicks	Time	Feedback
1	12	The arrival time layout is confusing Did not understand the pins have the color of the lines, because it's different from the official colors
7	16	

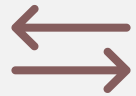
# Results



Tell us how much time it takes to get to Marquês do Pombal from Roma

Clicks	Time	Feedback
6	21	The leaving and arrival time are confusing, Are you supposed to sum them?
7	26	

# Results



Tell us when you can pass through the metro gate

Clicks	Time	Feedback
1	10	Bad icon, it should scream
5	14	ticket The number of available tickets or a confirmation if I want to spend that should appear, like in the metro

# Next Steps



Amount of people in trains



Discounts



Parental Control

A hand-drawn wireframe of a mobile application interface is shown on a notepad. The wireframe includes a header with a logo, a navigation bar with icons, and several content areas with text and images. A hand is holding a pen and pointing at one of the elements in the wireframe. The background is a blurred image of a desk with a pencil and a notepad.

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