

# Stephen J. Fedewa

1829 Parakeet | Holt, MI 48842 | (517)-643-7984 | stephenfedewa@hotmail.com

## EDUCATION

### University of Michigan - School of Information

Ann Arbor, MI  
Anticipated May 2021

- Bachelor of User Experience Design
- Minor in Computer Science
- Cumulative GPA: 3.75/4.0
- **Courses:** Data Structures & Algorithms, Web Design & Accessibility, Data Oriented Programming, Info Environments & Work.

### The Early College Program (TEC), Lansing Community College

Lansing MI  
May 2018

- Associate of Computer Science
- Cumulative GPA: 3.88/4.0
- **Courses:** Computing & Data Structures, Discrete Math, Calculus III, Physics 1

## WORK EXPERIENCE

### Bursley Dining Hall

Ann Arbor, MI  
Jan. 2019 - Present

#### *Dining Hall Worker*

- Organized silverware, refilled and brewed beverages, and served deli sandwiches.
- Utilized customer service and teamwork skills to keep the dining hall running smoothly.

### Jackson National Life

Lansing, MI  
Jul. 2017 - Present

#### *Strategic Support Associate.*

- Processed Life Insurance claims and performed Data Entry.
- Created Excel spreadsheets to track Broker Dealer training.
- Received glowing performance reviews from managers.
- Recruited for two special projects:
  - Jackson Onsite Support and Information Security teams. Set up desk equipment, re-imaged computers, and used a ticketing system to track and solve problems with other employees' technology.
  - Jackson Technical Services – Triage Associate: Answered phone calls to Technical Services, determined the type of problem, and assigned the work the appropriate Technical Services expert. Also helped rewrite procedures for other associates in this position to use.

### Celebration Cinema

Lansing, MI  
Sep. 2016 – Jul. 2017

#### *Cast Member*

- Sold movie tickets and concessions to customers.
- Cleaned theaters and lobbies.
- Employed great customer service to ensure the best movie-going experience.
- Utilized teamwork among my coworkers to ensure all tasks were done in a timely manner.
- Earned 100% scores on both "Mystery Shopper" reports. (Undercover customers used by managers to review the theater's and employees' performance.)

### YouTube

Holt, MI  
Jul. 2013 - Present

#### *Self-employed Video Maker*

- Received pay for creating videos for YouTube.com.
- Utilized skills with video editing software such as Camtasia Studio and AVS Video Editor to create quality and polished work.
- Gained 233,000+ subscribers, and over 52,000,000 total views on my YouTube channel.

## **SKILLS**

### **Math & Computer**

- Proficiency in C++ and Python computer programming using Microsoft Visual Studio for PC, Xcode for Mac, and Wing IDE for Mac.
- Proficient in using Microsoft Office programs such as Word, PowerPoint, and Excel, as well as Google Docs, Slides, and Sheets.
- Basic knowledge coding in HTML and CSS for web design using Atom Text Editor.
- Knowledgeable in Algebra and Calculus. Never received a grade lower than a 3.5 in a class.

### **Audio/Video Creation & Editing**

- Utilized Camtasia Studio and AVS Video Editor to create and edit videos for online viewing.
- Cut and trimmed unnecessary segments from videos to create a polished final product.
- Synced video files to their respective audio clips.
- Performed basic audio mixing for guitar covers in Audacity and Studio One audio software.

## **EXTRACURRICULARS**

### **Independent Game Design/Filmmaking**

2015-Present

- Designed multiple large-scale video game adventures within other programs/games such as RPG Maker and Minecraft. One of these games has been downloaded over 28,000 times.
- Programed a Text-Based game using C++ in Microsoft Visual Studio.
- Created more than 500 YouTube videos within 6 years on the platform.
- Cast member of an independent short film with co-workers.

### **Electric Guitar Playing**

2014-Present

- Specialize in playing rock and metal music.
- My guitar videos on YouTube amassed more than 100,000 views total

### **Taekwondo**

2010-2016

- Practiced Martial Arts at Shinn's Taekwondo Academy
- Earned a Black Belt after four years of hard work.

