

# Academic Advising FAQs



**CHANDLER-GILBERT  
COMMUNITY COLLEGE**  
A MARICOPA COMMUNITY COLLEGE



# Question: What is an Academic Advisor, and what services do they offer?

## Answer

- Academic Advisors help you identify and develop academic and career goals. They will review your degree requirements and help you stay on track to graduate. Advisors can also recommend college resources to help you succeed.
- Services: [Scheduled Virtual Appointments](#), Walk-in Advising, [Online Request Forms](#), & assistance in our [Live Enrollment Support](#) chatroom.

# Question: What do I need to know about virtual appointments?

## Answer

- Connecting with your advisor is best on a laptop or desktop computer, not your cell phone; **Firefox & Chrome** internet browser work best to connect.
- A video link is emailed to your [MEID@maricopa.edu](mailto:MEID@maricopa.edu) email address prior to your appointment or go to <https://cgc.craniumcafe.com> and login. Your video link will unlock 5 minutes prior to your appointment starting.
- If you are more than 10 minutes late to your advising appointment, you will need to reschedule. However, we will attempt to call you if you haven't connected with us during that time.

# Question: What are Advising Notes, and why are they important?

## Answer

- Advising Notes are saved to your [Student Center](#) by an academic advisor after you've met with them. They include your meeting summary with helpful links and attachments like a copy of your academic plan, degree requirements outline, or other resources and reminders.
- To access your Advising Notes, visit your Student Center and click on the Academic Progress tile. My Advising Notes will automatically appear on the screen. Click the View Note icon to open your advising note and see any attachments your advisor left.

# Question: I am interested in a Field of Interest, but what if I am undecided on my specific program?

## Answer

- If you are undecided about your degree program, Career Services can help you with career exploration and aligning your career goals with your major. You can schedule an appointment for a 1-1 virtual appointment by going to [cgc.edu/careers](https://cgc.edu/careers).
- You can also complete a Career Assessment or connect with employers for jobs and work-based experiences at Maricopa Pipeline AZ or visit our Fields of Interest page to explore programs CGCC offers.

# Question: How can I learn more about transferring to a university?

## Answer

- You can learn more about the steps needed to transfer to a University by working closely with your Academic Advisor. It's important to apply to a university one year prior to your entry semester.
- It's also important to schedule an appointment also with a [University Transfer Specialist](#) from the University you would like to transfer to. They can help you with your steps on completing the application and the transfer process.