



Joakim Natvig Drougge

Creative / Graphic & Digital Designer

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📍 Copenhagen, Denmark

🔗 Portfolio

🌐 LinkedIn

Professional Experience

Founder

Färgglad Studios ✎

10/2023 | Copenhagen, Denmark

Graphic & Digital Design

Customer service specialist

Freetrailer A/S ✎

07/2020 – 01/2022 | Copenhagen, Denmark

- Assisting customers over phone & e-mail
- Responsible for optimising Chat-bot AI used for FAQ

Sales representative

Dedicated Brand ✎

06/2015 – 01/2020 | Stockholm, Sweden

- Assisting customers with purchases
- Replenish products
- Visual merchandising

Production assistant

Dedicated Brand

01/2019 – 01/2020 | Stockholm, Sweden

- Assistant to the Creative Director on catalogue photoshoots

Temp. Store manager

Dedicated Brand

06/2017 – 09/2017 | Stockholm, Sweden

- Responsible for setting the daily budget, following up on key figures, scheduling and stock management

Sales representative

Desigual ✎

05/2011 – 06/2013 | Uppsala, Sweden

- Assisting customers with purchases
- Replenish products
- In-store alteration and reparation of clothes

Education

Multimedia Design

Københavns Erhvervsakademi ✎

02/2022 – 10/2023 | Copenhagen, Denmark

Textile Buyer

Nordiska Textilakademin ✎

08/2013 – 06/2015 | Borås, Sweden

Fashion Design

Accademia Italiana ✎

08/2007 – 05/2008 | Florence, Italy

- Preparatory year.

Upper Secondary School

Uppsala estetiska gymnasium (formerly, Grafiskt Utbildningscenter) ✎

09/2004 – 06/2007 | Uppsala, Sweden

Skills

Adobe Creative Suite

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Aseprite

● ● ● ● ●

Figma

● ● ● ● ●

KRITA

● ● ● ● ●

UX/UI Design

● ● ● ● ●

HTML

● ● ● ● ●

CSS

● ● ● ● ●

JavaScript

● ● ● ● ●

Languages

Swedish (Native) • **English** (Fluent) • **Danish** (Proficient)

Driver's license

Class B

References

References available upon request