To whom it may concern,

My name is Max, and I hope you will consider me for your organization. I have a long history of industriousness, diligence, and determination that has led to excellent contributions at every company I have worked for.

In my most recent position working as a technical support associate at Dobility, while my central role was to assist users with our software, I was never satisfied with simply being contained in my role. I am always asking for more to do, and I am always looking for new opportunities for education and professional development. In my 3 ½ years at Dobility, my contributions have included 17 software plug-ins, 57 support articles, 79 software bug reports, 7 webinars, and whatever else I could be assigned to work on. I was also the central point-of-contact for any technical questions my colleagues would have, such as questions from the sales team; they know that if a potential user has a question that is too complex for them, they could come directly to me, and not only would I give them the basic, straightforward answer, but I would also offer other thoughts on the question, contributing other details and solutions that could assist them, and I always happily offer more clarification when needed. Everyone knew that if they needed something done quickly and efficiently, I am the one to go to.

My work ethic did not start at Dobility. I have long been known as the go-to expert for quick and efficient solutions. When working as an IT technician at LANConnect Systems, I was known for quickly and efficiently solving issues our clients would call in about, leading to high efficiency ratings. And yet, despite my speed, clients never felt rushed, since I would always be sure to confirm their issue was resolved and that they were all set with everything else, and my client satisfaction ratings always remained high. On the rare occasion where someone did have a complaint about me, I would find out why, and learn how to improve, so the next time I helped them, they would be perfectly happy with my service. Again, my work was not just confined to my central role, but I often took lead on other projects that greatly contributed to the growth of LANConnect.

Nor has my effort been confined to paying jobs. In my spare time, I have been learning software development, using online resources to learn syntax, algorithms, and data structures, and a few experts in the field to provide gentle guidance. I have successfully created three different full-stack applications that use client-server architecture, communicating over REST API requests and/or WebSockets. While I have enjoyed creating these applications, I am eager to move what I have learned into a real career. I am excited to carry what I have learned into my career, where I can truly contribute and grow.

Details about my work and contributions can be found at https://theomnimax.github.io/. I sincerely hope you will consider me for this position.

Thank you for your time and consideration,
Max S. Haberman