

COVID-19: The Digital Solutions Workforce

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IMPACT ON THE AMERICAN WORKFORCE

- Unemployment & job instability
- COVID-19 exposure in the workplace
- Effects vary with career fields/professions



GAINING PERSPECTIVE

- Different obstacles and barriers across the workforce
- Accountant & entrepreneur
- Teacher
- Speech language pathologist



REMOTE WORK

Pros:

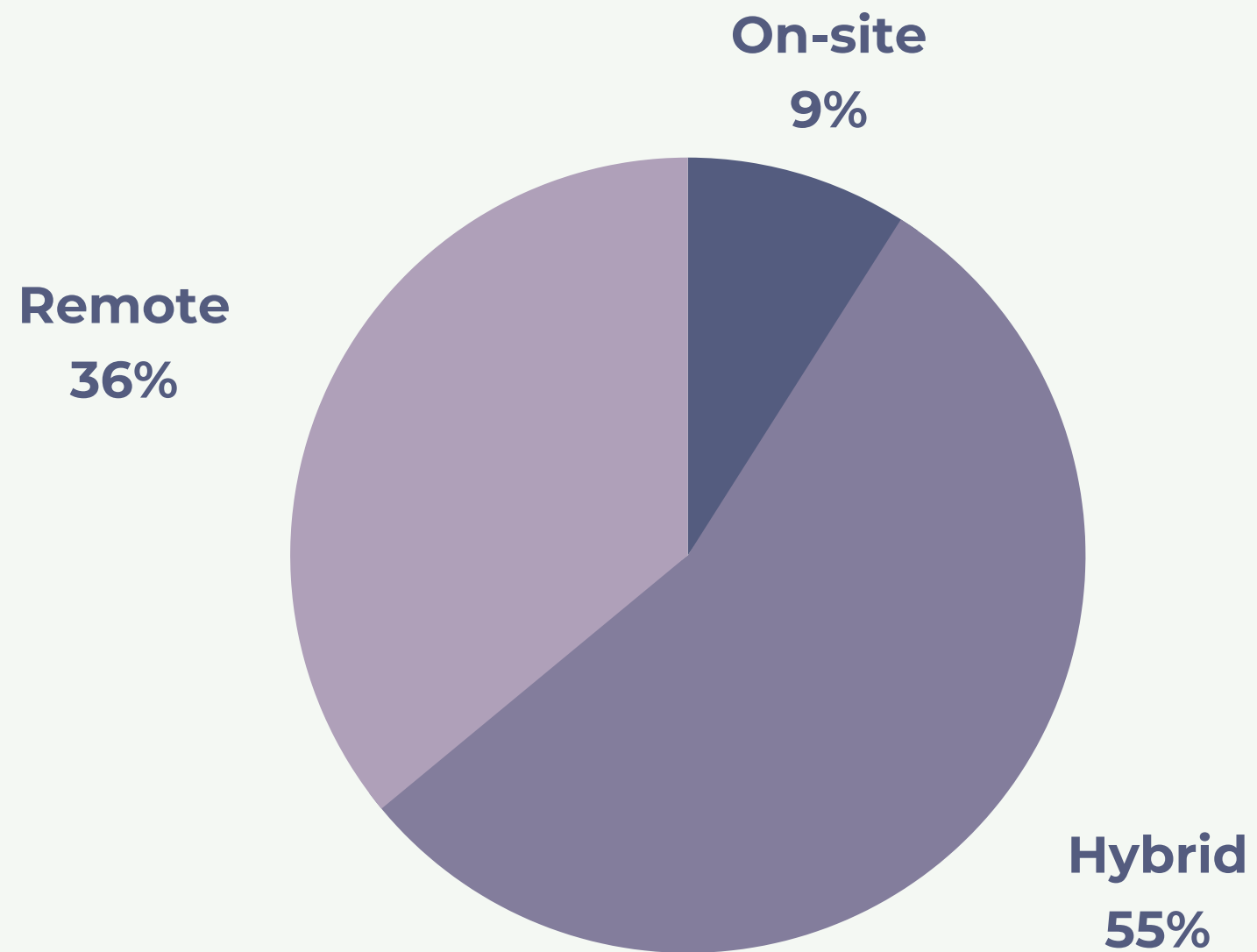
- Only requires Internet connection & a device
- Eliminates chances of in-office infection
- Productivity

Cons:

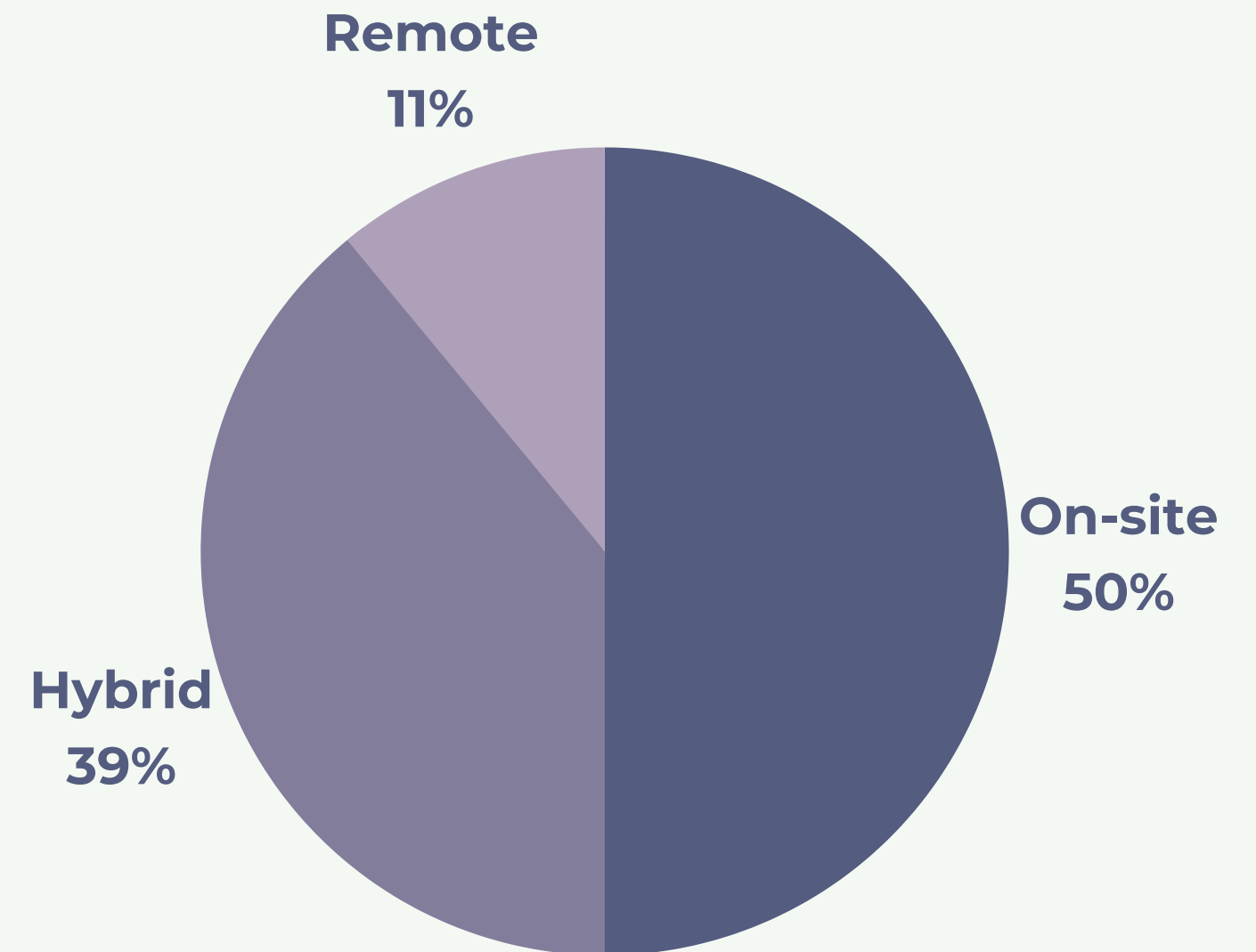
- Decreased team collaboration & communication
- Negative psychological effects



DESIRED WORK MODEL



REMOTE WORKERS



ON-SITE WORKERS

SAFETY

Is it safe yet to fully transition to the workplace?

PREPARATION

How prepared is Digital Solutions for potential COVID-19 outbreaks?

PERFORMANCE

Is on-site work better suited for others?

CHOICE

Should employees be able to choose their preferred work model?

POLICY RISKS

PROPOSAL TIMELINE



COMMUNICATE

PIVOT

REOPEN



COMMUNICATE

- Prioritize employee experience
- Listen to what employees want from the return-to-site experience
- Discuss & lead with empathy



PIVOT

- Adjust return-to-office plan
- Avoid "one-size-fits-all" approach
- Reconsider:
 - How?
 - When?
 - Who?



REOPEN

- Voluntary on-site work
- CDC Guidance on masks, quarantine, social distancing, surface sanitizing, etc.
- **In-office visuals for resources on safety and mental health**
- Monthly focus sessions about employee well-being



CLOSING





THANK YOU!

